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| Nisha Shah | Pune  +91-8793323457  Nishaashah98@gmail.com  https://www.linkedin.com/in/nisha-shah1998/ |

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|  | **Objective** |

Results-oriented IT professional with 3 years of experience in SAP BASIS seeking a challenging role in data science. Eager to leverage analytical and problem-solving skills developed in SAP BASIS to contribute to the field of data science. Committed to continuous learning and staying current with industry trends.

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|  | Education |

## BE Computer Engineering | VIIT,Pune

### 2016-2020

## Higher Secondary Education | S.M Choksey Junior College,Pune

### 2014-2016

Coursework in Computer Science

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|  | Experience |

## SAP basis Analyst | NTT DATA Business Solutions

## FEBRUARY2023 - ONGOING

* SAP Basis administration and support, technical support and production support for SAP environment
* Perform system monitoring, troubleshooting. Perform root-cause-analysis
* Proactively analyse SAP environment to detect deficiencies and recommend solutions for improvement to the customers and created technical documentation and knowledge-based articles.
* Collaborated with cross-functional teams to troubleshoot and resolve technical issues.

## SAP BASIS Consultant | Atos Global IT Solution and Services Private Limited

### January 2021 – January 2023

* Complete SAP monitoring of application servers up and running, user logged in, Monitor system health check activities and report to the management.
* Transport setup and Change Request Management, TR import & troubleshoot.
* Apply support packages and add-ons, Sybase database patches.
* Updating SAP LICENSE, applying SNOTE, Kernel Upgrade.
* System Refresh and copy activities
* SAP Profile Parameter Maintenance.
* Ticketing tool - ServiceNow
* System monitoring tool – SAP Focused RUN
* Investigated, analysed, and resolved user issues to support client needs.

## Web Developer Intern | TechnoStart

### July 2019-August 2019

* Built reusable code to utilise for other projects and to minimise costs.
* Used HTML to structure web pages and provide smooth navigation of internet.
* Designed and implemented website interface for mobile, desktop and tablets.
* Demonstrated expertise in HTML5, CSS3

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|  | Technical Skills |

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| * Programming language – Python, C++, R * Microsoft Office suite including Word, Excel, PowerPoint * Operating Systems - Linux, Windows * Database – SQL, Sybase, HANA, Oracle. * Data Visualization – Matplotlib, Seaborn, Tools - Power BI, Tableau * Machine learning, Statistics * Data analysis – Pandas, NumPy * Tools – Jupyter Notebooks, Git  |  |  | | --- | --- | |  | DATA SCIENCE BOOTCAMP – PWSKILLS |  * Ongoing with an intensive data science bootcamp covering essential skills in data analysis, machine learning, and data visualization.  |  |  | | --- | --- | |  | Certification |  * Data science masters – PWSKILLS - Ongoing * Data Science Noob to Pro Max Batch - 5 Minutes Engineering by Shridhar * Data science Internship - Innomatics Research Labs - Ongoing |

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|  | Soft Skills |

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| * Excellent oral and written communication skills, the ability to communicate with others clearly and concisely. * Ability to do research and perform detailed tasks. * Strong analytical skills. * Maintains positive working relationships with others. |

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|  | Activities |

* Director at Rotaract Club, Aug 2018 - Jun2020
* ‘Yellow Belt’ in Karate, by All India Gojukai Karate – Do, Dec 2008

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|  | Languages |

English, Hindi, Gujarati, Marathi (Proficient Read/Write/Speak)