# SHINE JOB SCRAPING & TREND ANALYSIS

BY NISHANT

## **AGENDA**

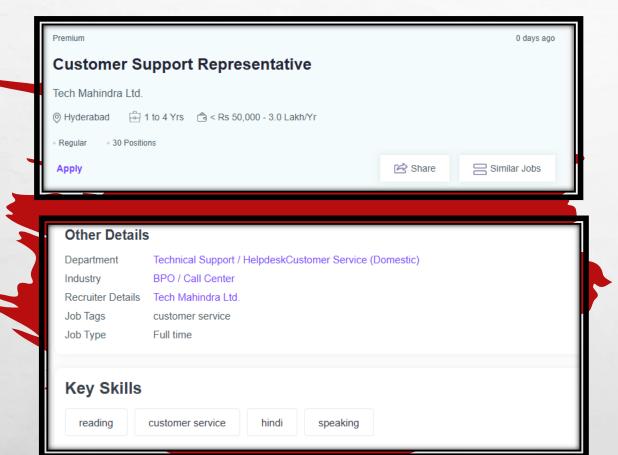
- 1. IMPORTS LIBRARIES
- 2. JOB DETAILS SCRAPING FROM SHINE
- 3. DATA IMPORT & EXPORT
- 4. DATA CLEANING & WRANGLING
- 5. DATA ANALYSIS











## THE POWER OF WEB-SCRAPING

BEAUTIFUL SOUP IS VERY POWERFUL TOOL TO SCRAP DATA FROM ANY

WEB SO I HAVE USED IT IN THIS PROJECT BY SCRAPING DETAILS FROM SHINE.

#### **SCRAPED DATA FROM SHINE:**

- 1. TITLE
- 2. FIRM NAME
- 3. LOCATION
- 4. EXPERIENCE
- **5. REQUIREMENT**
- **6. POSITION**
- 7. SALARY RANGE
- 8. JOB TYPE
- 9. INDUSTRY
- **10. DEPARTMENT**
- 11. RECRUITER
- **12. JOB TAGS**
- **13. JOB POSTING DAY**



## **IMPORT LIBRARIES**

```
import requests

from bs4 import BeautifulSoup

import pandas as pd

import numpy as np

from skimpy import skim

import seaborn as sns

import matplotlib.pyplot as plt

import warnings

warnings.filterwarnings("ignore")

headers = {"User-Agent": "Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/91.0.4472.124 Safari/537.36"}

import re
```





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## **SCRAP JOB POST LINKS FROM 20 PAGES**

```
job_links = []
for page_num in range(1, 20+1):
    link = f"https://www.shine.com/job-search/jobs-{page_num}?job_type=2&top_companies_boost=true&sort=1"
    page = requests.get(link, headers=headers)
    soup = BeautifulSoup(page.content, 'html.parser')
    # store links in job_links list
    all_jobs = soup.find_all("meta", {"itemprop": "url"})
    for i in all_jobs:
        job_links.append(i.get("content"))
        print(i.get("content"))
    print("Page",page_num, 'links scraped and stored in job_links")

https://www.shine.com/jobs/customer-support-representative/tech-mahindra-ltd/16130789
https://www.shine.com/jobs/customer-service-manager/grampro-business-services-private-limited/16130741
```

```
len(job_links)
```

400



# CREATE MULTIPLE FUNCTIONS TO SCRAPE DETAILS FROM JOB POST PAGE

```
def get_job_title(job_soup):
    try:
        get_job_title=job_soup.find("h1",{"class":"font-size-24"}).text.strip()
    except:
        get_job_title= "-"
    return get_job_title

get_job_title(job_soup)

'Customer Support Representative'
```



job Links Data Extracted

1

# Shine start be scrape details from Job Post & Store in Dictionary

```
shine={"title":[],"firm":[],"location":[],"exp":[],"requirement":[],"position":[],"salary_range":[],"post_day":[],"job_type":[],
     "job industries":[], "job department":[], "job recruiter":[], "job tags":[]
for i in job links:
   product_page = requests.get(i, headers=headers)
   p_soup=BeautifulSoup(product_page.content,"html.parser")
   shine["title"].append(get_job_title(p_soup))
   shine["firm"].append(get job firm(p soup))
   shine["location"].append(get_job_location(p_soup))
   shine["exp"].append(get job exp(p soup))
   shine["requirement"].append(get_job_req(p_soup))
   shine["position"].append(get_job_position(p_soup))
   shine["salary_range"].append(get_job_salary(p_soup))
   shine["job_type"].append(get_job_type(p_soup))
   shine["job industries"].append(get job industry(p soup))
   shine["job_department"].append(get_job_Department(p_soup))
   shine["job_recruiter"].append(get_job_Recruiter_Details(p_soup))
   shine["job tags"].append(get job Job Tags(p soup))
   shine["post_day"].append(job_post_day(p_soup))
print("job Links Data Extracted")
```



## **TOTAL EXTRACTED DATA**

```
print("title:",len(shine["title"]))
print("firm:",len(shine["firm"]))
print("location:",len(shine["location"]))
print("exp:",len(shine["exp"]))
print("requirement:",len(shine["requirement"]))
print("position:",len(shine["position"]))
print("post_day:",len(shine["post_day"]))
print("salary_range:",len(shine["salary_range"]))
print("job_type:",len(shine["job_type"]))
print("job_industries:",len(shine["job_industries"]))
print("job_department:",len(shine["job_department"]))
print("job_recruiter:",len(shine["job_recruiter"]))
print("job_tags:",len(shine["job_tags"]))
title: 400
firm: 400
location: 400
exp: 400
```



# Shine, Merge Job Link with Dict. and Convert it

#### add link in dictinary

shine["job\_links"]=job\_links

#### dictionary to dataframe

df=pd.DataFrame.from dict(shine)

	title	firm	location	exp	requirement	position	salary_range	post_day	job_type	job_industries	job_department	job_recr
0	Customer Support Representative	Tech Mahindra Ltd.	Hyderabad	1 to 4 Yrs	[reading, customer service, hindi, speaking]	Regular30 Positions	< Rs 50,000 - 3.0 Lakh/Yr	_	Full time	BPO / Call Center	Technical Support / HelpdeskCustomer Service (	Mahindra
1	Customer Service Manager	GRAMPRO BUSINESS SERVICES PRIVATE LIMITED	Bilaspur+1Raipur	4 to 9 Yrs	[loan sales, team handling, branch handling]	Regular	Rs 2.5 - 4.5 Lakh/Yr	[Premium0 days ago]	Full time	MFI ( Micro Finance )	Investment Banking / M&A	GRAN BUSII SERN PRI LIM
		ADITYA BIRLA		1	[cross-sell.							ADITYA B



## **IMPORT & EXPORT DATA**

#### export data into csv

df.to\_csv("shine\_data",header=True,index=False)

#### import file shine\_data

df=pd.read\_csv("shine\_data")
df

	title	firm	location	ехр	requirement	position	salary_range	post_day	job_type	job_industries	job_department	job	_
0	Customer Support Representative	Tech Mahindra Ltd.	Hyderabad	to 4 Yrs	['reading', 'customer service', 'hindi', 'spea	Regular30 Positions	< Rs 50,000 - 3.0 Lakh/Yr	['Premium0 days ago']	Full time	BPO / Call Center	Technical Support / HelpdeskCustomer Service (	Mah	ni
	Customor	GRAMPRO		4	['loan sales',							(	il





### **DATA SUMMARY**

skim(df)

Data Summary

Data Types

dataframe	Values
Number of rows	400
Number of columns	14

Column Type	Count
string	14

string

skimpy summary

column_name	NA	NA %	words per row	total words
title	0	0	5.7	2261
firm	0	0	4.5	1805
location	0	0	1.9	775
exp	0	0	3.9	1554
requirement	0	0	10	4020
position	0	0	1.9	753
salary_range	0	0	5	2019
post_day	0	0	3	1200
job_type	16	4	1.9	749
job_industries	1	0.25	3.4	1349
job_department	1	0.25	3.7	1477
job_recruiter	0	0	4.5	1805
job_tags	0	0	1.7	699
job_links	0	0	1	400



## CHECK MISSING VALUES & MISSING PERCENTAGE

miss			set_index().sort_val  =missing_values["To
	index	Total_Missing_Data	missing_percentage
8	job_type	16	4.00
9	job_industries	1	0.25
10	job_department	1	0.25
0	title	0	0.00
1	firm	0	0.00
2	location	0	0.00
3	exp	0	0.00
4	requirement	0	0.00
5	position	0	0.00



# FIND ALL COLUMNS NAMES WHICH HAVE MISSING VALUES

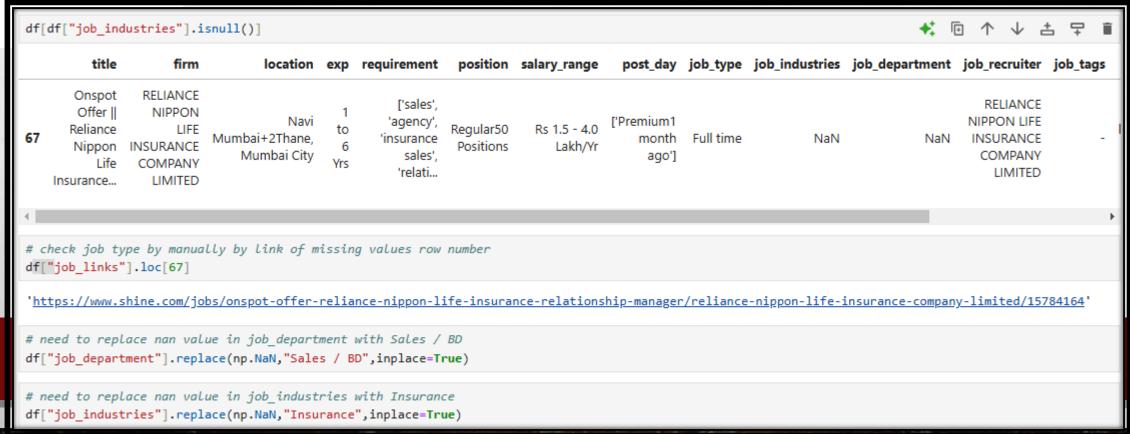
# finding all columns that have missing values
missing\_data\_columns=missing\_values[missing\_values["Total\_Missing\_Data"]>0].set\_index("index")
missing\_data\_columns

		5-1
index		
job_type	16	4.00
job_industries	1	0.25
job_department	1	0.25

Total Missing Data missing percentage



## HANDLE MISSING VALUES ALL 3 COLUMNS





# CREATE NEW COLUMNS ON THE BASIS ON THE DATA

- 1. POSITION TYPE
- 2. START\_SALARY
- 3. LAST\_SALARY
- 4. CLASSIFY\_EXP
- 5. TOTAL\_COMPANY\_BRANCH
- 6.1ST BRANCH NAME
- 7. 2ND\_BRANCH\_NAME

	df["class	Hf["classify_exp"]=['Fresher' if '0' in i else 'Experienced' for i in df['exp']]													
	df.head(2)														
1	post_day	j	job_type	job_industries	job_department	job_recruiter	job_tags	job_links	position_type	Start_Salary	Last_Salary	classify_exp			
)	0		Full time	BPO / Call Center	Technical Support / HelpdeskCustomer Service (	Tech Mahindra Ltd.	customer service	https://www.shine.com/jobs/customer- support-re	Regular	50000.0	3.0	Experienced			
)	0		Full time	MFI ( Micro Finance )	Investment Banking / M&A	GRAMPRO BUSINESS SERVICES PRIVATE LIMITED	customer service	https://www.shine.com/jobs/customer- service-ma	Regular	2.5	4.5	Experienced			



## COLUMNS INCORRECT VALUE CORRECTION IN BELOW COLUMNS

1. JOB\_TYPE

2. POSITION

3. JOB\_TAGS

4. POST\_DAY

**5. START\_SALARY** 

6. LAST\_SALARY

#### position data correction

```
# drop regular from column position
df["position"]=df["position"].str.extract(r'(\d+.*)')
df["position"].unique()
array(['30 Positions', 'Not Available', '15 Positions', '5 Positions',
       '10 Positions', '99 Positions', '2 Positions', '50 Positions',
       '20 Positions', '40 Positions', '3 Positions', '12 Positions',
       '51 Positions', '25 Positions', '34 Positions', '21 Positions',
       '4 Positions', '90 Positions', '49 Positions', '60 Positions',
       '19 Positions', '18 Positions', '17 Positions'], dtype=object)
df["position"]=df["position"].replace(r"Positions|Not Available","",regex=True)
# fill Nan value with Not available
df["position"].replace('',0,inplace=True)
df["position"]=df["position"].astype("int")
df["position"].unique()
array([30, 0, 15, 5, 10, 99, 2, 50, 20, 40, 3, 12, 51, 25, 34, 21, 4,
      90, 49, 60, 19, 18, 17])
```



## **CHANGE DATA TYPE**

```
df["Start Salary"]=df["Start Salary"].astype("float")
df["Last_Salary"]=df["Last_Salary"].astype("float")
df.info()
 <class 'pandas.core.frame.DataFrame'>
 RangeIndex: 400 entries, 0 to 399
 Data columns (total 16 columns):
      Column
                     Non-Null Count Dtype
                      -----
      title
                     400 non-null
                                     object
     firm
                     400 non-null
                                     object
      location
                     400 non-null
                                     object
                     400 non-null
                                     object
  3
      exp
      requirement
                     400 non-null
                                     object
      position
                     400 non-null
                                     int32
      post day
                     400 non-null
                                     int64
     job type
                     400 non-null
                                     object
     job industries
                     400 non-null
                                     object
      job department
                     400 non-null
                                     object
     job recruiter
                     400 non-null
                                     object
     job tags
                     400 non-null
                                     object
  12 job links
                     400 non-null
                                     object
     position type
                     400 non-null
                                     object
  14 Start Salary
                     400 non-null
                                     float64
  15 Last Salary
                      400 non-null
                                     float64
 dtypes: float64(2), int32(1), int64(1), object(12)
 memory usage: 48.6+ KB
```



## **DROP COLUMNS**



### **RENAME COLUMNS NAME**



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## **DROPPING DUPLICATE VALUES FROM DATASET**

	roping duplicat df.drop_duplica		keep the first vo	alues						<b>♦</b> ‡ ©	1 ↑ ↓ 占	Ţ Î
116	Laporatory Technician in Sweden and Europe	Filgnt Io Sucess Immigration LLP	Canada+1Sweden	to 7 Yrs	['laboratory safety', 'microbiology', 'hematol	18	2	Full time	Medical / Healthcare	Doctor	Filgnt IO Sucess Immigration LLP	Avail
117	Medical Representative in Portugal no ielts	Flight To Sucess Immigration LLP	Canada+1Hong Kong	5 to 10 Yrs	['medical equipment', 'medical billing', 'medi	17	2	Full time	Medical / Healthcare	Medical TranscriptionPharmacist / Medical Repr	Flight To Sucess Immigration LLP	Avail
119	Insurance Sales Manager	WORKFREAKS BUSINESS SERVICES PRIVATE LIMITED	Chennai	3 to 7 Yrs	['agency channel', 'agency sales', 'agent recr	10	1	Full time	Insurance	Sales / BD	WORKFREAKS BUSINESS SERVICES PRIVATE LIMITED	Š
117 r	ows × 20 columr	ns										· //



## **IMPORT & EXPORT CLEAN DATA**

#### export clean data

df.to\_csv("shine\_clean\_data",header=True,index=False)

#### Import clean data

pd.read\_csv("shine\_clean\_data")

	title	firm	location	exp	Skills	Total_Vacancy	post_day	job_type	Industries	Department	Recruiter	
0	Customer Support Representative	Tech Mahindra Ltd.	Hyderabad	1 to 4 Yrs	['reading', 'customer service', 'hindi', 'spea	30	0	Full time	BPO / Call Center	Technical Support / HelpdeskCustomer Service (	Tech Mahindra Ltd.	custc sei
1	Customer Service Manager	GRAMPRO BUSINESS SERVICES PRIVATE LIMITED	Bilaspur + 1 Raipur	4 to 9 Yrs	['loan sales', 'team handling', 'branch handli	0	0	Full time	MFI ( Micro Finance )	Investment Banking / M&A	GRAMPRO BUSINESS SERVICES PRIVATE LIMITED	custc sei
2	Relationship Manager	ADITYA BIRLA SUN LIFE INSURANCE COMPANY	Delhi	1 to 6	['cross-sell', 'banca sales', 'life	15	0	Full time	Insurance	Field Sales ExecutiveSales / BD	ADITYA BIRLA SUN LIFE INSURANCE COMPANY	Avail

# **EXPLORATORY** DATA ANALYSIS (EDA)



## **DATA EXPLORATION**

Last\_Salary

No of branch

Data Summary Data Types Column Type dataframe Values Count Number of rows 117 string 15 int32 3 Number of columns 20 float64 2 number NA % sd column\_name NΑ mean pØ p25 p50 p75 p100 hist Total Vacancy 0 26.89 29.74 5 17 50 post day 24.28 22.8 30 Start Salary 8550 18900

string

11.2

1.164

4.5

5.748

1.504

column_name	NA	NA %	words per row	total words
title	0	0	3.8	442
firm	0	0	4.8	561
location	0	0	1.7	203
exp	0	0	3.9	452
Skills	0	0	9.4	1097
job_type	0	0	2	234
Industries	0	0	2.9	337
Department	0	0	3.7	430
Recruiter	0	0	4.8	561
Tags	0	0	2.1	250
Apply_Link	0	0	1	117
Position_Type	0	0	1	117
classify_exp	0	0	1	117
1st_Branch	0	0	1.3	154
2nd_Branch	88	75.21	0.36	42



## **ABOUT DATA**

#### **About shine Data**

The dataset has 117 entries and 20 columns, which cover various job details such as title, company, location, experience, skills, salary, job type, and recruiter information.

	[8]:	df.	head()												
	[8]:		title	firm	location	ехр	Skills	Total_Vacancy	post_day	job_type	Industries	Department	Recruiter	Tags	
ı		0	Customer Support Representative	Tech Mahindra Ltd.	Hyderabad	1 to 4 Yrs	['reading', 'customer service', 'hindi', 'spea	30	0	Full time	BPO / Call Center	Technical Support / HelpdeskCustomer Service (	Tech Mahindra Ltd.	customer service	
		1	Customer Service Manager	GRAMPRO BUSINESS SERVICES PRIVATE LIMITED	Bilaspur+1Raipur	to 9 Yrs	('loan sales', 'team handling', 'branch handli	0	0	Full time	MFI ( Micro Finance )	Investment Banking / M&A	GRAMPRO BUSINESS SERVICES PRIVATE LIMITED	customer service	https
		2	Relationship Manager	ADITYA BIRLA SUN LIFE INSURANCE COMPANY LIMITED	Delhi	1 to 6 Yrs	['cross-sell', 'banca sales', 'life insurance'	15	0	Full time	Insurance	Field Sales ExecutiveSales / BD	ADITYA BIRLA SUN LIFE INSURANCE COMPANY LIMITED	Not Available	https://
		3	Relationship Manager Walking Interview at Rajk	RBL BANK LIMITED	Rajkot	to 7 Yrs	['sales', 'relationship marketing', 'insurance	5	0	Full time	Banking	Sales / BDPre- Sales	RBL BANK LIMITED	Not Available	https://
		4	Hr Recruiter	Shankar Hiring For Hr Recruiter	Pondicherry	0 to 3 Yrs	['hr', 'hr administration', 'hr operations']	10	0	Full time	Recruitment Services	RecruitmentHR	_	talent acquisition, recruitment	

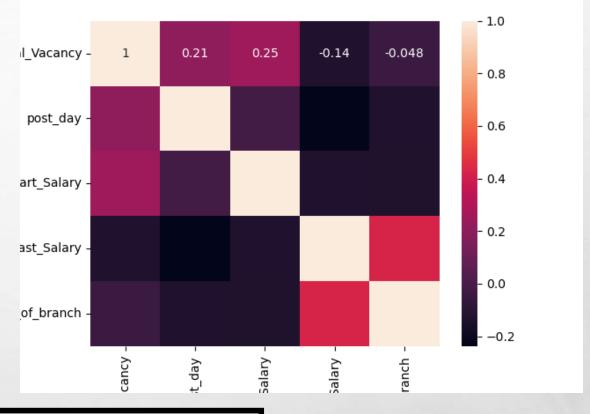


### **NUMERICAL & CATEGORICAL COLUMN SELECTION**

```
column selection: numerical and categorical
[12]: numerical=df.select_dtypes(include=['number']).columns.tolist()
      numerical
     ['Total_Vacancy', 'post_day', 'Start_Salary', 'Last_Salary', 'No_of_branch']
[14]: categorical=df.select dtypes(exclude=['number']).columns.tolist()
      categorical
[14]: ['title',
       'firm',
       'location',
       'exp'.
       'Skills',
       'job_type',
       'Industries'
       'Department'.
       'Recruiter',
       'Tags',
       'Apply_Link',
       'Position_Type',
       'classify_exp',
       '1st_Branch',
       '2nd_Branch']
```

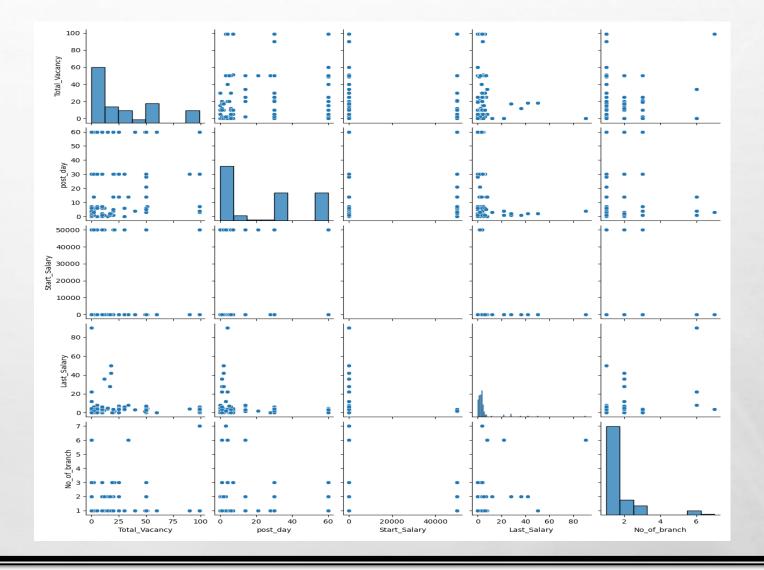


# CORRELATION BETWEEN ALL NUMERICAL COLUMNS



#### Correlation between all numerical columns corr=df.select\_dtypes(["int","float"]).corr() Total Vacancy post day Start Salary Last Salary No of branch Total Vacancy 1.0000000 0.208494 0.250848 -0.135026 -0.047914 post\_day 1.000000 -0.018743 -0.238745 -0.133363 Start\_Salary -0.018743 1.000000 -0.134917 -0.138617 Last Salary -0.135026 -0.238745 -0.134917 1.000000 0.423400 -0.138617 0.423400 1.000000 No\_of\_branch -0.047914 -0.133363

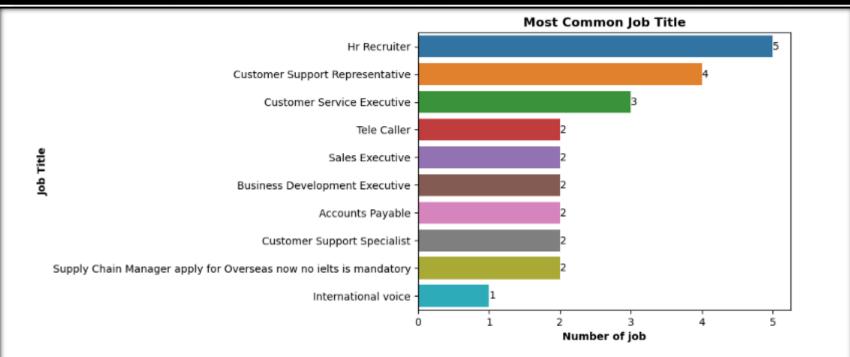




- Total\_Vacancy and post\_day: There's a weak negative correlation between these two variables, suggesting that as the number of days since the post increases, the total number of vacancies might decrease slightly.
- Start\_Salary and Last\_Salary: These two variables have a strong positive correlation, indicating that higher starting salaries tend to be associated with higher final salaries.
- . No\_of\_branch and Total\_Vacancy: There's a weak positive correlation, suggesting that organizations with more branches might have a higher number of vacancies.

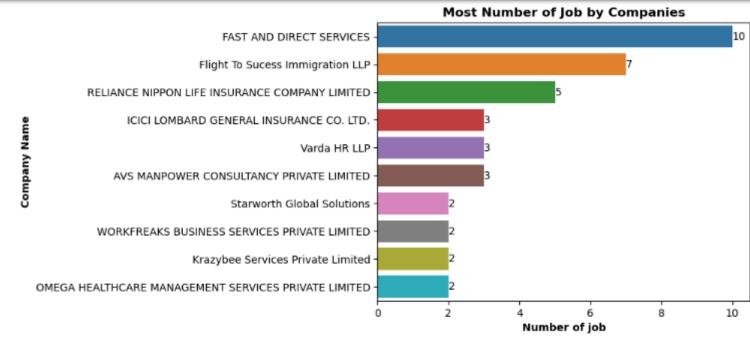
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# Shine what are the most common job titles?



- · Most common job title is HR recuriter
- after that Customer Support Representative



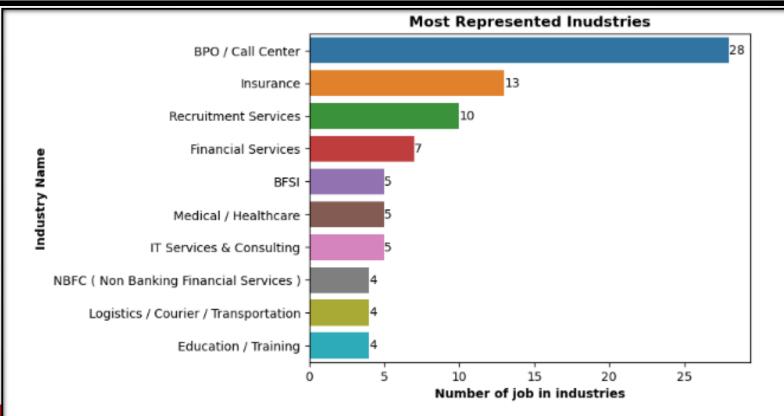


#### Obervation:

Most Number of job opening are 10 from company "FAST AND DIRECT SERVICES".



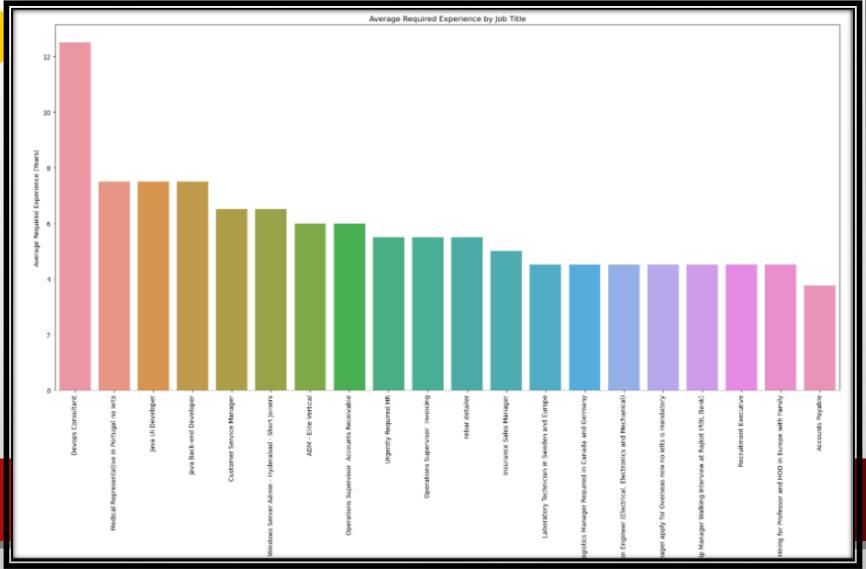
## WHAT INDUSTRIES ARE MOST REPRESENTED IN THE DATASET?



- BPO / Call Center has highest number of job opening with job number 28
- · and following Insurance industries has 2nd higest number of opening with job number 13

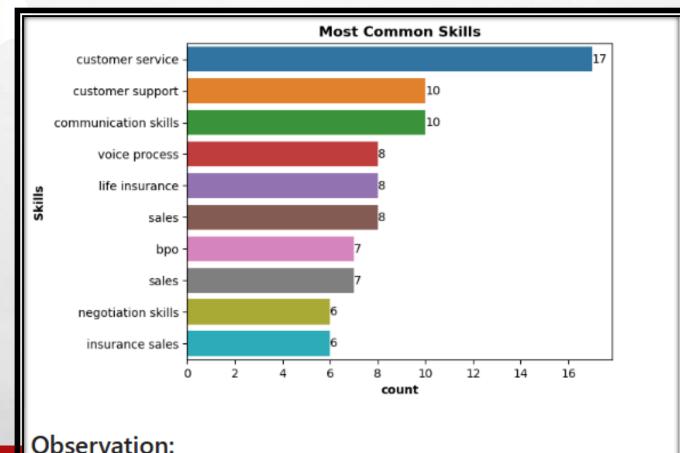
# Shine. Great careers start h

# HOW DOES REQUIRED EXPERIENCE (EXP) VARY ACROSS JOB TITLES?





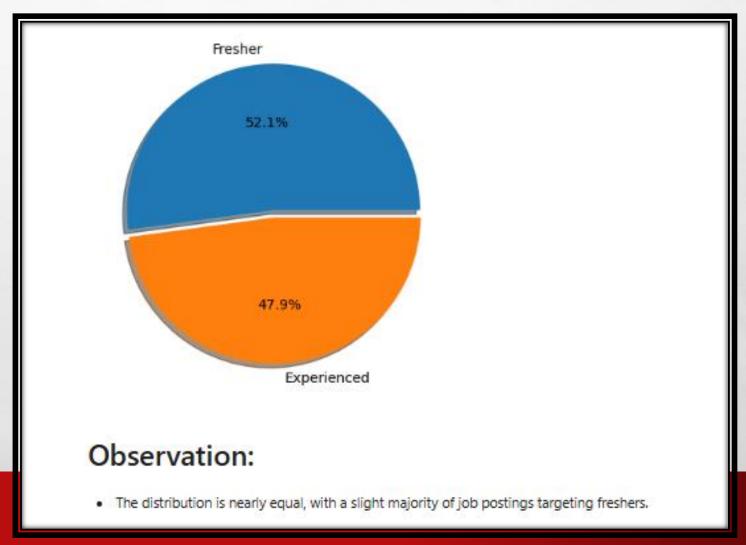
## WHAT ARE THE MOST COMMON SKILLS LISTED FOR **JOBS**?



- · most common skill are customer service to get the job
- · after that customer support has second highest skill
- and following communication skills are at 3rd most common skill for job

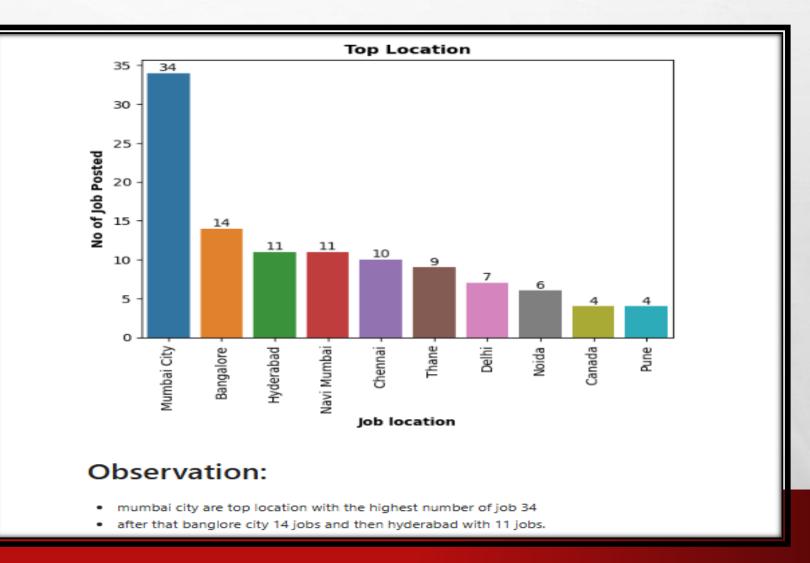


# HOW DOES THE DISTRIBUTION OF EXPERIENCE LEVELS (E.G., "FRESHER," "EXPERIENCED") LOOK ACROSS THE DATASET?



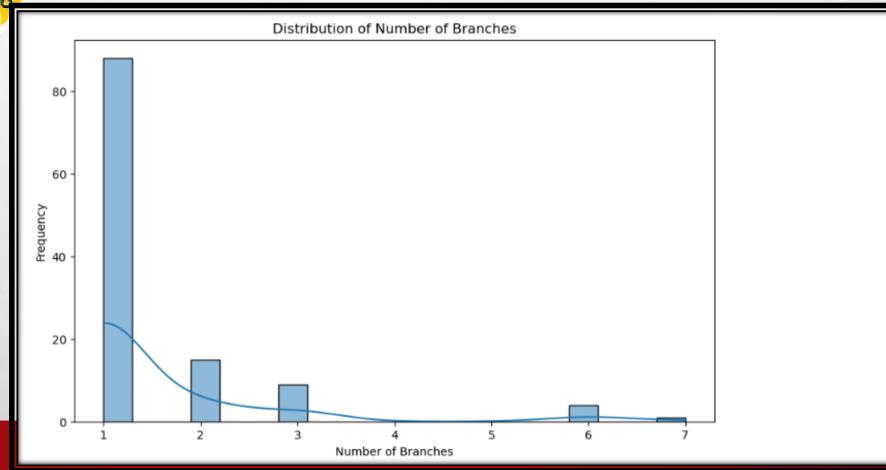


### WHAT ARE THE TOP LOCATIONS FOR THESE JOB LISTINGS

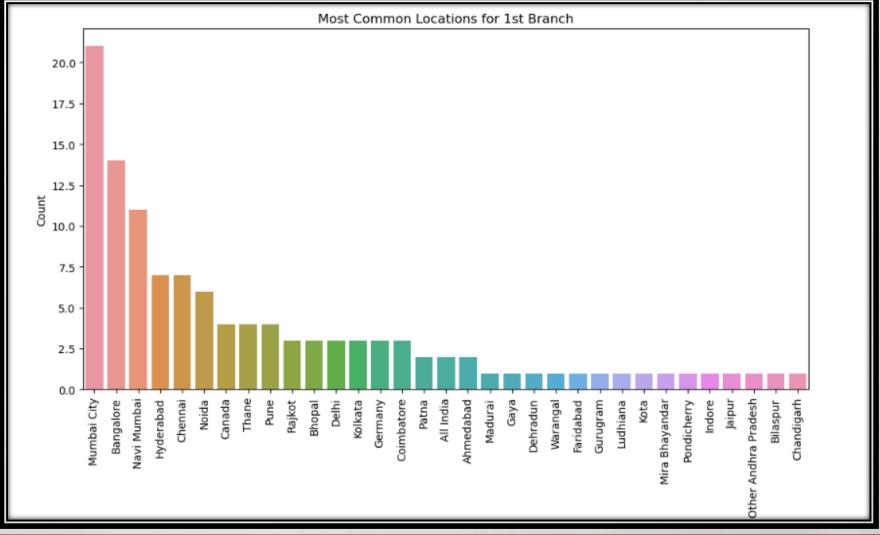


# Shine.

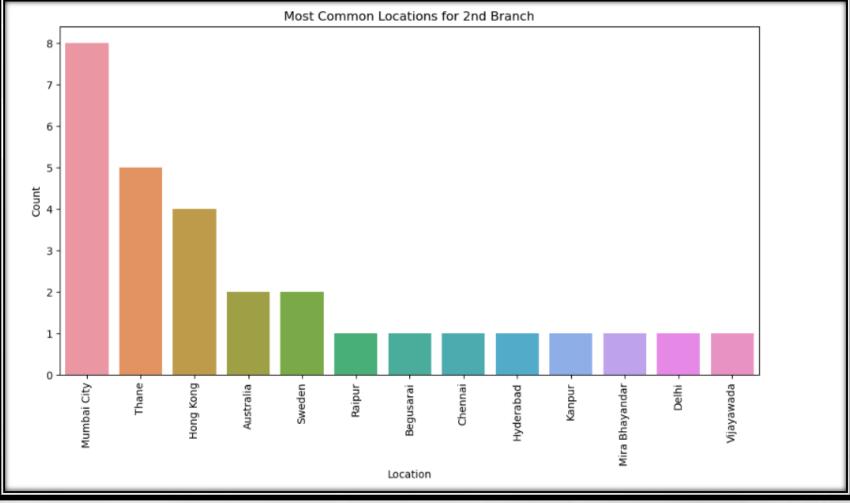
# HOW MANY BRANCHES DO COMPANIES TYPICALLY HAVE, AND WHERE ARE THEY LOCATED?











- . Dominance of Mumbai City: Mumbai City has the highest frequency, indicating a significant number of job postings or activities associated with this location.
- Top Cities: Bangalore, Hyderabad, and Navi Mumbai follow Mumbai City in terms of frequency, suggesting these cities are also major hubs for the activities represented
  in the dataset.
- Long Tail: A long tail of locations with lower frequencies is observed, indicating a diverse geographical spread of the data.

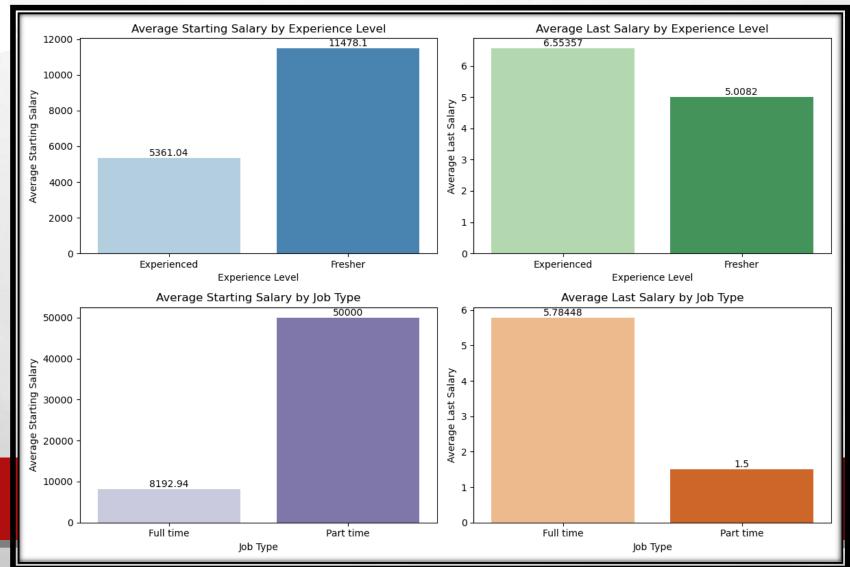


# WHAT IS THE RANGE OF STARTING AND LAST SALARIES FOR JOBS IN EACH INDUSTRY?

	Industries	start_salary_min	start_salary_max	last_salary_min	last_salary_max
0	Accounting & Auditing	1.5	1.5	4.5	4.5
1	Automobile / Auto Ancillaries	1.5	1.5	2.5	2.5
2	BFSI	0.0	50000.0	0.0	4.5
3	BPO / Call Center	0.0	50000.0	0.0	6.0
4	Banking	2.5	3.5	3.5	8.0
5	Department	0.0	50000.0	0.0	5.0
6	Education / Training	1.0	50000.0	1.5	50.0
7	Engineering / Construction	1.0	3.0	2.0	4.0
8	FinTech	0.0	2.5	0.0	4.0
9	Financial Services	0.0	50000.0	0.0	4.0
10	Gifts / Toys / Stationary	2.0	2.0	2.5	2.5
11	Hotel / Restaurant	0.0	0.0	0.0	0.0
12	IT Services & Consulting	0.0	50000.0	0.0	90.0
13	Insurance	0.0	50000.0	0.0	8.0
14	KPO / Analytics	1.0	50000.0	1.5	1.5
15	Logistics / Courier / Transportation	2.0	30.0	5.0	36.0
16	MFI ( Micro Finance )	2.5	2.5	4.5	4.5
17	Management Consulting / Strategy	0.0	1.5	0.0	3.0
18	Manufacturing	1.5	2.0	3.0	4.5
19	Medical / Healthcare	2.0	30.0	3.0	42.0
20	Metal / Iron / Steel	1.0	1.0	1.5	1.5



# HOW DOES THE SALARY VARY WITH EXPERIENCE AND JOB TYPE?



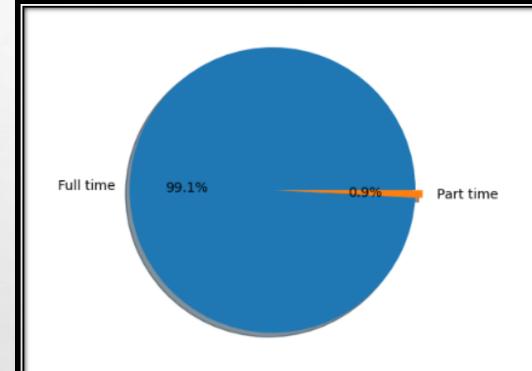


sa	lary_by_ex	p						
	classify_ex	start_salary_min	start_salary_max	start_salary_av	g last_salary_mir	n last_salary_max	a last_salary_av	
0	Experience	d.0.0	50000.0	5361.04464	3 0.0	50.0	6.55357	
1	Freshe	r 0.0	50000.0	11478.065574	4 0.0	90.0	5.00819	
salary_by_job_type								
	job_type	start_salary_min st	art_salary_max s	tart_salary_avg	last_salary_min	ast_salary_max	ast_salary_avg	
0	Full time	0.0	50000.0	8192.935345	0.0	90.0	5.784483	
1	Part time	50000.0	50000.0	50000.000000	1.5	1.5	1.500000	

- Higher Starting Salaries for Freshers: Surprisingly, freshers seem to have a higher average starting salary compared to experienced candidates. This could be due to
  factors like higher demand for fresh talent in specific sectors or increased salary expectations for freshers.
- Significant Salary Growth for Experienced Candidates: Experienced candidates, despite having a lower starting salary, experience a substantial increase in their last salary, indicating career progression and salary growth over time.
- Higher Salaries for Part-Time Jobs: Interestingly, part-time jobs have a higher average starting and last salary compared to full-time jobs. This could be attributed to specialized roles, higher pay rates for part-time work, or other factors.
- · Limited Data Points: The lower average salary for full-time jobs might be influenced by a smaller sample size or a specific set of job roles.

# Shine. Great careers start h

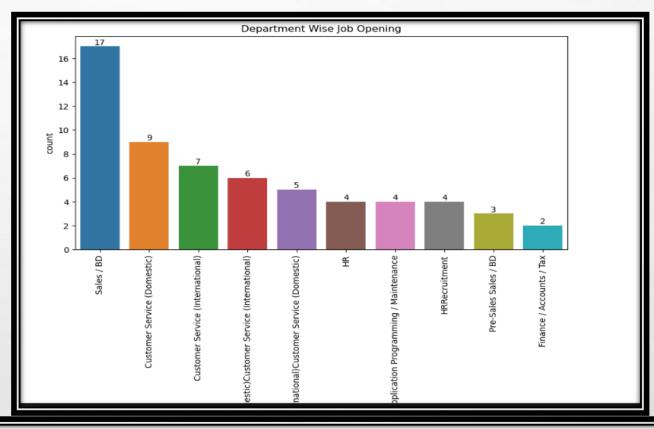
# WHAT PROPORTION OF JOBS ARE FULL-TIME VERSUS OTHER TYPES?



- . Dominance of Full-Time Roles: A significant majority of the job postings (99.1%) are for full-time positions.
- . Minority of Part-Time Roles: Only 0.9% of the job postings are for part-time positions.

# Shine. Great careers start b

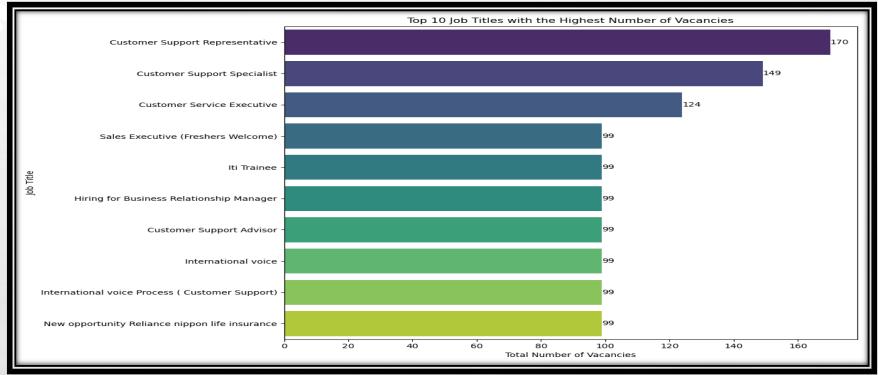
### WHAT DEPARTMENTS HAVE THE MOST JOB OPENINGS?



- · Sales/BD: This department has the highest number of job openings, indicating a significant demand for sales and business development professionals.
- Customer Service: Both domestic and international customer service departments have a substantial number of openings, suggesting a need for customer support
  personnel.
- HR and HR Recruitment: The HR department and HR recruitment roles have a moderate number of openings, indicating ongoing hiring needs for human resources professionals.
- Technical Roles: Departments like Application Programming/Maintenance and Pre-Sales Sales/BD have a fewer number of openings, suggesting a lower demand for technical roles compared to sales and customer service.
- Finance and Accounts: The Finance/Accounts/Tax department has the lowest number of openings, indicating a relatively stable staffing requirement in this area.



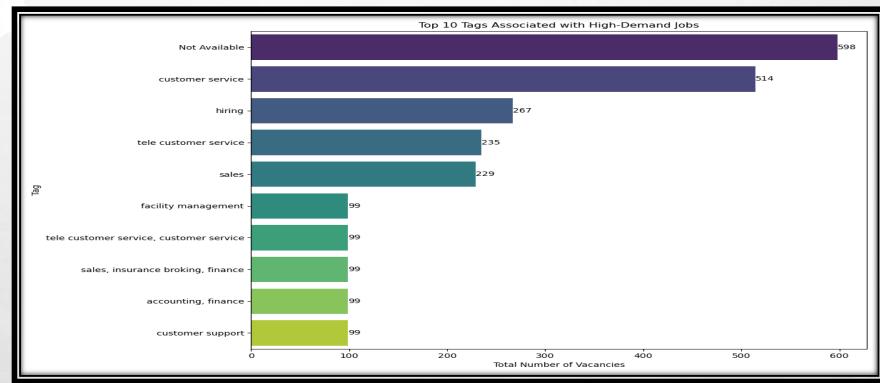
# ARE THERE PATTERNS IN THE NUMBER OF VACANCIES ACROSS DIFFERENT JOB TITLES?



- Customer Support Dominance: Customer support roles, such as Customer Support Representative, Specialist, and Executive, are among the top job titles with the highest number of vacancies. This suggests a significant demand for customer support professionals.
- Sales and Business Development: Sales Executive (Freshers Welcome) and Hiring for Business Relationship Manager indicate a need for sales and business development talent.
- . IT and Technical Roles: While not as prominent as customer support roles, there are vacancies for IT-related positions like IT Trainee and International Voice Process roles.



# WHAT TAGS ARE MOST ASSOCIATED WITH HIGH-DEMAND JOBS?



- "Not Available" Tag Dominates: The tag "Not Available" has the highest number of vacancies, indicating a significant number of job postings without specific tag
  information.
- Customer Service and Related Tags: Tags like "customer service," "tele customer service," and "customer support" are prominently featured, suggesting a high demand for customer service professionals.
- Sales and Finance: Tags related to sales, insurance broking, finance, and accounting also appear in the top 10, indicating a need for professionals in these domains.
- · Facility Management: This tag, though less frequent, still represents a notable number of vacancies.

## **THANK YOU**

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