

# CONTACT

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Nattandiya, Sri Lanka

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# **EDUCATION**

2021 January - 2025 March

BSc (Hons) Specializing in Information Technology -SLIIT | Sri Lanka Institute of **Information Technology** 

2020 August

Advanced Levels (2020) -**Dhammissara National** College - Nattandiya

# **SOCIAL LINKS**



LinkedIn: Nirmal Chandrasiri



Twitter: Nirmal Naveen20



GitHub: Nirmal Naveen20



Medium: Nirmal Chandrasiri



Nirmal Chandrasiri

# NIRMAL CHANDRASIRI

## **PROFILE**

I'm a passionate DevOps/Site Reliability Engineering enthusiast with hands-on experience in monitoring, automation, and cloud infrastructure. I've worked with tools like Datadog, Terraform, AWS, and Azure, focusing on observability, SNMP integration, and reducing incident response times. I'm experienced in log analysis, API testing, and building reliable, scalable systems that support high availability in production environments. Curious and committed to continuous learning, I enjoy creating efficient solutions that drive operational excellence.

#### WORK EXPERIENCE

## **Trainee - Site Reliability Engineer**

2024 JULY - 2025 JULY

IFS R&D International PVT LTD, LK

- · Automated deployments, pipeline triggers, and Prometheus exporter upgrades using Python to improve efficiency.
- Deployed Nagios NCPA agents at scale using Ansible, reducing manual configuration time.
- Set up Filebeat and Winlogbeat to enhance log collection, forwarding, and observability.
- Resolved critical monitoring issues, contributing to ~99% platform availability and compliance with SLAs/SLOs.
- Onboarded new customer environments into the monitoring platform, ensuring smooth integration and SLI visibility.
- · Removed monitoring configs for IFS Apps 10 and IFS Cloud, ensuring seamless transitions without coverage gaps.
- Collaborated with the Observability Team to expand monitoring and improve system reliability.
- Supported incident response efforts and worked to improve post-incident analysis and monitoring accuracy.

#### **DevOps Engineer - Intern**

2024 JANUARY - 2024 JULY

#### Sysco LABS Technologies PVT LTD, LK

- Planned and deployed synthetic test monitors for the Global Technology Operations Command Center (GTOCC) to ensure optimal operational monitoring.
- Developed Datadog dashboards to monitor infrastructure and application performance.
- · Implemented Network Performance Monitors to track and optimize key
- · Automated deployment and management of monitoring infrastructure using
- · Developed Python scripts for automating infrastructure tasks, improving operational efficiency.
- Integrated SNMP for Nutanix infrastructure, including Nutanix Level MIB and IPMI Level MIB mapping for cluster-level monitoring. Presented internship progress and updates in various stages to stakeholders and teams.
- Evaluated and demonstrated Datadog Database Monitoring features to cross-functional teams.
- Participated in Datadog office hours, collaborating on advanced monitoring solutions and best practices.

## **SOFT SKILLS**

- Problem Solving
- Leadership
- Team Player
- Creative Thinking
- Effective Communication
- Critical Thinking

#### CERTIFICATIONS

- AWS Certified Cloud Practitioner
- DevOps on AWS Specilization (Amazon Web Services)
- Microsoft Certified: Azure **Administrator Associate**
- Microsoft Certified: Azure **Fundamentals**
- Microsoft Certified: Azure Al **Fundamentals**
- DevOps, Cloud, and Agile **Foundations**
- Docker & Kubernetes: The Practical Guide [2023 Edition]
- · GitHub Actions The Complete Guide
- Linux Commands & Shell **Scripting Essentials**
- · Site Reliability Engineering **Observability**
- Enterprise Developer
- Google IT Support Certificate
- · EFK Stack: Enterprise-Grade **Logging and Monitoring**

#### VOLUNTEER

- Mozilla Campus Club of SLIIT
  - Development Team Member
- Microsoft Learn Student **Ambassador** 
  - Beta Community Member

# LANGUAGES

- English
- Sinhala
- German

#### TECHNICAL SKILLS

# **Programming Languages / Tools**

- Python Java JavaScript HTML/CSS
- React.is Express.js
  ServiceNow Visual Studio

## DevOps / Cloud / Databases

- AWS GitHub GitLab Azure
- Jenkins Terraform
  Datadog Kubernetes
- Grafana Prometheus Elastic Stack (ELK) Helm
  - MySQL

GitHub Actions

 ArgoCD Ansible Docker Bash

Nagios

## **PROJECTS**

Linux

## **SNMP Integration for Nutanix Infrastructure - Sysco LABS**

· Developed a custom SNMP integration for Nutanix infrastructure by creating MIB mapping YAML files to facilitate seamless metric collection with Datadog. Gathered critical performance metrics such as CPU usage, memory, disk capacity, and disk status for Nutanix servers. Designed and deployed a Datadog dashboard to monitor Nutanix Infrastructure visibility and operational efficiency. This integration helped reduce operational costs.

# **Enhancing Employability Through an Advanced Mock Interview** Platform for Fresh IT Graduates (Research) - SLIIT

· Al mock interview platform utilizes cutting-edge tools and technologies to deliver an effective solution. We use programming languages like Python and JavaScript, alongside frameworks such as React and Node.js for a responsive interface. Machine learning algorithms enable skill clustering and tailored question generation, while natural language processing analyzes resumes. Speech recognition evaluates verbal communication, and Convolutional Neural Networks (CNNs) assess non-verbal cues.

Project Overview IEEE - Publication

#### **Hospital Management System - SLIIT**

. The system was created by an eight-member team for an ITP module at SLIIT. As the hospital admin, the writer's role is to manage the admin dashboard, which includes monitoring daily operations, managing user accounts, generating reports. Technologies used: Node.js, Express.js, React.js, and MongoDB.

**Project Overview** 

#### **Django Notes App - Personal Project**

· The project focuses on automating the deployment process, ensuring seamless integration and delivery of the application.

Technologies used: React.js, Django, AWS EC2, Jenkins, Docker

**Project Overview** 

#### REFERENCES

#### **Bryan Brown**

Cloud Monitoring Manager Phone: +1 91 948 150 45

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#### Yamuna Gamage

Senior Technical Lead DevOps Sysco LABS

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# Mr. Nelum Chathuranga

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