

Read Me.

About The Website:

MovingEasy is a company that provides storage, removal and transportation services for private customers as well as public and private enterprises. Other individuals, including drivers, different members of the admin team, and manual workers, play integral roles in the daily operational workflows of the business.

The main Activity of the business is to provide Transportation and Storage Services. To provide these activities, the customer either calls the admin member or books in person meeting. This is because, currently there is no alternative for customer or admin to streamline this process. In the case of Transportation Task, a driver is manually picked and designated to the job. Any update requested by the customer is given by the admin member through looking at multiple paper works. Payment records are then recorded in the paper based register.

Dependency and Library Used:

CakePhp URL: <https://book.cakephp.org/4/en/views/helpers/html.html>

Bootstrap: <https://getbootstrap.com/>

Composer: <https://getcomposer.org/>

DataTables: <https://cdn.datatables.net/>

Composer Authentication: [composer require "cakephp/authentication:^2.4"](#)

Software Used:

PHPMysqladmin

SQL

PHPStorm

XAMP

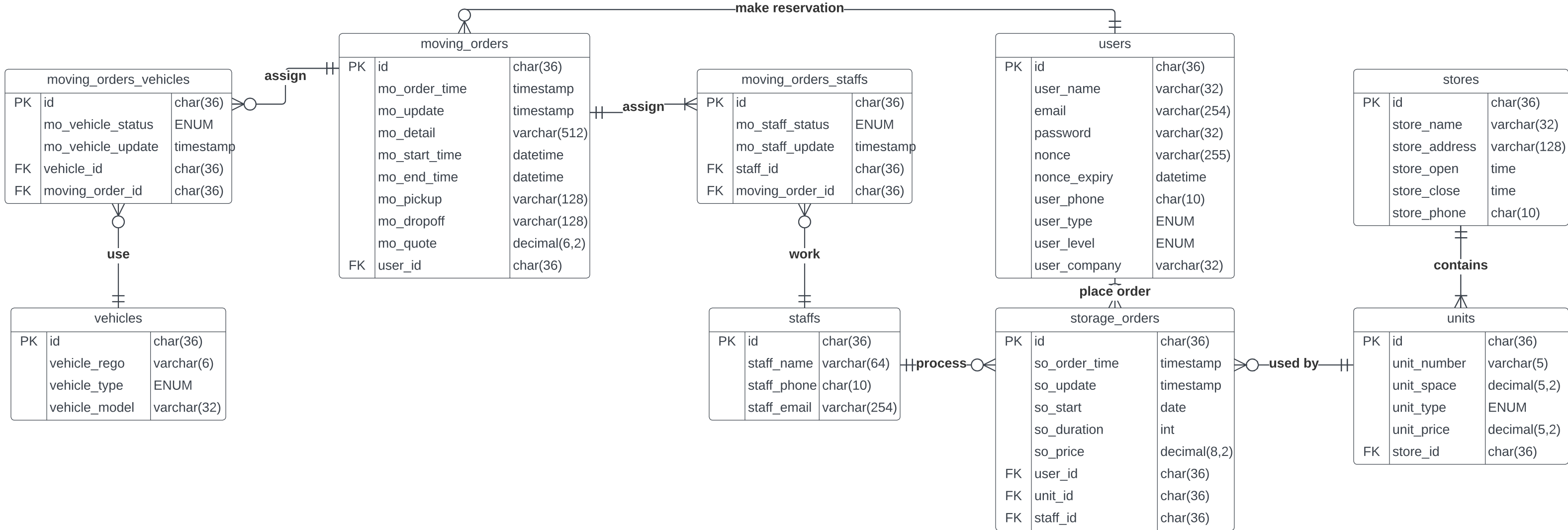
LucidChart

Test Account:

Email: admin@test.com

Password: password

Website Link: <https://moveingeasy.u23s2110.monash-ie.me/>



Persona For this Moving Easy:



Zoe Parker

34, St Kilda

Occupation: HR Manager

Salary: \$95,000

"I want the move to our new home to be a seamless experience, ensuring my family feels settled and at ease throughout the transition."

PERSONALITY

- Cooking
- Nature
- Caring
- Friendly

BIO

Zoe Parker is an HR Manager at a mid-sized technology company. She is married with two young children, ages 4 and 6. The family currently lives in a 2-bedroom apartment in the city, but they've just purchased a new family house in the suburbs for more space and a backyard. She is figuring out how to safely transfer her family's belongings from their current home to their new home.

Motivations

FAMILY

COMFORTABILITY

STABILITY

Goals

- Clear out all the unwanted items
- Minimise the time she needs to be directly involved due to her work schedule and children.
- Make sure all her items make it to her house safely and undamaged.

Frustrations

- Limited time to plan the move due to her demanding job and family commitments
- Worried about the cost of moving
- Concerns about ensuring fragile items are transported without damage



Tim Yang

35, Springvale

Occupation:
Moving Easy Admin

Salary: \$90,000

"Our company's success is built on trust. Every item we handle, every home we enter, we treat it as our own."

PERSONALITY

- Smart
- Friendly
- Work-driven
- Balanced

BIO

Tim is an admin at MovingEasy. He manages the employee scheduling. He also works in providing customer service such as looking after customer complaints and inquiries.

He finds his job very tiring at times as the business is growing and he receives plenty of customer bookings every day and can't keep track of them all.

Motivations

FRIENDS
SUCCESS

PROMOTION

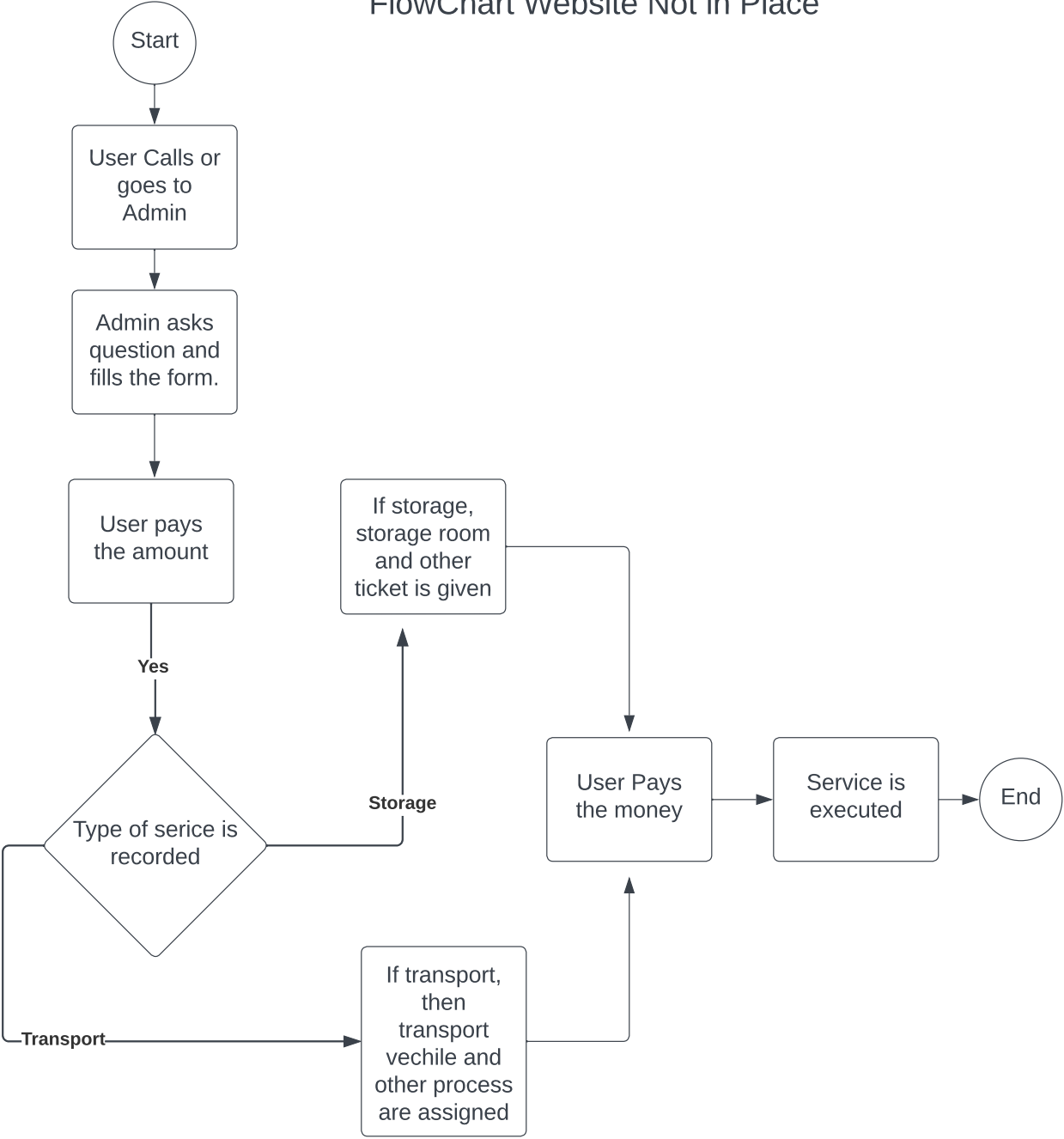
Goals

- Offering customers a paperless billing and booking option
- Being able to automatically send updates about booking statuses.
- Search for customer details more efficiently.

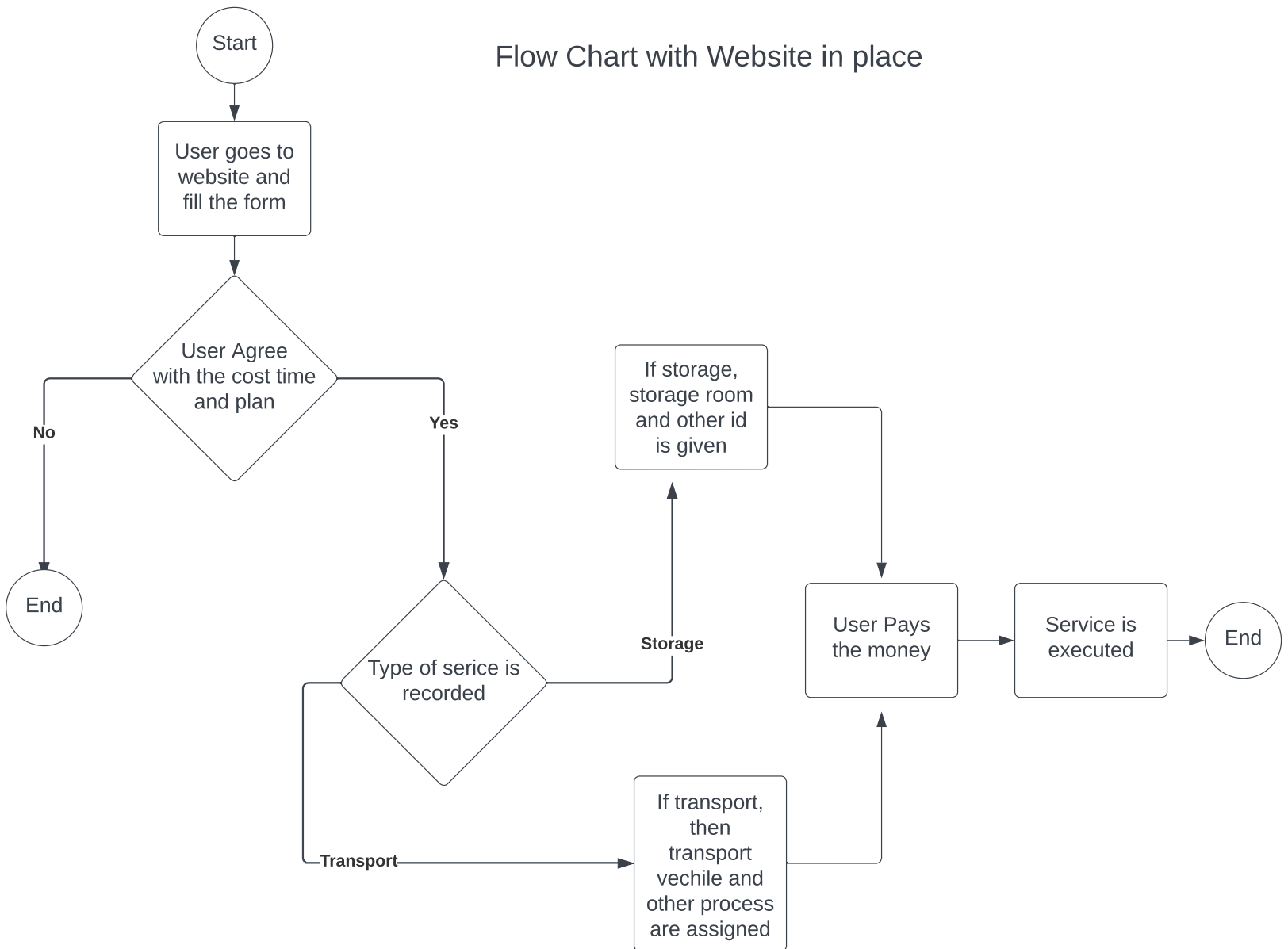
Frustrations

- Learning curve for new system and not being familiar with new system.
- Receiving constant phone calls about order status.
- Searching for a customer's data from forms is time consuming.
- Struggling to handle the amount of clients the business has been receiving.

FlowChart Website Not in Place

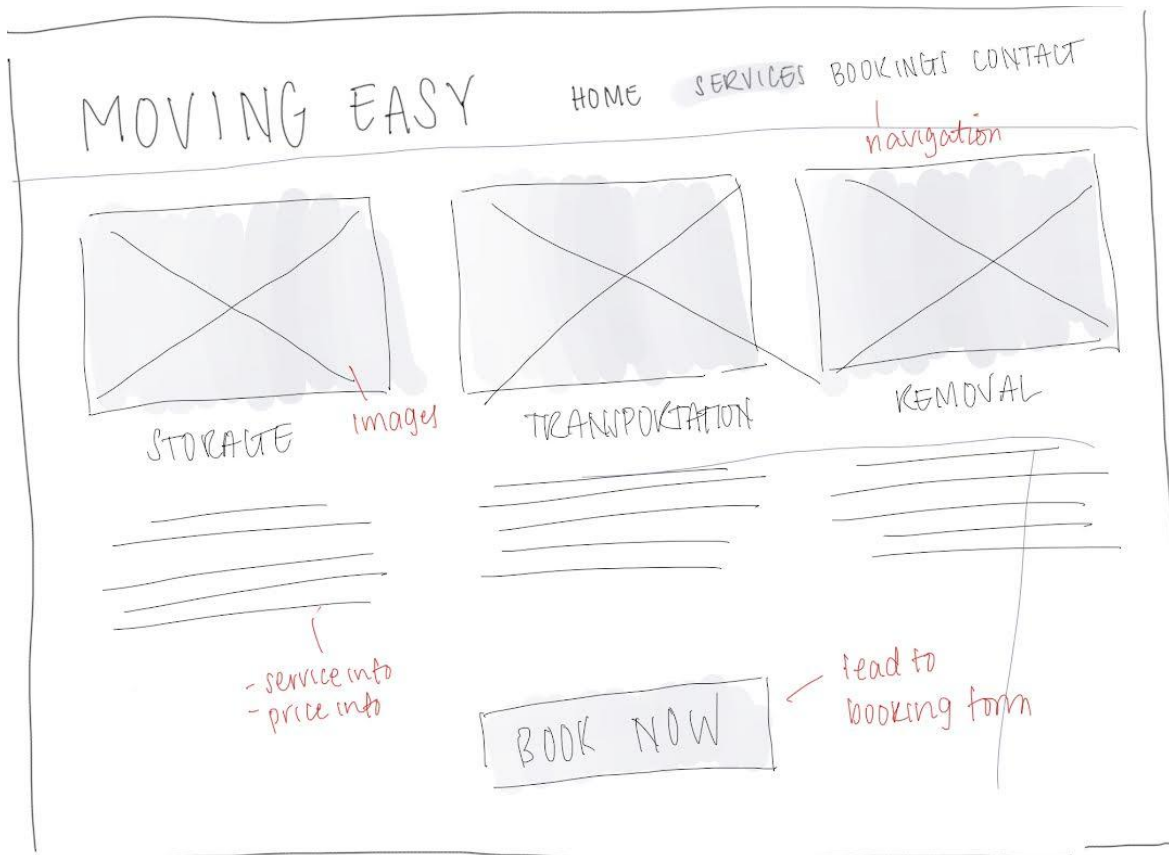


Flow Chart with Website in place



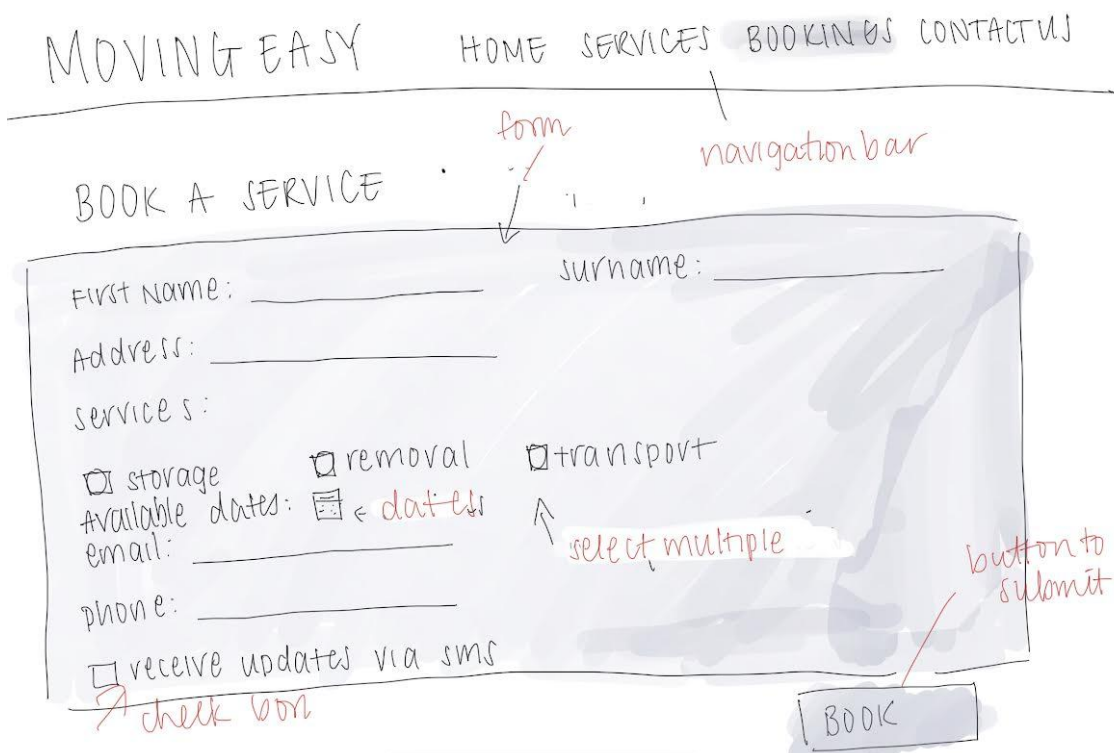
Services Screen:

- Users will be able to see pricing and information about services
- Buttons leads users to bookings screen



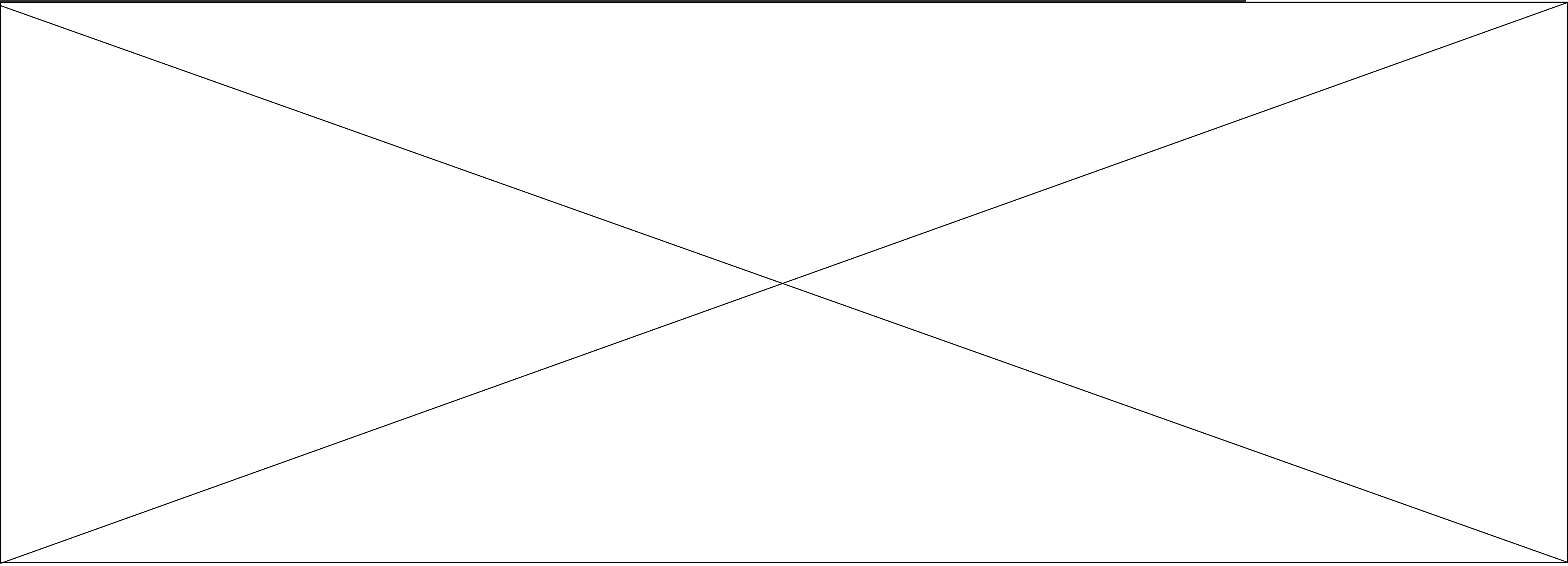
Bookings Screen:

- Contains a form
- Nav bar
- Button for user to confirm booking

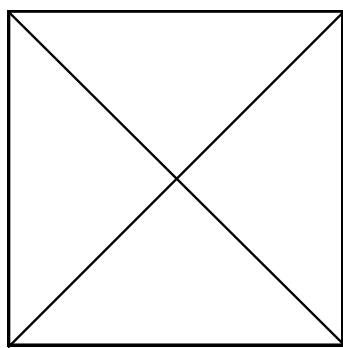


ADMIN LOGIN

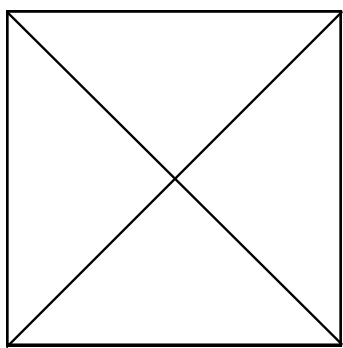
Please add your credentials



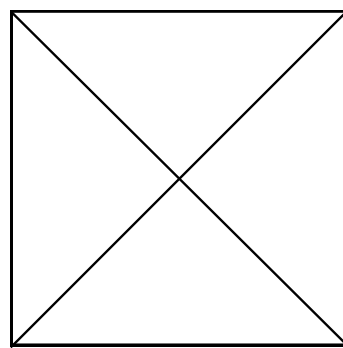
OUR SERVICES



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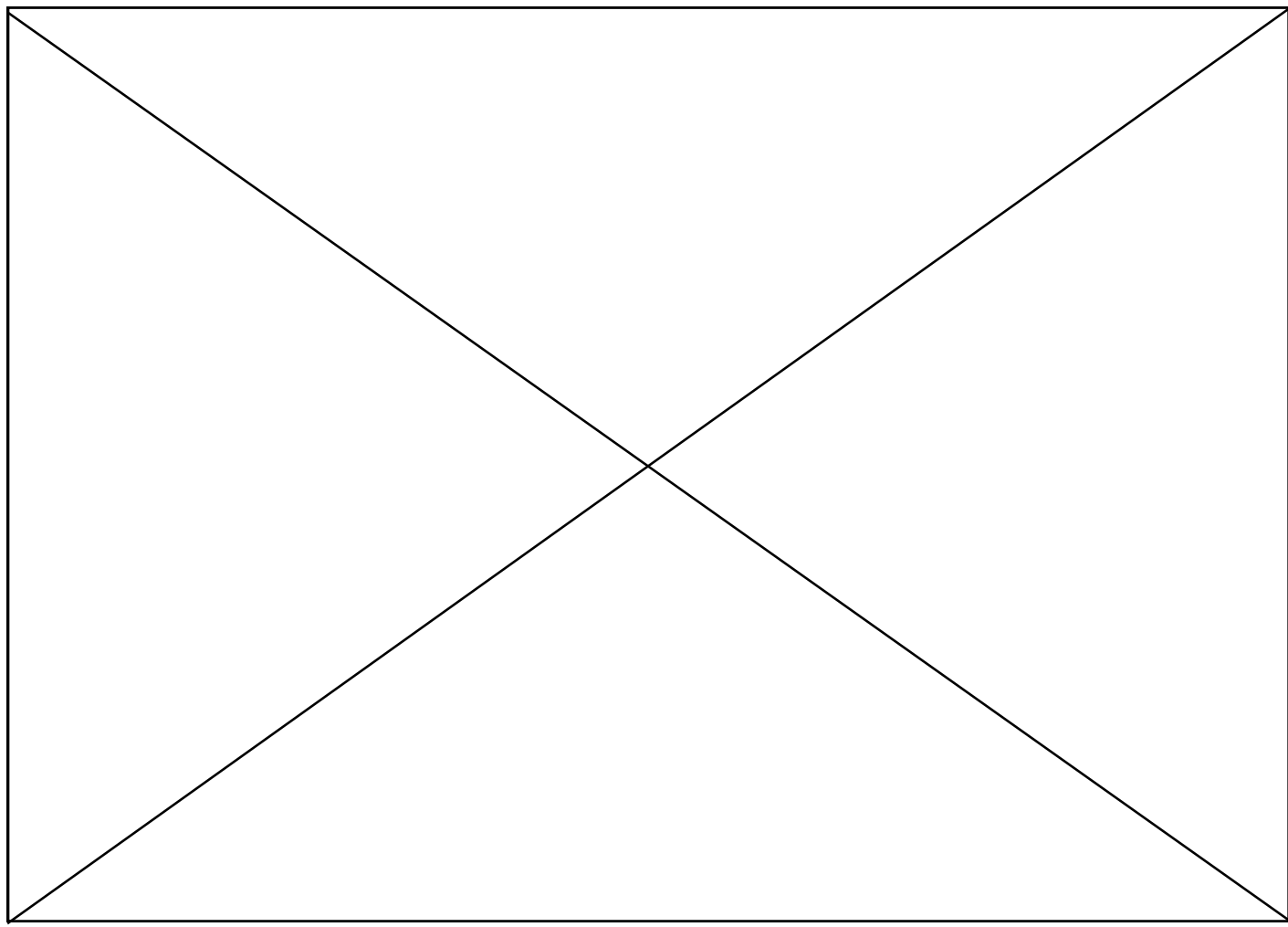


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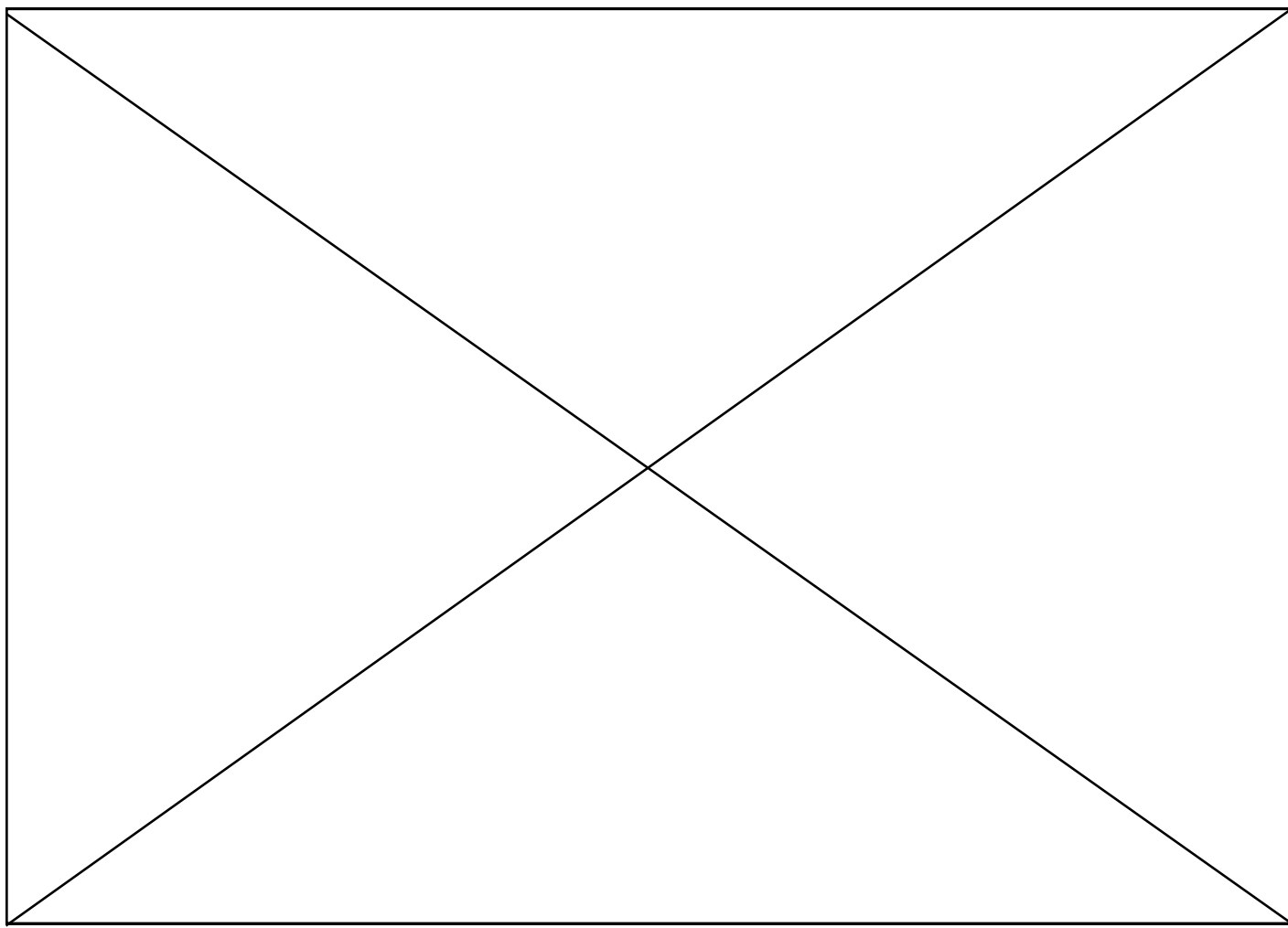


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OUR PRICES



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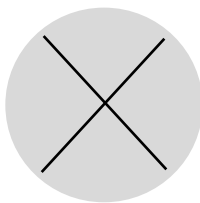


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REVIEWS

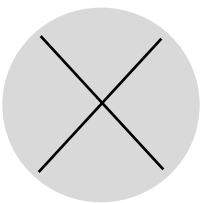
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John Doe
Job Category/job
★★★★★



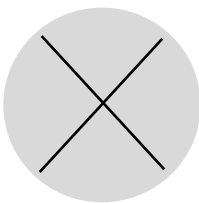
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John Doe
Job Category/job
★★★★★



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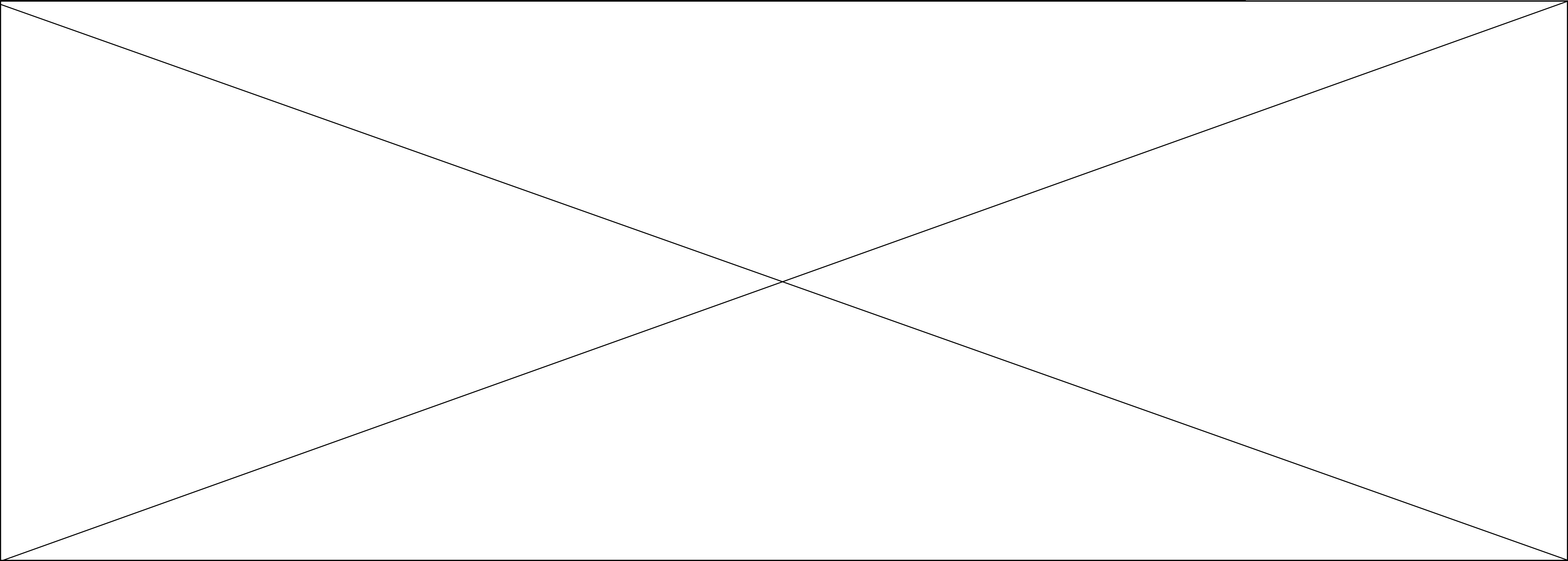


Socials



ABOUT MOVING EASY

We are Moving and storing services. We run in Melbourne and provide fast services.



ADMIN CONTROLS

Manage Staff

Submit

Manage Transport

Submit

Manage Customer orders

Submit

Manage Staff Orders

Submit

Manage Transport Orders

Submit

Customer Moving Orders

Show 10 ▼

Time	Update	Details	Pickup	Dropoff	Start time	End time	Quote	Username	Details
9/2/23, 5:42 AM	9/2/23, 5:42 AM	Moving out of the mansion			9/2/23, 5:42 AM		3,000	George	<button>Order Detail</button>

Showing 1 to 1 out of 1 entries

Socials



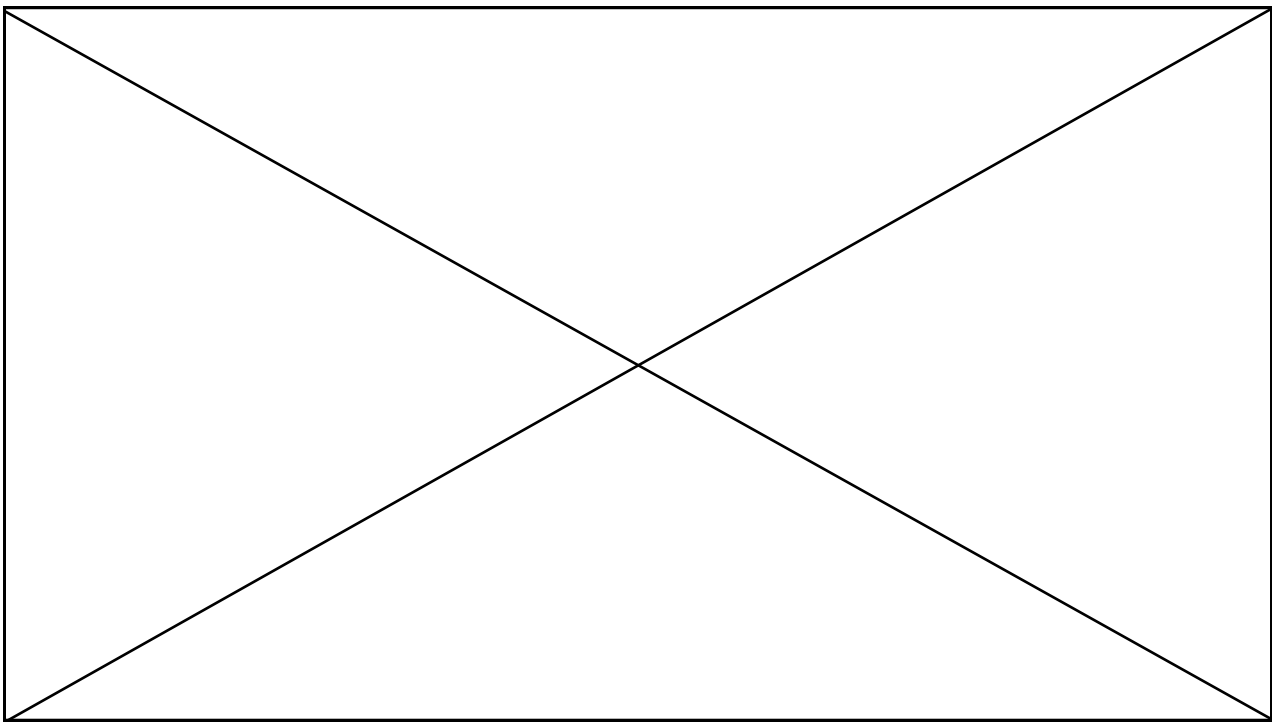
ABOUT MOVING EASY

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Book our services

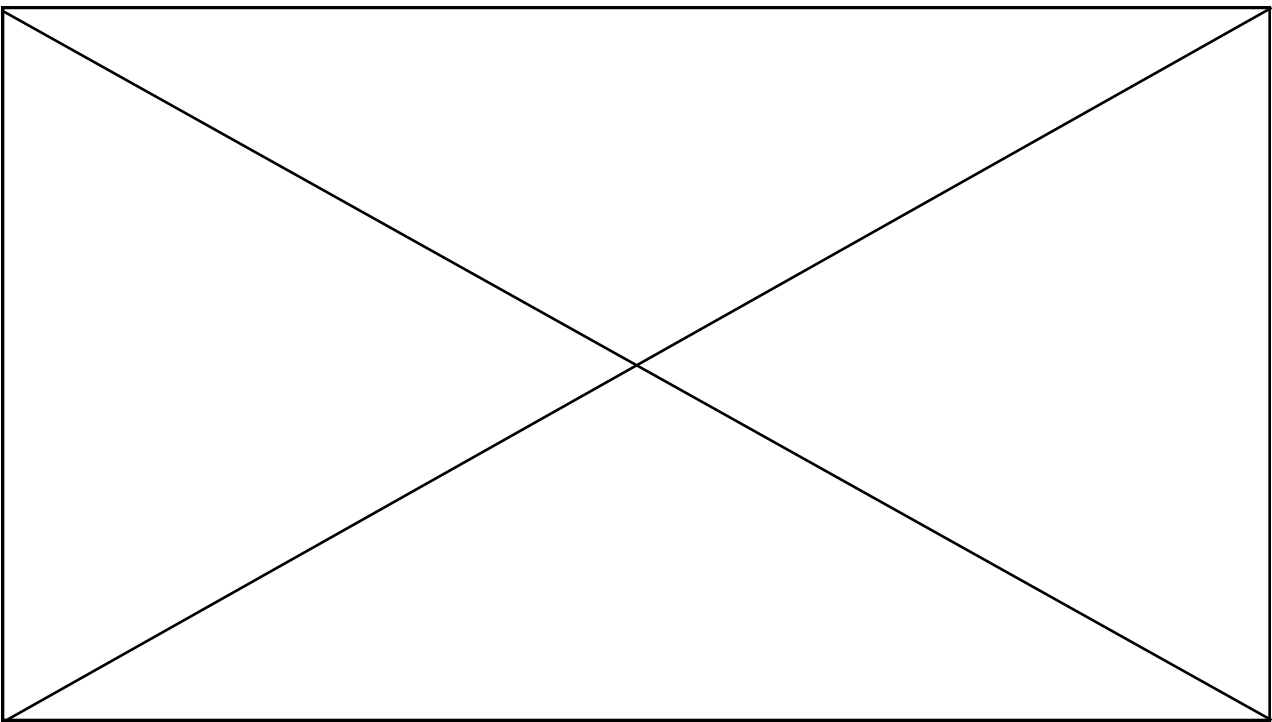
Select the services you need today

Moving service



Book moving services

Storage service



Book storage services

Socials



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George

Id	123456
Mo Details	Moving out of the mansion
Mo Pickup	
Mo DropOff	
User	George
Mo Quote	3,000
Mo Order time	9/2/23, 5:42 AM
Mo Update	9/2/23, 5:42 AM
Mo Start time	9/2/23, 5:42 AM
Mo End time	9/2/23, 5:42 AM

Edit Moving Order

Delete Moving Order

List Moving Orders

New Moving Order

Socials



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