SRS – CAB SERVICE MANAGEMENT

Introduction:

The cab service management system is one of the fastest growing sector in the world. The cab management software is developed in order to improve customer services and streamlined all cab activities like cab booking, auto fare calculation etc. The cab service management system is a software that help the people to save their time and money.

Purpose:

The Cab service management software allows the user to navigate easily through known or unknown places. The Cab service management allow the cab drivers to handle all passengers from a single location. Using cab management software make it simpler to track the passenger, record each journey and collect payment. The cab services management software makes it simple to communicate between the cab driver and user.

In-scope:

- Authentication of user and driver

    A) Registration

     B) Login

- Account settings for user and driver
- Cab booking for user

    A) Pickup point

    B) Destination point

    C) Estimated travelling time

        D)Estimated amount of fair for journey

- Tracking the cab
- Payment option for user

      Different payment option (UPI, credit card, debit card)

- Cancel the cab booking.

      Reasons for cab booking cancellation

- Call and Chat feature
- Feedback
- 2FA
- Report

Out-scope:

- Music System (Favorite playlist of user)
- Colorful theme for software.
- Multi language support