

### 4.3 User Story

User story ID	As a <Type of Users >	I want to <Perform some task >	So that I can <Achieve some goal >
01	Admin, Society User, AR, DR, JR	Access the home page	Navigate to the system and view relevant information
02	Society User	Register for a system account	Access authorized features
03	Admin, Society User, AR, DR, JR	Log into the system	Access my personalized dashboard
04	Admin	Manage user roles and permissions	Control system access
05	Society User	Create and submit a registration application	Register my society with the department
06	Society User	Upload and manage required documents	Complete the registration process
07	Assistant Registrar	Review and verify registration applications	Ensure completeness and forward for approval
08	Deputy Registrar	Review forwarded applications	Verify compliance and move to final approval
09	Joint Registrar	Approve or reject applications and make sign digital certificate	Make final decisions on society registrations and ensure digital certificates are signed appropriately
10	Society User	Download digital certificates	Have official proof of registration
11	Society User	Create, edit, and manage bylaw amendments	Ensure our organization's rules and policies remain up-to-date and compliant
12	Assistant Registrar	Review and approve bylaw amendments	Ensure that changes align with strategic objectives and are in the best interest of members
	Deputy Registrar	Review and forward Bylaw amendments	Ensure that change align in the best interest of members

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13	Joint Registrar  Assistant Registrar	approve Bylaw amendments Send notifications and manage audits	Make final decisions  Notify society users about deadlines to ensure compliance
14	Society User	Receive notifications about audits and deadlines	Prepare and ensure compliance
15	Assistant Registrar	Generate compliance reports	Track regulatory adherence
16	Deputy Registrar	Access compliance dashboards	Monitor overall compliance status
17	Society User	Use AI chatbot	Get quick answers to queries about the system
18	Admin	Configure and maintain AI chatbot	Ensure users receive accurate and helpful responses
19	Admin	Upload and manage training materials	Provide educational resources
20	Society User	Complete training modules and certifications	Learn about compliance requirements
21	Society User	Submit and track complaints	Report and monitor issues
22	Assistant Registrar	Review and assign complaints	Ensure proper handling
23	Deputy Registrar	Investigate assigned complaints	Resolve escalated issues