



MBPay IOU

UX Redesign Case Study

Improving internal payment & expense management experience

Project Overview

PRODUCT

MBPay IOU

PLATFORM

Mobile App

ROLE

UI/UX Designer

PROJECT TYPE

Client Redesign

TOOLS

Figma, FigJam

FOCUS

Internal payment and expense management
for employees, managers, and admins

Problem Statement

Cluttered Dashboard

Information hierarchy was unclear, making it difficult for users to find what they need quickly

Poor Visibility

Important information like payment limits and balances were not prominently displayed

Confusing Payment Flow

Multi-step payment process lacked clear guidance and logical grouping

Unclear Status Tracking

Transaction status was difficult to understand at a glance without clear visual indicators

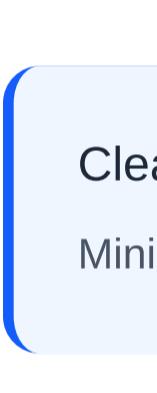
The old design needed a complete overhaul to improve usability and user experience

Design Goals



Improve Visual Hierarchy

Create clear information architecture with proper emphasis on key elements



Simplify Payment Submission

Streamline the payment flow with logical grouping and clear CTAs



Clear Transaction Status

Make status tracking intuitive with color-coded indicators and filters



Reduce Cognitive Load

Minimize mental effort required to complete tasks and find information

Target Users



Employees

- Submit payment requests easily
- Track payment status in real-time
- Upload proof of payment quickly



Managers

- Review and approve requests efficiently
- Monitor team payment activities
- Access payment history and reports



Admin/Finance Team

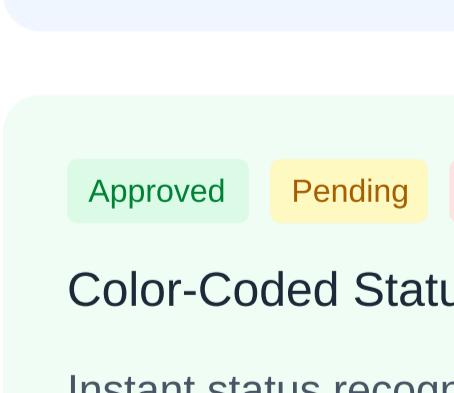
- Manage payment limits and policies
- Process approved payments
- Generate financial reports

UX Strategy



Card-Based Layout

Organized information into digestible, scannable cards for better visual separation



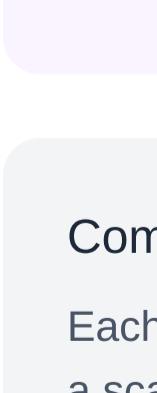
Clear CTAs

Prominent primary actions with strong visual weight and clear labeling



Color-Coded Status

Green, yellow, and red indicators for instant status recognition



Grouped Form Sections

Logical grouping of related fields to reduce complexity and guide users

These strategies work together to create a cohesive, user-friendly experience

Old vs New Comparison

✗ Before

✓ After

Cluttered dashboard with poor hierarchy

Hidden payment limits and balances

Scattered form fields without grouping

Unclear status without visual cues

Weak CTAs with poor visibility

Clean, card-based layout with clear sections

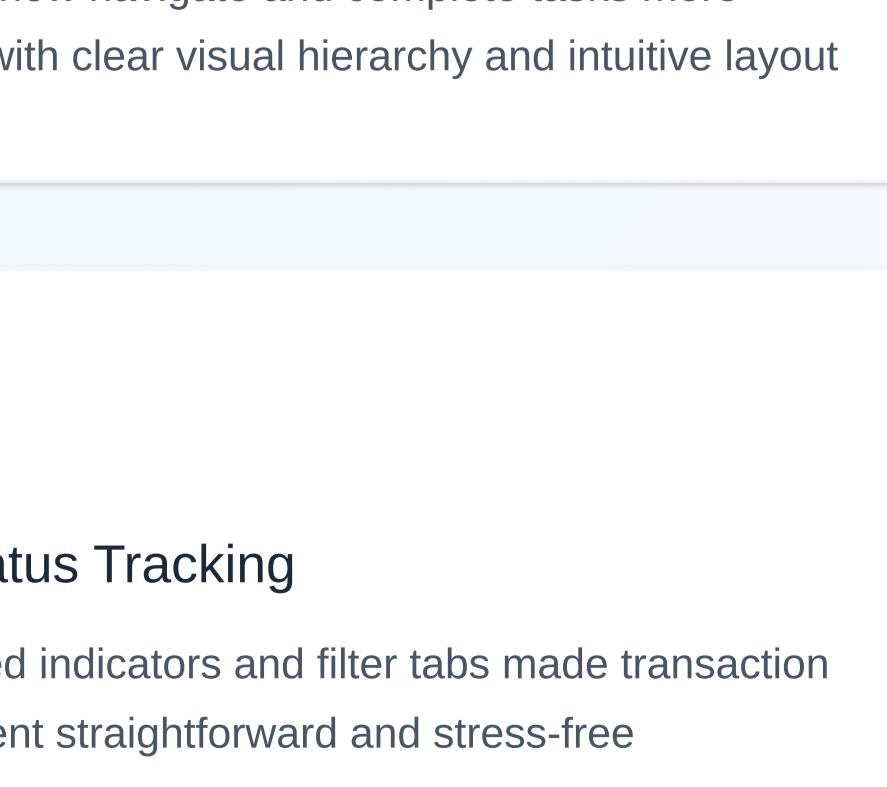
Prominent display of limits at top of dashboard

Logically grouped sections with clear labels

Color-coded status badges with filters

Strong primary buttons that stand out

Redesigned Login Screen



Clean Layout

Minimalist design with focus on essential elements

Improved Spacing

Generous white space for better readability

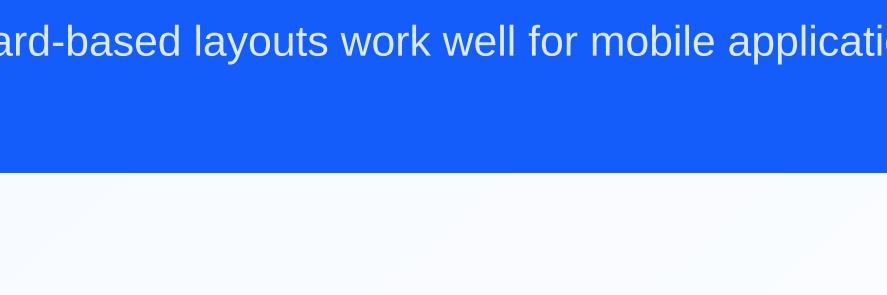
Clear Primary CTA

Strong visual hierarchy with prominent sign-in button

Brand Identity

Consistent use of primary blue color throughout

Dashboard Redesign



Prominent Balance Display

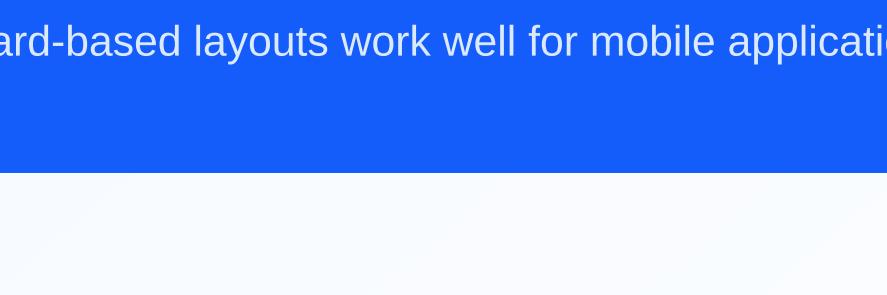
Total limit and available balance highlighted at the top for instant visibility

Quick Action Buttons

Easy access to most frequent tasks with clear CTAs

Recent Activity

Color-coded status badges for quick status recognition



Grouped Sections

Related fields organized into clear, labeled sections for better comprehension

Visual Hierarchy

Icons and background colors differentiate section types

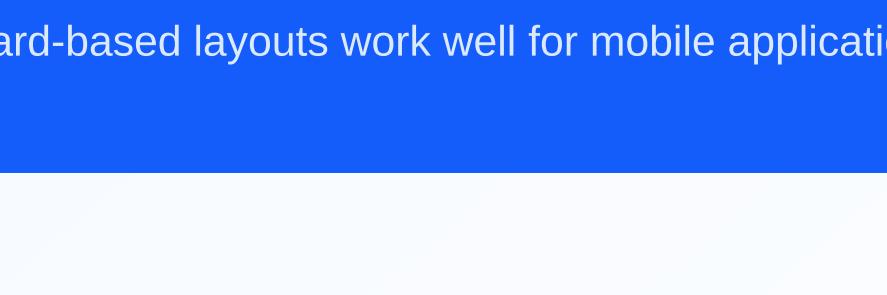
Clear Upload Area

Dedicated section for proof of payment with visual cues

Strong Primary CTA

Fixed "Submit Payment" button ensures it's always visible and accessible

Payment Flow Redesign



Tab-Based Filters

Easy filtering by status (All, Pending, Approved, Rejected) for quick navigation

Color-Coded Status

Instant status recognition with green, yellow, and red indicators

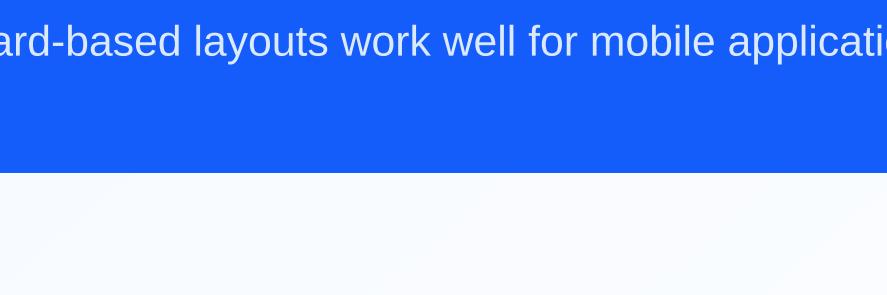
Clear Actions

Rejected payments show clear re-upload action for quick resolution

Comprehensive Details

Each transaction shows name, date, amount, and status in a scannable format

Transactions & Status Tracking



Approved

Pending

Rejected

Color-Coded Status

Instant status recognition with green, yellow, and red indicators

Clear Actions

Rejected payments show clear re-upload action for quick resolution

Comprehensive Details

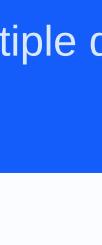
Each transaction shows name, date, amount, and status in a scannable format

Final Outcome & Learnings



Improved Usability

Users can now navigate and complete tasks more efficiently with clear visual hierarchy and intuitive layout



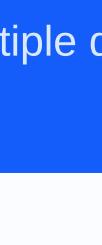
Faster Payment Flow

Grouped sections and logical form structure reduced completion time and user errors



Easy Status Tracking

Color-coded indicators and filter tabs made transaction management straightforward and stress-free



Client Satisfaction

Redesign was approved and well-received by stakeholders and end users

Key UX Learnings

- Visual hierarchy and clear grouping significantly reduce cognitive load
- Color-coded status indicators improve information scanning and comprehension
- Strong CTAs and consistent spacing create confidence and guide user actions
- Card-based layouts work well for mobile applications with multiple data points