Nisha Chauhan

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SUMMARY

Product Manager with 4+ years of experience delivering data-driven solutions across consulting and e-commerce. Skilled in leading cross-functional teams, managing full product lifecycles, and optimizing user experiences through agile development and strategic analysis.

EXPERIENCE

Associate Product Manager, Capgemini, India — Dec 2020 – July 2023

- **Managed end-to-end migration of two legacy builds** to a modernized SaaS platform, coordinating version upgrades, deprecations, and feature parity checks with engineering and client teams.
- **Facilitated Agile ceremonies** (standups, sprint planning, retrospectives) for a 24-member cross-functional team, improving sprint velocity by 15% over six months through clearer prioritization and team accountability.
- **Led product strategy and roadmap delivery** across 2 enterprise product lines, partnering with engineering, design, and QA to define priorities, scope MVPs, and align stakeholder expectations..
- Owned and maintained **PRDs, backlog grooming, and Confluence documentation** for 50+ product artifacts, serving as the single source of truth across engineering, QA, and leadership, improving communication and alignment for 27+ team members.

Product Management Associate, Bunaai, India — Aug 2017 – Jan 2020

- **Owned product operations** for the brand's customer-facing Instagram channel, ensuring timely execution of scheduled content and handling 50+ daily customer interactions to enhance engagement, streamline support workflows, and close the loop on user feedback.

Product Operations Associate, AIESEC, India — Jan 2017 – Jan 2020

- Designed and owned the content review and approval workflow for AIESEC India's national website, **implementing quality checkpoints and scalable feedback systems across 15+ city teams**, reducing rejection rates to under 10% and improving publishing consistency.
- Led training and stakeholder enablement sessions with local chapter heads to **align content operations across regions, reinforce editorial standards, and implement systematic feedback loops through clear process documentation**.

EDUCATION

George Washington University, MS in Engineering Management, Washington, DC — Aug 2023 – May 2025
Rajasthan Technical University, BS in Computer Science, India — Aug 2016 – Sep 2020

LEADERSHIP

Graduate Ambassador, George Washington University-School of Engineering, DC — Aug 2024 – May 2025

- Represented GWU at global outreach events, national conferences focusing on strengthening the university's presence across key regions and mentored graduates for career opportunities and supported students during transition phases.

SKILLS

Languages: SQL, JavaScript, REST APIs, R.

Analytics: JIRA, Confluence, Trello, Visio, MS Excel, SQL, Tableau, Microsoft Office, Google Workspace.

Documentation: PRDs, BRD, Userstories, EPICs, Release Notes, Backlog and Roadmap Grooming.

Methodologies: SDLC, Agile, Scrum, Stakeholder Management, Requirements Gathering, Business Analysis, A/B Testing.

PROJECTS

PRD Generator – Streamlit, OpenAI GPT-3.5, Python

- Built an AI-powered tool to generate editable, section-wise Product Requirement Documents (PRDs) from MRDs using LLMs and diff-based reviewers.
- Enabled faster documentation workflows with GPT-backed content suggestions, inline editing, and export-ready formatting.