# **Nishant Rai**

## Data Analyst

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#### **EDUCATION**

AiCore, Remote 09/2024 -02/2025

Skills Bootcamp in Data Analytics

University of Birmingham, Birmingham, UK 09/2020 – 07/2024

Master of Science in Chemistry

- First-Class honours (1st)
- Head of School Prize

## Lawrence Sheriff School, Birmingham, UK

09/2016 - 07/2018

- A-Levels Chemistry (A\*), Biology (A\*), Maths (A\*)
- AS Level Further Maths (A)

#### **SKILLS**

**Techniques**: Data Visualization, Extract, Transform, Load (ETL), Statistical Modeling, Data Cleaning **Tools:** Python, MATLAB, Excel, SQL, Pandas, Extract, AWS, Git/Github. Microsoft Power BI

#### **ACHIEVEMENTS**

<u>Haworth Scholarship</u> for chemistry Silver DoFe Reward Red Cross First Aid Certification

#### **PROJECTS**

### **E-Commerce Power BI Report**

11/2024

- Performed ETL on a 120,000-record e-commerce data- set, extracting data from Azure Storage and Azure SQL Database accounts into Power BI.
- Transformed and cleaned data using Power Query to form a star-based schema data model including a custom date table, and implemented 25 DAX measures to support visualisations and time intelligence.
- Created a 4-page report in Power BI containing 40 visualisations.
- Constructed 5 SQL queries for the same data to generate insights for use outside of the Power BI environment.

#### **Exploratory Data Analysis: Online Shopping in Retail**

10/2024

- Designed a custom python class to extract data from an RDS database with SQLAlchemy, and conducted ETL and cleaning on a 54,000 record online shopping in retail data set.
- Prepared the data using Pandas, including data cleaning of 40 columns, imputation of missing values, outlier removal and transformation of skewed data.
- Answered 10 business questions by generating visualisations and exploring the data.
- Analyzed 2000+ records from e-commerce datasets, identifying key trends in customer purchasing
  habits and presenting findings that informed marketing strategies and improved targeting efforts for
  upcoming campaigns.

## **Outlier, Remote**

Al Prompt Engineer 12/2024 – Present

- Applied deep knowledge of chemistry to design prompts aimed at evaluating and challenging the reasoning capabilities of Large Language Models (LLMs) in the domain of scientific inquiry.
- Systematically crafted complex and nuanced prompts to induce reasoning errors or inaccuracies in LLMs, specifically targeting areas where the AI may lack domain-specific knowledge or make logical mistakes.
- Crafted scientifically precise feedback for AI outputs in chemistry, directly enhancing the accuracy of responses by addressing key reasoning errors; findings led to improved model reliability across 15 complex inquiries.
- Conducted rigorous testing of LLM responses in real-time, evaluating the Al's ability to reason within the scope of complex chemistry problems and identifying opportunities for improvement.

## Domino's, Coventry, UK

Team Member 09/2018 – 09/2019

- Streamlined in-store operations by coordinating service strategies, which led to a significant reduction
  of 20% in customer wait times during peak hours while maintaining quality standards and enhancing
  overall satisfaction.
- Ensured compliance with hygiene regulations by conducting daily quality checks on food preparation areas, resulting in zero health violations during quarterly inspections and maintaining the highest cleanliness standards.
- Delivered high-quality meals during peak hours, achieving a consistent customer satisfaction rating of 95% by adhering to food safety protocols and exceeding service expectations amidst challenging conditions

#### University Hospital, Coventry & Warwickshire, UK

Summer Intern 07/2017 – 08/2017

- Shadowed and observed doctors across 3+ medical departments including anaesthesiology and radiology.
- Analyzed patient scan data using Excel and Python to extract key insights, identifying critical imaging
  patterns that increased diagnostic accuracy across three medical departments during a high-volume
  summer internship.
- Collaborated with a multidisciplinary team of healthcare professionals to improve patient communication processes, contributing insights that enhanced the overall efficiency and effectiveness of clinical rounds for 25+ patients weekly.

## **VOLUNTEERING**

#### Acorns Children's Hospice Charity Shop, Coventry, UK

Customer Assistant 01/2015 – 12/2015

- Collaborated as part of a team to receive, sort and price gifted goods, while complying with all health and safety standards.
- Regularly checked inventory levels and restocked shelves to maintain fresh supplies.
- Operated the cash register to process over 50 items and up to £1000 in customer transactions, contributing to an 18% increase in monthly sales