

Modules

1. Registration and Document Management Module

- Registration Submission: Societies submit registration applications through the online portal.
- Document Management: Required documents are uploaded and securely stored.
- Review and Approval: Applications are reviewed by the Assistant Registrar (AR), forwarded to the Deputy Registrar (DR), and approved by the Joint Registrar (JR).
- Digital Certificates: Digital certificates are issued upon approval.

2. Audit, Compliance, and Notification Module

- Audit Scheduling and Tracking: Assistant Registrars (AR) schedule audits, and the system tracks compliance with government regulations.
- Notification System: Automated notifications are sent to users about audits, deadlines, and policy updates.
- Real-time Monitoring: Real-time compliance tracking for societies.
- Reports and Insights: Generate compliance reports and dashboards for registrars and admins.

3. AI Chatbot and E-learning Module

- AI Chatbot Assistance: The AI-powered chatbot provides real-time support to users in both English and Malayalam for queries related to registration, audits, and compliance.
- E-learning Resources: Admin manages online training programs and resources for cooperative members and staff.

- Training and Certification: Users complete training modules and receive certifications upon completion.

4. Complaint Management and User Management Module

- Complaint Submission and Tracking: Society users can submit complaints, which are tracked and addressed by the Assistant Registrar (AR), Deputy Registrar (DR), or Joint Registrar (JR).
- User Role and Access Management: Admin manages user roles, permissions, and profiles.
- System Access Monitoring: User activity logs are maintained to monitor access and activities.