



JIANU SORIN

Age 33 from Craiova, not married

Contact details

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Professional experience

Experience by departments

IT Hardware : **9 years and 11 months**

Jul 2008 - May 2018

9 years and 11 months

IT support technician - SC CRISNEC IMPEX SRL

Craiova | IT Hardware | IT / Telecom

Maintain, troubleshoot, and deploy existing and new PCs and peripherals.
Provide service and support for all IT equipment.
Diagnose and resolve technical hardware and software issues.
Schedule and install new hardware and software applications.
Perform preventative maintenance on computer equipment.
Willing to take the lead on varied projects.
Advanced printer & copier maintenance.
Assist with maintaining asset inventory tracking and licensing information.
Maintain accurate hardware and software records for company assets.
Performs minor repairs to hardware, software, or peripheral equipment according to company standards.
Assembles, installs, configures and maintains network and printer equipment.
Install, configure and troubleshoot the following software products; Microsoft (MS) Office Suite, MS Windows 7/10, MS Active Directory, Email/O365 and Anti-Virus products.
Resolve problems reported by end user.
Configures, installs, and maintains system parameters, network addresses, directory structures, security, and network server software.
Maintain Windows Security and OS patching.
Manage File Server security (file/folder access), Print Server (print queues and drivers), server Backups.
Assist with the implement network projects.
Replace/upgrade old equipment as needed to meet business needs or compatibility.

Acquired skills and knowledge:

hardware and software maintenance, basic linux administration, network administration/troubleshooting, Microsoft Office Suite, repair / install hardware and software

Education

2003 - 2005

High School / Vocational school - Independenta

Mathematics - Informatics | Calafat

2001 - 2003

High School / Vocational school - Liceul Teoretic Henri Coanda

Matematica-Informatica | Craiova

Skills

General skills

attention to detail, Attention to details, Distributive attention, Planning skills, learning on the fly, result oriented, self development

Skills from work experience

hardware and software maintenance, basic linux administration, network administration/troubleshooting, Microsoft Office Suite, repair / install hardware and software

Foreign languages

English - Advanced, French - Beginner

Other info

Certifications

ECDL Module 1

period Jan 2013 - Feb 2013