

Vishal Chavan

" Seasoned professional with 3 years of experience. Expert in Outlook Configuration,OS Installation,Hardware Troubleshooting, Hardware Networking,Printer Support "

chavanvishal9284@gmail.com

9284850364

Current Designation: System Engineer

Current Company: Infosys

Current Location: Pune

Pref. Location: Mumbai, Pune

Functional Area: Engineering - Hardware & Networks

Role: Hardware and Networks - Other

Industry: IT Services & Consulting

Key Skills: Laptop Support, OS Installation, Outlook Configuration, Hardware Networking, Windows Installation, Printer Troubleshooting, Remote Support, Software Troubleshooting, Printer Support, Hardware Troubleshooting, Active Directory Support, Application Installation

Total Experience: 3 Year(s) 1 Month(s)

Annual Salary: Rs 2.60 Lakhs

Expected CTC: Rs 4.50 Lakhs

Highest Degree: B.A

Notice period: Serving Notice Period

Work Experience

Infosys (Current Employer)

System Engineer | Nov 2022

Hands on experience with Windows and MAC operating system. Troubleshooting Outlook, Teams, VPN over Remote Support. • Day to day troubleshooting for Incidents & Problems reported by users and timely update in the ticket logging tool. • Installation/re-installation/configuration / Troubleshooting of software/applications. • Route calls and tickets to appropriate resources and Domains who can best support he user, • Excellent communication skills. • Ability to Empathize, pacify and handle Irate Customers with Exceptional communication skills.  
Notice Period : Serving Notice Period

Infosys

System Engineer | Nov 2022 To Nov 2022

Hands on experience with Windows and MAC operating system. Troubleshooting Outlook, Teams, VPN over Remote Support. • Day to day troubleshooting for Incidents & Problems reported by users and timely update in the ticket logging tool. • Installation/re-installation/configuration / Troubleshooting of software/applications. • Route calls and tickets to appropriate resources and Domains who can best support he user, • Excellent communication skills. • Ability to Empathize, pacify and handle Irate Customers with Exceptional communication skills.

Education

Undergraduates ( Others )

B.A (Arts&Humanities)

Dr Babasaheb Ambedkar Marathwada University, Aurangabad | in 2019

IT Skills

Skill Name	Version	Last Used	Experience
Windows Administration		2024	3 Years
Printer Troubleshooting		2024	3 Years
Windows Support	23H2	2024	3 Years

Language Known				
Language	Proficiency	Read	Write	Speak
Eng	Expert	Yes	Yes	Yes
Mar	Expert	Yes	Yes	Yes
hin	Expert	Yes	Yes	Yes

Projects
No Projects Added

Other Details	
<div><b>Personal Detail</b> Date of Birth: 10 Dec 1998 Gender: Male Marital Status: Single/unmarried  <b>Address:</b> Pune, Hinjewadi 423106 Home Town: Nashik</div>	<div><b>Desired Job Details</b> Job Type: Permanent Employment Status: Full Time  <b>Work Authorization</b> US Work Status: Not Mentioned Countries: India  <b>Affirmative Action</b> Category: OBC- Non-Creamy Physically Challenged: No</div>