# **Nishant Ganesh Iyer**

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Data & Business Intelligence Strategist skilled in machine learning, SQL/Python ETL pipelines, and Power BI dashboards. Proven ability to translate complex data into actionable insights, collaborating with cross-functional teams to deliver measurable business outcomes.

#### Education

### Temple University, Fox School of Business, Philadelphia, PA

Expected May 2025

Master of Science, Business Analytics (STEM)

**Relevant Coursework:** Visualization: Art of Numbers, Data: Care, Feeding & Cleaning, Stat Learning and Data Mining, Advanced Business Analytics, Operations Management, Experiments: Knowledge Design (A/B Testing), Capstone in Analytics

#### D.Y. Patil University, School of Biotechnology & Bioinformatics, Navi-Mumbai

Awarded Sept 2020

Integrated Master of Technology, Biotechnology

# **Professional Experience**

Data Analytics Consultant | TEMPLE UNIVERSITY, Philadelphia, PA

Jan 2024 - Present

- Developing Excel VBA scripts to streamline lead management workflows using agile methodologies, reducing data processing time by 30% (8+ hours/month) and integrating campus-specific data into Tableau dashboards for stakeholder insights.
- Analyzed UI bottlenecks using Google Analytics and Hotjar, informing workflow redesigns in Destiny One CRM that improved user engagement by 20% and increased webpage conversion rates by 12% through A/B testing (Optimizely).
- Cleansed raw lead data with Python (Pandas) and automated categorization using VBA, achieving 99% data accuracy (validated via error rate audits) for cross-departmental reporting.
- Built interactive dashboards to translate stakeholder needs into real-time enrollment trend insights, supporting resource allocation decisions with visualized KPIs.

#### Product Analytics Consultant | UNILEVER, Englewood Cliffs, NJ

Jul 2024 – Dec 2024

- Designed an Azure ETL pipeline (Data Lake, Databricks) with CI/CD automation to detect anomalies in 10–15M bi-weekly P&L records using Z-score and ML techniques, doubling anomaly detection accuracy and identifying \$3M in cost-saving opportunities via Power BI dashboards.
- Improved Personal Care forecast accuracy from 85% to 97.4% by developing a machine learning model (XGBoost) integrating P&L, POS, and vendor data, reducing refund volatility and enhancing vendor strategies with SQL/DAX-driven Power BI reports.
- Achieved 96% Week-1 forecast accuracy for Nutrition using ML-based trend analysis, cutting excess inventory costs by 25% and stockouts by 18% through automated Power BI insights.

## Marketing Data Analyst | GROUPM WAVEMAKER INDIA, Mumbai, India

Jan 2022 – Jun 2023

- Optimized \$3M cross-channel budgets for Colgate-Palmolive using SQL-driven media mix models and Markov Chain attribution, increasing ROAS by 22% and reducing CPA by 15% through strategic spend reallocation.
- Built automated Customer Lifetime Value (CLV) models in SQL to segment customers, driving retention campaigns that reduced churn by 18% and increased high-intent purchases by 12%.
- Forecasted FY24 media spend with 95% accuracy using historical trend analysis in SQL, enabling \$1.5M in budget savings.
- Identified 15% untapped market potential through demographic analysis and stakeholder interviews, guiding a \$1.2M Colgate-Palmolive campaign portfolio.

## Media Operations Analyst | FIRST ECONOMY, Mumbai, India

Mar 2021 – Jan 2022

- Streamlined reporting with Google Data Studio, cutting errors by 70% and saving 40+ hours for 4 apparel brands.
- Managed marketing campaigns for 3-4 apparel brands, optimizing Google and Meta Ads budgets via Scrum workflows, doubling ad click-through rates and increasing brand visibility through targeted media plans.

Core Competencies: Python (Pandas, NumPy), SQL, Azure, Spark, Power BI, Tableau, Google Data Studio, XGBoost, scikit-learn