



1st June'21 to 14th June'21



ON SELECT
CONSUMER NOTEBOOKS
AND DESKTOPS

www.redeemnow.in/hpbacktoschooloffer https://store.hp.com/in

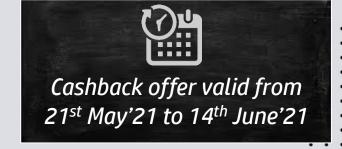


#### **CASHBACK OFFER**

5% Cashback offer up to ₹2 500.00 on value above ₹30 000.00 on HDFC Credit/Debit Cards.



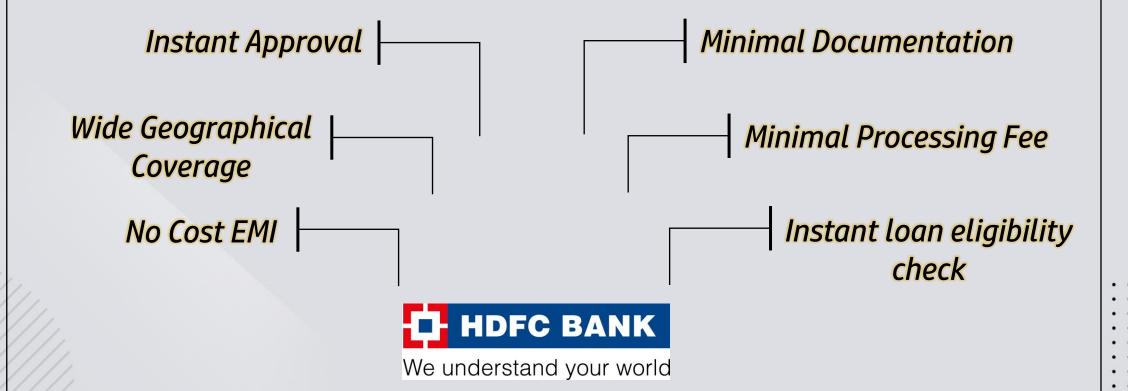






#### INTRODUCING

#### **HDFC PAPER FINANCE**





# 18/6 Scheme – EMI starting @1750

On

15s-GR0011AU Part No. #35K34PA

Down Payment: ₹12 999.00 EMI: ₹2 199.00 for 12 Months HP Chromebook x360 12b-ca0010TU Part No. 1P1J8PA

Down Payment: ₹10 499.00 EMI: ₹1 750.00 for 12 Months

15s-FR2006TU Part No. #34W78PA

Down Payment: ₹15 499.00 EMI: ₹2 599.00 for 12 Months 15s-DU3038TU Part No. #34W41PA

Down Payment: ₹13 666.00 EMI: ₹2 278.00 for 12 Months HP All-in-One 22-DD0201in PC Part No. #180N0AA

Down Payment: ₹11 999.00 EMI: ₹1 999.00 for 12 Months

On









#### **SPECIAL FINANCE OFFER**

### 9/0 Scheme

On











Select Chromebooks Pavilion 13, 14, 15, x360 Pavilion Gaming, **Valid SKUs\*** Omen Envy, Spectre AIO DP series i5, i7

\*Only SRP Models \*Benow is live on HP Worlds only.



#### **SPECIAL FINANCE OFFER**

### 9/0 Scheme\*

On











#### **EXCEPTIONALLY VALID ON:**

HP 14s-DR2007TU	2P0Q1PA
HP 14s-ER0003TU	3C465PA
HP 15s-FR2005TU	2N8P8PA
HP 15s-DU3047TX	30R86PA
HP 14s-DR2017TU	360M0PA
HP 15s-EQ0132AU	3M184PA

<sup>\*</sup>Benow is live on HP Worlds only.



#### **VALIDITY OF SCHEMES ON CARDS IS AS FOLLOWS:**

#### 6/0 Scheme

O/ O SCITCIFIC
AXIS Credit
NEW AMEX Credit
CITI Credit
HSBC Credit
INDUSIND Credit
KOTAK Credit
SCB Credit
HDFC Credit
SBI Credit
RBL Bank Credit
UBI Credit
J&K Bank Credit
BOB Financial Credit
AXIS Debit
Federal Debit
HDFC Debit
SBI Debit
ICICI Credit
ICICI Debit
BOB Debit
Kotak Debit
YES Credit
ICICI Cardless

#### 9/0 Scheme

AXIS Credit			
NEW AMEX Credit			
CITI Credit			
HSBC Credit			
INDUSIND Credit			
KOTAK Credit			
SCB Credit			
HDFC Credit			
RBL Bank Credit			
UBI Credit			
J&K Bank Credit			
BOB Financial Credit			
AXIS Debit			
Federal Debit			
HDFC Debit			
SBI Debit			
ICICI Credit			
ICICI Debit			
BOB Debit			
Kotak Debit			
YES Credit			
ICICI Cardless			



#### **HP FINANCE OFFER**

CONSUMER NOTEBOOK
& DESKTOP
PRODUCT CATEGORY











Select Chromebooks
Pavilion 13, 14, 15, x360
Pavilion Gaming, Omen
Envy, Spectre
AIO DP series i5, i7

6/0* or 9/0*	6/0* or 9/0*	9/3* Or 12/4* Or 9/0*	9/3* Or 12/4* Or 9/0*
6/0*	6/0*	9/3* Or 12/4*	9/3* Or 12/4*

SRP (With GST)	SCHEME
₹60,000 and above	15/5* or 9/0*
₹40,001 to ₹60,000	12/4*
₹25,000 to ₹40,000	9/3*

All Upfront SKUs above ₹30,000

*Paiai and UDP include Processing	Foo of ₹400 and DPD of	1 77% (inclusive of tayes)
*Bajaj and HDB include Processing	j ree di 3433 anu DDD di	1.11 70 (IIIClusive of taxes).

<sup>\*</sup>HDFC includes Processing Fee of ₹471 and DBD of 1.77% (inclusive of taxes).

**All SRP SKUS** 

<sup>\*</sup>Offer T&Cs apply.

<sup>\*</sup>Not applicable upfront SKUs below 30k.

<sup>\*</sup>Model's validity is subject to HP's discretion.

<sup>\*</sup>Finance eligibility at the sole discretion of finance company and banks.

<sup>\*</sup>Benow is live on HP Worlds only.



#### **SMART SECURE PACKAGE (Worth ₹8 999.00)**



- Extend your Total Warranty Coverage to 3 years Onsite (1 Year Standard + 2 Year Extended)
- Next Business Day Response\*
- High-quality remote assistance and convenient Onsite support available the next business day\*



- 1year Protegent Antivirus subscription on desktops and Laptops
- Secure device from viruses
- Fast & Easy Installation



### **NOTEBOOK OFFER**

#### **SMART SECURE PACKAGE**

(Worth ₹8 999.00)

CATEGORIES	MODELS	SERIES	Voletal's PROTEGENT EXTENDED WARRANTY	
Spectro/Envir	Spectre	AW, EB, EA	₹2 999.00	
Spectre/Envy	Envy	AY, BA, EP, BD		
Camina	Omen	EK, EN		
Gaming	Pavilion Gaming	DK, EC, A		
Davilian	Pavilion x360	DH, DW	₹1 499.00*	
Pavilion	Pavilion 13/15	CS, CE, EG, BB		
HP 14/15		DA, DU, DQ, CF, CS, DR, ER, CK EQ, DB, DK, EY, FR, CR, GR, FQ, GU		
Chromebook	HP Chromebook	CA, NA	₹1 499.00*  NA: Antivirus and Data Protection in-built	

<sup>\*</sup>Terms & Conditions apply
\*Inclusive of all taxes

Valid only on SRP Models. Not valid on Black Beauty SKUs/Upfront SKUs. https://store.hp.com/in



### **EXCLUSIVE PEN OFFER ON HP PAVILION X360**



Fall in Love with Creativity with Pavilion x360

Offer on HP Pen (3J123AA) – MRP Rs 3999

@ just ₹1499.00\* on purchase of HP Pavilion x360

Product Line: Pavilion x360 DH and DW series

Offer valid from 1st June – Till stock lasts

<sup>\*</sup>Terms & Conditions apply

<sup>\*</sup>Inclusive of all taxes

<sup>\*</sup>HP Pen Offer can be availed along with HP Upgrade Program.



DESKTOP OFFER	SMART SECURE PACKAGE (Worth ₹4 750.00)	
CATEGORIES	Z VEAR EXTENDED WARRANTY  (Worth ₹ 3999.00)	©PROTEGENT Antivirus  (Worth ₹ 750.00)
HP AIO/Tower	₹ 499.00*	

<sup>\*</sup>Inclusive of all taxes

<sup>\*</sup>Terms & Conditions apply



#### **CASHBACK OFFER TERMS AND CONDITIONS**

- 5% Cashback on Purchase of selected models of HP laptops and desktops on HDFC Credit/Debit Cards.
- Cashback Offer applicable only 6/0 and 9/0 No-cost EMI transactions
- Offer validity: 21<sup>st</sup> May'21 to 14<sup>th</sup> June'21
- Under this Program, cardholder can avail:
  - a) 5% Cashback only on selected HP Consumer Laptops and Desktops All-in-Ones
  - b) Minimum Transaction Amount: INR 30,000
  - c) Maximum Cashback: INR 5,000 per card account
- Offer is only applicable in HP Worlds, T2 Multi-brand Outlets, Large Format Retails, and T3 partner stores with Pinelabs EDC machines and Pinelabs Gateway
  on HP OLS (https://store.hp.com/in).
- Offer is not valid on Etail Purchases.
- Offer can be availed only once per card during the offer period.
- EMI Transaction is valid only on transactions done on Pinelabs swipe machine under 'Brand EMI' option & only if 'Cashback' is mentioned on charge slip.
- Cashback for eligible transactions would be posted after 90 days after Offer End Date. Cashback to be printed on charge slip for eligible transactions.
- Customers are requested to retain charge slip for 180 days post program end date
- The HP Products covered under this offer are available without this offer
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point during the term of this program without giving any reason whatsoever.
- HP will be responsible only to the extent of standard HP warranty accompanying any of the HP Products covered under this offer.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that the Customer may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the present offer.
- All disputes will be subject to Bangalore courts' jurisdiction.



#### **OFFER TERMS AND CONDITIONS**

- This offer is only applicable in case of purchase via HP Online store (https://store.hp.com/in) or Over the Counter Sale through HP Authorized Resellers. The offer is NOT valid on purchase through any other Online Portal.
- HP Pen Offer is valid only till stock lasts. HP Pen Offer can be availed along with HP Upgrade Program.
- Offer is ONLY valid for end customer purchase made from 1st June'21 to 14th June'21.
- The 'HP Back to School' Offer is valid only on Omen EK, EN, Pavilion Gaming DK, EC, A, Spectre AW, EB, EA Envy AY, BA, EP, BD series, Pavilion x360 DH, DW series, Pavilion CS, CE, EG, BB, HP Chromebook NA, CA and HP 14/15 DA, DU, DQ, CF, CS, DR, ER, CK, EQ, DB, DK, EY, FR, CR, GR, FQ and GU series. Offer is not valid on Omen X. Offer is not valid on Notebooks DOS SKUs, online derivative series, models with upfront pricing and BB SKUs.
- This offer is valid on select SKUs of HP Notebook, any series that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- This offer is not valid on bulk orders.
- Antivirus offer is not applicable on HP Chromebook.
- Omen and Spectre come pre-installed with 1 year McAfee Anitvirus. The Protegent Antivirus key provided with Omen on redemption can be used after the McAfee expires.
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at www.redeemnow.in/hpbacktoschooloffer will be used to check validity of the offer.
- The customer needs to register within 14 days from the date of purchase of notebook.
- HP Notebook series covered under this offer are also available without this offer.
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.
- All customer queries regarding the notebook offer can be directed to notebook@redeemnow.in and desktop offer to desktop@redeemnow.in
- Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated through Email / SMS.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point during the term of this program without giving any reason whatsoever.
- HP will be responsible only to the extent of standard HP warranty accompanying any of the HP Products covered under this offer.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that the Customer may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the present offer.
- All disputes will be subject to Bangalore courts' jurisdiction.



### PROCESS NOTE TO REDEEM THE WARRANTY OFFER

Customer buys an eligible model of Notebook from HP authorized reseller or HP Online Store (https://store.hp.com/in) Customer to visit
<a href="https://www.redeemnow.in/hpbacktoschooloffer">www.redeemnow.in/hpbacktoschooloffer</a> and register for availing offer benefit/s within 14 days of purchase of eligible product.

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker, his ID proof,
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Preliminary approval email shall have payment link, using this link customer can make payment on account of offer fee, using net banking or debit/credit card within 10 days

**Post successful payment**, customer shall receive confirmation email from payment gateway i.e. EBS and merchant name TLG India Pvt. Ltd.,

Incase of incomplete payment, customer shall receive email/sms

Post successful payment receipt — Customer shall receive claimed benefit/s within maximum of 30 days Incomplete payment — Customer shall have a window of 10 days to complete this step and avail claimed offer, else same will get rejected

**Non payment** – 3 follow-ups email will be shared within 10 days post preliminary approval of claim, in case of non-response, offer entitlement shall be rejected



#### **IMPORTANT THINGS TO NOTE**

Some important points that need your attention while you opt for any redemption benefit/s.

- During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.
- During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.
- At the time of registration, kindly keep a scanned copy of the following documents:
  - A copy of purchase invoice,
  - A barcoded notebook/desktop serial number sticker (same can be taken from cardboard packaging).
  - A copy of your valid ID proof.
- During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you
  are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that
  all important communications related to the offer and all your offer benefits reach to you directly.
- Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or
  multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit
  button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready
  reference number for all future communications with redemption cell. Registration should be completed within 14 days of purchase of the
  product.
- Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit payment link to make the payment of the offer. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed to your registered Email ID/registered address within 30 days from the date of payment receipt.



#### **OFFER ESCALATION MATRIX**

**Email** 

<u>notebook@redeemnow.in</u> for notebooks <u>desktop@redeemnow.in</u> for desktop

Callback Send SMS REDHELP to 53030, and will give a callback within 24 hours, or visit to <a href="www.redemnow.in">www.redemnow.in</a> and using Helpdesk section provide details for call back

**Escalation** 

For escalations, customer can write to <a href="mailto:escalation@redeemnow.in">escalation@redeemnow.in</a>

High escalation

For 4th level of escalation, customer can write to escmanager@redeemnow.in

- Offer benefit/s shall be processed and emailed on the registered email id or send to registered address within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law, the Customers by availing this
  offer agree and undertake not to hold HP and/or or any of
  their group entities or affiliates, their respective directors,
  officers, employees, agents, vendors, responsible for or liable
  for, any actions, claims, demands, losses, damages, costs,
  charges and expenses that you may/might have suffered,
  sustained or incurred, or claims to suffer, sustain or incur, by
  way of and / or on account of the present offer.



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THANK YOU

