

Electricity Hub

Introduction

1. Introduction

There are Two Actors is Available in Our Application:

1. Admin
2. User

The system is developed for provide electricity service to customers. It maintains the customer with what plans they should go with as per their power usage. This is for both residential and commercial. This is an overseas client, we have two actors on portal i.e., User and Admin. The web application using Asp.NET 4.5 SQL Server 2019, Bootstrap, Kendo Controls, JavaScript and jQuery.

1.1 Existing System

No existing system, fresh requirement from client.

1.2 Objective of the system

The main objective of the electricity service is to manage the details of Electricity Power, Light Bill, Payments, Power Usage, Charges and etc. It manages all the information about Electricity Usage, Electricity Hub and this project is totally built at administrative end and thus only the administrator is guaranteed the access. The purpose of the project is to build an application program to reduce the manual work for managing the Light Bill, Electricity Plan, Payments and etc. It tracks all the details about Power Usage.

1.3 Problem Definition

The purpose of website is established fact that Internet users are increasing today. One of the main purposes of the website is to facilitate the offline customer online because customers cannot spend their precious time in markets trying to find out the best deal. The problem is that we although having many websites but they offer different kind of services. The customers are enjoying a lot but there is a lack of relationship between Electricity Hub and customers and hence we are establishing that relationship by caring and serving all customers in the same manner that we wish to be served.

1.4 Core Components

App components are the essential building blocks of an Android app. Each component is an entry point through which the system or a user can enter your app. Some components depend on others. Each type serves a distinct purpose and has a distinct lifecycle that defines how the component is created and destroyed. The following sections describe the four types of app components.

Hardware Component

- Intel Quad core 1.7 GHZ Processor or above.
- Minimum 100 GB HD.
- Standard Keyboard and Serial Mouse.
- Minimum 4GB Of Ram

Software Component

- **Operating System:** Windows 10
- Visual Studio 2019
- SQL Server 2019

1.5 Project Profile

Project Title	: Electricity Hub
Internal Project Guide	: Prof. Satyabrata Das
External Project Guide	: Mr. Parth Panchal, Mr. Mayur Shah
Team Size	: 3 persons (Three persons)
Team Member	: Nishant Raj, Tarun Paul, Anubhav Thakur
Front End	: Asp.Net 4.5
Back End	: SQL Server 2019
Project Duration	: 3 Months(approx.)
Starting Date	: 20 th January, 2024
Ending Date	: 18 th April, 2024

1.6 Assumptions and constraints

Assumptions:

- Electricity Hub is web application so all user can easily access services like Power Usage, Pay Bill etc.
- User and Admin first need to login in the system.
- All the users must have an internet enabled devices.
- User can add new connection from electricity we can choice any plan from home

Constraints:

- Users have compulsory knowledge about English language.

1.7 Advantages of the Proposed System

- Electricity hub is developed to save precious time of customers.
- Electricity hub will help today's generation to make their electricity services easy and faster.
- Electricity hub web application has does not need to install in particular computer or any other system, it need only internet connectivity.

1.8 Limitations of the Proposed System

- Electricity hub will show the monthly power usage of customer.
- This hub will only work on the provided limited area.
- The hub has the limitations for users that they can only use and see only their account details and they can only access data of their account.

Requirement Determination & Analysis

2. Requirement Determination & Analysis

A software requirements specification (SRS) is a description of a software system to be developed. It lays out functional and non-functional requirements and may include a set of use cases that describe user interactions that the software must provide.

Software requirements specification establishes the basis for an agreement between customers and admin or government (in market-driven project, these roles may be played by the marketing and development divisions) on what the software product is to do as well as what it is not expected to do. Software requirements specification permits a rigorous assessment of requirements before design can begin and reduces later redesign. It should also provide a realistic basis for estimating product costs, risks, and schedules. Used appropriately, software requirements specifications can help prevent software project failure.

The software requirements specification document enlists enough and necessary requirements that are required for the project development. To derive the requirements, the developer needs to have clear and thorough understanding of the products to be developed or being developed. This is achieved and refined with detailed and continuous communications with the project team and customer till the completion of the software.

2.1 Requirement Determination

The process to gather the software requirements from clients, analyzing and documentation them is known as requirement engineering. The goal of requirement engineering is to develop and maintain sophisticated and descriptive. System Requirements Specification" document. A software requirements definition is an abstract description of the services which the system should provide and the constraints under which the system must operate. System requirements may be either functional or non-functional requirements. There are three types of major problems with requirements definitions written in natural language:

1. Lack of clarity
 2. Requirements confusion
 3. Requirements amalgamation
- The First sentence in this requirement mixes up three different kinds of requirements:
 1. A Conceptual, functional requirement states that the editing system should provide a grid.
 2. A non-functional requirement giving detailed information about the grid units.
 3. A non-functional user interface requirement which defines how that grid is switched on and off by the user.

2.1.1 Functional Requirement

User:

- In the Whole application the user performs most important role.
- User should be anyone from civilians.
- User can perform all function related their role.
- User have some limited access on the application.

Admin:

- Admin is main part of our Web Application.
- Admin have access to add any needed details of all users.
- Admin will manage the users.
- Admin can update the database of the application.
- Admin have all the access in application.

2.1.2 Non-Functional Requirements

Security:

- Separate login will be provided for the Admin, User. The real estate and inspector will not be given access to the database. All the Admin and User will have different access rights.

Reliability:

- The System must be reliable to prevent any unauthorized access.

Availability:

- Facility to keep constant track of database, admission requests etc. will provided.

Compatibility:

- Since the system would be built on a **.NET** platform it would be compatible with Android computable Devices.

Interoperability:

- The basic high-level design of the system will ensure interoperability as it is based on android platform, also it will facilitate with industry standards.

2.2 Targeted User

The software requirements are description of features and functionalities of the target system. Requirements convey the expectations of Targeted users from the software product. The requirements can be obvious or hidden, known or unknown, expected or unexpected from client's point of view. So, this are the targeted user with their requirement.

❖ Admin Requirement is as follow.

- Process Customer
- Add Channel
 - Add Update Channel
- Add Rate
 - Add Update Rate
- Customer List
- Channel List
- Failed Customer
- Referral Customer List
- Add User
- Landlord List
- Transaction List
- Customer Portal Account

❖ User Requirement is as follow.

- Add New Connection
- View Usage
- View Bill
- View Personal Details
- Change Password

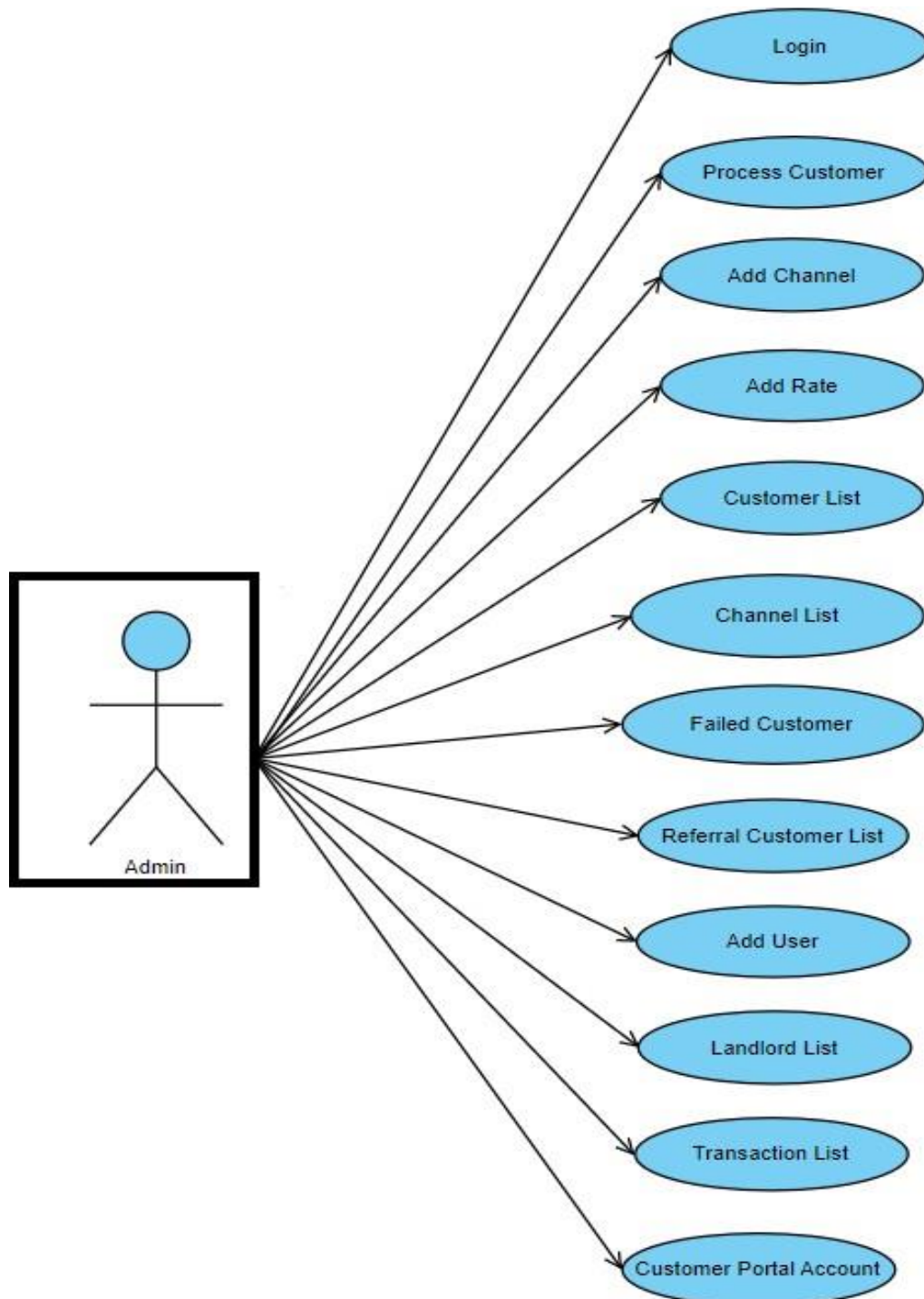
System Design

3. System Design

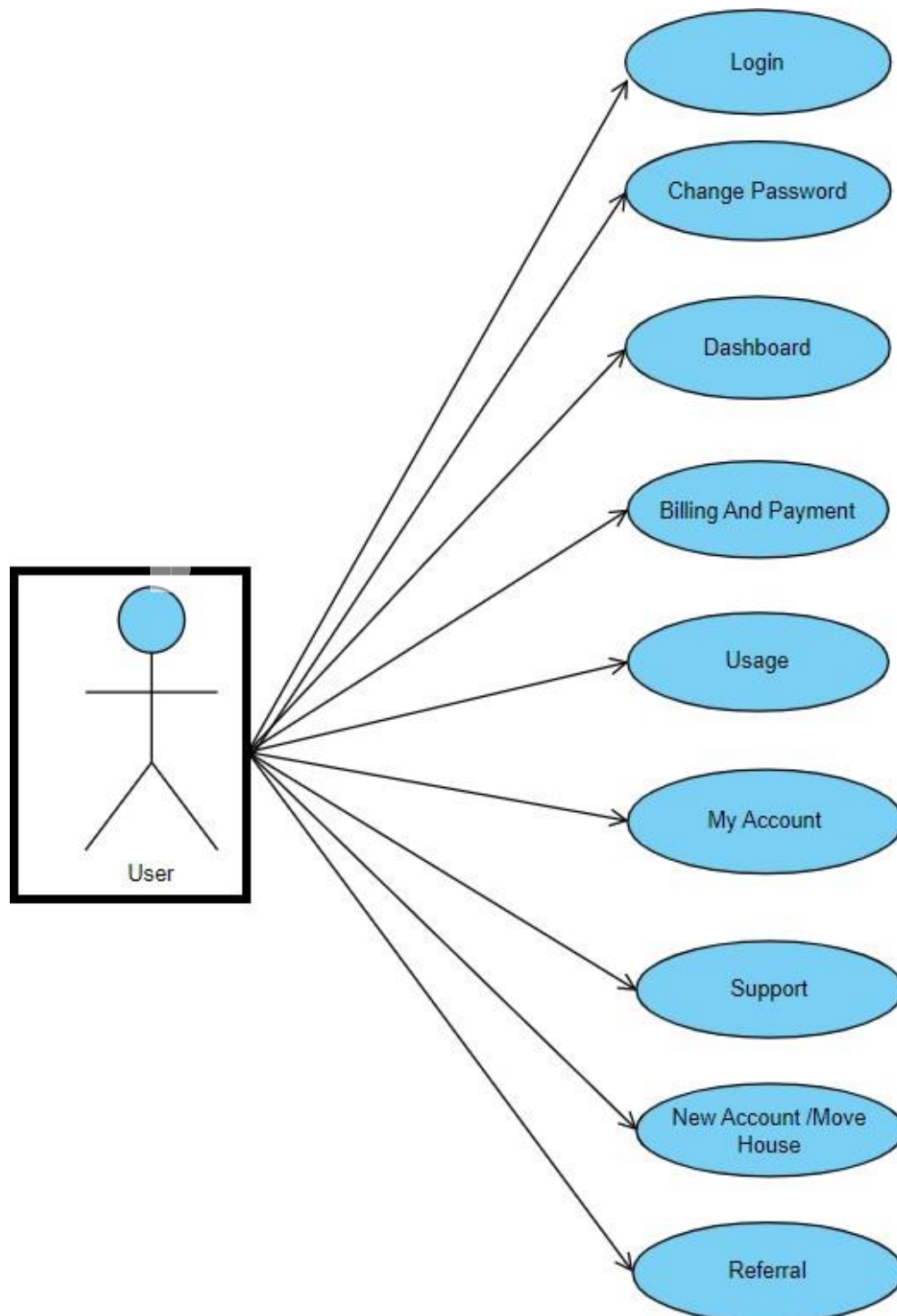
3.1 Use Case Diagram

A use case diagram at its simplest is a representation of a user's interaction with the system that shows the relationship between the user and the different use cases in which the user is involved.

3.1.1 Use Case for Admin



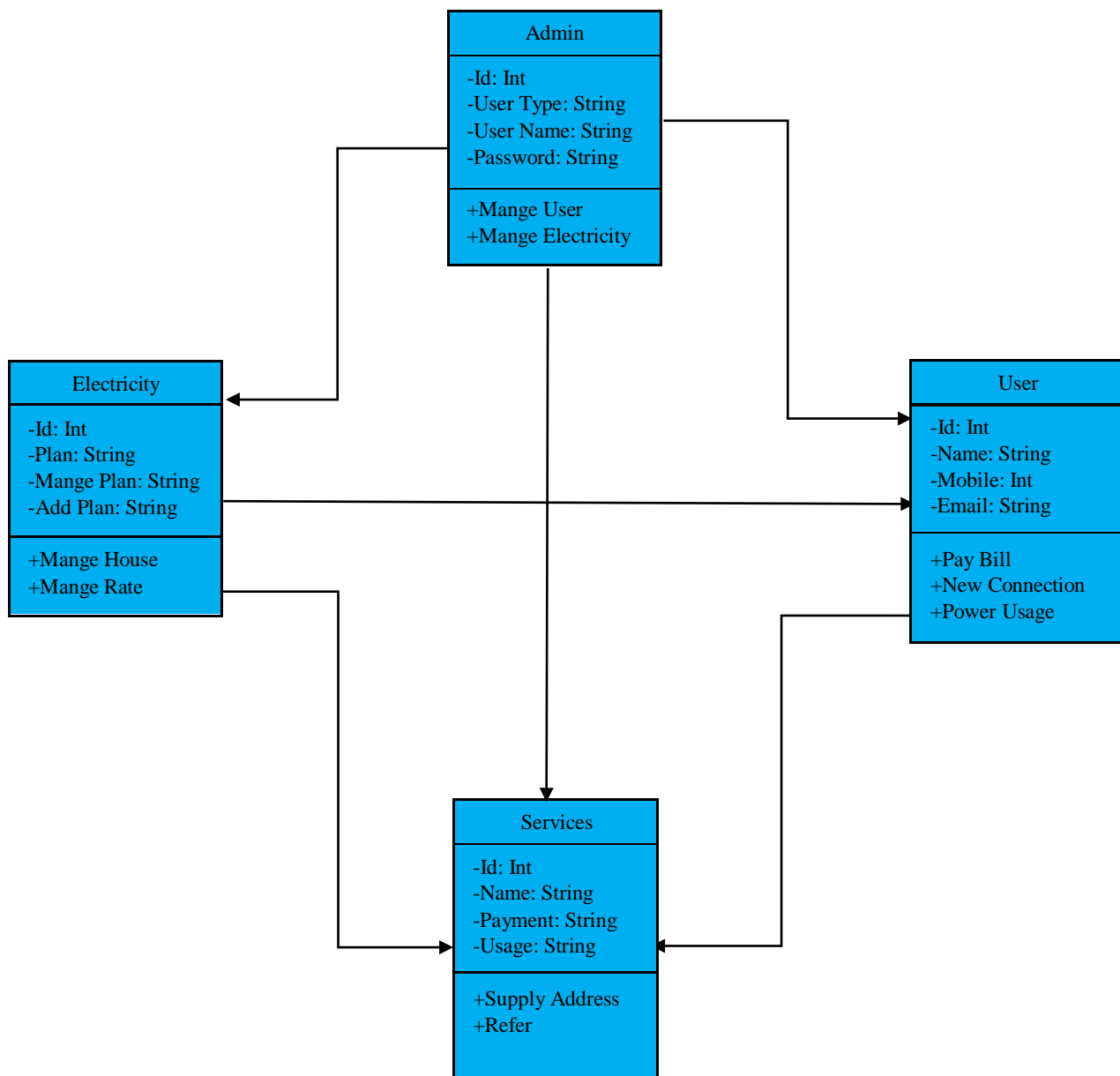
3.1.1 Use Case for User



3.2 Class Diagram

In software engineering, a **Class Diagram** in the Unified Modeling Language (UML) is a type of static structure diagram that describes the structure of a system by showing the system's classes, their attributes, operations (or methods), and the relationships among objects.

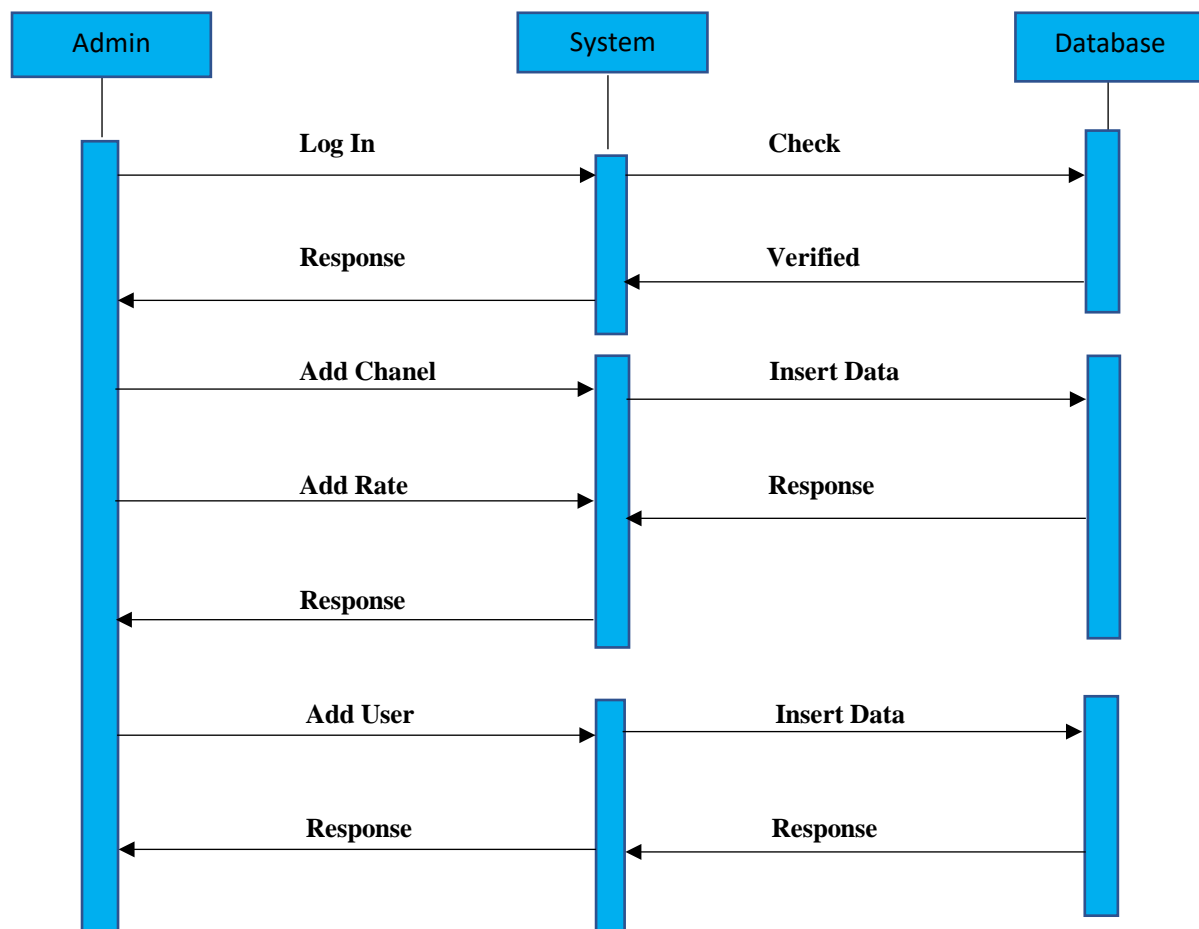
The class diagram is the main building block of object-oriented modeling. It is used for general conceptual modeling of the systematic of the application, and for detailed modeling translating the models into programming code. Class diagrams can also be used for data modeling. The classes in a class diagram represent both the main elements, interactions in the application, and the classes to be programmed.



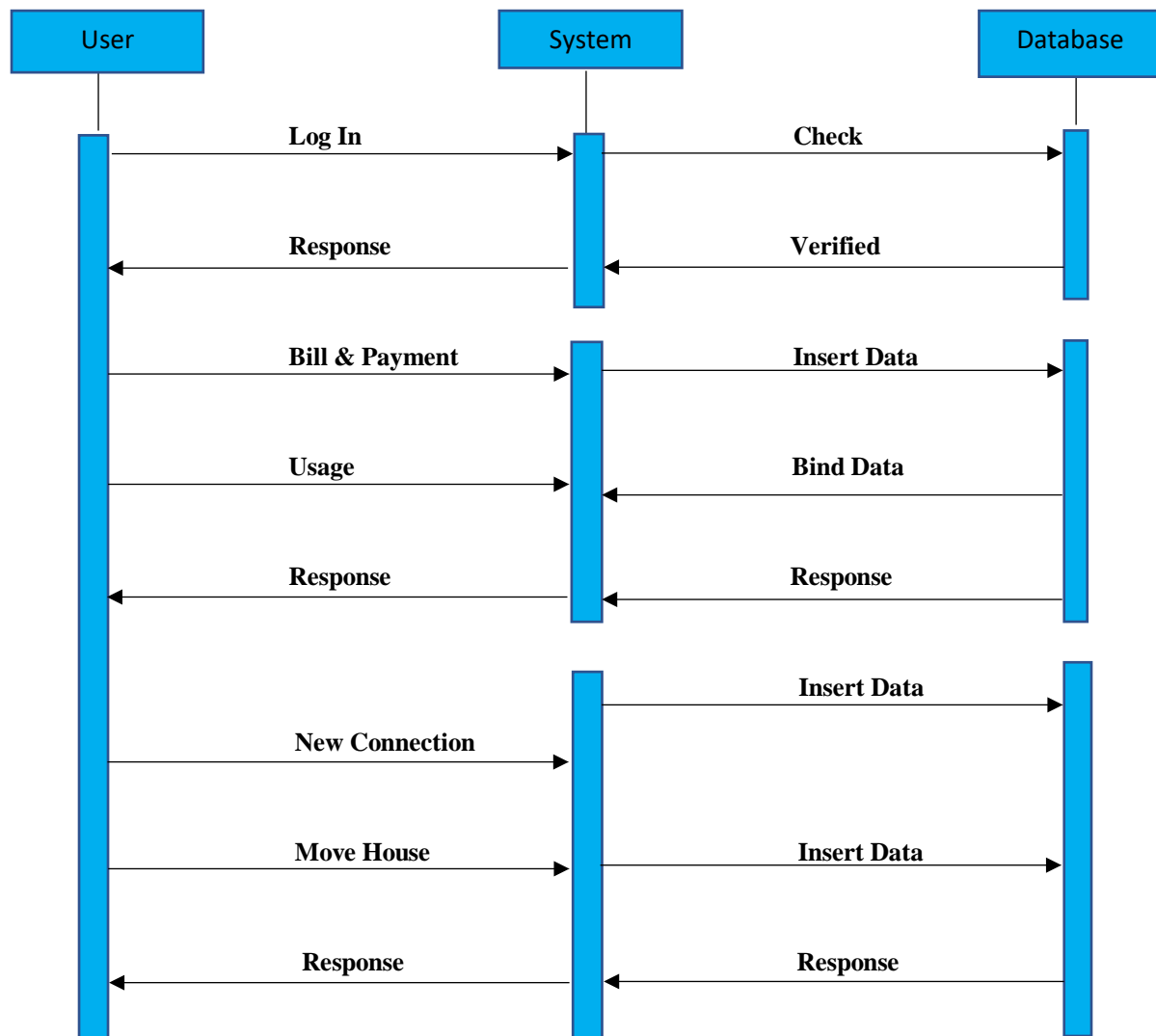
3.3 Interaction Diagram

An interaction diagram shows object interactions arranged in time sequence. It depicts the objects and classes involved in the scenario and the sequence of messages exchanged between the objects needed to carry out the functionality of the scenario. Sequence diagrams are typically associated with use case realizations in the Logical View of the system under development. Sequence diagrams are sometimes called event diagrams or event scenarios.

Interaction Diagram for Admin



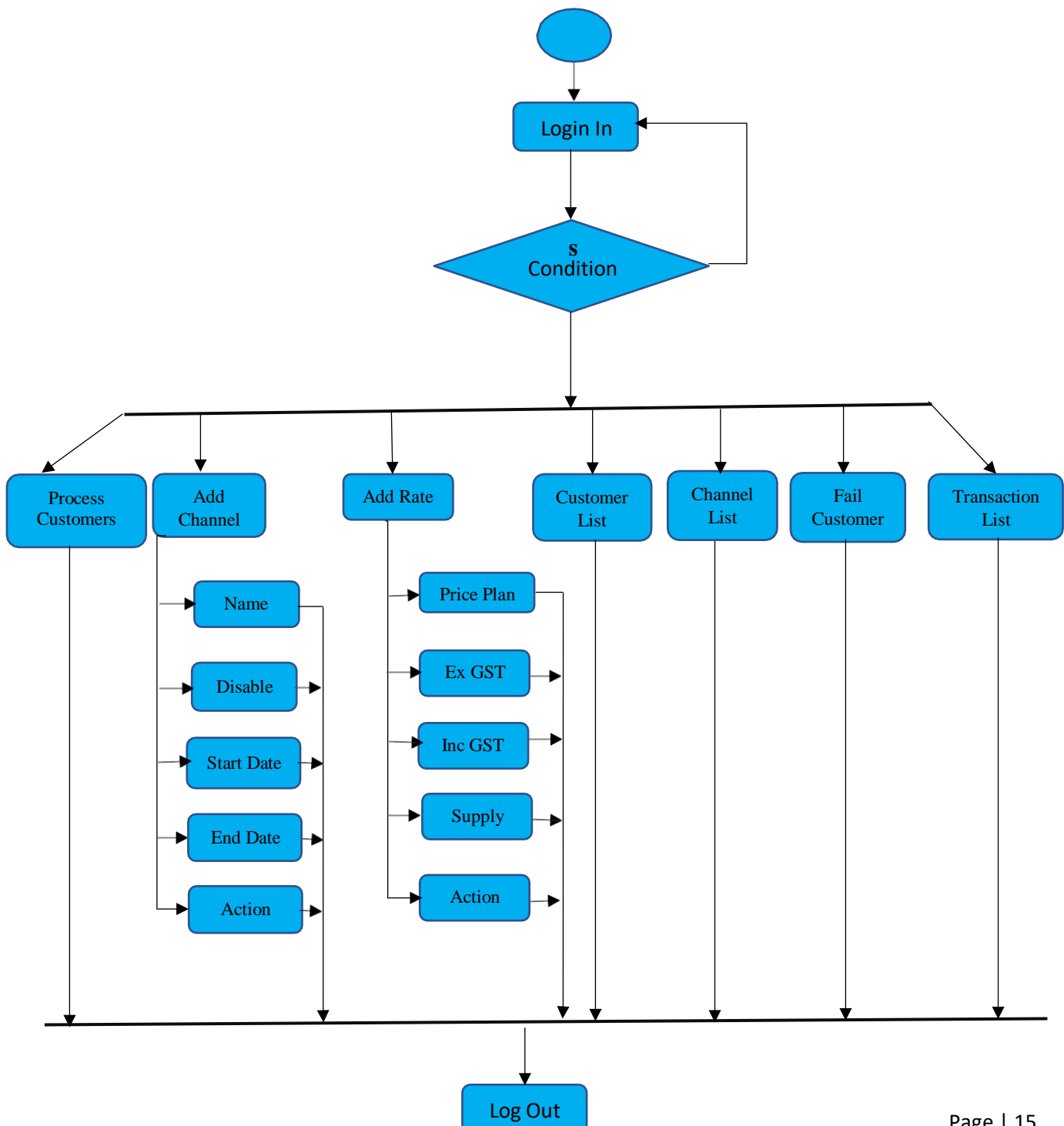
Interaction Diagram for User



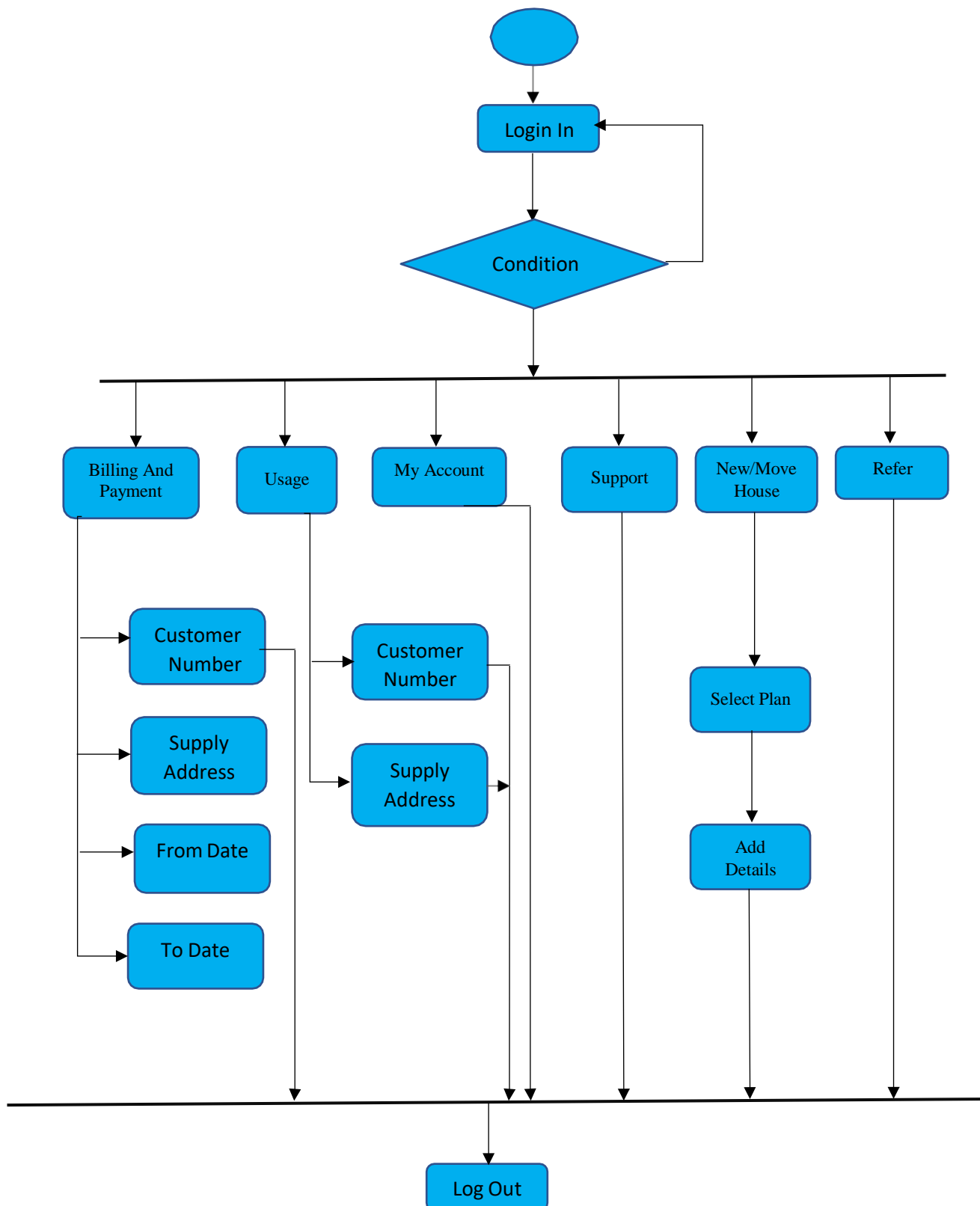
3.4 Activity Diagram

Activity diagrams are graphical representations of workflows of stepwise activities and actions with support for choice, iteration and concurrency. In the Unified Modeling Language, activity diagrams are intended to model both computational and organizational processes (i.e., workflows), as well as the data flows intersecting with the related activities although activity diagrams primarily show the overall flow of control, they can also include elements showing the flow of data between activities through one or more data stores.

Activity Diagram for Admin



Activity Diagram for User



3.5 Data Dictionary

Process Of Customer

Column Name	Data Type	Constraints
Customer ID	Int	Primary key
Customer Name	varchar (25)	Null
Email Address	varchar (50)	Null
NMI	Int	Null
Create Date	DateTime	Null
Move In Date	DateTime	Null
Check Credit	varchar (50)	Null
Concession Status	Varchar (50)	Null
Channel Name	Varchar (50)	Null
Comments	Varchar (50)	Null
Is Deleted	Varchar (50)	Null

Add Channel

Column Name	Data Type	Constraints
Channel ID	Int	Primary key
Customer Name	Varchar (50)	Null
Channel PartnerID	Varchar (50)	Null
Disabled	Varchar (50)	Null
Start Date	DateTime	Null
End Date	DateTime	Null
Action		

Add Rate

Column Name	Data Type	Constraints
Network Id	Int	Primary key
Customer_Type	Varchar (50)	Null
Price Plan Name	Varchar (50)	Null
Tariff Code1	Int	Null
Tariff Code2	Int	Null

Customer List

Column Name	Data Type	Constraints
Customer ID	Int	Primary key
Customer Number	Varchar (10)	Null
Email Address	Varchar (50)	Null
Customer Name	Varchar (50)	Null
Customer Category	Varchar (50)	Null
NMI	Int	Null
Plan Name	Varchar (50)	Null
Create Date	DateTime	Null
Move In Date	DateTime	Null
Channel Name	Varchar (50)	Null
Credit Check	Varchar (50)	Null
Concession Check	Varchar (50)	Null
Process Notes	Varchar (50)	Null
Onboard Status	Varchar (50)	Null
Provision Status	Varchar (50)	Null
Start Date	DateTime	Null
End Date	DateTime	Null

Transaction List

Column Name	Data Type	Constraints
Transaction ID	Int	Primary key
Payment Reference No	Int	Null
Statement Number	Int (50)	Null
Billed Amount	Int (50)	Null
Paid Amount	Int	Null
Email	Varchar (50)	Null
Created Date	DateTime	Null
Start Date	DateTime	Null
End Date	DateTime	Null

Customer Registration

Column Name	Data Type	Constraints
Customer Number	Int	Primary key
NMI	Int	Null
First Name	Varchar (50)	Null
Last Name	Varchar (50)	Null
Email Address	Varchar (50)	Null
Mobile numbers	Varchar (50)	Null

Billing And Payment

Column Name	Data Type	Constraints
Supply Address	Varchar (50)	Null
Select Start Date	DateTime	Null
Select End Date	DateTime	Null

Usage

Column Name	Data Type	Constraints
Customer Number	Varchar (50)	Null
Supply Address	Varchar (50)	Null

My Account Personal Details

Column Name	Data Type	Constraints
Customer Number	Int	Primary key
Contact Type	Int	Null
First Name	Varchar (50)	Null
Last Name	Varchar (50)	Null
Email Address	Varchar (50)	Null
Mobile numbers	Varchar (50)	Null

Authorized Personal Details

Column Name	Data Type	Constraints
Title	Varchar (50)	Primary key
First Name	Varchar (50)	Null
Last Name	Varchar (50)	Null
Phone Number	Int (10)	Null
Date Of Birth	DateTime	Null
Email	Varchar (50)	Null
Contact Adress	Varchar (50)	Null
Contact Adress 2	Varchar (50)	Null
City	Varchar (50)	Null
Contact State	Varchar (50)	Null
Contact Pstal Date	Varchar (50)	Null

Development

4. Development

Software development is the process of conceiving, specifying, designing, programming, documenting, testing, and bug fixing involved in creating and maintaining applications, frameworks, or other software components. Software development is a process of writing and maintaining the source code, but in a broader sense, it includes all that is involved between the conception of the desired software through to the final manifestation of the software, sometimes in a planned and structured process. Therefore, software development may include research, new development, prototyping, modification, reuse, re-engineering, maintenance, or any other activities that result in software products.

4.1 Coding Standards

Writing an efficient software code requires a thorough knowledge of programming. This knowledge can be implemented by following a coding style which comprises several guidelines that help in writing the software code efficiently and with minimum errors. These guidelines, known as coding guidelines, are used to implement individual programming language constructs, comments, formatting, and so on. These guidelines, if followed, help in preventing errors, controlling the complexity of the program, and increasing the readability and understandability of the program.

A set of comprehensive coding guidelines encompasses all aspects of code development. To ensure that all developers work in a harmonized manner (the source code should reflect a harmonized style as a single developer had written the entire code in one session), the developers should be aware of the coding guidelines before starting a software project. Moreover, coding guidelines should state how to deal with the existing code when the software incorporates it or when maintenance is performed.

Since there are numerous programming languages for writing software codes, each having different features and capabilities, coding style guidelines differ from one language to another? However, there are some basic guidelines which are followed in all programming Languages. These include naming conventions, commenting conventions, and formatting conventions.

4.1.1 ASP.NET

ASP.NET is a web development platform, which provides a programming model, a comprehensive software infrastructure and various services required to build up robust web applications for PC, as well as mobile devices.

ASP.NET works on top of the HTTP protocol, and uses the HTTP commands and policies to set a browser-to-server bilateral communication and cooperation.

ASP.NET is a part of Microsoft .Net platform. ASP.NET applications are compiled codes, written using the extensible and reusable components or objects present in .Net framework. These codes can use the entire hierarchy of classes in .Net framework.

❖ The ASP.NET application codes can be written in any of the following languages:

- C#
- Visual Basic.Net
- HTML (Hyper Text Markup Language)
- Java script
- CSS (Cascading Style Sheets)

ASP.NET is used to produce interactive, data-driven web applications over the internet. It consists of a large number of controls such as text boxes, buttons, and labels for assembling, configuring, and manipulating code to create HTML pages.

❖ ASP.NET Overview

Here are some points that give the quick overview of ASP.NET.

- ASP.NET provides services to allow the creation, deployment, and execution of Web Applications and Web Services
- Like ASP, ASP.NET is a server-side technology
- Web Applications are built using Web Forms. ASP.NET comes with built-in Web Forms controls, which are responsible for generating the user interface. They mirror typical HTML widgets like text boxes or buttons. If these controls do not fit your needs, you are free to create your own user controls.
- Web Forms are designed to make building web-based applications as easy as building Visual Basic applications.

❖ Advantages of ASP.NET

1. Separation of Code from HTML:

To make a clean sweep, with ASP.NET you have the ability to completely separate layout and business logic. This makes it much easier for teams of programmers and designers to collaborate efficiently.

2. Support for compiled languages:

Developer can use VB.NET and access features such as strong typing and object-oriented programming. Using compiled languages also means that ASP.NET pages do not suffer the performance penalties associated with interpreted code. ASP.NET pages are precompiled to **byte-code** and **Just In Time (JIT)** compiled when first requested. Subsequent requests are directed to the fully compiled code, which is cached until the source changes.

3. Use services provided by the .NET Framework:

The .NET Framework provides class libraries that can be used by your application. Some of the key classes help you with input/output, access to operating system services, data access, or even debugging. We will go into more detail on some of them in this module.

4. Graphical Development Environment:

Visual Studio .NET provides a very rich development environment for web developers. You can drag and drop controls and set properties the way you do in Visual Basic 6. And you have full IntelliSense support, not only for your code, but also for HTML and XML.

5. State management:

To refer to the problems mentioned before, ASP.NET provides solutions for session and application state management. State information can, for example, be kept in memory or stored in a database. It can be shared across web farms, and state information can be recovered, even if the server fails or the connection breaks down.

6. Update files while the server is running:

Components of your application can be updated while the server is online and clients are connected. The Framework will use the new files as soon as they are copied to the application. Removed or old files that are still in use are kept in memory until the clients have finished.

7. XML-Based Configuration Files:

Configuration settings in ASP.NET are stored in XML files that you can easily read and edit. You can also easily copy these to another server, along with the other files that comprise your application.

4.1.2 Telerik Rad Controls

Telerik Rad Controls for ASP.NET is the preferred toolset for professional web development. From the most advanced HTML editor and fastest AJAX data grid to SEO-optimized navigation controls, the Telerik products allow you to build highly rich and responsive applications. Customers often recommend Rad Controls for their superior performance, optimized HTML output, comprehensive design-time experience, and native ASP.NET AJAX support. Always hand-in-hand with Microsoft releases, Telerik is traditionally the first component vendor to provide compatibility with emerging browsers, standards and updates of Visual Studio and the .NET Framework.

Telerik controls are supported through a wide range of resources: demos, online documentation, very active forums, Knowledge Base articles, code library, sample applications. Version Q1 2007 include a Manager for Microsoft ASP.NET AJAX. Inspired by the design-time capabilities of Telerik Ajax, the new control will offer completely codeless development experience, but this time with Microsoft ASP.NET AJAX framework. Introduced are also a new set of widgets built on top of ASP.NET AJAX (color-picker, screen tip/tooltip, slider/scroller, spinner, split button, etc.). In addition, new major versions of Rad Input, Rad Chart and Rad Dock are presented.

Advantages:

1. By using this control our lots of coding is reduced. For ex: - Telerik Grid automatically handled Paging, Filter, Sorting...etc. So, we can have reduced development time.
2. Using Telerik style builder, we can easily create our custom theme to match our site theme.
3. Any .NET developer gets good hand on this control in very short time.
4. We can get easily support from Telerik team, Telerik MVP and Telerik users.
5. In trail demo all the features is available, so we can implement this controls in our page and check the how it looks and match our requirement.
6. Demos and documents available in live. If internet is not available in our system, then we can also install this demo in our system and we can check it offline.
7. The number of controls is very high so after buying this controls we do not need to buy any other controls.
8. In-addition its controls also provide client-side events and API.

4.1.3 MS SQL

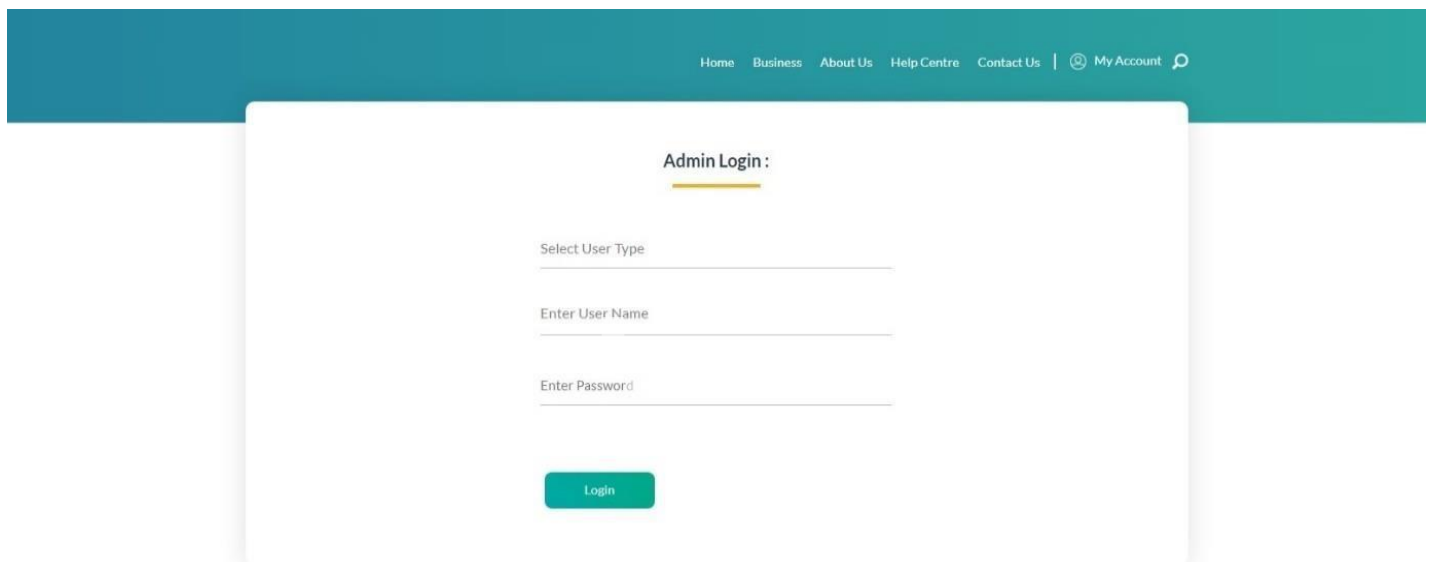
- MS SQL is used for web application because it is designed to scalable and to perform well in multi-user environment.
- It is reliable, platform compatible and easy to use. It provides Excellent Database platform for
 - Large-scale online transaction processing.
 - Data warehousing, and e-commerce Application.
- MS SQL is a database system used on the web.
- MS SQL is a database system that runs on a server.
- MS SQL is ideal for both small and large applications.
- MS SQL is very fast, reliable, and easy to use.
- MS SQL uses standard SQL.
- MS SQL compiles on a number of platforms.
- MS SQL is free to download and use.
- MS SQL is developed, distributed, and supported by Microsoft Corporation.

The data in a MS SQL database are stored in tables. A table is a collection of related data, and it consists of columns and rows.

4.2 Screen Shots

Admin Side

- **Admin Login**



The screenshot shows a web browser displaying the 'Admin Login' form. The form is a white modal box centered on a teal header bar. The header bar contains navigation links: Home, Business, About Us, Help Centre, Contact Us, and My Account. The form itself has a title 'Admin Login :' with a yellow underline. Below the title are three input fields: 'Select User Type', 'Enter User Name', and 'Enter Password'. At the bottom of the form is a green 'Login' button.

Admin Login :

Select User Type

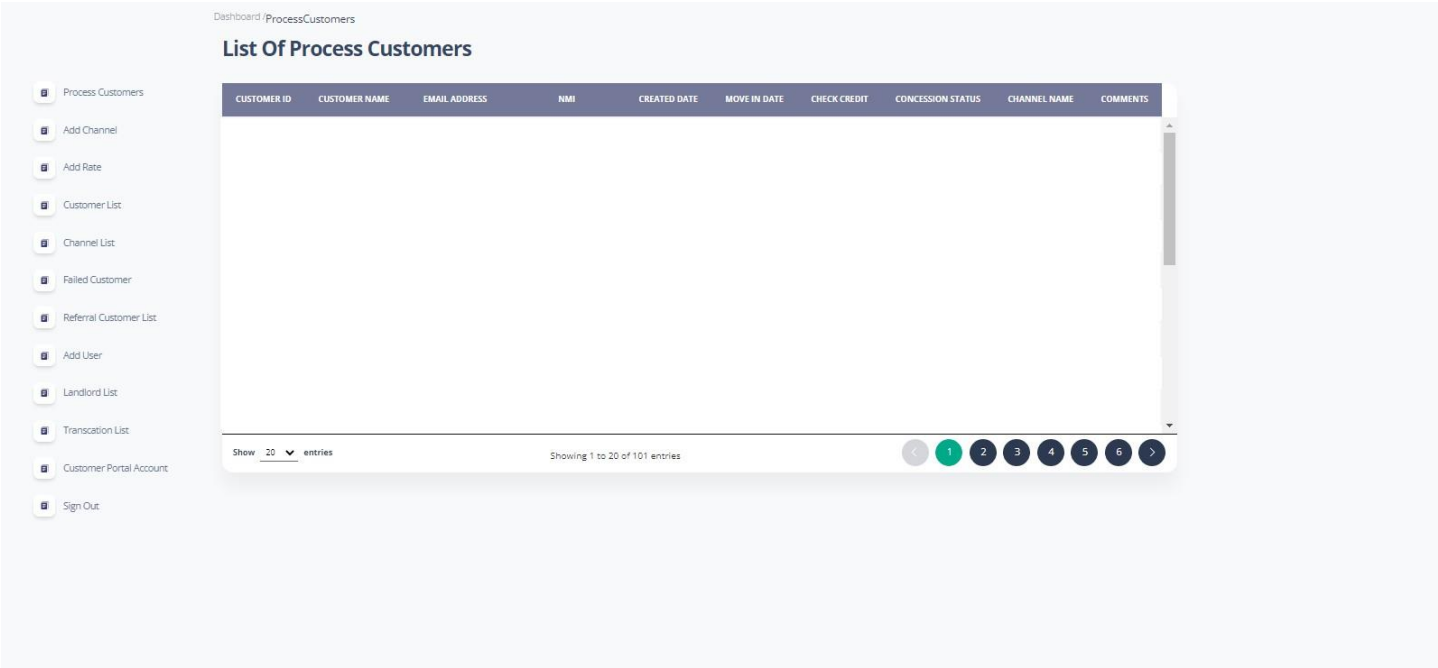
Enter User Name

Enter Password

Login

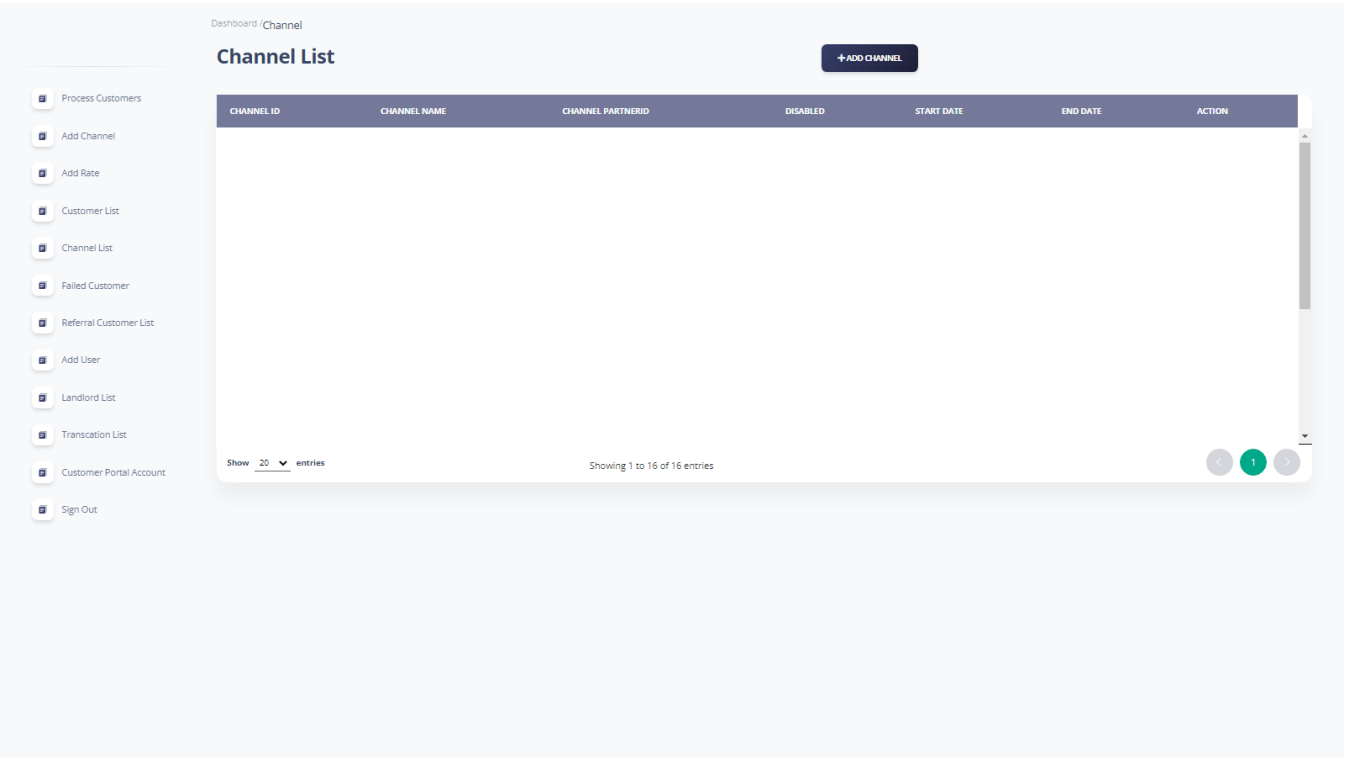
- **Admin can login by using this.**

- **List Of Process Customer**



- **This Module shows all the information of Customers to the Admin.**
- **Admin can Add and Update all data in this page.**

- **Channel List**



- **This Module shows list of all channels.**

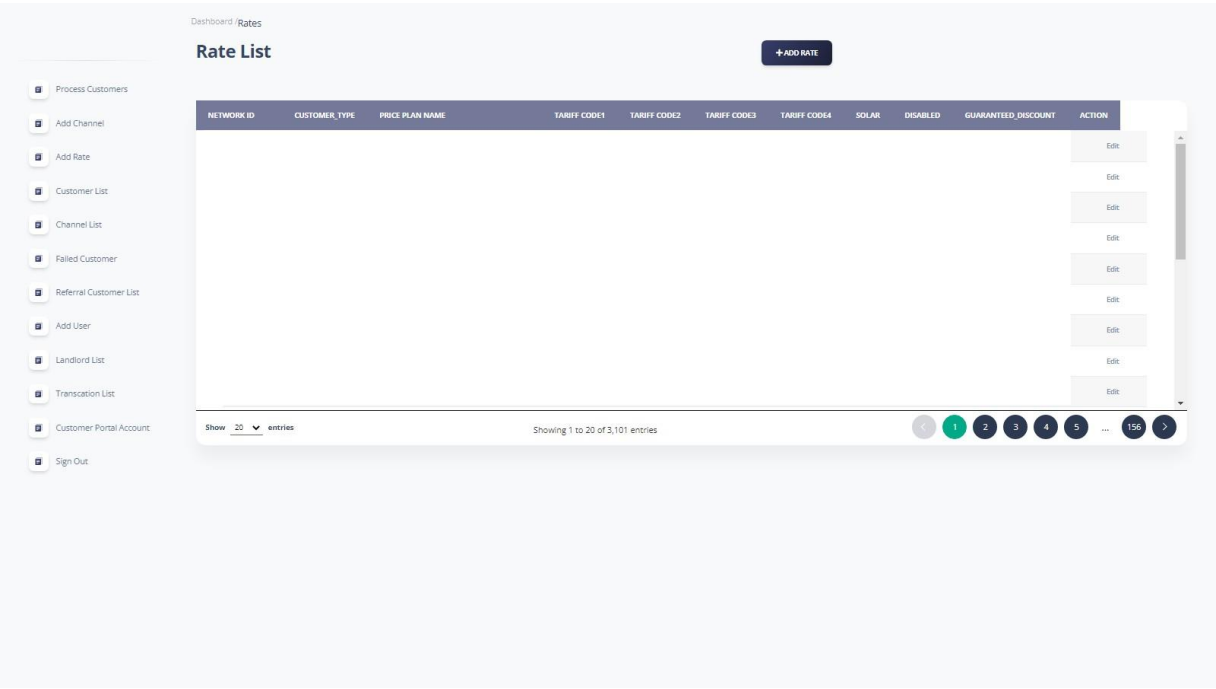
- **Admin can view all the channel list which have user selected.**

- **Add Update Channel**

The screenshot shows a web application interface for managing channels. On the left is a sidebar menu with icons and labels for various functions: Process Customers, Add Channel, Add Rate, Customer List, Channel List, Failed Customer, Referral Customer List, Add User, Landlord List, Transaction List, Customer Portal Account, and Sign Out. The main content area is titled 'Dashboard / Channel' and 'Add Update Channel'. It contains several input fields: 'Channel ID' with a placeholder 'Enter Channel ID', 'Channel Name' with a placeholder 'Enter Channel Name', 'Channel Partner ID' with a placeholder 'Enter Channel Partner ID', 'Start Date', and 'End Date'. Each of these fields has a red asterisk indicating it is required. Below the input fields is a 'Disabled' checkbox. At the bottom of the form are two blue buttons labeled 'SAVE' and 'GO BACK'.

- **Admin can Add and Update any channel by using this Module.**
- **Admin also can remove any channel.**

- **Rate List**



➤ **This Module describes information/list about rates of electricity plans.**

- **Add Update Rates**

Process Customers

Add Channel

Add Rate

Customer List

Channel List

Failed Customer

Referral Customer List

Add User

Landlord List

Transaction List

Customer Portal Account

Sign Out

Dashboard / Rates

Add Update Rates

Networkid

Enter Networkid

Price Plan Name

Enter Price Plan Name

Tariff Code2

Enter Tariff Code2

Tariff Code4

Enter Tariff Code4

Anytime Supply Charge Market Offer Ex GST

Enter Anytime Supply Charge Market Offer Ex GST

Anytime Usage Excl GST

Enter Anytime Usage Excl GST

Peak Usage Excl GST

Enter Peak Usage Excl GST

Shoulder Usage Excl GST

Enter Shoulder Usage Excl GST

Off Peak Usage Excl GST

Enter Off Peak Usage Excl GST

Controlled Load1 Supply Charge Excl GST

Enter Controlled Load1 Supply Charge Excl GST

Controlled Load1 Usage Excl GST

Enter Controlled Load1 Usage Excl GST

Customer Type

Select Customer Type

Tariff Code1

Enter Tariff Code1

Tariff Code3

Enter Tariff Code3

Price Plan Description

Enter Price Plan Description

Anytime Supply Charge Market Offer Inc GST

Enter Anytime Supply Charge Market Offer Inc GST

Anytime Usage Inc GST

Enter Anytime Usage Inc GST

Peak Usage Inc GST

Enter Peak Usage Inc GST

Shoulder Usage Inc GST

Enter Shoulder Usage Inc GST

Off Peak Usage Inc GST

Enter Off Peak Usage Inc GST

Controlled Load1 Supply Charge Inc GST

Enter Controlled Load1 Supply Charge Inc GST

Controlled Load1 Usage Inc GST

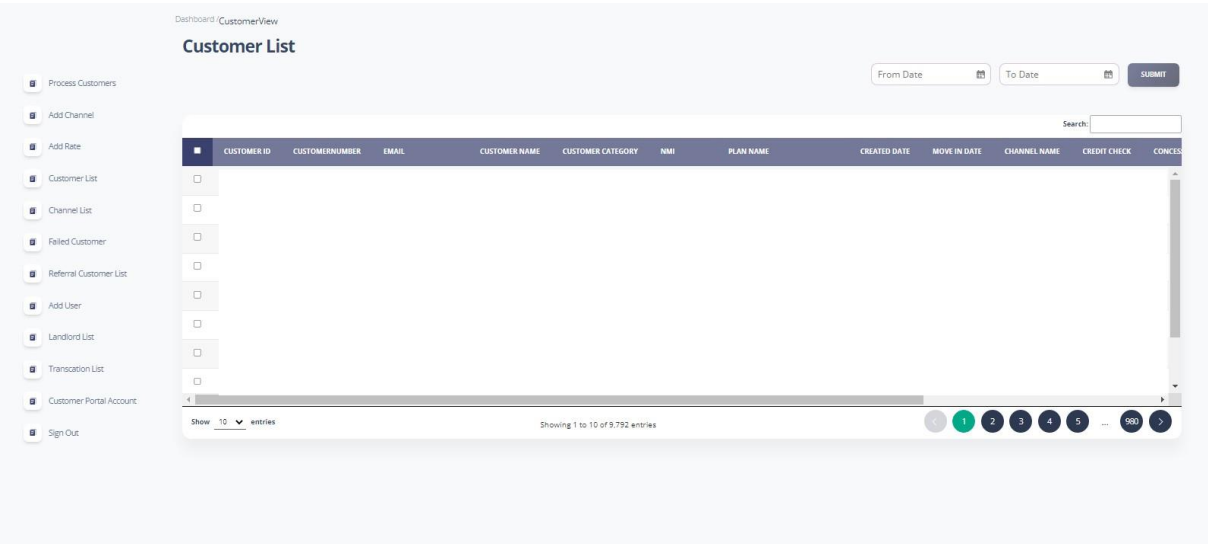
Enter Controlled Load1 Usage Inc GST

SAVE

GO BACK

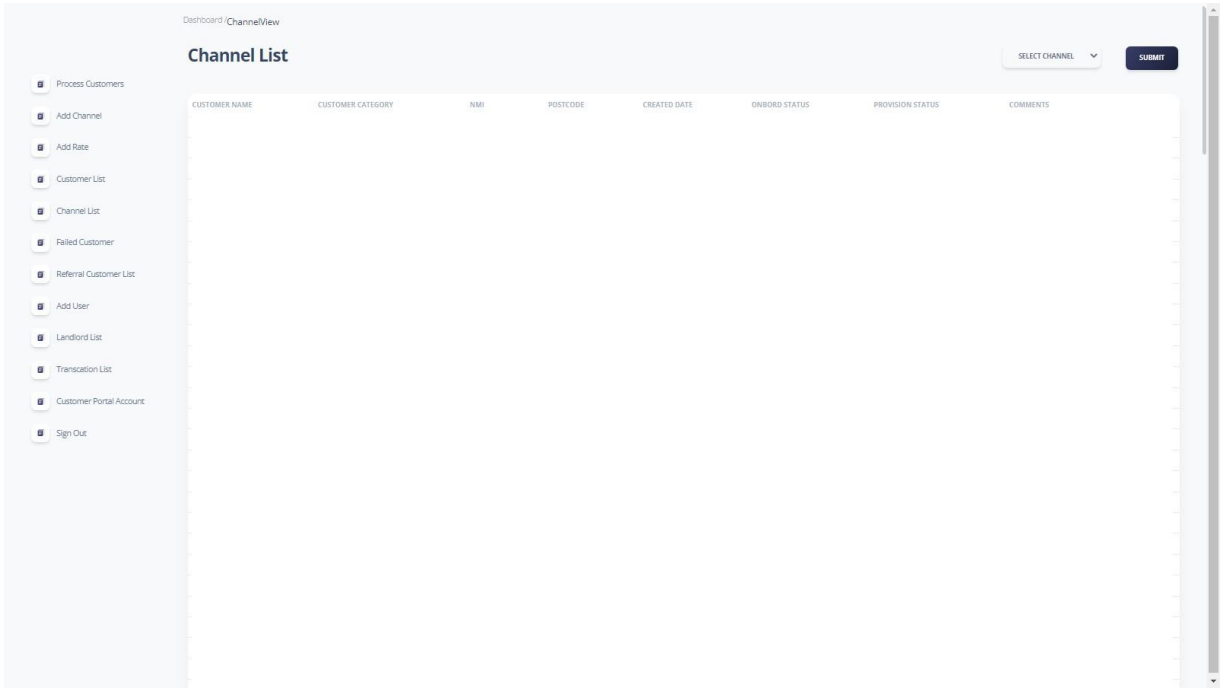
➤ **Admin Add and Update list of rates in this Module.**

- **Customer List**



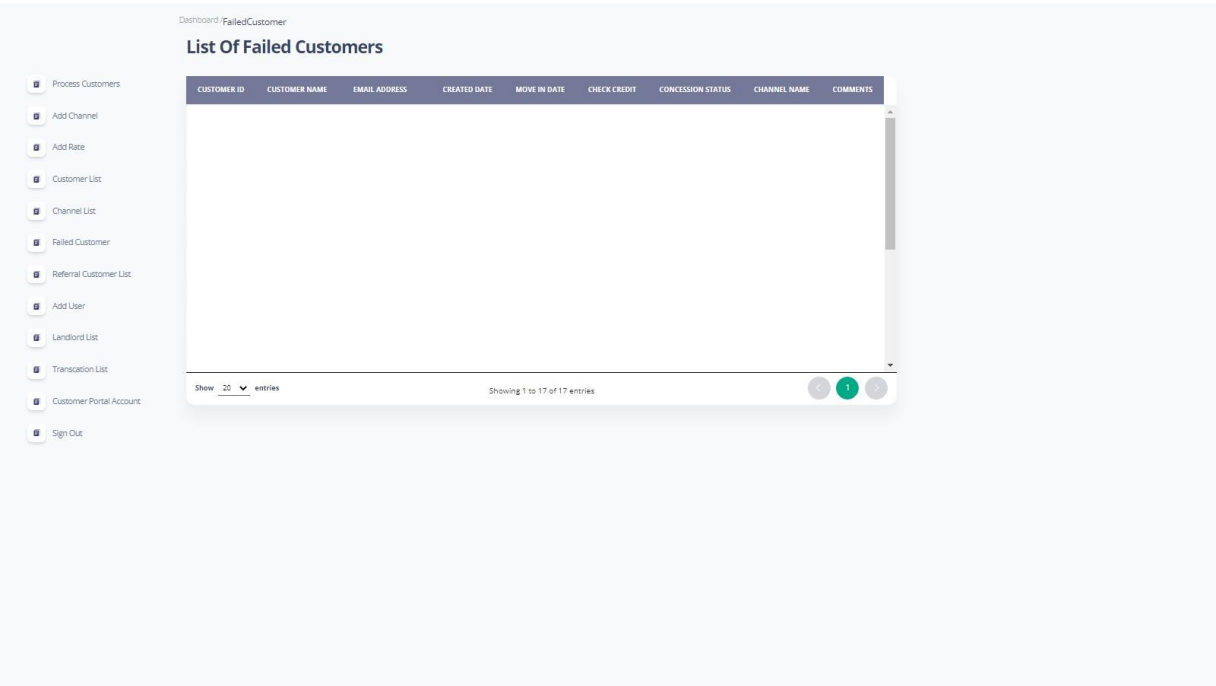
- **This Module shows the list of all customers / Users.**
- **Admin can Add and Update customer list.**

- **Channel List**



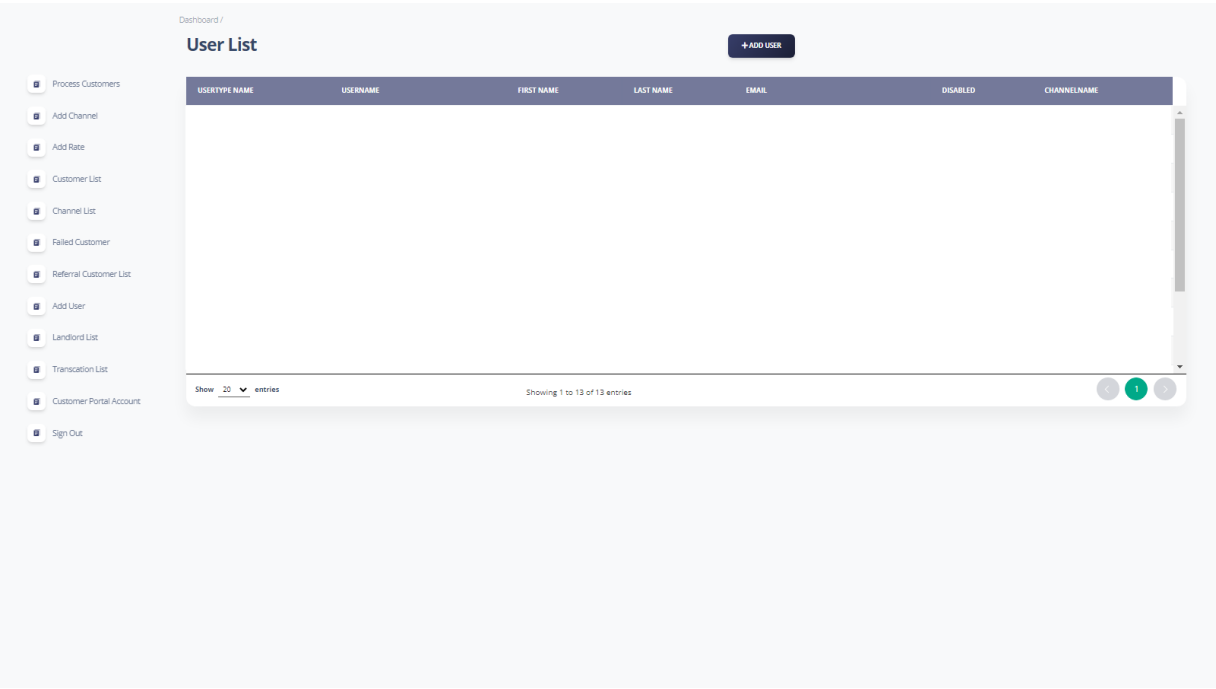
- **Admin can select any channel by using this channel Module.**
- **Admin can apply channel to customer’s account.**

- **List Of Failed Customer**



➤ **This Module is created to show the list of customers which have been failed in changing connection and which have applied for new connection.**

- **User List**



- **This Module shows the information of users like their plans and their channel.**
- **Admin can add user by this using Add user button.**

- **Add User**

Dashboard /

Add User

Process Customers

Add Channel

Add Rate

Customer List

Channel List

Failed Customer

Referral Customer List

Add User

Landlord List

Transaction List

Customer Portal Account

Sign Out

User Type Name

Select User Type

First Name

Password

Enter Password

Disabled

☐

User Name

Last Name

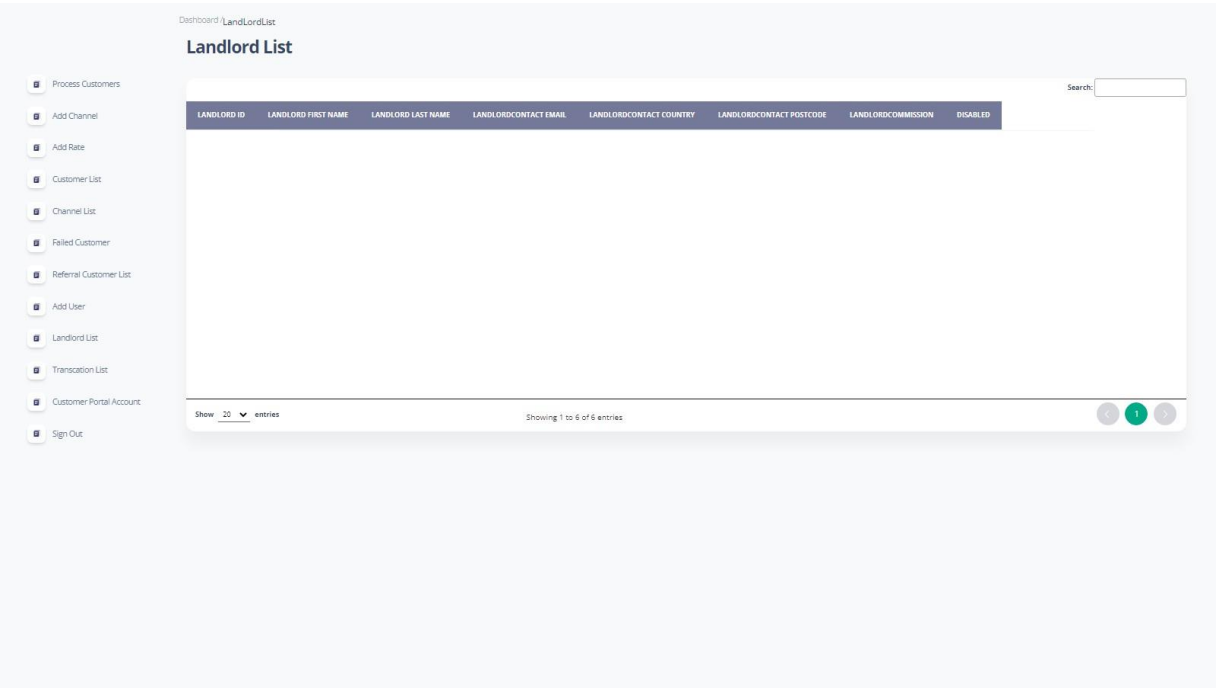
Email

SAVE

GO BACK

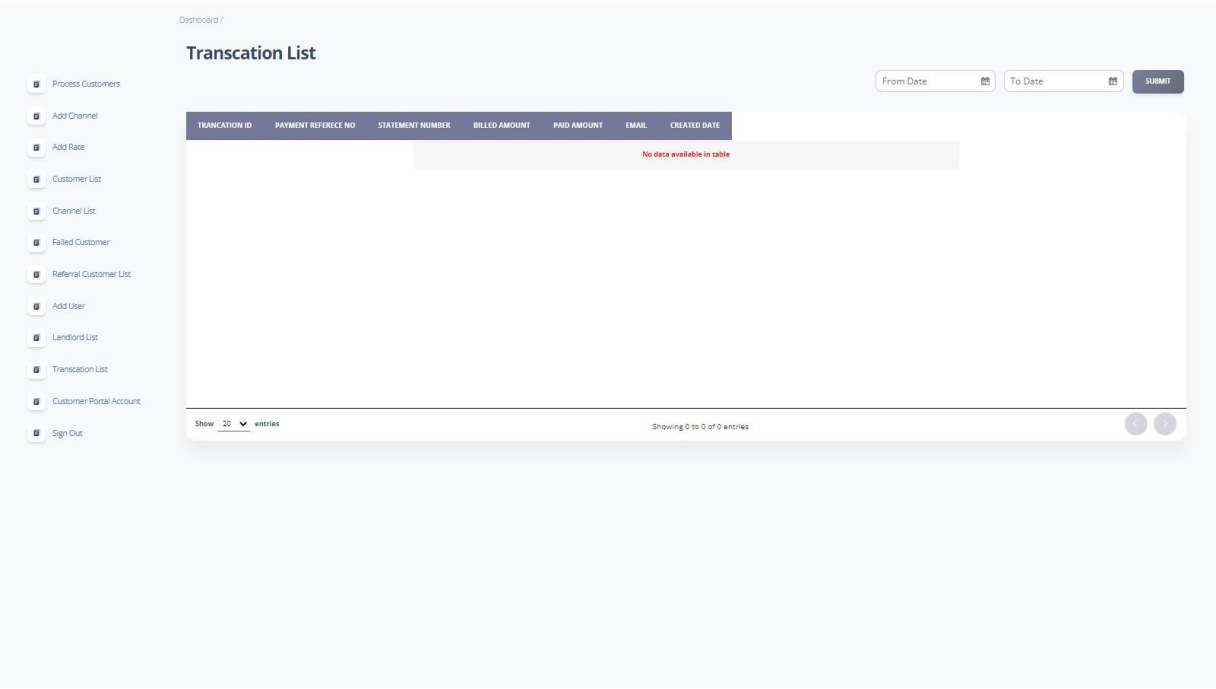
➤ **This Module is created to Add User in User List.**

- **Landlord List**



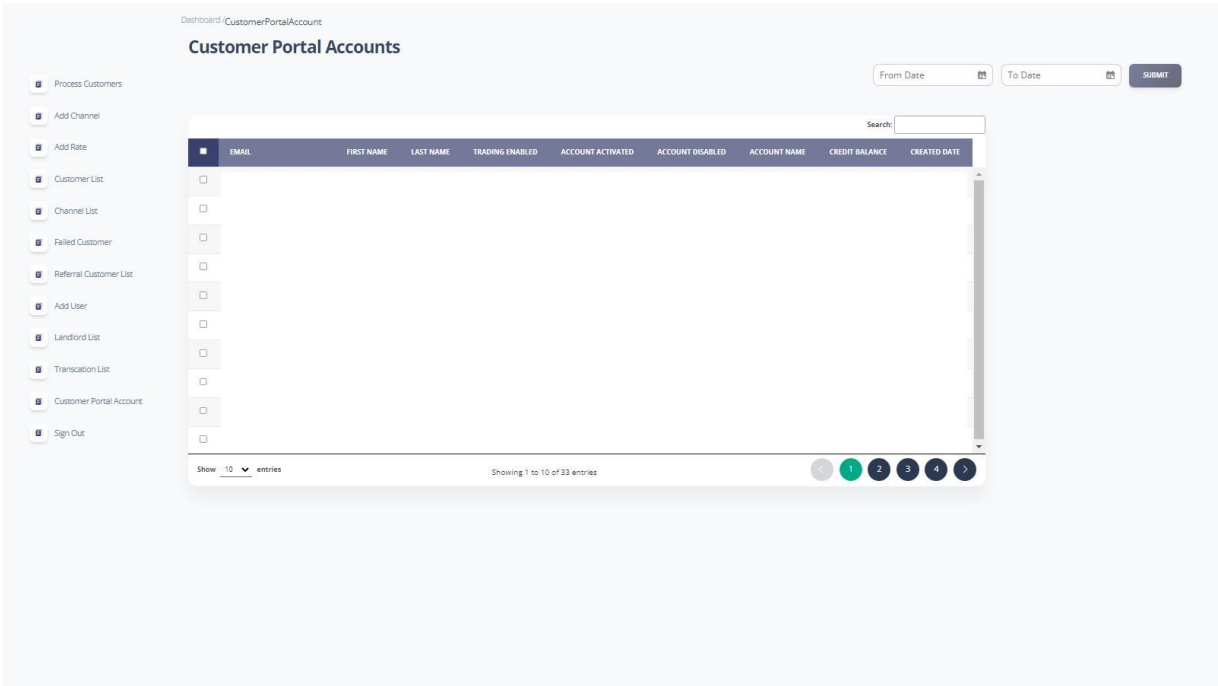
➤ **This module describes the information or list of landlords.**

- Transaction List



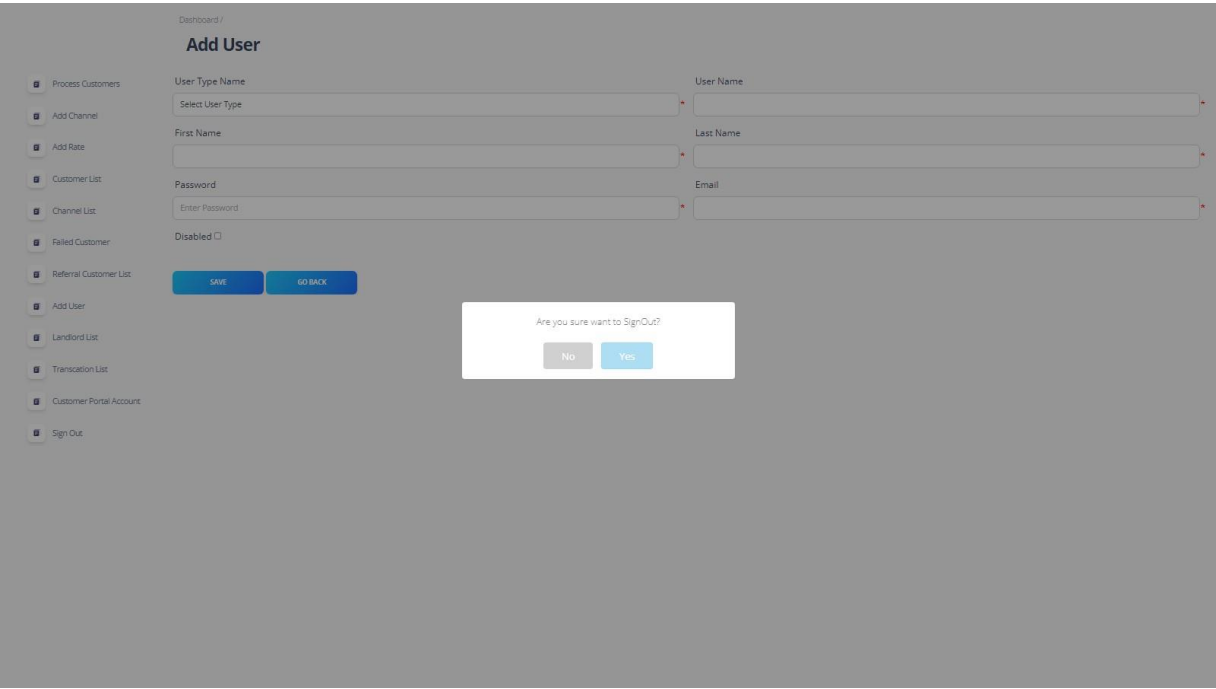
➤ This module is created to describe the information or list of Transaction History.

- **Customer Portal Accounts**



➤ **In this module admin can see the information about customer portal accounts.**

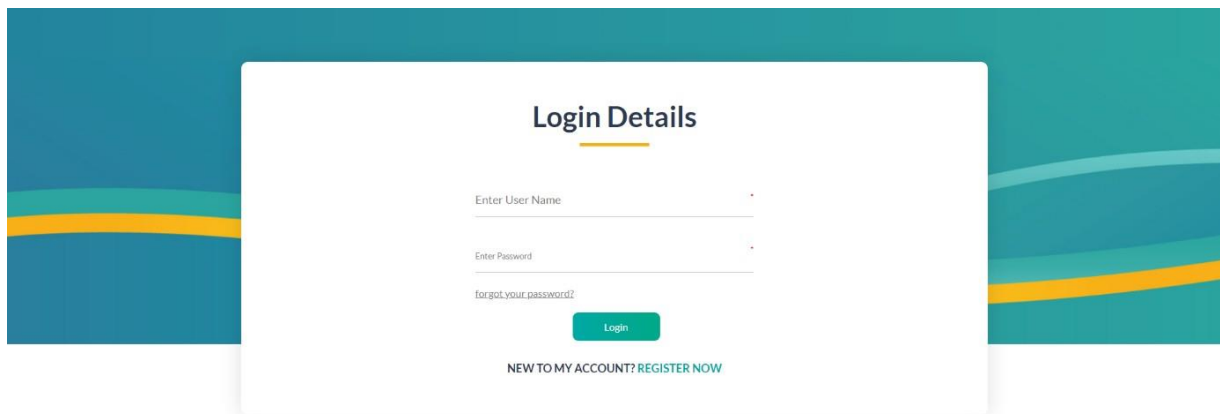
- **Sign Out**



➤ **This is the last module of admin side, In this module admin can sign out from their current Logged In account.**

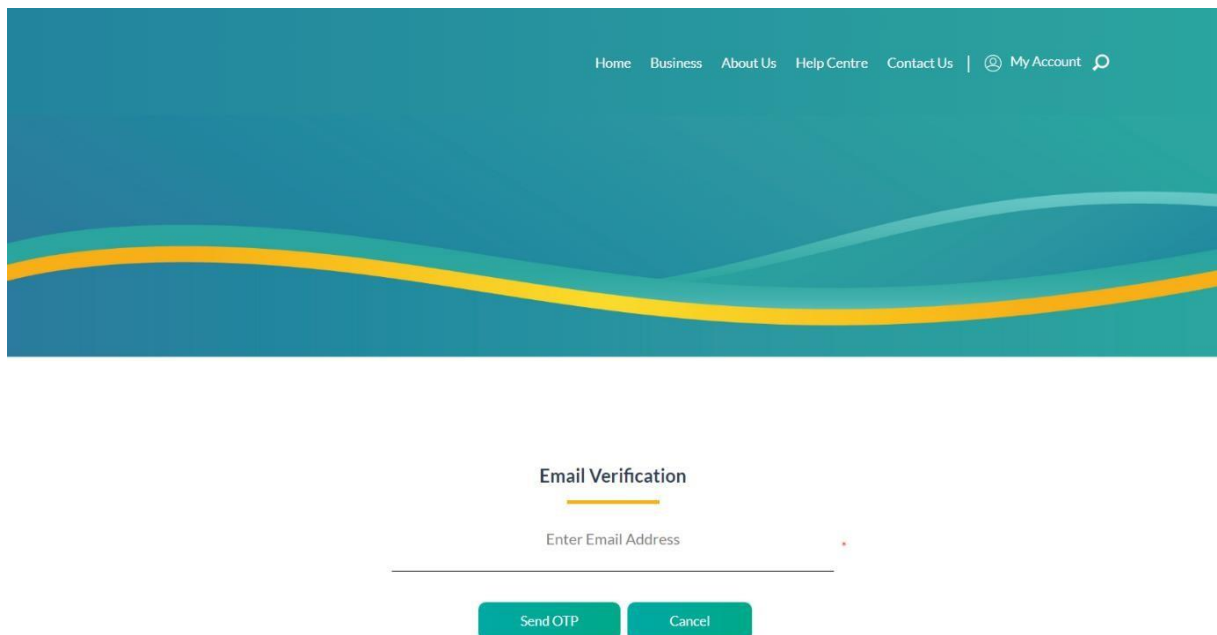
User Side

- **User Login**



- **This is the first page or module where User can log in by entering required details or they can create their new account.**

- **Email Verification**



The screenshot displays the 'Email Verification' page of the Electricity Hub. At the top, a teal header bar contains a navigation menu with links for 'Home', 'Business', 'About Us', 'Help Centre', 'Contact Us', and 'My Account' (preceded by a user icon), along with a search icon. Below the header is a decorative banner with wavy lines in shades of teal and yellow. The main content area is white and features the title 'Email Verification' centered at the top. Below the title is a yellow progress bar. A text input field labeled 'Enter Email Address' is positioned below the progress bar, with a red 'x' icon to its right. At the bottom of the form, there are two teal buttons: 'Send OTP' and 'Cancel'.

- **This is the second step of log in module where user have to verified by entering their email address.**

- **Verification Code**

Verification Code Sent Successfully.

Verification Code

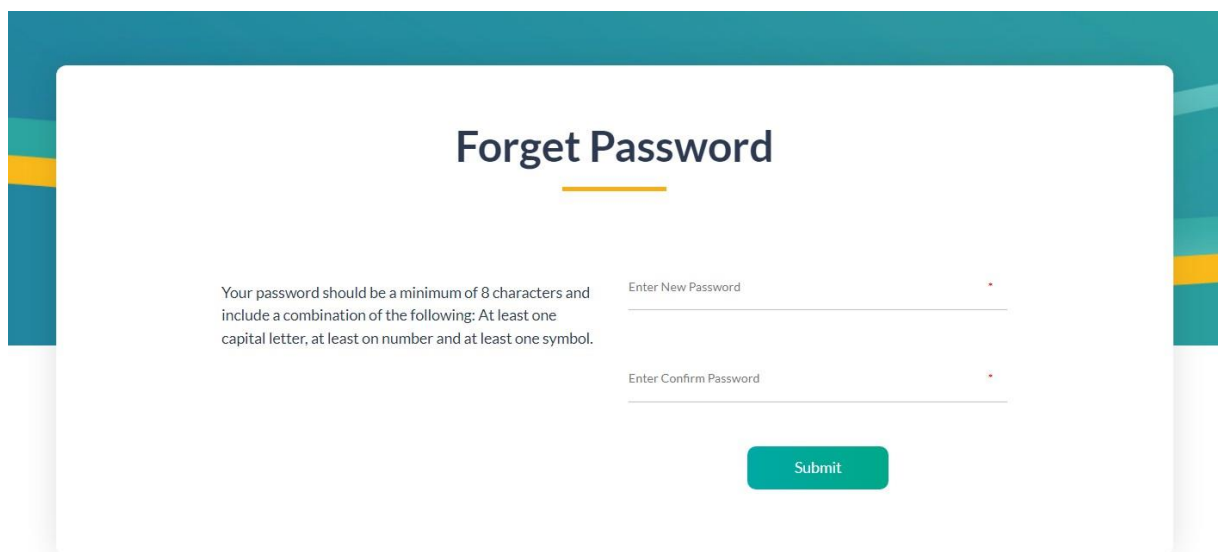
Enter Verification Code *

Resend Verification Code

Verify Verification Code

- **In this module user can process by use given verification code to them in their specified email.**

- **Forget Password**



Forget Password

Your password should be a minimum of 8 characters and include a combination of the following: At least one capital letter, at least on number and at least one symbol.

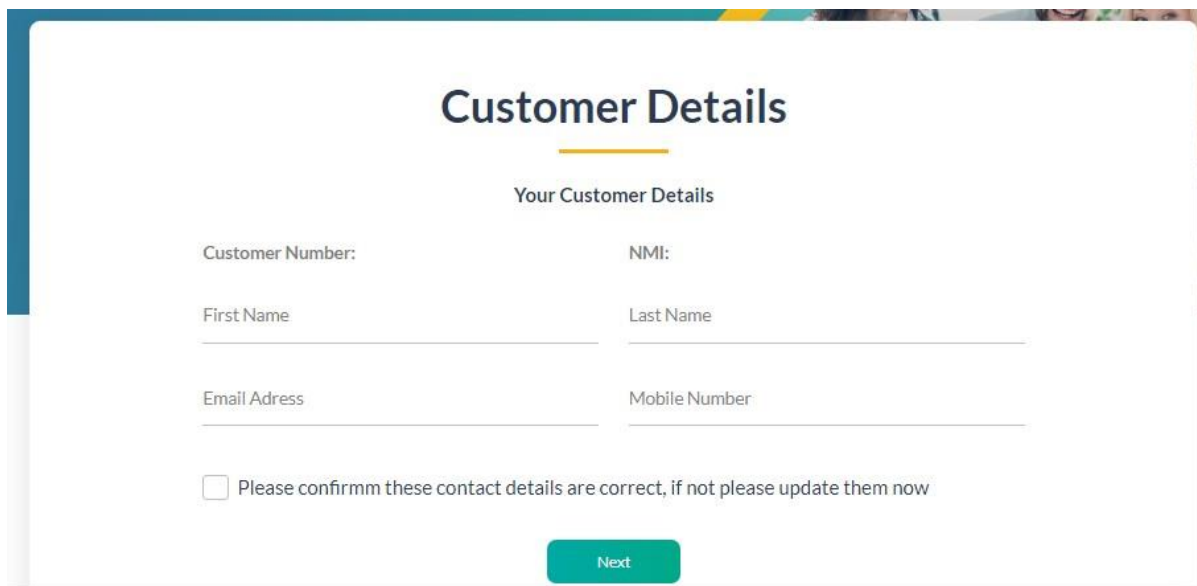
Enter New Password ✖

Enter Confirm Password ✖

Submit

- **This module is created to set new password to their forgotten account password.**

- **Customer Details**



Customer Details

Your Customer Details

Customer Number: NMI:

First Name Last Name

Email Address Mobile Number

☐ Please confirm these contact details are correct, if not please update them now

Next

- **This module is created to set the details of customers or users for their account.**

- **Verification Code**

Verification Code Sent Sucessfully.

Verification Code

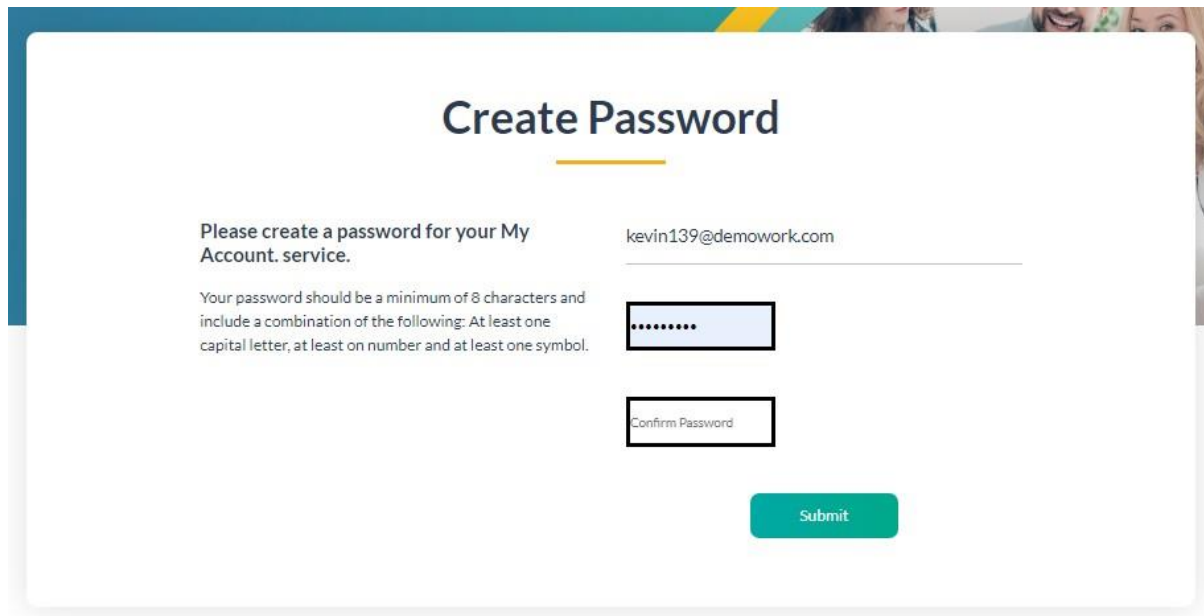
Enter Verification Code *

Resend Verification Code

Verify Verification Code

- **This step is applied or set by our team to verify that the account making user is exist in real life.**

- **Create Password**



The screenshot shows a 'Create Password' form within a white card on a light blue background. The card has a blue and yellow decorative header. The form title 'Create Password' is centered at the top. Below it, a prompt asks the user to create a password for 'My Account. service.' and provides a password strength requirement: 'Your password should be a minimum of 8 characters and include a combination of the following: At least one capital letter, at least on number and at least one symbol.' To the right, the email 'kevin139@demowork.com' is displayed. The form includes two password input fields: the first shows seven dots, and the second is labeled 'Confirm Password'. A green 'Submit' button is positioned at the bottom right of the form.

Create Password

Please create a password for your My Account. service.

Your password should be a minimum of 8 characters and include a combination of the following: At least one capital letter, at least on number and at least one symbol.

kevin139@demowork.com

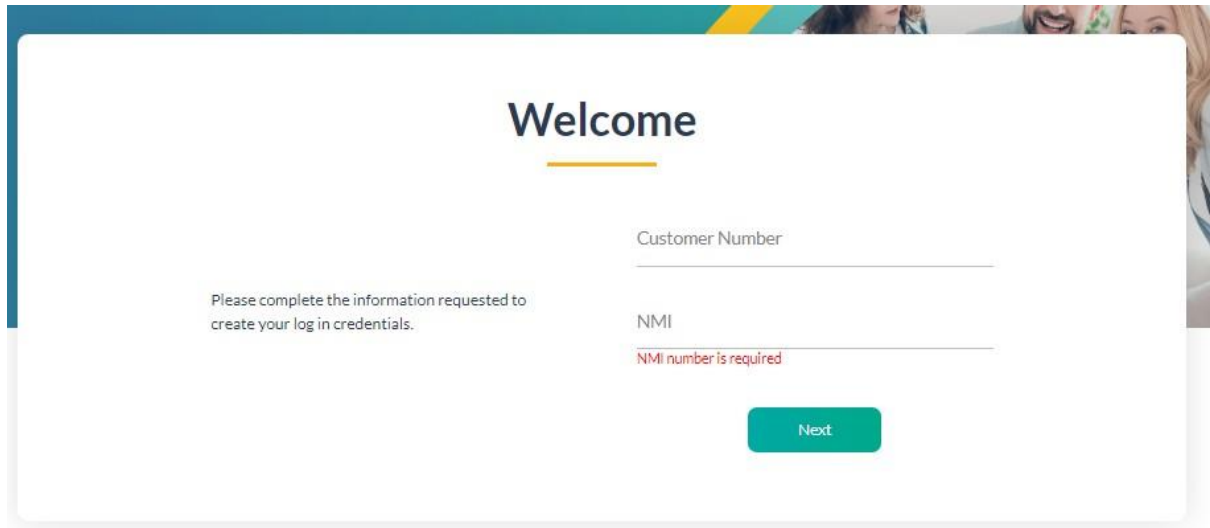
.....

Confirm Password

Submit

- **By using this module user can set or create password for their account.**

- **Active Account**



Welcome

Please complete the information requested to create your log in credentials.

Customer Number

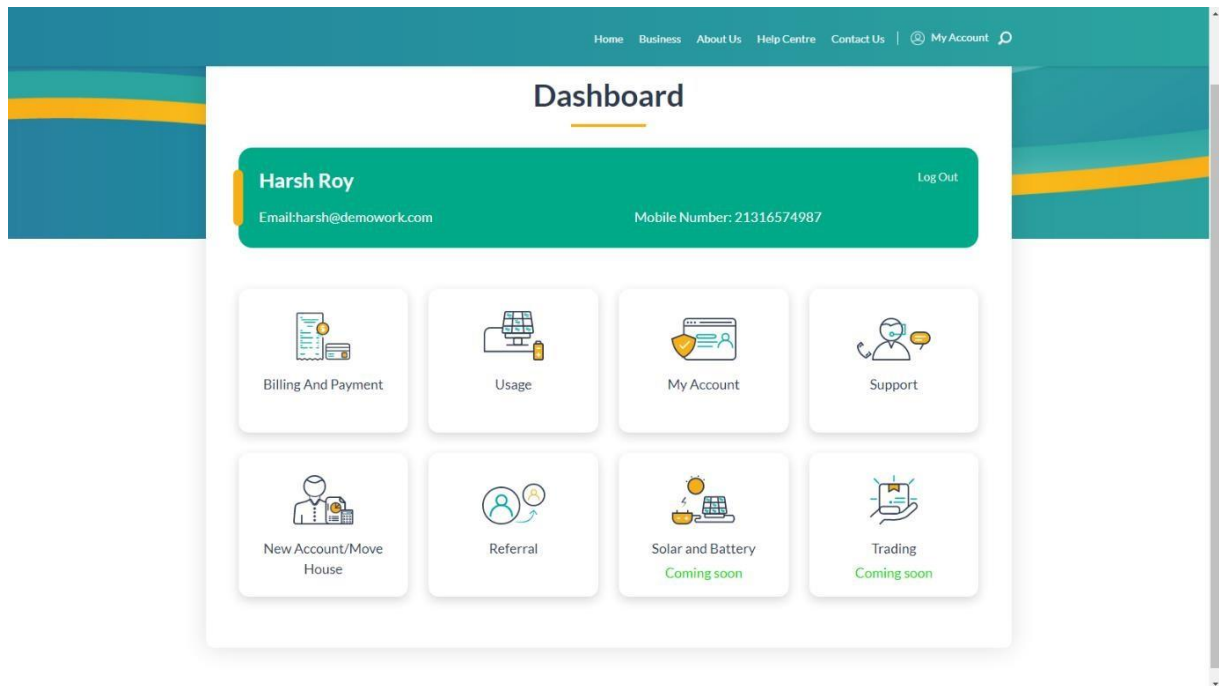
NMI

NMI number is required

Next

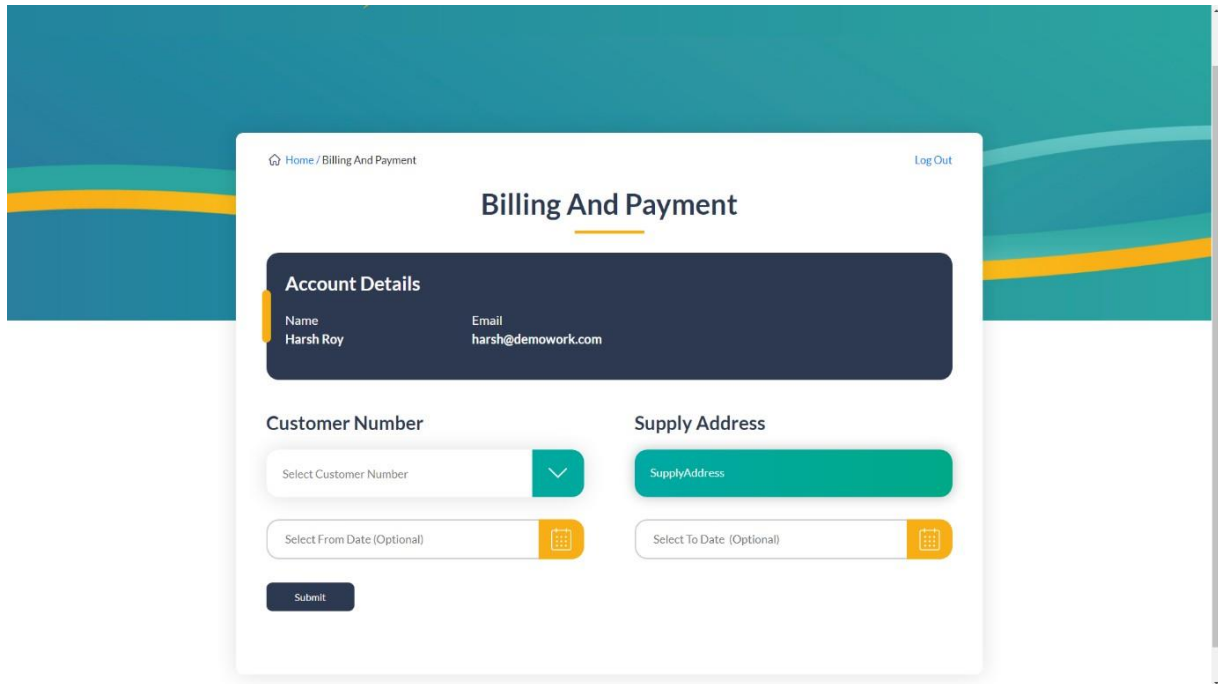
- **This module is the final step where user can enter to the application by using their provided details.**
- **User can make their account active by entering their details in this module.**

- **Dashboard**



➤ **This page store all the modules in Dashboard.**

- **Billing And Payment**



The screenshot displays a web form titled "Billing And Payment" with a teal and yellow background. The form includes a breadcrumb "Home / Billing And Payment" and a "Log Out" link. The "Account Details" section shows the user's name as "Harsh Roy" and email as "harsh@demowork.com". Below this, the "Customer Number" section has a dropdown menu and a "Select From Date (Optional)" date picker. The "Supply Address" section has a text input field and a "Select To Date (Optional)" date picker. A "Submit" button is located at the bottom left of the form.

Home / Billing And Payment [Log Out](#)

Billing And Payment

Account Details

Name: Harsh Roy Email: harsh@demowork.com

Customer Number

Select Customer Number

Select From Date (Optional)

Supply Address

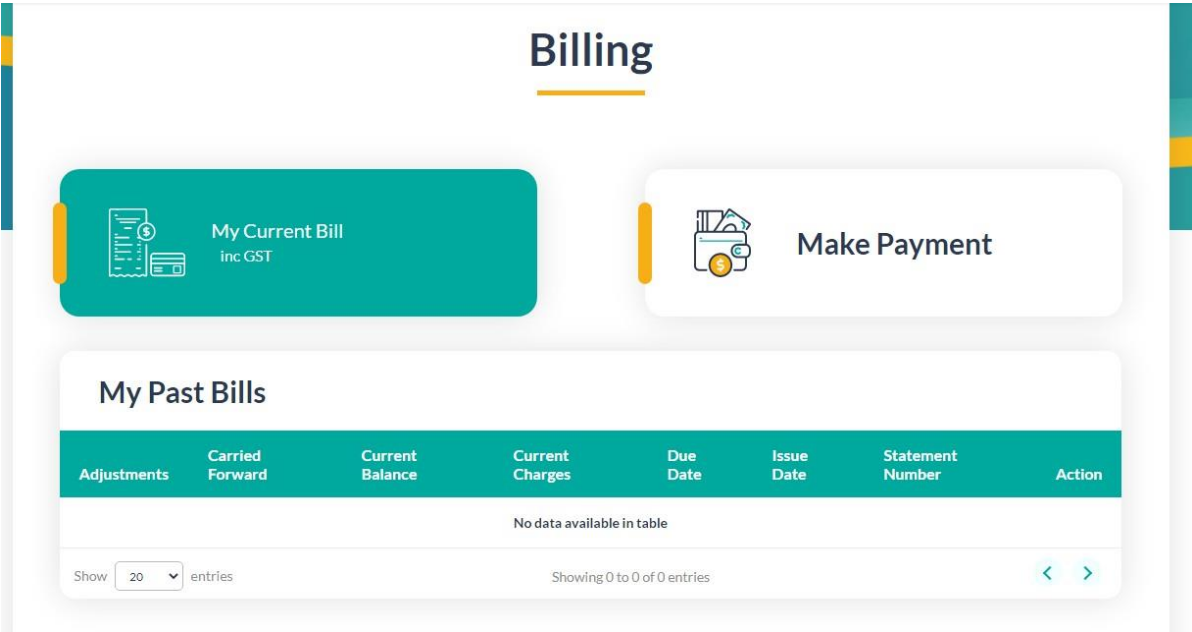
SupplyAddress

Select To Date (Optional)

Submit

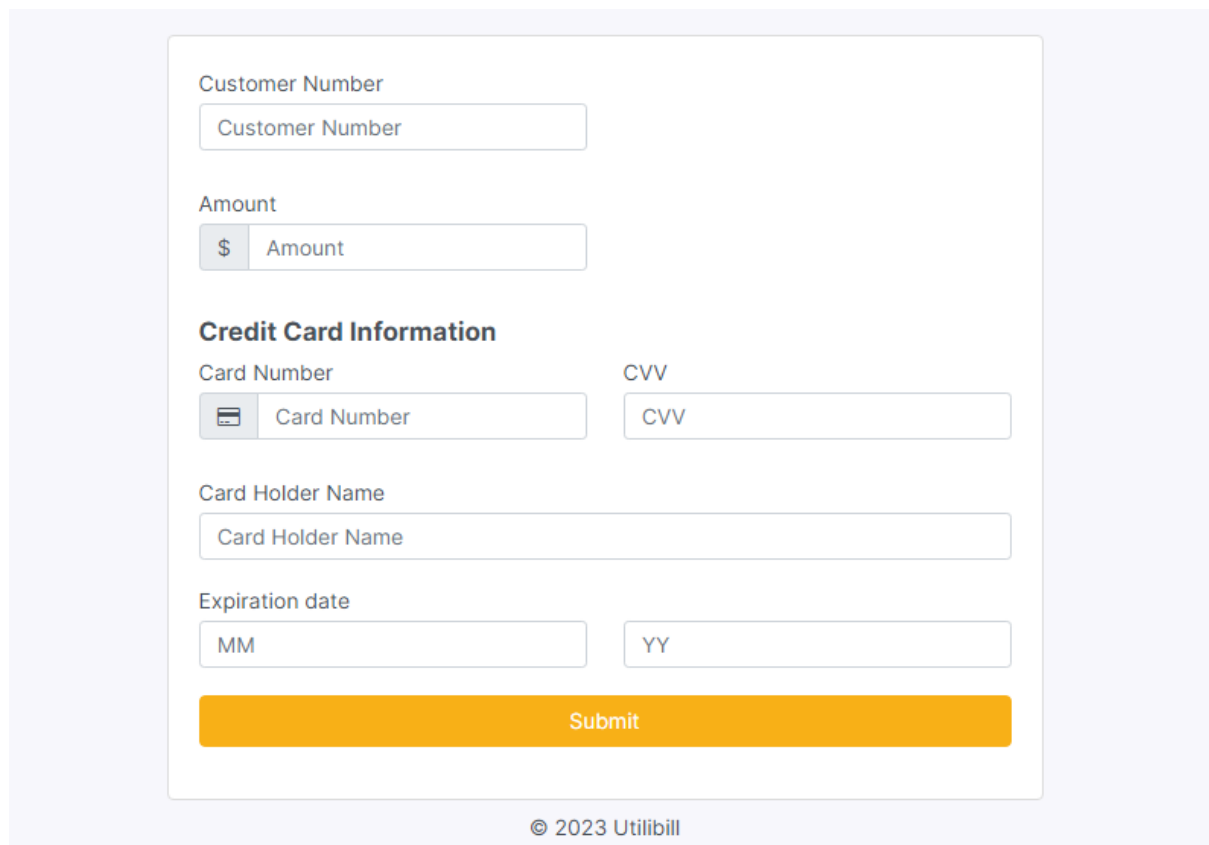
- **This module helps customers to make their electricity payment and get the history of their previous billing.**

- Billing



- User can get all the detail of their previous bills and their current bill in this module.

- **Payment**



The screenshot displays a payment form within a light gray border. The form is organized into several sections. At the top, the 'Customer Number' section features a single text input field. Below this, the 'Amount' section includes a currency selector with a '\$' icon and a text input field. The 'Credit Card Information' section is the largest and contains several fields: 'Card Number' with a card icon and a text input field, 'CVV' with a text input field, 'Card Holder Name' with a text input field, and 'Expiration date' with two text input fields labeled 'MM' and 'YY'. A prominent orange 'Submit' button is positioned at the bottom of the form. The footer of the form area reads '© 2023 Utilibill'.

Customer Number

Customer Number

Amount

\$ Amount

Credit Card Information

Card Number CVV

Card Number CVV

Card Holder Name

Card Holder Name

Expiration date

MM YY

Submit

© 2023 Utilibill

- **In this module user can make payment of their current and previous pending bills.**

- **Usage**

Home / Usage [Log Out](#)

Usage

Account Details
Name: Abhishek
Email: abhi@demowork.com

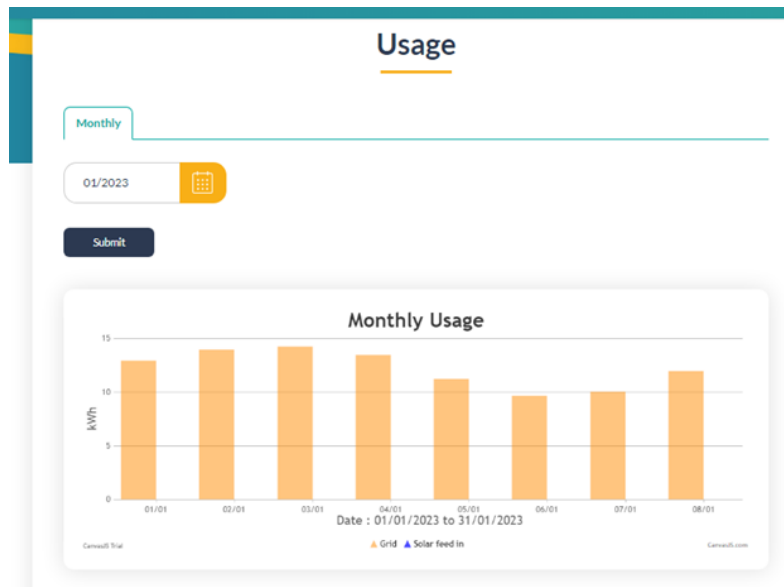
Customer Number
42543 ▼

Supply Address
10 Rumbold Court

[Submit](#)

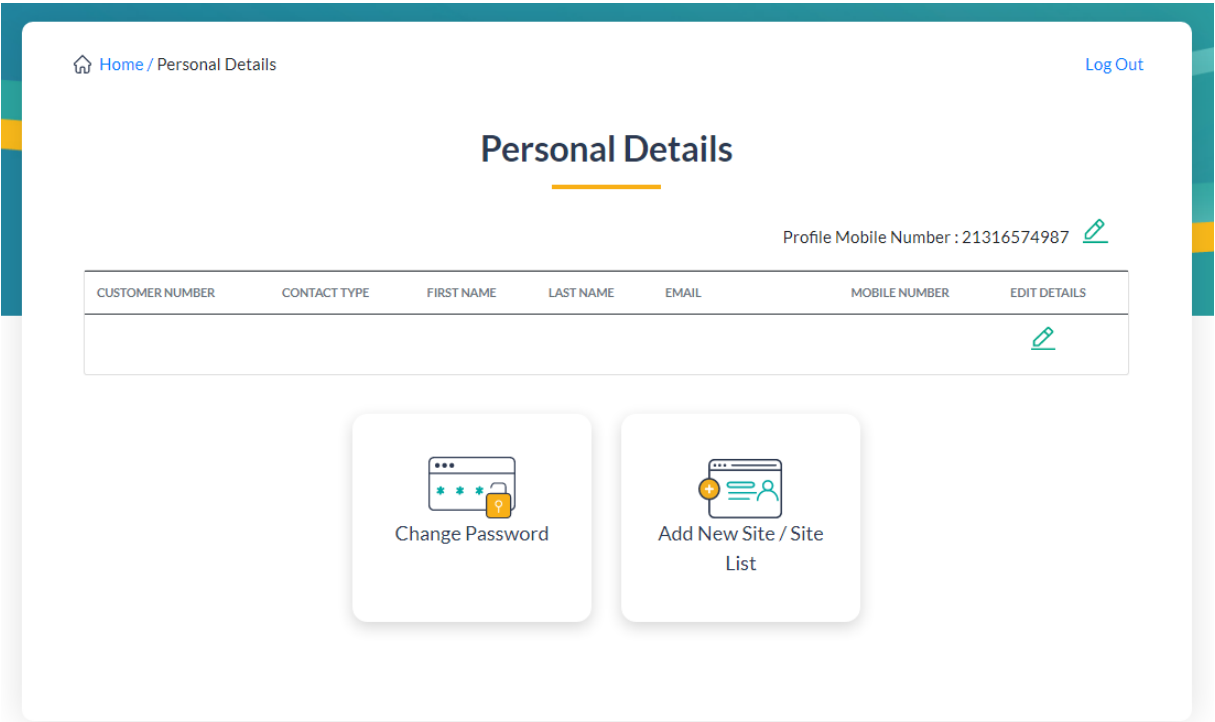
- **This module used to get the electricity usage details by entering required detail.**

- **Monthly Usage**



- **This module shows the monthly electricity usage which have used by customers after entering their details.**

- **Personal Details**



➤ **This module is created to show the personal details of customers.**

- **Authorized Person Details**

Home / Personal Details / Edit Personal Details [Log Out](#)

Authorised Person Details

Mr

First Name First Name is required

Last Name

MobileNumber

Date Of Birth

Contact Address 2

Contact State

Phone Number

Email Address

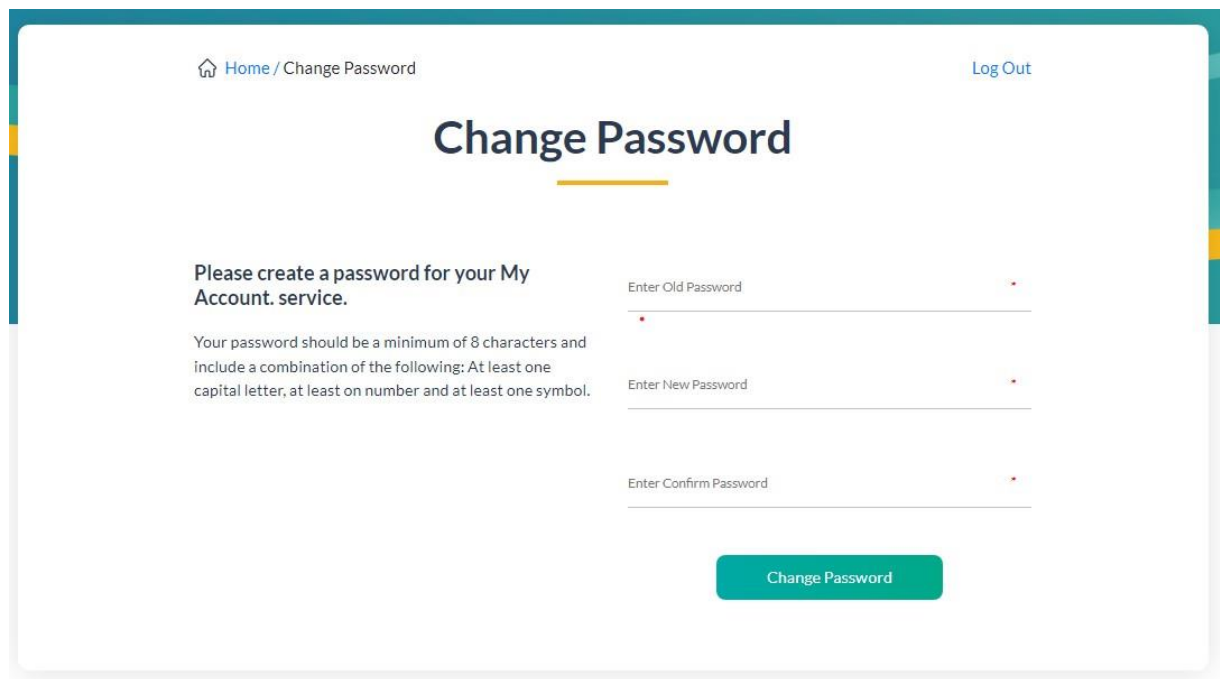
Contact Address

City

Contact Postal Code

- **User can edit their personal detail by using this module.**

- **Change Password**



The screenshot shows a web interface for changing a password. At the top left is a breadcrumb trail: [Home](#) / [Change Password](#). At the top right is a [Log Out](#) link. The main heading is 'Change Password' with a yellow underline. Below the heading, on the left, is a text block: 'Please create a password for your My Account. service.' followed by a note: 'Your password should be a minimum of 8 characters and include a combination of the following: At least one capital letter, at least on number and at least one symbol.' On the right, there are three input fields: 'Enter Old Password', 'Enter New Password', and 'Enter Confirm Password'. Each field has a red asterisk icon on the right. At the bottom right is a green button labeled 'Change Password'.

- **User can change their Current or Old Password using this module.**

- **Support**

 [Home](#) / [Support](#)



Need some help? Message us!

Our energy experts will reply as soon they can

We're here Monday to Friday, **8am - 6pm**, (AEST) & Saturday, **9am - 1pm**, (AEST)

We're here to help

Find answers quickly - search help topics like billing, payments, meter reads and usage.

[Get help & support](#)

[Contact us](#)

Staying indoors?

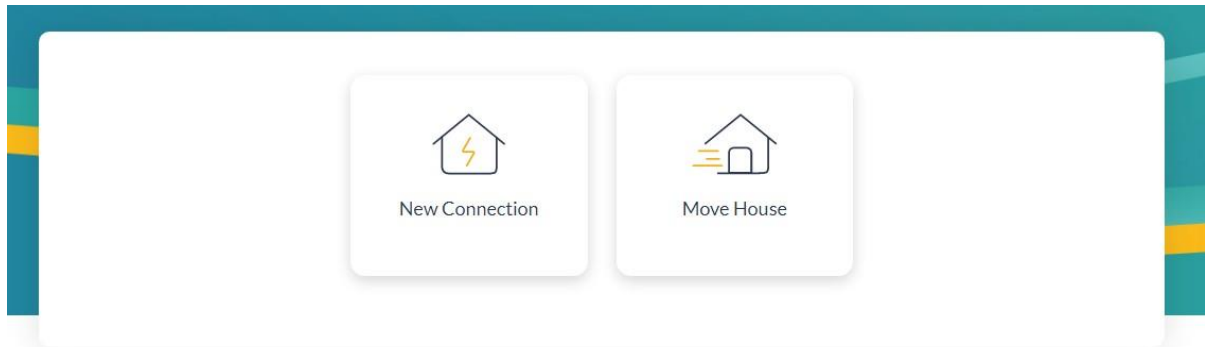
Our app lets you track your energy usage. So you can stay on top of your costs.

 GET IT ON
Google Play

 Available on the
App Store

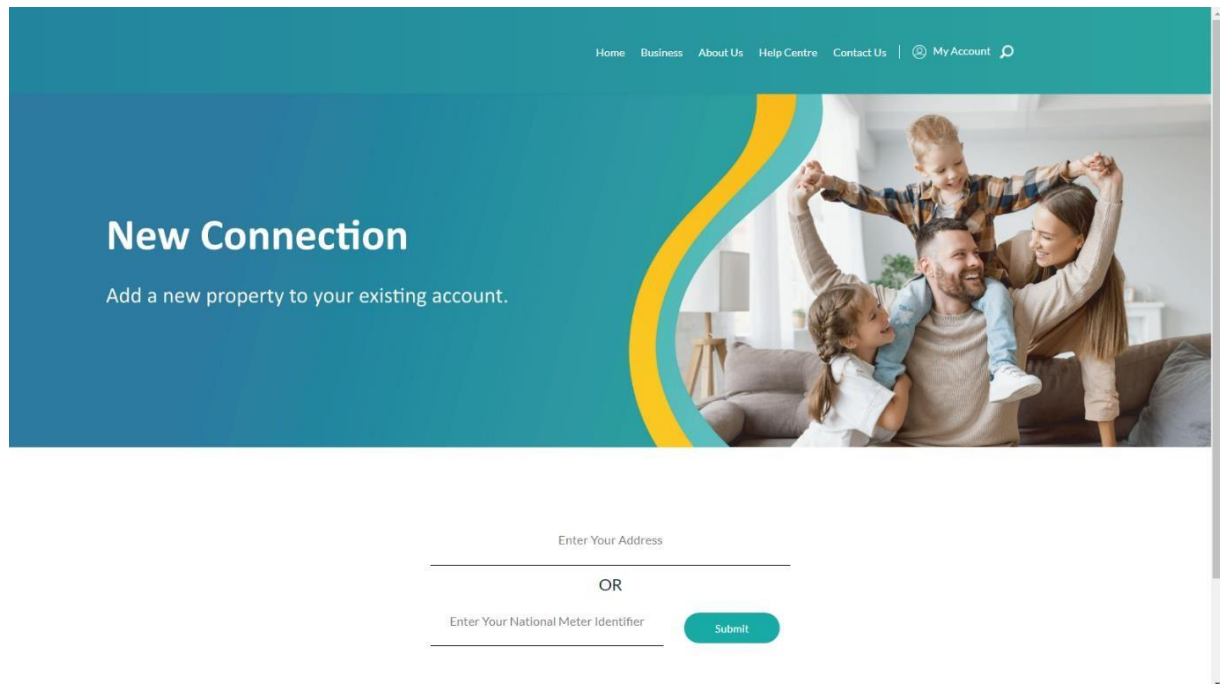
➤ **User can get any type of help about this application by using this module.**

- **New Connection/Move House**



- **User can have the option to get new connection and move house.**

- **New Connection**



The screenshot shows the 'New Connection' page on the Electricity Hub website. The page has a teal header with navigation links: Home, Business, About Us, Help Centre, Contact Us, and My Account. The main content area features a large teal banner with the title 'New Connection' and the subtitle 'Add a new property to your existing account.' To the right of the text is a photograph of a family (a man, a woman, and two children) sitting on a couch. Below the banner, there are two input fields: 'Enter Your Address' and 'Enter Your National Meter Identifier'. Between these fields is the word 'OR'. A teal 'Submit' button is located to the right of the second input field.

Home Business About Us Help Centre Contact Us My Account

New Connection

Add a new property to your existing account.

Enter Your Address

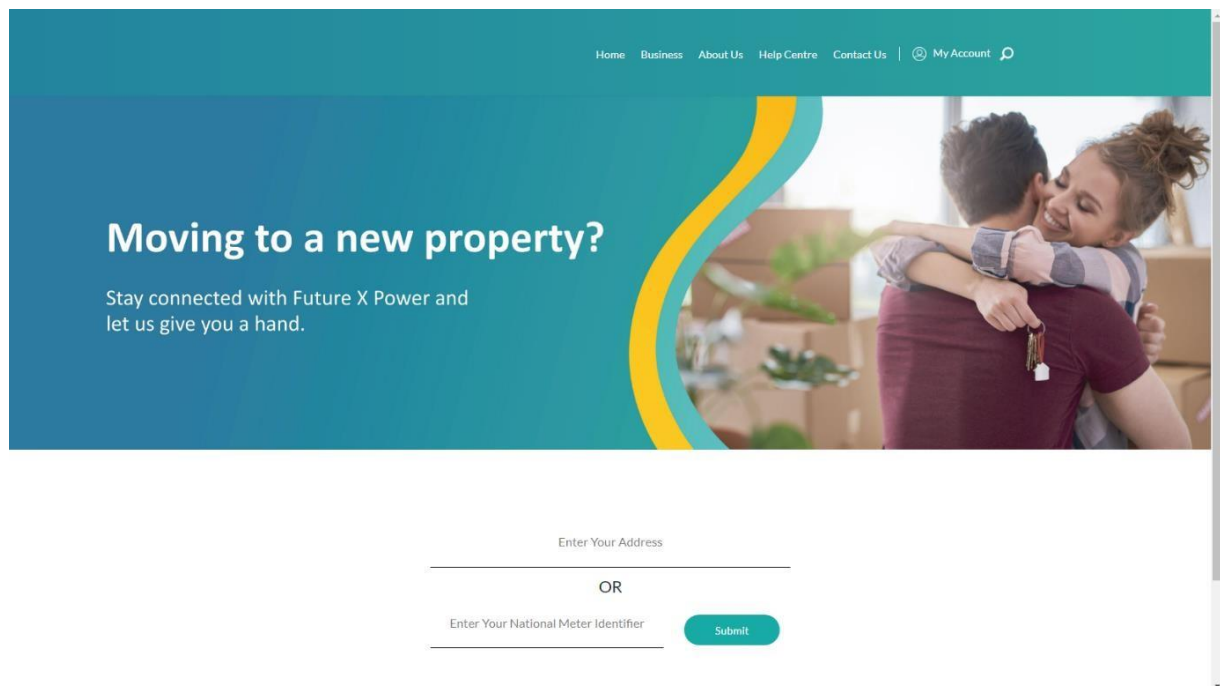
OR

Enter Your National Meter Identifier

Submit

- **User can apply for new connection by using this module.**

- **Move House**



Home Business About Us Help Centre Contact Us | My Account

Moving to a new property?

Stay connected with Future X Power and let us give you a hand.

Enter Your Address

OR

Enter Your National Meter Identifier

Submit

- **User can move their current connection to their new house or to new work place.**

- **Select Plan Include GST**

Select Your Plan

Energex - Home Esaver TOU

- Fixed rate guaranteed
- No lock in contract
- No exit fees

Peak Usage : 26.54 c/kWh

Shoulder Rate : 19.64 c/kWh

Off Peak Rate : 17.20 c/kWh

Shoulder Rate : 19.64 c/kWh

Feed in tariff : 4.00 c/kWh

Inc. GST

EX. GST

Previous

Select Plan

[Market Terms and Conditions](#)

- **User can select their plan from Included GST option.**

- **Select Plan Exclude GST**

Select Your Plan

Energex - Home Esaver TOU

-Fixed rate guaranteed
-No lock in contract
-No exit fees

Peak Rate : 24.13 c/kWh

Shoulder Rate : 17.85 c/kWh

Off Peak Rate : 15.63 c/kWh

Peak Rate : 24.13 c/kWh

Off Peak Rate: 15.63 c/kWh

Shoulder Rate : 17.85 c/kWh

Feed in tariff: 4.00 c/kWh

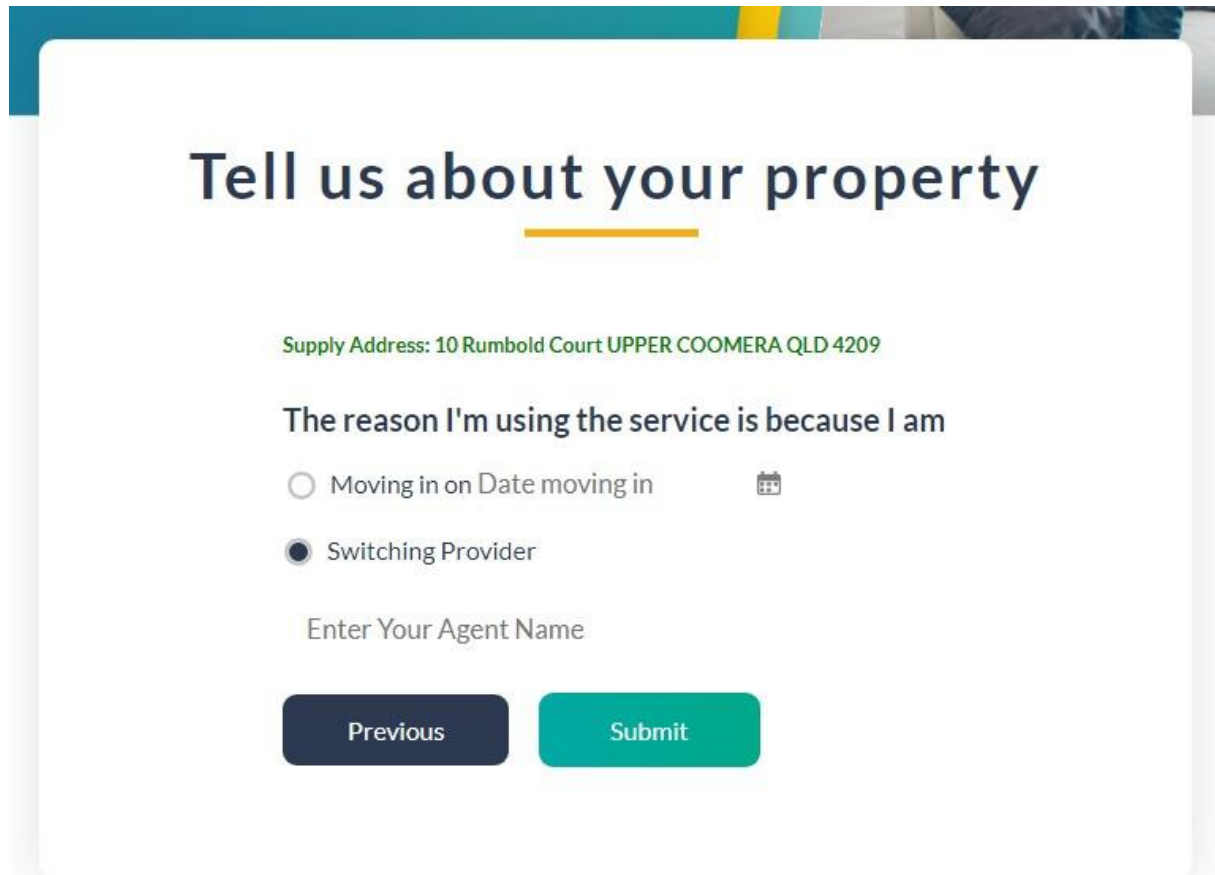
Inc. GST **EX. GST**

Previous **Select Plan**

[Market Terms and Conditions](#)

➤ **User can select their plan from Excluded GST option.**

- **Tell Us About Your Property**




The screenshot shows a web form titled "Tell us about your property" with a yellow underline. Below the title, the "Supply Address" is pre-filled as "10 Rumbold Court UPPER COOMERA QLD 4209". The question "The reason I'm using the service is because I am" is followed by two radio button options: "Moving in on Date moving in" (with a calendar icon) and "Switching Provider" (which is selected). Below these is a text input field labeled "Enter Your Agent Name". At the bottom are two buttons: "Previous" and "Submit".

Tell us about your property

Supply Address: 10 Rumbold Court UPPER COOMERA QLD 4209

The reason I'm using the service is because I am

☐ Moving in on Date moving in 

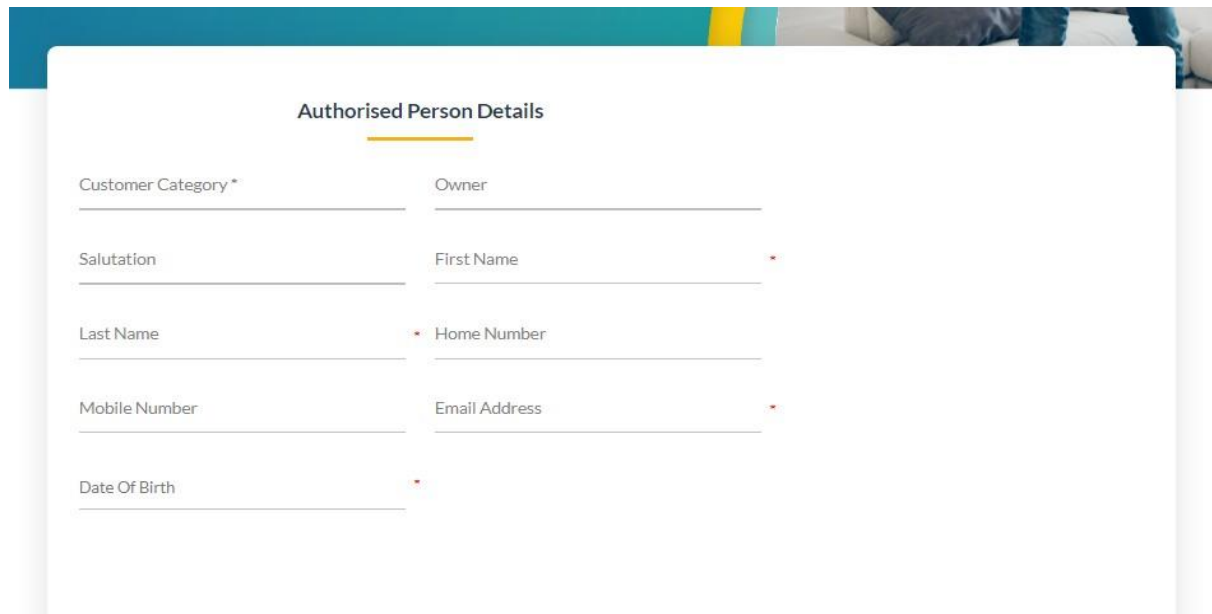
☒ Switching Provider

Enter Your Agent Name

Previous **Submit**

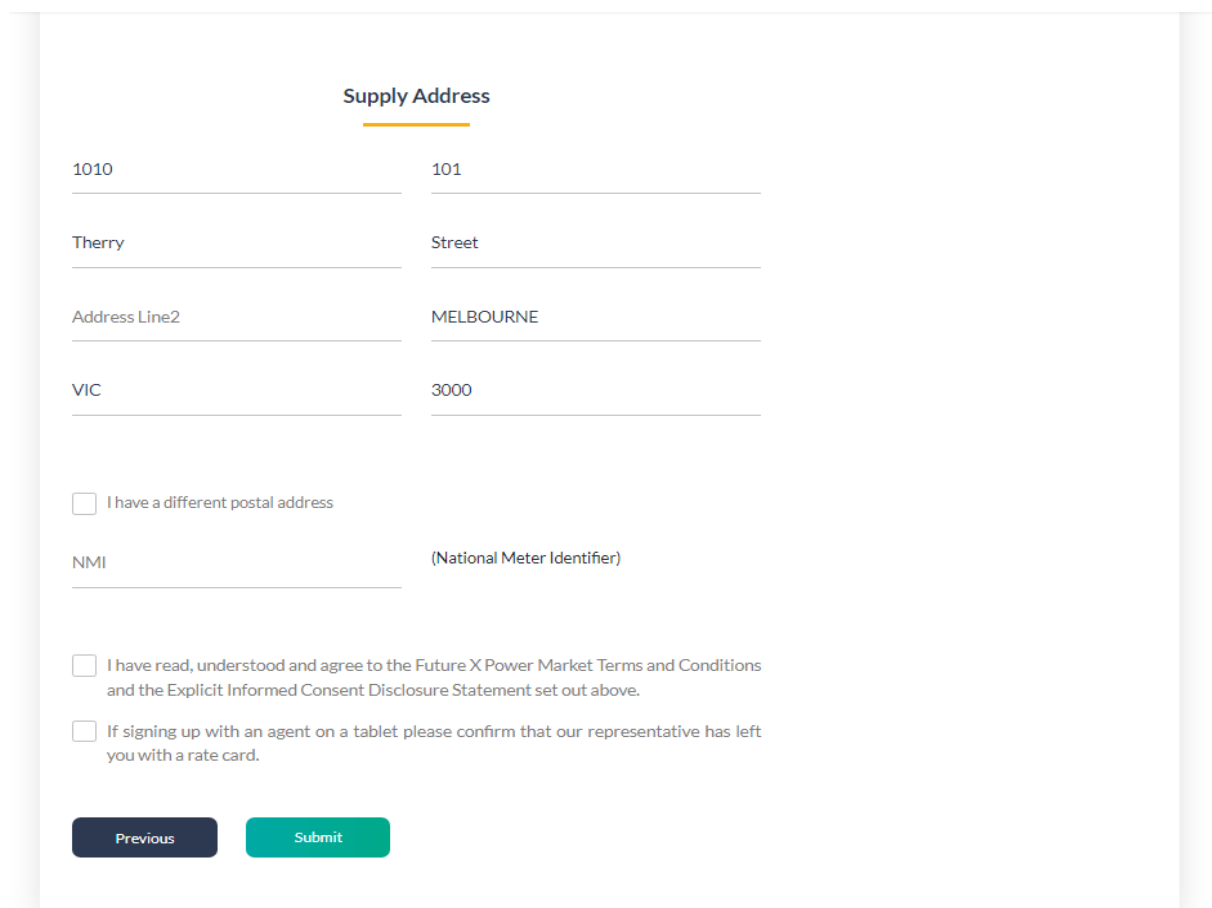
- **User can select the like that on which date they want to move to new connection or switch their provider to new provider by using this module.**

- **Authorized Personal Details**



The screenshot shows a form titled "Authorised Person Details" with a yellow underline. It contains two columns of input fields. The first column includes "Customer Category*", "Salutation", "Last Name", "Mobile Number", and "Date Of Birth". The second column includes "Owner", "First Name", "Home Number", "Email Address", and a red asterisk. Red error icons are visible next to the "First Name", "Home Number", "Email Address", and "Date Of Birth" fields.

Authorised Person Details	
Customer Category*	Owner
Salutation	First Name
Last Name	Home Number
Mobile Number	Email Address
Date Of Birth	

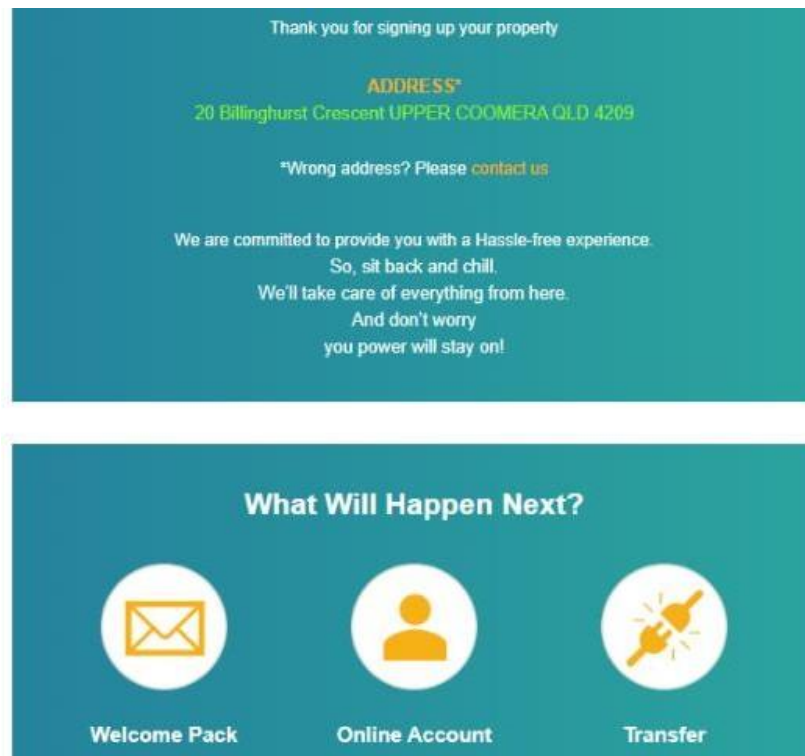


The screenshot shows a form titled "Supply Address" with a yellow underline. It contains two columns of input fields. The first column includes "1010", "Therry", "Address Line2", "VIC", and "NMI". The second column includes "101", "Street", "MELBOURNE", "3000", and "(National Meter Identifier)". Below the input fields, there are three checkboxes with their respective labels. At the bottom, there are two buttons: "Previous" and "Submit".

Supply Address	
1010	101
Therry	Street
Address Line2	MELBOURNE
VIC	3000
<input type="checkbox"/> I have a different postal address	
NMI	(National Meter Identifier)
<input type="checkbox"/> I have read, understood and agree to the Future X Power Market Terms and Conditions and the Explicit Informed Consent Disclosure Statement set out above.	
<input type="checkbox"/> If signing up with an agent on a tablet please confirm that our representative has left you with a rate card.	
Previous	Submit

- **User can add their Personal Details and their supply address where they want their connection.**

- **Thank you for Signing up Your Property**



- **User will get the thank you message when they will successfully get connected with us.**

- **Refer Customer**

The screenshot shows a web page titled 'You Share, We Share' with the main heading 'Refer a FRIEND and get a \$50 CREDIT'. The page is divided into two main sections: 'How it works:' and 'SHARE BY EMAIL'. The 'How it works:' section lists three steps: 1. Share the link on the right, 2. Your friend receives \$50 OFF the second monthly bill, and 3. you get \$50 OFF at the same time (but beware: the credit only applies when new sign-ups select monthly billing). Below this is a link for 'Term & Condition'. The 'SHARE BY EMAIL' section includes a dropdown menu for 'Select Referral Customer Number', two input fields for 'Your Email' and 'Your Friend's Email', a text area for a message, and a 'SEND EMAIL' button. Below the main content is a 'Referral Customer List' section with a table containing one row with the ID '42543', a 'COPY LINK' button, and social media share icons. Below the table is a search bar labeled 'Referral Customer List'.

Home / Referral Customer

You Share, We Share

Refer a FRIEND and get a \$50 CREDIT

How it works:

1. Share the link on the right
2. Your friend receives \$50 OFF the second monthly bill
3. you get \$50 OFF at the same time (but beware: the credit only applies when new sign-ups select monthly billing)

[Term & Condition](#)

Select Referral Customer Number

Select Customer Number

SHARE BY EMAIL

Your Email

Your Friend's Email

I want to share with you the great Energy deal I got, sign up now and you can get \$50 credit!

SEND EMAIL

Referral Customer List

42543	
-------	--

[COPY LINK](#) [Share](#) [f](#) [t](#) [in](#)

Referral Customer List

- **User can refer this service to any of their friends or their family members.**

Agile Documentation

5. Agile Documentation

5.1 Agile Project Charter

Project Charter: Electricity Hub

Background (Problem Statement):

Most time the Electricity Provider maintain all customers details and information about their selected plan in records. When the number of records increased, it is difficult to maintain the information of Customers and Connections. Maintaining the records manually leads to error prone and required more man power and it consumes more time for processing the records.

Goals (Objectives):

The system being designed is economically with respect to the Admin and Providers point of view. In **Electricity HUB**, on Dashboard of Admin side, it displays information about Customers Plans, Customer Moving Date, Customer personal details, Customer NMI Number, Customer ID, Customer Selected Channel. Once the connection process is Done and user completely have their connection it will automatically display on Admin's dashboard where Admin can approve the particular services for which users have applied.

Scope:

The design and Implementation of our **HUB** is to provide services to Customers. Admin can bool new plans options where he can fill the details of customers according to customer's requirement and add prices or plans. All data is stored securely on SQL server and managed by Admin. Admin will able to add details like customer's information which is used to make new connection and move their current or old connections to new space.

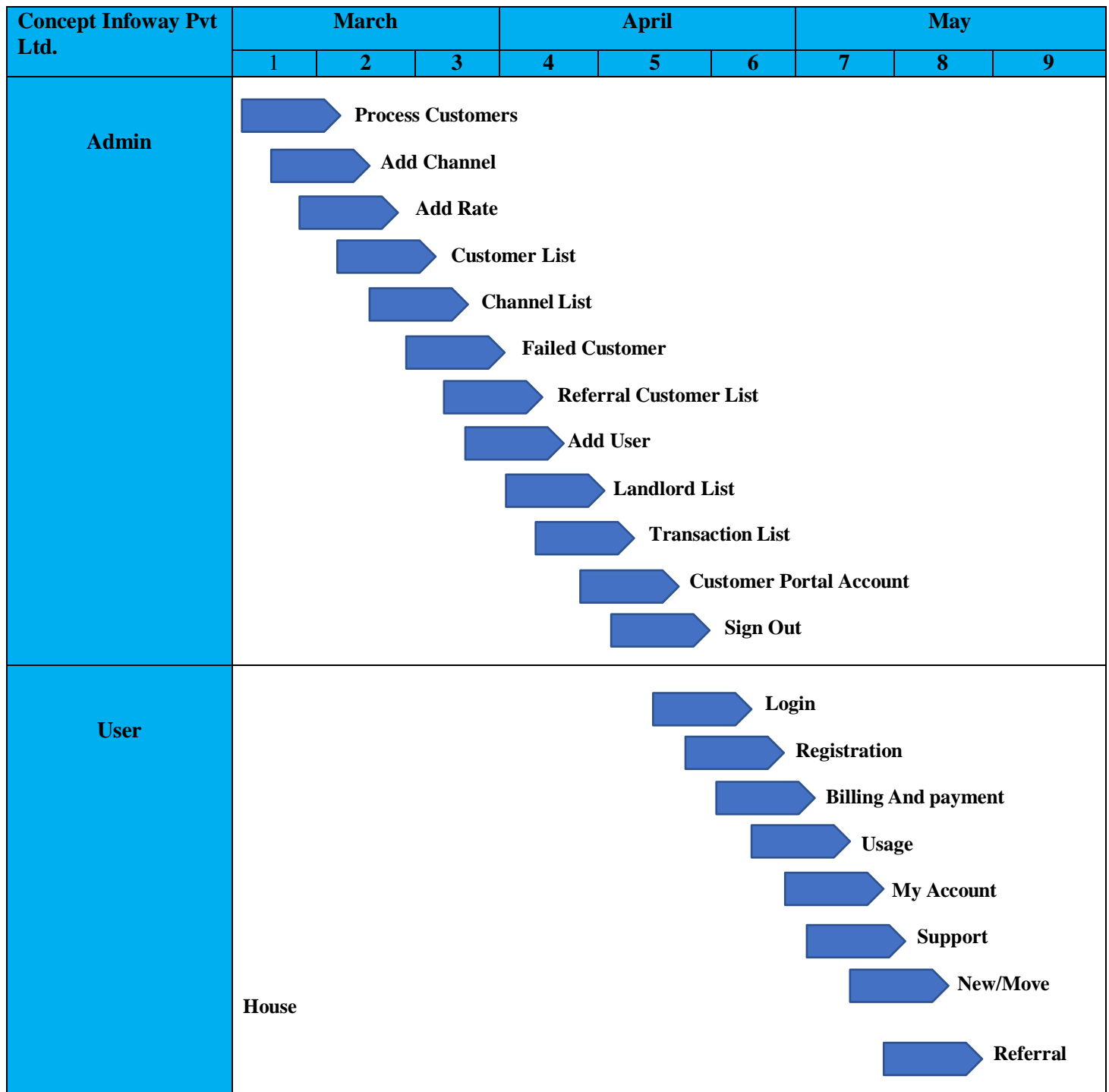
Key Stakeholders

Client	Self
Sponsor	CIPL
Project manager	Parth Panchal
Project team members	Nishant Raj, Tarun Paul, Anubhav Thakur

Project Milestones**Start Date:** 20-January-2024**End Date:** 16-March-2024**Invoicing Date:** 1-March-2024

Constraints	<ul style="list-style-type: none">➤ Users have knowledge about English language.➤ All the users must have an internet enabled devices.
Assumptions	<ul style="list-style-type: none">➤ Electricity Hub is web application so all user can easily access services like Billing and Payment, make new Connection, See their monthly Power Usage, etc.➤ Admin and User first need to login in the system.
Risks and Dependencies	<ul style="list-style-type: none">➤ Sometimes, User is making new connection and there is no network connection so, issues occurred. So, at that time User cannot upload their details. In this situation Customers have to contact the admin using call or any other communication device. Admin explains details about that Connection error problem to the developers.

5.2 Agile Product Roadmap



5.3 Agile Project Plan

Project Name: Electricity Hub

Project Manager: Mayur Shah

Project Deliverable: Web Application

Scope Statement:

We have three actors on our **Electricity Hub** i.e., Admin and Customers. Customers can select their plans by their need. The admin will provide the services to the customers. So, this application will be treated as a bridge between the Customer and the Admin. Admin will manage the Customers which are registered in our Hub. All data is stored securely on SQL server and managed by Super Admin. When the customer is making new connection, the admin will get the notification related to their selected plans.

Start Date: 30-March-2023

End Date: 01-May-2023

Overall Progress: 95%

Admin Side:

Task Name	Responsible	Start	End	Days	Status
Process Customers	Nishant Tarun Anubhav	26-February-24	27-February-24	2	Complete
Add Channel	Nishant Tarun Anubhav	03-March-24	05-March-24	3	Complete
Add Rate	Nishant Tarun Anubhav	06-March-24	08-March-24	3	Complete
Customer List	Nishant Tarun Anubhav	10-March-24	10-March-24	1	Complete
Channel List	Nishant Tarun Anubhav	11-March-24	12-March-24	2	Complete
Failed Customer	Nishant Tarun Anubhav	13-March-24	14-March-24	2	Complete
Referral Customer List	Nishant Tarun Anubhav	17-March-24	17-March-24	1	Complete
Add User	Nishant Tarun Anubhav	18-March-24	20-March-24	3	Complete
Landlord List	Nishant Tarun Anubhav	21-March-24	22-March-24	2	Complete
Transaction List	Nishant Tarun Anubhav	01-April-24	01-April-24	1	Complete
Customer Account Portal	Nishant Tarun Anubhav	03-April-24	05-April-24	3	Complete
Sign Out	Nishant Tarun Anubhav	08-April-24	08-April-24	1	Complete

User Side:

Task Name	Responsible	Start	End	Days	Status
Login	Nishant Tarun Anubhav	09-April-24	10-April-24	2	Complete
Registration	Nishant Tarun Anubhav	11-April-24	11-April-24	1	Complete
Billing payment And	Nishant Tarun Anubhav	12-April-24	12-April-24	1	Complete
Usage	Nishant Tarun Anubhav	13-April-24	13-April-24	1	Complete
My Account	Nishant Tarun Anubhav	14-April-24	14-April-24	1	Complete
Support	Nishant Tarun Anubhav	15-April-24	15-April-24	1	Complete
New Account/Move House	Nishant Tarun Anubhav	16-April-24	17-April-24	1	Complete
Referral	Nishant Tarun Anubhav	17-April-24	18-April-24	1	Complete

5.4 Agile User Story**Agile User Story Template**

User Story ID	As a <type of user>	I want to <perform some task>	so that I can <achieve some goal>
1	Project manager	View a status report from each team member	Ensure the project stays on track.
2	Admin	Admin can manage all data of Customers.	So that our web application will be perfectly running and all functionality are used by the admin and also customer can easily work on it.
4	User	Reduce the paper work of Service provided to customer.	User can easily use this application and easily get Electric Services on time.

5.5 Agile Release Plan

Admin Side

Sprint	Task	Start	End	Duration	Status	Release Date
Admin	Process customer	15-Feb-24	15-Feb-23	1	Released	15-Feb-23
Admin	Add Channel	16-Feb-24	18-Feb-24	3	Released	18-Feb-24
Admin	Add Rate	19-Feb-24	21-Feb-24	3	Released	21-Feb-24
Admin	Customer List	22-Feb-24	22-Feb-24	1	Released	22-Feb-24
Admin	Channel List	23-Feb-24	24-Feb-24	2	Released	24-Feb-24
Admin	Failed Customer	25-Feb-24	26-Feb-24	2	Released	26-Feb-24
Admin	Referral Customer List	27-Feb-24	27-Feb-24	1	Released	27-Feb-24
Admin	Add User	28-Feb-24	29-Feb-24	2	Released	29-Feb-24
Admin	Landlord List	01-March-24	01-March-24	1	Released	01-March-24
Admin	Transaction List	04-March-24	04-March-24	1	Released	04-March-24
Admin	Customer Portal Account	11-March-24	13-March-24	3	Released	13-March-24
Admin	Sign Out	18-March-24	18-March-24	1	Released	18-March-24

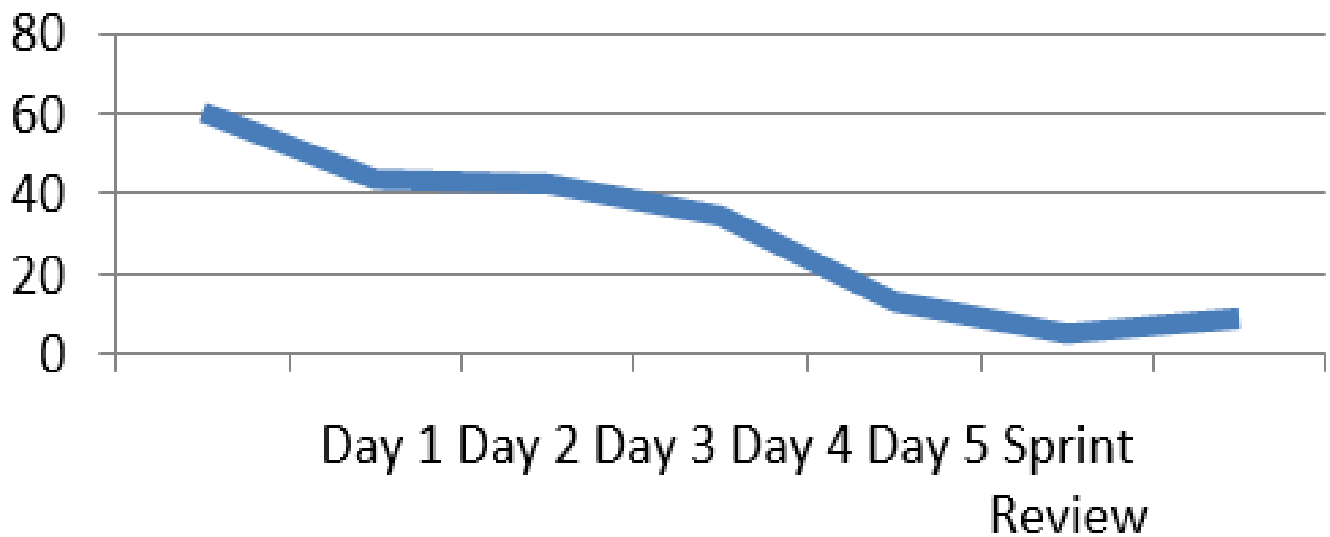
User Side:

Sprint	Task	Start	End	Duration	Status	Release Date
User	Login	22-Feb-24	22-Feb-24	1	Released	22-Feb-24
User	Registration	23-Feb-24	24-Feb-24	2	Released	24-Feb-24
User	Billing And payment	25-Feb-24	26-Feb-24	2	Released	26-Feb-24
User	Usage	27-Feb-24	27-Feb-24	1	Released	27-Feb-24
User	My Account	28-Feb-24	29-Feb-24	2	Released	29-Feb-24
User	Support	01-March-24	01-March-24	1	Released	01-March-24
User	New Account/Move House	04-March-24	04-March-24	1	Released	04-March-24
User	Referral	11-March-24	13-March-24	3	Released	13-March-24

5.6 Agile Sprint Backlog

Backlog Item	Story Points	Responsible	Status	Original Estimate	Day 1	Day 2	Day 3	Day 4	Day 5	Sprint Review
Admin Panel Development	8	Anubhav	Completed							
Designing Admin Panel		Nishant	Completed	7	5	3	0	0	0	0
Designing Admin Panel all functionality		Tarun	Completed	3	1.5	1	5	0	1	0
Coding for interacting with database		Anubhav	Completed	1	0.5	0	3	0	0	0
Testing		Nishant	Completed	0.5	1	2	3	1	0	0
User Panel Development	8	Anubhav	Completed							
Designing User Panel		Nishant	Completed	8	6	0	0	0	0	0
Designing User Panel all functionality		Tarun	Completed	3	1	3	3	3	0	0
Coding for interacting with database		Anubhav	Completed	1.5	1	0.5	0.5	1	1	0
Testing		Nishant	Completed	2	0.5	0	0	0	0	3
Total				39	31.5	29	21	8	3	7

Sprint Burn down



5.7 Agile Test Plan

Project Name: Electricity Hub

Written By: Nishant Raj, Tarun Paul, Anubhav **Tested**

By: Nishant Tripathi, Tarun Roy, Anubhav Kanani

Browser: Google Chrome/Fire fox/MS Edge

Version: Visual studio 2019

Tested On: 16-April-24

Description:

The system is developed for electricity service to the customer. It maintains the customer with what plans they should go with as per their power usage. This is for both residential and commercial. This is an overseas client, we have two actors on portal i.e., User and Admin. The web application using Asp.NET 4.5 SQL Server 2019, Bootstrap, Kendo Controls, JavaScript and jQuery.

Admin Side:

Test #	Date	Action	Expected Results	Actual Results	Pass?
1	27-Feb-23	Process customer	Showing List of Customers.	Completed Successfully	Yes
2	05-March-2023	Add Channel	Add, Listing, Update, Delete Channels	Completed Successfully	Yes
3	08-March-24	Add Rate	Add, Listing, Update, Delete Rates	Completed Successfully	Yes
4	10-March-24	Customer List	Listing, Delete Customers List	Completed Successfully	Yes
5	12-March-24	Channel List	Listing, Delete Channel List	Completed Successfully	Yes
6	14-March-24	Failed Customer	Listing Failed Customer	Submitted Successfully	Yes
7	17-March-24	Referral Customer List	Listing Refer Customer	Submitted Successfully	Yes
8	20-March-24	Add User	Add, Listing, Update, Delete User	Submitted Successfully	Yes
9	22-March-24	Landlord List	Listing Landlord	Submitted Successfully	Yes
10	24-March-24	Transaction List	Admin get notification when Users/Customers perform activity.	Submitted Successfully	Yes
11	01-April-24	Customer Portal Account	Listing Customers	Completed Successfully	Yes
12	04-April-24	Sign Out	Signing Out	Completed Successfully	Yes

User Side:

Test #	Date	Action	Expected Results	Actual Results	Pass?
1	07-April-24	Login	Logging In Successfully	Completed Successfully	Yes
2	11-April-24	Registration	Registered Completely	Completed Successfully	Yes
3	12-April-24	Billing And payment	Make Payment Successfully	Completed Successfully	Yes
4	13-April-24	Usage	Get Power Usage	Completed Successfully	Yes
5	14-April-24	My Account	Get Account Details	Completed Successfully	Yes
6	15-April-24	Support	Get Help by the Application Handler	Completed Successfully	Yes
7	16-April-24	New Account/Move House	Easily move to new house and get new connection and make new account	Completed Successfully	Yes
8	17-April-24	Referral	User can give reference to their friends and families.	Completed Successfully	Yes

5.8 Earned – values and burn chart

Admin | User

Planned Value (PV) or Budgeted Cost of Work Scheduled (BCWS)

WBS	Task Name	TBC	1	2	3	4	5	6	7	8	9	10	11	12
1.1	Admin	7800	800	550	700	450	850	600	450	650	550	700	850	650
1.2	User	8700	950	900	450	650	900	800	550	550	850	700	1000	400
Total Budget Cost		16500	1750	1540	1150	1100	1750	1400	1000	1200	1400	1400	1850	1050
Cumulative Planned Value (PV)			1750	3200	4320	5450	7200	8600	9600	10800	12200	13600	15450	16500

Actual Cost and Earned Value

Cumulative Actual Cost (AC)	800	1950	4550	6550	10800	13600	14500
Cumulative Earned Value (EV)	1170	5025	10200	12180	13275	16050	16500

Project Performance Metrics

Cost Variance (CV = EV-AC)	370	3075	5650	5630	2475	2450	2000
Schedule Variance (SV = EV-PC)	-580	1825	5850	6730	6075	7450	6900
Cost Performance index (CPI = EV/AC)	1.46	2.58	2.24	1.86	1.23	1.18	1.14
Schedule Performance Index (SPI = EV/PV)	0.67	1.57	2.34	2.23	1.84	1.87	1.72
Estimated Cost at Completion (EAC)	11282	6403	7360	8873	13424	13981	14500

Proposed Enhancement

6 Proposed Enhancement

In Today's world moving to the online application so we initiate this project for the Electricity hub to make electricity services faster and low time consumer by using this Application. This system is useful for the Customers who have no time in this conflictual life. This Application will save the precious time of our customers and provide them service's which they need at their door steps.

Conclusion

7 Conclusion

It concludes that this system is user-friendly and easy to use. We can say that any Civilian can use this system for get their electricity connection and if they already have connection than they can easily move their connection to another new place by sitting at their house. Our application is mainly developed to help today's generation.

Bibliography

8 Bibliography

Website

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