

# NISHANT PRASAD

## OpenText xECM Consultant

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### SUMMARY

Dedicated IT professional with 2.5 years of experience as an **OpenText Administrator and Consultant**. Expertise in the installation, configuration, and upgradation of OpenText components, ensuring seamless integration and functionality. Skilled in developing Java Programs and creation of automations with Python, enhancing operational efficiency.

My expertise also includes database management, where I ensure data integrity and optimize performance. I have hands-on experience in deployment of custom packages to meet the requirements and enhance system functionality. The skill set allows me to contribute effectively and delivering quality results.

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### SKILLS

- **OpenText Content Server** : Extended ECM (xECM) v16.2, 20.2 and 23.2
  - **OpenText Components** : OTDS, Archive Center, Brava, Blazon, System Center Manager and Admin Client
  - **Database** : MS SQL, MySQL
  - **Languages** : Java J2EE, Python, C++, C
  - **Spring** : Spring Boot, Spring MVC, Hibernate, Microservices
  - **Tools** : SOAP UI, SSMS, ServiceNow, Postman, Jenkins, IIS, DevOps
  - **Scripting Languages** : HTML, CSS, JavaScript
  - **Office Applications** : MS Word, MS PPT, MS Excel
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### WORK EXPERIENCE

#### OpenText Extended ECM Developer L1

June 2022 - Present

Wipro Technologies

- Worked as OpenText Admin with technical troubleshooting and performance enhancement.
  - Worked on Installation and configuration of OpenText Content Server, OTDS, Archive Center, Brava, Blazon, and System Center, ensuring seamless deployment and integration.
  - Upgradation of key components such as OpenText Content Server to 23.2 version, enhancing system performance and stability.
  - Led the custom package deployment activities for the successful Go-Live.
  - Worked on the deployment of transport packages, managing the end-to-end process from development environment to production.
  - Worked on creation and optimization of MS SQL queries, and developed various LR and WR scripts as per the requirements.
  - Developed various Python based automations to monitor system performance and reduce manual intervention.
  - Developed various Java Programs as per the requirements.
  - Worked on implementation of Extended ECM for SAP.
  - Played an important role in multiple successful migration and Go-Live activities.
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### EDUCATION

#### Master of Technology (Software Systems)

2022 - 2026

BITS Pilani

7.5 CGPA (Aggregate)

#### Bachelor of Computer Application (BCA)

2019 - 2022

Patliputra University

74.3 %

## CERTIFICATIONS

- **Microsoft Certified : Azure Fundamentals (AZ-900)**  
Microsoft
  - **Microsoft Certified : Azure Data Fundamentals (DP-900)**  
Microsoft
  - **Microsoft Certified : Azure Administrator Associate (AZ-104)**  
Microsoft
  - **Opentext ECM Content Server**  
Udemy
  - **Microsoft SQL Server Database Administration**  
Udemy
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## NON TECHNICAL RESPONSIBILITIES

- Ensuring customer needs and met through timely efficient completion of deliverables.
  - Attending the operational calls with On-Shore team and Huddle/Standup meetings.
  - Preparation of SOPs/PPTs, sending daily health check reports and providing KT to junior team members.
  - Collaboration with the project manager and colleagues to define project goals and establish a timeline and plan to achieve them.
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## AWARDS & RECOGNITION

- **Dazzling Debutant Award**  
Received the Dazzling Debutant award for the best performer in the team.
  - **Trail Blazers Award**  
Received the Trail Blazers award for the best contributor in Go-Live activities.
  - **Victory League**  
Received the Victory League award for the contribution in OpenText components upgrade activities and handling Release activities.
  - **Habit Flagbearer - Being Responsive**  
Received the award for successful migration and Go-Live activities
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## DECLARATION

I hereby declare that all the information provided is accurate and true to the best of my knowledge and belief.

**Nishant Prasad**