NISARG BHATT

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Developer

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Borivali (West), Mumbai, Maharashtra, 400092.

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• First-rate Technical System Engineer with exceptional skills and knowledge in Payment Domain - EPR and ongoing of experience providing outstanding support to users of all levels on Payment Domain. Subject Matter Expert on Python and established reputation as sharp technologist who works well with people to find solutions.

Skills

- ◆ Customer requirement prioritization
- ◆ Excellent communication skills
- Excellent problem solving abilities
- ♦ Team oversight
- ♦ Computer programming
- ◆ Agile methodology



Work History

♦ Nov 2018 - Technical System Engineer

Current Tata Consultancy Services, Mumbai, Maharashtra

- Successfully delivered Technical support for Merchant Services for End Point Rejects looking after Flow of Transactions in a Payment Process, Manually correcting the rejected file.
- Developed a VBA code and macro to sort the data in a Excel Workbook coming from database.
- Analyzed P1S3 incident issues to identify troubleshooting methods needed for quick remediation.
- Responded to support requests from end users and patiently walked individuals through tools required to achieve the desired tasks.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Developed work-flow charts to ensure EPR team compliance with client deadlines.

♦ Jun 2018 - Business Development Manager

Sep 2018 ForeVision, Mumbai, Maharashtra

- Capitalized on industry and marketplace trends to strategize solutions and enhance business operations.
- Identified key products, services and customers and used data to devise innovative sales and marketing plans enabling dramatic growth.
- Identified and pursued valuable business opportunities to generate new company revenue and improve bottom line profit.
- Negotiated and closed long-term agreements with new clients in assigned territory.
- Collected data and performed customer needs analysis.

Education

♦ Jul 2015 - Bachelor Of Science: Computer Science

Jul 2018 Mithibai College, Vile Parle-Mumbai

Graduate from University of Mumbai

Forgathered a Faculty Feedback System Software as a Final Year Project

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Academics

Degree	Year	%	University/Board	Year
BSc CS	TY	60%	Mumbai University	2017-2018
	FY & SY	57.17%		2015-2017
High School	XII	60%	HSC	2014-2015
School Level	X	56.57%	SSC	2012-2013

Certifications

♦ Jul 2020- Advance Excel