

NIRVEK PANDEY

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WORK EXPERIENCE

The Ida and Cecil Green Faculty Club at UCSD

La Jolla, CA

Shift Lead

March 2025 – Present

- Lead service teams of 3–10 staff members during university events, assign responsibilities, and ensure smooth service execution.
- Train new employees on event protocols, table service, and buffet operations to maintain consistency and professionalism.
- Frequently recognized by returning guests and colleagues for attentiveness, timing, and friendly interactions that enhance the overall meal experience.
- Coordinate with management and kitchen staff to streamline logistics, improving efficiency and guest experience during high-volume functions.

Server

October 2023 – Present

- Greet guests warmly and guide them through menu options, ensuring an engaging, personalized dining experience with attention to dietary needs and preferences.
- Providing attentive table service during daily lunch hours and high-profile campus events, serving 10 to 250 guests with precision and courtesy.
- Maintain and manage the buffet and salad bar station, ensuring cleanliness, restocking, and a professional presentation throughout the service hours.
- Prepare and serve a variety of hot and cold beverages including espresso, lattes, cappuccinos, macchiatos, and iced drinks, ensuring quality and consistency.
- Support event setup and breakdown, including table arrangements, beverage service, and clearing, contributing to overall guest satisfaction.

Hollister Co.

San Diego, CA

Brand Representative

September 2022 – June 2023

- Engaged directly with customers to create a positive in-store experience, answer product questions, and assist in completing sales transactions.
- Maintained a friendly, confident, and professional presence on the sales floor to support brand image and enhance the customer environment.
- Coordinated inventory movement between the stockroom and retail floor, ensuring timely restocking and merchandise availability during peak hours.

EDUCATION

University of California San Diego

La Jolla, CA

Bachelor of Science in Computer Science

September 2022 – June 2026

Regents Scholar; Member, Triton Quantitative Trading

RESTAURANT SKILLS

- Experienced in front-of-house hosting, greeting, and table service with attention to guest satisfaction and timing
- Skilled at anticipating needs, offering menu suggestions, and remembering returning guests' preferences
- Proficient in preparing espresso-based drinks including lattes, cappuccinos, macchiatos, and iced beverages using professional-grade equipment
- Knowledgeable in beverage station cleanliness, drink presentation, and espresso machine maintenance
- Familiar with Point of Sale (POS) systems, food safety, and coordination with kitchen staff for custom orders and timing
- Proactive team player with leadership experience, strong communication skills, and the ability to multitask in high-volume environments