

Institute of Computer Technology  
B. Tech Computer Science and Engineering

Sub: Identity and Access Management (2CSE507)

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Semester - 5

Class - A

Batch – 52

**PRACTICAL NO:- 9**

**Aim :** User management and Role management

**Exercise 1 : Changing user information**

**Changing a name**

Alice Smith gets married and decides to take her husband's surname, Smyth. In this part of the exercise, you modify her personal information to reflect the change.

1. On the Home tab, go to Manage Users.
2. Click Refresh. Locate Alice Smith. Click the arrow to the right of the name and click Change.

IBM Security Identity Manager

ITIM Manager: My Work

Home | Manage Users

Manage Users

By default, clicking Search will search the system based on the beginning letters of the item you are searching for. To search for a textual keyword, type it into the search field.

Search information: Search by: Last Name | Search | Advanced...

Users

To perform a particular task for a user, click the icon next to the name of the user, and then select the task that you want to perform.

7 results found for: \*

Include individual accounts when suspending, restoring, or deleting users

	Name	E-mail Ad...	Last Name	Business ...	Status
<input type="checkbox"/>	Alice Smith	<input type="button" value="Change Passwords"/>		Finance	Active
<input type="checkbox"/>	Rob Smith	<input type="button" value="Delete"/>		JK Enterprises	Active
<input type="checkbox"/>	Erica Carr	<input type="button" value="Suspend"/>		JK Enterprises	Active
<input type="checkbox"/>	John Davis	<input type="button" value="Restore"/>		JK Enterprises	Active
<input type="checkbox"/>	Nisarg Prajapati	<input type="button" value="Delegate Activities..."/>		JK Enterprises	Active
<input type="checkbox"/>	Sue Thomas	<input type="button" value="Request Accounts..."/>		JK Enterprises	Active
<input type="checkbox"/>	System Administrator	<input type="button" value="Access..."/>		JK Enterprises	Active

Page 1 of 1 | Total: 7

3. Change the Last name, Full name, Preferred user ID, and email address attributes to reflect her married name, Smyth. Click Submit Now to send the update.

Change User

\*Personal Information

Business Information

Contact Information

Assignment Attributes

Manage Users > Change User > Personal Information

Type the appropriate information for the user. When you are done specifying information, click Schedule Submission to schedule the request.

\*Last name: Smyth

\*Full name: Alice Smyth

\*Preferred user ID: asmyth

First name: Alice

Initials:

Change User

\*Personal Information

Business Information

Contact Information

Assignment Attributes

Manage Users > Change User > Contact Information

Type the appropriate information for the user. When you are done specifying information, click Schedule Submission to schedule the request.

E-mail address: asmyth@jke.test

Telephone number:

Mobile telephone number:

**Change User**

**Manage Users > Change User > Success**

You successfully submitted a request for **November 5, 2025 at 6:40 PM** to change the profile for **Alice Smyth**.

**Other Tasks**

[View my request](#)

[Close](#)

#### 4. Refresh the user list to confirm the name change.

**Manage Users**

**Manage Users > Select a User**

To locate a user that you want to manage, type information about the user in the field, select a filter, and then click Search. The Search will search the system based on the beginning letters of the item you are searching for. To search for a textual pattern (for example, typing "b\*" will find "abc").

Search information	Search by	Last Name	Search	Advanced...
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**Users**

To perform a particular task for a user, click the icon next to the name of the user, and then select the task that you want to perform.

7 results found for: \*

Include individual accounts when suspending, restoring, or deleting users

Select	Name	E-mail Ad...	Last Name	Business ...	Status
<input type="checkbox"/>	Alice Smyth	asmyth@jke....	Smyth	Finance	Active
<input type="checkbox"/>	Bob Smith	bsmith@jke.test	Smith	JK Enterprises	Active
<input type="checkbox"/>	Erica Carr	ecarr@jke.test	Carr	JK Enterprises	Active
<input type="checkbox"/>	John Davis	jdavis@jke.test	Davis	JK Enterprises	Active
<input type="checkbox"/>	Nisarg Prajapati	NPrajapati@j... ...	Prajapati	JK Enterprises	Active
<input type="checkbox"/>	Sue Thomas	sthomas@jk... ...	Thomas	JK Enterprises	Active
<input type="checkbox"/>	System Administrator	Administrator	Administrator	JK Enterprises	Active

Page 1 of 1 | Total: 7 Displayed: 7 Selected: 0

[Close](#)

5. Click the arrow to the right of Alice Smyth and click Accounts. Click Refresh. For the account on ITIM Service, Click arrow to the right and Click Change and change the user id from asmith to asmyth and Submit the request. Click Refresh to confirm changes.

The screenshot shows a user list with Alice Smyth selected. A context menu is open for her, with 'Accounts...' highlighted.

Name	E-mail Ad...	Last Name	Business ...	Status
Alice Smyth			Finance	Active
Bob Smith			JK Enterprises	Active
Erica Carr			JK Enterprises	Active
John Davis			JK Enterprises	Active
Nisarg Prajapati			JK Enterprises	Active
Sue Thomas			JK Enterprises	Active
System Administrator			JK Enterprises	Active

Page 1 of 1 | Total: 7

**Close**

Context menu for Alice Smyth:

- Change
- Delete
- Change Passwords
- Suspend
- Restore
- Delegate Activities...
- Request Accounts...
- Accounts...**
- Request Access...
- Access...
- Recertify...

The screenshot shows a service account list with asmith selected. A context menu is open for it, with 'Change' highlighted.

User ID	Service Name	Ownership Type	Status
asmith		Individual	Active

Page 1 of 1 | Total: 1 | Displayed: 1

**Close**

Context menu for asmith:

- Change**
- Delete
- Change Password
- Suspend
- Restore
- Change Category

**Change Account**

**Manage Users > Change Account > Account Information**

To change the account information for **asmith** on service **ITIM Service**, type t account immediately or Schedule Submission to schedule the request.

\*User ID  
**asmith**

Change password at next logon?

ITIM groups

Search...

Manage Users > Accounts

To perform a particular task on an account for **Alice Smyth**, click the icon next to the name of the user, and then select the task that you want to perform.

1 results found for: \*

		Request...	Change	Delete	Suspend	Restore	Change Category	Refresh
<input type="checkbox"/>	S	State	User ID	Service Name	Ownership Type	Status		
<input type="checkbox"/>		asmyth	ITIM Service	Individual	Active			

Page 1 of 1 | Total: 1 | Displayed: 1 | Selected: 0

## Changing a manager attribute

Through a management restructuring, Alice Smyth now reports to Sue Thomas. In this part of the exercise, you modify Alice's manager attribute.

1. On the Home tab, you go to Manage Users.
2. Locate Alice Smyth. Click the arrow to the right of the name and click Change.

		Create	Change	Delete	Suspend	Restore	Transfer	Refresh
<input type="checkbox"/>	Select	Name	E-mail Ad...	Last Name	Business ...	Status		
<input type="checkbox"/>		Alice Smyth	<input type="button" value="Change"/>		Finance	Active		
<input type="checkbox"/>		Bob Smith	<input type="button" value="Delete"/>		JK Enterprises	Active		
<input type="checkbox"/>		Erica Carr	<input type="button" value="Change Passwords"/>		JK Enterprises	Active		
<input type="checkbox"/>		John Davis	<input type="button" value="Suspend"/>		JK Enterprises	Active		
<input type="checkbox"/>		Nisarg Prajapati	<input type="button" value="Restore"/>		JK Enterprises	Active		
<input type="checkbox"/>		Sue Thomas	<input type="button" value="Delegate Activities..."/>		JK Enterprises	Active		
<input type="checkbox"/>		System Administrator	<input type="button" value="Request Accounts..."/>		JK Enterprises	Active		

Page 1 of 1 | Total: 7

3. Click the Business Information tab.

Change User

Manage Users > Change User > Business Information

Type the appropriate information for the user. When you are done specifying information on each of the tabs, click Schedule Submission to schedule the request.

<input checked="" type="checkbox"/> Personal Information <input checked="" type="checkbox"/> Business Information <input type="checkbox"/> Contact Information <input type="checkbox"/> Assignment Attributes	Office number <input type="text"/> Employee number <input type="text"/> Title <input type="text"/> Manager <input type="text"/> <input type="button" value="Search..."/> <input type="button" value="Clear"/> Postal address <input type="text"/> Administrative assistant <input type="text"/> <input type="button" value="Search..."/> <input type="button" value="Clear"/>
--	--

4. In the Manager field, click Search and locate Sue Thomas. Select Sue as the manager and Click OK.

**Change User**

**Change User > Select People**

To add a person, select the person that you want to add.

Attribute	Operator	Value	<input type="button" value="Search"/>
Full name	Contains	sue	

**Users**

To add a person, select the person, and then click OK.

1 results found for: sue

Select	Name	E-mail Ad...	Last Name	Business ...	Status
<input checked="" type="radio"/>	Sue Thomas	sthomas@jk...	Thomas	JK Enterprises	Active

Page 1 of 1 | Total: 1 Displayed: 1 Selected: 1

**Change User**

**\*Personal Information**

**Business Information**

**Contact Information**

**Assignment Attributes**

**Manage Users > Change User > Business Information**

Type the appropriate information for the user. When you are done specifying information on each of the tab Schedule Submission to schedule the request.

Office number	<input type="text"/>
Employee number	<input type="text"/>
Title	<input type="text"/>
Manager	Sue Thomas <input type="button" value="Search..."/> <input type="button" value="Clear"/>
Postal address	<input type="text"/>
Administrative assistant	<input type="text"/> <input type="button" value="Search..."/> <input type="button" value="Clear"/>

5. Click Submit Now to update the entry. Click Close.

## Exercise 2 : Transferring users

If a user is promoted, or is added to the incorrect branch of the organization tree, you can transfer the user to the proper branch.

1. On the Home tab, go to Manage Users.
2. Search the user list and locate the entry for Sue Thomas.
3. Select the Sue Thomas entry and click Transfer.

<input type="checkbox"/> Select	Name	E-mail Ad...	Last Name	Business ...	Status
<input type="checkbox"/>	Alice Smyth	asmyth@jke....	Smyth	Finance	Active
<input type="checkbox"/>	Bob Smith	bsmith@jke.test	Smith	JK Enterprises	Active
<input type="checkbox"/>	Erica Carr	ecarr@jke.test	Carr	JK Enterprises	Active
<input type="checkbox"/>	John Davis	jdavis@jke.test	Davis	JK Enterprises	Active
<input type="checkbox"/>	Nisarg Prajapati	NPrajapati@j... ...	Prajapati	JK Enterprises	Active
<input checked="" type="checkbox"/>	Sue Thomas	sthomas@jk... ...	Thomas	JK Enterprises	Active
<input type="checkbox"/>	System Administrator	Administrator	Administrator	JK Enterprises	Active

Page 1 of 1 | Total: 7 | Displayed: 7 | Selected: 1

[Close](#)

4. Search for the Finance organizational unit. Select Finance and click OK.

**Transfer User**

**Manage Users > Transfer User > Business Unit**

Find the business unit to transfer the selected user to by typing in information about

Search information finance	Search by All	<input type="button" value="Search"/>
-------------------------------	------------------	---------------------------------------

**Business Units Found**

Select a business unit and click OK

1 results found for: finance

Select	Name	Parent	Description	Type
<input checked="" type="radio"/>	Finance	JK Enterprises	Finance Organizational Unit	Organizational Unit

Page 1 of 1 | Total: 1 | Displayed: 1 | Selected: 1

5. Click Transfer. Click Close.
6. Return to the Manage Users tab. Refresh the user list to verify that Sue Thomas is transferred.

<input type="checkbox"/>	Name	E-mail Ad...	Last Name	Business ...	Status
<input type="checkbox"/>	Alice Smyth	asmyth@jke....	Smyth	Finance	Active
<input type="checkbox"/>	Bob Smith	bsmith@jke.test	Smith	JK Enterprises	Active
<input type="checkbox"/>	Erica Carr	ecarr@jke.test	Carr	JK Enterprises	Active
<input type="checkbox"/>	John Davis	jdavis@jke.test	Davis	JK Enterprises	Active
<input type="checkbox"/>	Nisarg Prajapati	NPrajapati@j... ...	Prajapati	JK Enterprises	Active
<input type="checkbox"/>	Sue Thomas	sthomas@jk... ...	Thomas	Finance	Active
<input type="checkbox"/>	System Administrator		Administrator	JK Enterprises	Active

Page 1 of 1 | Total: 7 | Displayed: 7 | Selected: 0

7. Repeat steps 1 through 6 to transfer Bob Smith to the WW location in Sales. Also, transfer John Davis to the TechSupport business partner organization.
8. When you are done, the user list should look like this:

<input type="checkbox"/>	Name	E-mail Ad...	Last Name	Business ...	Status
<input type="checkbox"/>	Alice Smyth	asmyth@jke....	Smyth	Finance	Active
<input type="checkbox"/>	Bob Smith	bsmith@jke.test	Smith	WW	Active
<input type="checkbox"/>	Erica Carr	ecarr@jke.test	Carr	JK Enterprises	Active
<input type="checkbox"/>	John Davis	jdavis@jke.test	Davis	TechSupport	Active
<input type="checkbox"/>	Nisarg Prajapati	NPrajapati@j... ...	Prajapati	JK Enterprises	Active
<input type="checkbox"/>	Sue Thomas	sthomas@jk... ...	Thomas	Finance	Active
<input type="checkbox"/>	System Administrator		Administrator	JK Enterprises	Active

Page 1 of 1 | Total: 7 | Displayed: 7 | Selected: 0

## Exercise 3 : Creating organizational roles

JK Enterprises wants to create organizational roles for the various functions in each department. In this exercise, you create static and dynamic roles.

### Creating static organizational roles

1. On the Home tab, click Manage Roles.
2. Click Create to add a new role.

The screenshot shows the 'Manage Roles' interface. At the top, there's a search bar with 'Search by' options: 'Role name or description' (selected) and 'Business unit'. Below the search bar is a table titled 'Roles' containing one row:

	Name	Description	Business ...	Role ...	Access Status	Access Type
<input type="checkbox"/>	ITIM Administrators	Predefined system administrator role.	JK Enterprises	Static	Access Disabled	

At the bottom of the table, it says 'Page 1 of 1 Total: 1 Displayed: 1 Selected: 0'. There are buttons for 'Create', 'Change', 'Delete', 'Transfer', 'Import Access Data', 'Enable Access', 'Disable Access', and 'Refresh'. A 'Close' button is at the bottom left.

3. Complete the Create Role form with the following information:

The screenshot shows the 'Manage Roles > Create Role > Role Type' form. On the left, there's a sidebar with 'Role Type' expanded, showing 'General Information', 'Access Information', and 'Additional Steps...'. The main panel has the following fields:

- Role type:** Radio buttons for 'Static' (selected) and 'Dynamic'.
- Role classification:** A dropdown menu.
- \*Business unit:** A search input field containing 'JK Enterprises'.

At the bottom, there are navigation buttons: '< Back', 'Next >', 'Finish', and 'Cancel'.

**Manage Roles**

<input checked="" type="checkbox"/> Role Type <input checked="" type="checkbox"/> General Information <input type="checkbox"/> Access Information <input type="checkbox"/> Assignment Attributes <input type="checkbox"/> Role Membership	<b>Manage Roles &gt; Create Role &gt; General Information</b> To create a role, type the name of the role and any other information on the form. Then click Next. *Name <input type="text" value="JKE System Admin"/> Description <input type="text" value="Organizational Role for System Administrators"/>
<input type="button" value="&lt; Back"/> <input type="button" value="Next &gt;"/> <input type="button" value="Finish"/> <input type="button" value="Cancel"/>	

**Manage Roles**

<input checked="" type="checkbox"/> Role Type <input checked="" type="checkbox"/> General Information <input checked="" type="checkbox"/> Access Information <input type="checkbox"/> Assignment Attributes <input type="checkbox"/> Role Membership	<b>Manage Roles &gt; Create Role &gt; Access Information</b> You can add or remove owners for this role. Also, you can enable access, and specify access type for this role. >Owners <input checked="" type="checkbox"/> Enable access for this role <input type="checkbox"/> Show this role as a common access Select access type └─ Access Types └─ Role Access icon No URL is set. The access type icon will be used. Image preview  Icon URL Search terms <input type="text"/> <input type="button" value="Add"/> <input type="button" value="Delete"/> Additional Information 
<input type="button" value="&lt; Back"/> <input type="button" value="Next &gt;"/> <input type="button" value="Finish"/> <input type="button" value="Cancel"/>	

**Manage Roles**

<ul style="list-style-type: none"> <li>✓ Role Type</li> <li>✓ General Information</li> <li>✓ Access Information</li> <li>↳ Assignment Attributes</li> </ul>	<p><b>Manage Roles &gt; Create Role &gt; Assignment Attributes</b></p> <p>You can add assignment attributes for this role. To add an assignment attribute, type the name of the assign</p> <p>Attribute Name <input type="text"/> <input type="button" value="Add"/></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10px;"><input type="checkbox"/></th> <th style="width: 10px;">Select</th> <th>Attribute Name</th> <th>Attribute Label</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>Total: 0 Displayed: 0 Selected: 0</td> </tr> </tbody> </table>	<input type="checkbox"/>	Select	Attribute Name	Attribute Label				Total: 0 Displayed: 0 Selected: 0
<input type="checkbox"/>	Select	Attribute Name	Attribute Label						
			Total: 0 Displayed: 0 Selected: 0						
<input type="button" value="&lt; Back"/> <input type="button" value="Next &gt;"/> <input type="button" value="Finish"/> <input type="button" value="Cancel"/>									

**Manage Roles**

<ul style="list-style-type: none"> <li>✓ Role Type</li> <li>✓ General Information</li> <li>✓ Access Information</li> <li>✓ Assignment Attributes</li> <li>↳ Role Membership</li> </ul>	<p><b>Manage Roles &gt; Create Role &gt; Role Membership</b></p> <p>You can add or remove members that are associated with the role. Select the member in th</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10px;"><input type="checkbox"/></th> <th style="width: 10px;">Add...</th> <th style="width: 10px;">Remove</th> <th>User Name</th> <th>Business Unit</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>Total: 0 Displayed: 0 Selected: 0</td> </tr> </tbody> </table>	<input type="checkbox"/>	Add...	Remove	User Name	Business Unit					Total: 0 Displayed: 0 Selected: 0
<input type="checkbox"/>	Add...	Remove	User Name	Business Unit							
				Total: 0 Displayed: 0 Selected: 0							
<input type="button" value="&lt; Back"/> <input type="button" value="Next &gt;"/> <input type="button" value="Finish"/> <input type="button" value="Cancel"/>											

**Manage Roles**

**Manage Roles > Create Role > Add User Members**

To locate a user that you want to add to **JKE System Admin** role, type information about the user in the field, select the crit the table below. By default, clicking Search will search the system based on the beginning letters of the item you are search keyboard to indicate a wildcard. (For example, typing "b\* will find "abc".)

Search information	Search by
erica	Full name
<input type="button" value="Search"/> <input type="button" value="Advanced..."/>	

**Users**

To add a member to the role, select the user, and then click OK.

1 results found for: erica

Select	Name	E-mail Ad...	Last Name	Business ...	Status
<input checked="" type="checkbox"/>	Erica Carr	ecarr@jke.test	Carr	JK Enterprises	Active

Page 1 of 1 | Total: 1 Displayed: 1 Selected: 1

**Manage Roles**

**Manage Roles > Create Role > Role Membership**

You can add or remove members that are associated with the role. Select the member in the

<input type="button" value="Add..."/>	<input type="button" value="Remove"/>	
Select	User Name	Business Unit
<input type="checkbox"/>	Erica Carr	JK Enterprises

Page 1 of 1 | Total: 1 Displayed: 1 Selected: 0

4. Click Finish. Click Return to the list of Roles I was working with.

**Manage Roles**

**Manage Roles > Create Role > Schedule**

Choose a time and date to schedule this operation.

Immediate  
 Effective date

Date: 11/5/2025 Time: 10:27 PM

< Back | Next > | **Finish** | Cancel

**Manage Roles**

**Manage Roles > Create Role > Success**

You successfully created static role **JKE System Admin**.  
The membership update request will be processed on **Immediate**.

**Other Tasks**

[Return to the list of roles I was working with](#)  
[View my request](#)

**Close**

**Roles**  
You can add, change, move, delete roles, manage role membership, or manage role hierarchy. Select the role in the table, and then click the appropriate button.

2 results found for: \*

	Name	Description	Business ...	Role ...	Access Status	Access Type
<input type="checkbox"/>	ITIM Administrators	Predefined system administrator role.	JK Enterprises	Static	Access Disabled	
<input type="checkbox"/>	JKE System Admin	Organizational Role for System Administrators	JK Enterprises	Static	Access Enabled	Role

Page 1 of 1 | Total: 2 Displayed: 2 Selected: 0

5. Repeat steps 2 through 4 to create 5 more static roles (these roles do not have any members initially):

- System Account Owner with a Business unit of JK Enterprises
- Finance Employees with Business unit of Finance.
- Asset Handling and Disposition with Business unit of Finance.

Check the Enable access for this role check box. Also, check the Show this role as a common access check box. These settings allow users to request membership in the roles as an access.

- Booking and Ledgers with Business unit of Finance.

Check the Enable access for this role check box. Also, check the Show this role as a common access check box.

- Comparison and Review with Business unit of Finance.

Check the Enable access for this role check box. Also, check the Show this role as a common access check box.

<input type="checkbox"/> Select	Name	Description	Business ...	Role ...	Access Status	Access Type
<input type="checkbox"/>	Asset Handling and Disposition	Organizational Role for Asset Handling and Disposition	Finance	Static	Common Access Enabled	Role
<input type="checkbox"/>	Booking and Ledgers	Organizational Role for Booking and Ledgers	Finance	Static	Common Access Enabled	Role
<input type="checkbox"/>	Comparison and Review	Organizational Role for Comparison and Review	Finance	Static	Access Enabled	Role
<input type="checkbox"/>	Finance Employees	Organizational Role for Finance	Finance	Static	Access Enabled	Role
<input type="checkbox"/>	ITIM Administrators	Predefined system administrator role.	JK Enterprises	Static	Access Disabled	
<input type="checkbox"/>	JKE System Admin	Organizational Role for System Administrators	JK Enterprises	Static	Access Enabled	Role
<input type="checkbox"/>	System Account Owner	Organizational Role for System Account Owner	JK Enterprises	Static	Access Enabled	Role

Page 1 of 1 | Total: 7 | Displayed: 7 | Selected: 0

## Creating Dyanamic organizational roles

- Create another role, this time choose the Dynamic role type.
- Complete the Create Role form with the following information:

**Manage Roles**

**Manage Roles > Create Role > Role Type**

To create a role, select the role type. Also, select a business unit to which the role applies.

**Role Type**

- Static
- Dynamic

**Role classification**

**\*Business unit**

JK Enterprises

Make role applicable to persons in

- This business unit and its subunits
- This business unit only

**< Back** **Next >** **Finish** **Cancel**

**Manage Roles**

**Manage Roles > Create Role > Access Information**

You can add or remove owners for this role. Also, you can enable access, and specify access type for this role.

**Owners**

Enable access for this role

Select access type

Access Types
 

- Application
- E-mail group
- Role
- Shared folder

Access icon

No URL is set. The access type icon will be used.

Image preview

Icon URL

Search terms  **Add** **Delete**

Additional information

**< Back** **Next >** **Finish** **Cancel**

**Manage Roles**

<ul style="list-style-type: none"><li>✓ Role Type</li><li>✓ General Information</li><li>✓ Access Information</li><li>⇒ Definition (Rule)</li><li>⇒ Schedule</li></ul>	<p><b>Manage Roles &gt; Create Role &gt; Definition (Rule)</b></p> <p>Enter the LDAP filter criteria to select which users will receive this role.</p> <p>*Definition (Rule) (title=“Manager”)</p> <p>&lt; Back   Next &gt;   Finish   Cancel</p>
---	---

**Manage Roles**

<ul style="list-style-type: none"><li>✓ Role Type</li><li>✓ General Information</li><li>✓ Access Information</li><li>✓ Definition (Rule)</li><li>⇒ Schedule</li></ul>	<p><b>Manage Roles &gt; Create Role &gt; Schedule</b></p> <p>Choose a time and date to schedule this operation.</p> <p><input checked="" type="radio"/> Immediate <input type="radio"/> Effective date</p> <table><tr><td>Date 11/6/2025</td><td>Time 8:27 PM</td></tr></table> <p>&lt; Back   Next &gt;   Finish   Cancel</p>	Date 11/6/2025	Time 8:27 PM
Date 11/6/2025	Time 8:27 PM		

3. Click Finish.
4. On the Home tab, click Manage Roles and refresh the list.

<input type="checkbox"/> Select	Name	Description	Business ...	Role ...	Access Status	Access Type
<input type="checkbox"/>	<a href="#">Asset Handling and Disposition</a>	Organizational Role for Asset Handling and Disposition	Finance	Static	Common Access Enabled	Role
<input type="checkbox"/>	<a href="#">Booking and Ledgers</a>	Organizational Role for Booking and Ledgers	Finance	Static	Common Access Enabled	Role
<input type="checkbox"/>	<a href="#">Comparison and Review</a>	Organizational Role for Comparison and Review	Finance	Static	Access Enabled	Role
<input type="checkbox"/>	<a href="#">Finance Employees</a>	Organizational Role for Finance	Finance	Static	Access Enabled	Role
<input type="checkbox"/>	<a href="#">ITIM Administrators</a>	Predefined system administrator role.	JK Enterprises	Static	Access Disabled	
<input type="checkbox"/>	<a href="#">JKE Managers</a>	Organizational Role for JKE Managers	JK Enterprises	Dynamic	Access Enabled	Role
<input type="checkbox"/>	<a href="#">JKE System Admin</a>	Organizational Role for System Administrators	JK Enterprises	Static	Access Enabled	Role
<input type="checkbox"/>	<a href="#">System Account Owner</a>	Organizational Role for System Account Owner	JK Enterprises	Static	Access Enabled	Role

Page 1 of 1 | Total: 8 Displayed: 8 Selected: 0

5. Click the arrow to the right of the JKE Managers role and click Manage User Members.

<input type="checkbox"/> Select	Name	Description	Business ...	Role ...	Access Status	Access Type
<input type="checkbox"/>	<a href="#">Asset Handling and Disposition</a>	Organizational Role for Asset Handling and Disposition	Finance	Static	Common Access Enabled	Role
<input type="checkbox"/>	<a href="#">Booking and Ledgers</a>	Organizational Role for Booking and Ledgers	Finance	Static	Common Access Enabled	Role
<input type="checkbox"/>	<a href="#">Comparison and Review</a>	Organizational Role for Comparison and Review	Finance	Static	Access Enabled	Role
<input type="checkbox"/>	<a href="#">Finance Employees</a>	Organizational Role for Finance	Finance	Static	Access Enabled	Role
<input type="checkbox"/>	<a href="#">ITIM Administrators</a>	Predefined system administrator role.	JK Enterprises	Static	Access Disabled	
<input type="checkbox"/>	<a href="#">JKE Managers</a>	Organizational Role for JKE Managers	JK Enterprises	Dynamic	Access Enabled	Role
<input type="checkbox"/>	<a href="#">JKE System Admin</a>	Organizational Role for System Administrators	JK Enterprises	Static	Access Enabled	Role
<input type="checkbox"/>	<a href="#">System Account Owner</a>	Organizational Role for System Account Owner	JK Enterprises	Static	Access Enabled	Role

Page 1 of 1 | Total: 8 Displayed: 8 Selected: 0

- Verify that the users in this dynamic role have manager in their title by viewing the Business Information section.

**Manage Roles**

**Manage Roles > Manage User Members and Child Roles**

To locate the users that are associated with role **JKE Managers**, type information in the field & then click search. T will search the system based on the beginning letters of the item you are searching for. To search for a textual patte typing "b\*" will find "abc".)

Search information	Search by	Last Name	Search...	Advanced...
--------------------	-----------	-----------	-----------	-------------

**Users**

You can add, remove or set assignment attributes to the members that are associated with the role. Select the m specifying a definition (rule).

Name	E-mail Address	Last Name	Business ...	Status

Total: 0 Displayed: 0

**Close**

- Create another Dynamic role
- Complete the form with the following information:

**Manage Roles**

**Manage Roles > Create Role > Role Type**

To create a role, select the role type. Also, select a business unit to which the role applies

<b>Role Type</b>	General Information Access Information Additional Steps...
	Role type <input type="radio"/> Static <input checked="" type="radio"/> Dynamic Role classification *Business unit TechSupport <input type="button" value="Search..."/>
	Make role applicable to persons in <input checked="" type="radio"/> This business unit and its subunits <input type="radio"/> This business unit only

< Back Next > Finish Cancel

**Manage Roles**

<input checked="" type="checkbox"/> Role Type <input type="checkbox"/> General Information <input type="checkbox"/> Access Information <input type="checkbox"/> Definition (Rule) <input type="checkbox"/> Schedule	<b>Manage Roles &gt; Create Role &gt; General Information</b> <p>To create a role, type the name of the role and any other information on the form. Then click Next.</p> <p>*Name Help Desk</p> <p>Description TechSupport help desk</p>
<input type="button" value="&lt; Back"/> <input type="button" value="Next &gt;"/> <input type="button" value="Finish"/> <input type="button" value="Cancel"/>	

**Manage Roles**

<input checked="" type="checkbox"/> Role Type <input checked="" type="checkbox"/> General Information <input checked="" type="checkbox"/> Access Information <input type="checkbox"/> Definition (Rule) <input type="checkbox"/> Schedule	<b>Manage Roles &gt; Create Role &gt; Access Information</b> <p>You can add or remove owners for this role. Also, you can enable access, and specify access type for this role.</p> <p>Owners</p> <p><input checked="" type="checkbox"/> Enable access for this role</p> <p>Select access type</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Access Types           <ul style="list-style-type: none"> <li><input type="checkbox"/> Application</li> <li><input type="checkbox"/> E-mail group</li> <li><input type="checkbox"/> Role</li> <li><input type="checkbox"/> Shared folder</li> </ul> </li> </ul> <p>Access icon</p> <p>No URL is set. The access type icon will be used.</p> <p>Image preview</p>  <p>Icon URL</p> <p>Search terms</p> <p>Additional information</p>
<input type="button" value="&lt; Back"/> <input type="button" value="Next &gt;"/> <input type="button" value="Finish"/> <input type="button" value="Cancel"/>	

Manage Roles

✓ Role Type ✓ General Information ✓ Access Information ⇒ Definition (Rule) Schedule	<b>Manage Roles &gt; Create Role &gt; Definition (Rule)</b> Enter the LDAP filter criteria to select which users will receive this role. <b>*Definition (Rule)</b> (cn=*)
<b>&lt; Back</b> <b>Next &gt;</b> <b>Finish</b> <b>Cancel</b>	

Manage Roles

✓ Role Type ✓ General Information ✓ Access Information ✓ Definition (Rule) ⇒ Schedule	<b>Manage Roles &gt; Create Role &gt; Schedule</b> Choose a time and date to schedule this operation. <input checked="" type="radio"/> Immediate <input type="radio"/> Effective date Date 11/6/2025 Time 8:57 PM
<b>&lt; Back</b> <b>Next &gt;</b> <b>Finish</b> <b>Cancel</b>	

**Manage Roles**

**Manage Roles > Create Role > Success**

You successfully submitted the following:

Operation: **Add**

Dynamic Role Name: **Help Desk**

Run: **Immediate**

The changes might take a few minutes to take effect.

**Other Tasks**

[Return to the list of roles I was working with](#)

[View my request](#)

[Close](#)

<a href="#">Create</a>	<a href="#">Change</a>	<a href="#">Delete</a>	<a href="#">Transfer</a>	<a href="#">Export Access Data</a>	<a href="#">Import Access Data</a>	<a href="#">Enable Access</a>	<a href="#">Disable Access</a>	<a href="#">(Refresh)</a>
<input type="checkbox"/> <a href="#">Select</a>	<a href="#">Name</a>	<a href="#">Description</a>	<a href="#">Business ...</a>	<a href="#">Role ...</a>	<a href="#">Access Status</a>	<a href="#">Access Type</a>		
<input type="checkbox"/>	<a href="#">Asset Handling and Disposition</a>	Organizational Role for Asset Handling and Disposition	<a href="#">Finance</a>	Static	Common Access Enabled	Role		
<input type="checkbox"/>	<a href="#">Booking and Ledgers</a>	Organizational Role for Booking and Ledgers	<a href="#">Finance</a>	Static	Common Access Enabled	Role		
<input type="checkbox"/>	<a href="#">Comparison and Review</a>	Organizational Role for Comparison and Review	<a href="#">Finance</a>	Static	Access Enabled	Role		
<input type="checkbox"/>	<a href="#">Finance Employees</a>	Organizational Role for Finance	<a href="#">Finance</a>	Static	Access Enabled	Role		
<input type="checkbox"/>	<a href="#">Help Desk</a>	TechSupport help desk	<a href="#">TechSupport</a>	Dynamic	Access Enabled			
<input type="checkbox"/>	<a href="#">ITIM Administrators</a>	Predefined system administrator role.	<a href="#">JK Enterprises</a>	Static	Access Disabled			
<input type="checkbox"/>	<a href="#">JKE Managers</a>	Organizational Role for JKE Managers	<a href="#">JK Enterprises</a>	Dynamic	Access Enabled	Role		
<input type="checkbox"/>	<a href="#">JKE System Admin</a>	Organizational Role for System Administrators	<a href="#">JK Enterprises</a>	Static	Access Enabled	Role		
<input type="checkbox"/>	<a href="#">System Account Owner</a>	Organizational Role for System Account Owner	<a href="#">JK Enterprises</a>	Static	Access Enabled	Role		

Page 1 of 1 | Total: 9 Displayed: 9 Selected: 0

## Exercise 4 : Creating child role assignments

In this exercise, you make the three finance department roles children of the Finance role.

1. On the Home tab, click Manage Roles.
2. In the Search Information box, type Finance\* to find the role you created in the previous exercise.
3. Click Search. The result should be a list that contains your Finance Employees role.

**Manage Roles**

To locate a role that you want to manage, type information about the role in the field, select the search criteria, and then click Search. The roles that match your clicking Search will search the system based on the beginning letters of the item you are searching for. To search for a textual pattern in the middle of an item, (For example, typing "b\*" will find "abc").

Search by  Role name or description  Business unit

Search information

**Roles**

You can add, change, move, delete roles, manage role membership, or manage role hierarchy. Select the role in the table, and then click the appropriate button.

1 results found for: finance

Create	Change	Delete	Transfer	Export Access Data	Import Access Data	Enable Access	Disable Access	Refresh
Select	Name	Description	Business...	Role...	Access Status	Access Type		
<input type="checkbox"/>	Finance Employees	Organizational Role for Finance	Finance	Static	Access Enabled	Role		

Page 1 of 1 | Total: 1 Displayed: 1 Selected: 0

4. Click the arrow to the right of Finance Employees and select Add Child Roles.

**Roles**

You can add, change, move, delete roles, manage role membership, or manage role hierarchy. Select the role in the table, and then click the appropriate button.

1 results found for: finance

Create	Change	Delete	Transfer	Export Access Data	Import Access Data	Enable Access	Disable Access	Refresh
Select	Name	Description	Business...	Role...	Access Status	Access Type		
<input type="checkbox"/>	Finance Employees	Change Delete Transfer Manage User Members... Manage Child Roles... Add User Members... <b>Add Child Roles...</b> Manage Provisioning Policies...	Finance	Static	Access Enabled	Role		

Page 1 of 1 | Total:

5. Search for all the roles in the business unit of Finance.

**Manage Roles**

**Manage Roles > Add Child Roles**

Child roles inherit the entitlements from a parent role. To locate a role that you want to add to **Finance Employees** role, type information about the role in the field Search. The roles that match your criteria are displayed in the table below. By default, clicking Search will search the system based on the beginning letters of the pattern in the middle of an item, use the "\*" symbol on the keyboard to indicate a wildcard. (For example, typing "b" will find "abc".)

Search by  Role name or description  Business unit

**Roles**

To add a child to the role, select the role, and then click OK.

6 results found for: \*

Select	Name	Description	Business ...	Role ...	Access Status	Access Type
<input type="checkbox"/>	Asset Handling and Disposition	Organizational Role for Asset Handling and Disposition	Finance	Static		
<input type="checkbox"/>	Booking and Ledgers	Organizational Role for Booking and Ledgers	Finance	Static		
<input type="checkbox"/>	Comparison and Review	Organizational Role for Comparison and Review	Finance	Static		
<input type="checkbox"/>	ITIM Administrators	Predefined system administrator role.	JK Enterprises	Static		
<input type="checkbox"/>	JKE System Admin	Organizational Role for System Administrators	JK Enterprises	Static		
<input type="checkbox"/>	System Account Owner	Organizational Role for System Account Owner	JK Enterprises	Static		

Page 1 of 1 | Total: 6 Displayed: 6 Selected: 0

6. Select the three finance child roles:

- Asset Handling and Disposition
- Booking and Ledgers
- Comparison and Review

**Roles**

To add a child to the role, select the role, and then click OK.

6 results found for: \*

Select	Name	Description	Business ...	Role ...	Access Status	Access Type
<input checked="" type="checkbox"/>	Asset Handling and Disposition	Organizational Role for Asset Handling and Disposition	Finance	Static		
<input checked="" type="checkbox"/>	Booking and Ledgers	Organizational Role for Booking and Ledgers	Finance	Static		
<input checked="" type="checkbox"/>	Comparison and Review	Organizational Role for Comparison and Review	Finance	Static		
<input type="checkbox"/>	ITIM Administrators	Predefined system administrator role.	JK Enterprises	Static		
<input type="checkbox"/>	JKE System Admin	Organizational Role for System Administrators	JK Enterprises	Static		
<input type="checkbox"/>	System Account Owner	Organizational Role for System Account Owner	JK Enterprises	Static		

Page 1 of 1 | Total: 6 Displayed: 6 Selected: 3

7. Click OK.
8. Select the Immediate radio button and click Submit.

**Manage Roles**

**Manage Roles > Add Child Roles > Success**

You successfully submitted the following role hierarchy changes to **Finance Employees** role:

- Asset Handling and Disposition
- Booking and Ledgers
- Comparison and Review

Your request will be processed on **Immediate**.

**Other Tasks**

[Continue working with roles](#)

[View my request](#)

[Close](#)

## Exercise 5 : Creating a separation of duty policy

JK Enterprises wants to ensure that they adhere to the best practices of separation of duty in their finance department. In this exercise, you ensure that in the finance department, no user can have more than one of these roles: Asset Handling and Disposition, Booking and Ledgers, Comparison and Review.

1. On the Home tab, go to Manage Policies > Manage Separation of Duty Policies.
2. Click Create.

**Manage Policies > Manage Separation of Duty Policies > Manage Separation of Duty Policies**

To locate a separation of duty policy, type information about the policy in the field and then click Search. The policies that match your criteria are displayed system based on the beginning letters of the item you are searching for. To search for a textual pattern in the middle of an item, use the '\*' symbol on the key find "abc".)

Search information	<input type="radio"/> Name or description
	<input type="radio"/> Business unit
	<input type="radio"/> Role name
<input type="button" value="Search"/>	

**Separation of Duty Policies**

You can create, change, delete, or evaluate separation of duty policies. Select the separation of duty policy in the table, and then click the appropriate button.

<input type="button" value="Create"/> <input type="button" value="Change"/> <input type="button" value="Delete"/> <input type="button" value="Evaluate"/> <input type="button" value="Refresh"/>
<input type="checkbox"/> <b>Select</b>   Policy Name ▲   Description ▲   Business Unit ▲   State ▲   Violations ▲   Exemptio... ▲
Total: 0 Displayed: 0 Selected: 0
<input type="button" value="Close"/>

3. Create the policy with the following information:

**Manage Separation of Duty Policies**

**Manage Policies > Manage Separation of Duty Policies > Create Separation of Duty Policy**

Type the name of the separation of duty policy and enter a brief description. Select a business unit to which the policy applies and one or more owners. When you are done, click Submit.

<b>*Policy name</b> <input type="text" value="ABCs of Finance"/>
<b>Description</b> <input type="text" value="Finance rules to maintain separation of duties"/>
<b>*Business unit</b> <input type="text" value="Finance"/> <input type="button" value="Search..."/>
<b>Policy Rules</b> You can add, change, or delete policy rules. Select an policy rule in the table and then click the appropriate button.
<input type="button" value="Create"/> <input type="button" value="Change"/> <input type="button" value="Delete"/>
<input type="checkbox"/> <b>Select</b>   <b>Description of Separation</b> ▲   <b>Allowed Number of Roles</b> ▲   <b>Roles</b> ▲
Total: 0 Displayed: 0 Selected: 0
<b>Policy Owners</b> Policy state <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>

4. In the Policy Rules section, click Create to create a policy rule with the following information:
5. Click Search in the Build Role Separation List section.
6. Search for roles in the business unit of Finance:
  - Asset Handling and Disposition
  - Booking and Ledgers
  - Comparison and Review
7. After you select the three roles, select the number of allowed roles. In this case, you allow only one role.

**Manage Separation of Duty Policies**

**Manage Policies > Manage Separation of Duty Policies > Create Policy Rule**

Type a name for the policy rule and add two or more role names to the role list. Select the number of roles in the role list and click OK.

\*Description of separation  
Finance department ABCs

**Build Role Separation List**

Specify a list of static roles that will restrict membership to the allowed number. Type the name of the role below and click Add. You can also click Remove to remove a role from the list.

Search...

Quick Add

Role name	Add
	Add

Select	Name	Description	Business Unit
<input type="checkbox"/>	Asset Handling and Disposition	Organizational Role for Asset Handling and Disposition	Finance
<input type="checkbox"/>	Booking and Ledgers	Organizational Role for Booking and Ledgers	Finance
<input type="checkbox"/>	Comparison and Review	Organizational Role for Comparison and Review	Finance

Page 1 of 1 | Total: 3 | Displayed: 3 | Selected: 0

Allowed number of roles  
1

OK Cancel

8. Click OK.
9. Under Policy Owners > User Policy Owners, click Add, on next screen in search information type Sue Thomas , select full name in Search By. Click on search. Select Sue Thomas and click Ok. Sue, as the manager of the finance department, must approve any exceptions.

**Policy Owners**

**Role Policy Owners**

Specify the roles that are the owners of this policy.

		Add	Remove	Role Name	Role Description	Business Unit
<input type="checkbox"/>	Select	^			△	
		Total: 0	Displayed: 0	Selected: 0		

**User Policy Owners**

Specify the users that are the owners of this policy.

		Add	Remove	Select	Full Name	E-mail Address	Last Name	Business Unit
<input type="checkbox"/>	Select	^			^	△		
		Total: 0	Displayed: 0	Selected: 0				

**Policy state**

Enabled  
 Disabled

**Submit** **Cancel**

### Manage Policies > Manage Separation of Duty Policies > Select a User

To locate the users that you want to add as owners of this separation of duty policy, type information about the user in the table below. By default, clicking Search will search the system based on the beginning letters of the item you are seeing in the keyboard to indicate a wildcard. (For example, typing "b\*" will find "abc".)

Search information

sue thomas	Search by	Full name	Search	Advanced...
------------	-----------	-----------	--------	-------------

**Users**

1 results found for: sue thomas

Select	Name	E-mail Ad...	Last Name	Business ...	Status
<input checked="" type="checkbox"/>	Sue Thomas	sthomas@jk...	Thomas	Finance	Active

Page 1 of 1 | Total: 1 Displayed: 1 Selected: 1

**OK** **Cancel**

### Manage Policies > Manage Separation of Duty Policies > Success

You successfully submitted a request for a new separation of duty policy.

- Policy name: **ABCs of Finance**
- Description: **Finance rules to maintain separation of duties**
- State: **Enabled**
- Business Unit: **Finance**

Policy Rules:

- Finance department ABCs

#### Other Tasks

[View my request](#)

[Manage roles](#)

[Manage provisioning policies](#)

[Continue working with separation of duty policies](#)

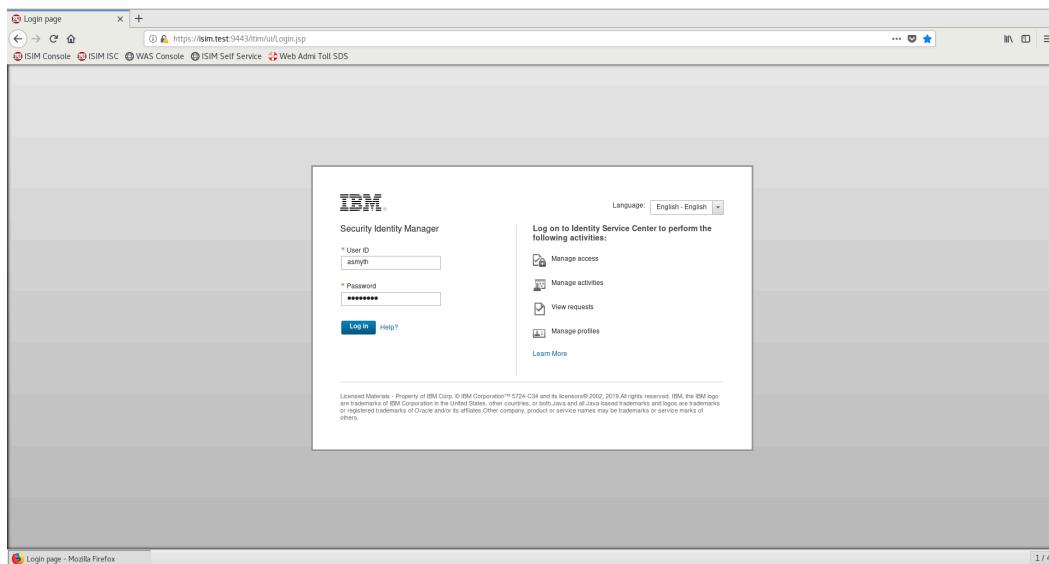
**Close**

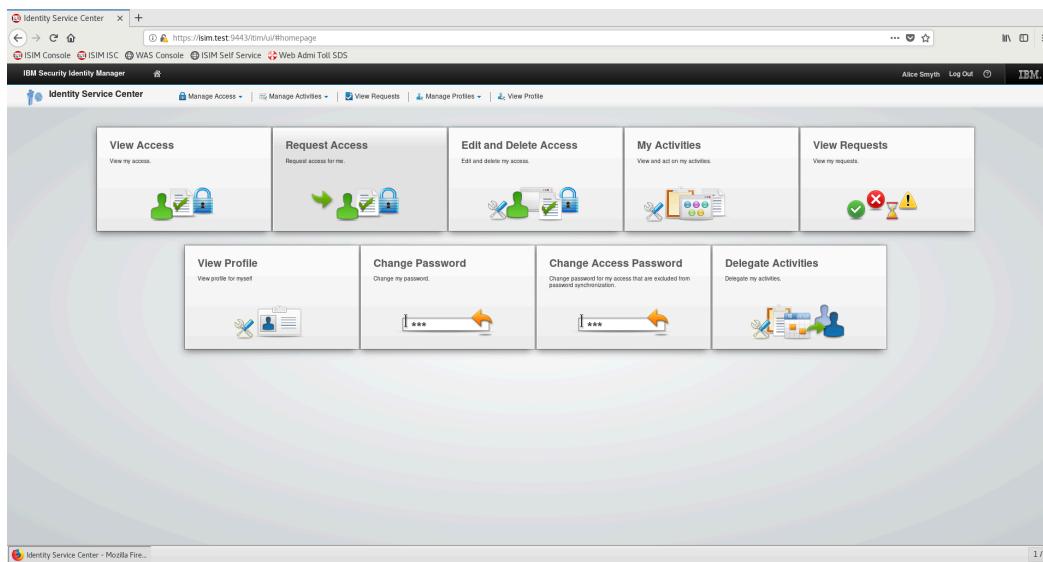
10. Click Submit.
11. Log out of the IBM Security Identity Manager Administrative Console.  
Close Firefox.

## Exercise 6 : Approving a separation of duty policy violation

Alice Smyth is covering for another finance employee who is out on temporary medical leave. She requires access to several roles that violate a separation of duty policy. Alice requests role access through the IBM Security Identity Manager Identity Service Center (ISC) console.

1. Restart Firefox everytime you switch ISIM Console to ISC console. Open Firefox Enter the URL for  
the Identity Service Center (ISC) in Firefox:  
<https://isim.test:9443/itim/ui/Login.jsp> or click the bookmark
2. Log on as Alice Smyth (asmyth) with password P@ssw0rd.





- Click Request Access to request access to the Asset Handling and Disposition role by Clicking the role and Click Next. Provide justification – Required for JKE Finance and Click Submit.

The screenshot shows the 'Request Access' step 1: Select Accesses. The user is currently at step 1 of 3. The interface includes a sidebar for categories like Application, Email group, Role, and Shared folder. The main area displays a grid of six organizational roles: Asset Handling and Disposition, Booking and Ledgers, Comparison and Review, Finance Employees, JKE System Admin, and System Account Owner. Each role has a thumbnail, a name, a description, and a selection button. The Asset Handling and Disposition role is highlighted with a blue border.

The screenshot shows the 'Request Access' step 2: Provide Required Information. The user is currently at step 2 of 3. The interface includes a sidebar for categories like Application, Email group, Role, and Shared folder. The main area displays a form with a title 'Provide Required Information' and a note 'Provide information to complete your request.' There is a numbered field '1' with a checkmark and a text input field containing the text 'Required for JKE Finance'.

Request number: 1311796491289197820  
Submitted by: Alice Smyth  
Submitted on: Alice Smyth  
Submitted date: Nov 17, 2025, 7:55:01 PM

**Request Details**

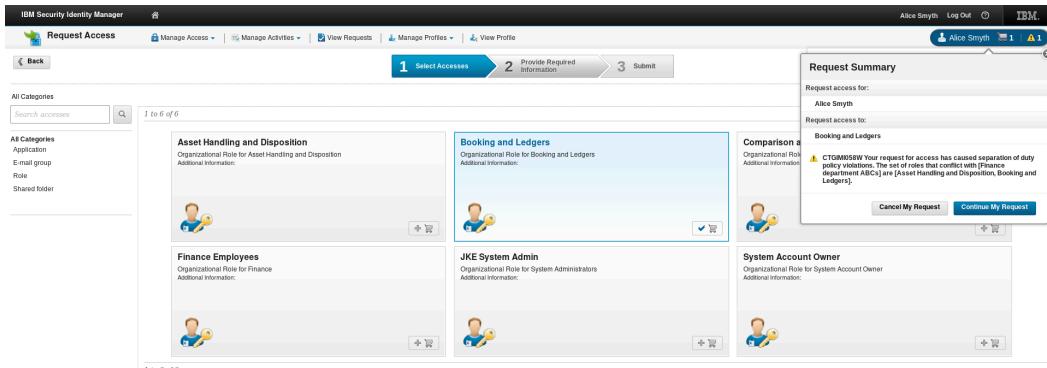
**Information Provided with the Request**

Justification for this request:  
Required for JKE Finance

- Click on Request New Access, Request access to the Booking and Ledgers by Clicking the role.

This action causes a violation for the Finance Department ABCs separation of duty policy. You can see the warning sign

- Click the Yellow warning sign, you can see the details for the violation.



**Request Summary**

Request access for:  
Alice Smyth

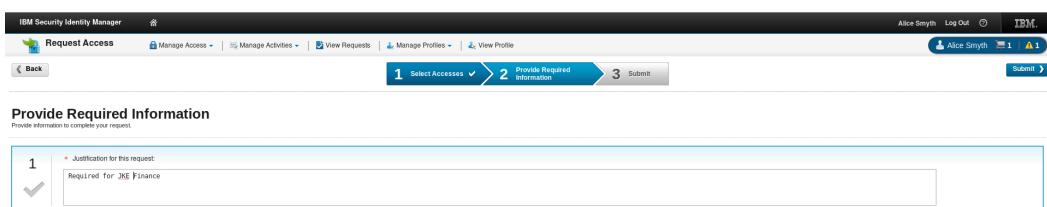
Request access to:  
Booking and Ledgers

Comparison of selected roles:

- Asset Handling and Disposition (Organizational Role for Asset Handling and Disposition)
- Booking and Ledgers (Organizational Role for Booking and Ledgers)
- Finance Employees (Organizational Role for Finance)
- JKE System Admin (Organizational Role for System Administrators)
- System Account Owner (Organizational Role for System Account Owner)

A yellow warning sign indicates a violation: CTOMSSBW Your request for access has caused separation of duty policy violations. The set of roles that conflict with [Finance department ABCs] are [Asset Handling and Disposition, Booking and Ledgers].

- Click Continue My Request to request an exception. Provide justification – Required for JKE Finance and Click Submit.



**Provide Required Information**

Provide information to complete your request

1 Justification for this request:  
Required for JKE Finance

IBM Security Identity Manager

Batch Request for: Alice Smyth - Pending

Request number: 1313260193931669423  
Submitted by: Alice Smyth

Submitted for: Alice Smyth  
Submitted date: Nov 17, 2025, 8:00:42 PM

**Request Details**

Booking and Ledgers  
Organizational Role for Booking and Ledgers  
Alice Pending

**Information Provided with the Request**

Justification for this request:  
Required for JKE Finance

Request Now Access

7. Log out of the Identity Service Center.
8. Now, log in to the Identity Service Center as Sue Thomas and approve the separation of duty exception. Log back in as Sue Thomas (sthomas) with password P@ssw0rd.

IBM

Language: English - English

Security Identity Manager

\* User ID: sthomas

\* Password: \*\*\*\*\*

**Log in** Help?

Log on to Identity Service Center to perform the following activities:

- Manage access
- Manage activities
- View requests
- Manage profiles

[Learn More](#)

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IBM Security Identity Manager

Sue Thomas Log Out

Identity Service Center

Manage Access | Manage Activities | View Requests | Manage Profiles | Manage Others

<b>View Access</b> View my access. 	<b>Request Access</b> Request access for me. 	<b>Edit and Delete Access</b> Edit and delete my access. 	<b>My Activities</b> View and act on my activities. 	<b>View Requests</b> View my requests. 
<b>View Profile</b> View profile for myself. 	<b>Change Password</b> Change my password. 	<b>Change Access Password</b> Change password for my access that are excluded from password synchronization. 	<b>Delegate Activities</b> Delegate my activities. 	

Identity Service Center - Mozilla Fire... 1 / 4

9. Click on My Activities, on the right corner you can see Blue arrow , Click the arrow and you can see the policy violation details.

The screenshot shows the 'IBM Security Identity Manager' interface. In the top navigation bar, there are links for 'My Activities', 'Manage Access', 'View Requests', 'Manage Profiles', and 'Manage Others'. On the right side of the header, there are 'Sue Thomas' and 'Log Out' buttons, along with the 'IBM' logo. Below the header, there's a search bar labeled 'Search in: Current Activities' and a 'Select Multiple' button. The main content area displays a list of activities. One activity is highlighted with a blue border, showing a 'SoD Rule Violation Approval for Alice Smyth'. This card has fields for 'Justification' (with placeholder text 'Provide justification.'), 'Approve' (button), and 'Reject' (button). At the bottom right of the card, there's a link 'View SoD Rule Violation Approval for Alice Smyth'.

10. Provide Justification – Approved for Alice. Click Approve and Approve Alice's separation of duty rule violation.

This screenshot shows the 'Approval Details for Alice Smyth' page. At the top, it says 'Back' and 'Approval Details for Alice Smyth'. The page includes details like 'Request number: 111200110001000403', 'Requested by: Alice Smyth - Required for JKE Finance', 'Assigned to: Sue Thomas', 'Submitted on: Nov 17, 2025, 8:00:42 PM', and 'Due Date: Nov 22, 2025, 8:00:43 PM'. Below this, there's an 'Instructions' section with text about the approval request for a separation of duty policy violation exemption. The 'SoD Rule Violation Approval' section contains a 'Justification' field with the text 'Approved for Alice', and 'Approve' and 'Reject' buttons. The bottom of the page shows a summary: 'Approved: SoD Rule Violation Approval for Alice Smyth'.

11. Log out of the Self Service console. Close Firefox.