Rahul Hanmant Gharge
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CARRIER OBJECTIVE:

To Work in a Challenging environment demanding all my skills and effort and adapt myself in different fields, and realize my potentials and contribute to the development of organization with impressive performance.

Career profile:

WORK EXPERIENCE:

Client Company: HSBC Software Development India Pvt Ltd, Pune.

Payroll Company: Shro System Pvt Ltd Pune.

Duration: July 2021 TO July 2024

Role: IT Engineer (Desktop Support engineer).

Roles and Responsibilities:

- Experience in managing Microsoft system of Large IT enterprise, Active Directory service.
- Hands on experience on Windows Server 2012 & 2016, Microsoft Exchange Server 2016.
- SCCM and Group policies and DNS DHCP, Basic Networking.
- Antivirus and Operating system security patch management.
- BYOD & Corporate device (Android & IOS) configuration.

- **Troubleshooting:** Analyze problems with the service and resolve the issues, gather information from customers either by chat or e-mail to enable effective troubleshooting, Troubleshoots and repairs hardware and software problems with desktop and laptop computers. Lenovo, HP Laptop Support and all related Troubleshooting.

- **Hardware and Software Management:** Monitoring CPU, memory and hard disk utilization, Monitoring. Support Software like Zoom, MS Teams, Tricentic Tosca, Visual studio, SQL Server 2019 express, Postman, Cisco Jabber, Android App (SDK), Latest version JDK, Nexus Configuration and certificate, Command Line Tool.

- **Updating OS:** Building, configuring, patching, upgrading and troubleshooting of physical and virtual. Taking care of backup, inventory-asset management.

- **Software Tools:** Working on CA service Desk, Incident Management Tool, Service Now.

Educational Qualification:

Sr. No.	Degree	Year of Passing	Board/University	Percentage/CGPA
1	B.E (E&TC)	2018	PUNE	64.13%
2	Diploma in E&TC	2014	MSBTE	68.69%
3	HSC	2011	Maha. State Board	53.33%
4	SSC	2009	Maha. State Board	70.30%

Project at College level:

➢ Diploma Project on Electronic voting machine using finger print sensor."

➢ Degree Project on Automatic Gun Targeting System using sensor."

Completed CISCO Certified Network Associate (CCNA ROUTING & SWITCHING) :

- **Routing Protocols:** RIP, EIGRP, OSPF, BGP Static, Default.
- **WAN Technologies:** Frame-Relay, PPP,HDLC.
- **Network Management :** Telnet,SNMP, SSH
- **Layer 2 Technologies :** VLAN,HSRP,VRRP.
- **Layer 2 Security :** Port-security, Private-Vlans, ACLs.
- **OSI- Models and Topologies :**Bus, Star, Token Ring, Mesh.

Crimping of RJ-45 connectors with cross cable, straight through cable and rollover cable

COMPLETED MICROSOFT CERTIFIED SOLUTION ASSOCIATE (MCSA):

- Installing and Configuration of Windows Server 2012
- Maintaining and Creating User Accounts and group by assigning Respective Permission.
- Installing and Configuration DNS and DHCP.
- Troubleshooting Active Directory and Related Problems.
- Software Deployment in Windows using group policies.
- IIS Service Configuration.

Technical Skills:

➢ Operating system: Windows 7, Windows 10.

➢ Application: Microsoft office 2007,2010,2013 (word , Excel, power point, outlook)

➢ Installation of Windows server 2012, 2016.

➢ Assembling and troubleshooting of hardware devices.

➢ MS outlook, Office 365 configuration, Backup, restore and troubleshooting.

➢ Disk Management, Partitions, folder sharing, Access Permission.

➢ Basic networking, Configuration of TCP/IP setting.

➢ Cabling and LAN troubleshooting.

➢ Installing and Configuring Windows server Active directory.

- ➤ DHCP (Dynamic Host Configuration Protocol), DNS (Domain Name System).
- ➤ Cisco Router and Switch configuration.
  - ➤ Installing and Configuration of Red hat LINUX 7.0.

Extra-Curricular Activities:

- ➤ Get Second Rank in Brainster Event held in Venture Plus-2014 at Vishveshwarya technical campus, Miraj-patgaon.
- ➤ Participation in paper presentation " Discovery 2012 at ADCET, Ashta-Sangli.
- ➤ Participation in " Quizzer event of Top Gear 2012 at Shantiniketan polytechnic Sangli.

Personnel Information:

Name: Rahul Hanmant Gharge.

Marital status: Single

Date of Birth: 02/12/1993

Permanent Address: AP - Vadiyeraibag TAL -. Kadegoan DIST -Sangli.

Contact no : +91 9604407418

Language Known : English, Hindi, Marathi.

Declaration:

I declare that the above facts given by me are true to the best of my knowledge and belief.

PLACE: PUNE

`   **Your Sincerely**,
                                                                                          Rahul Gharge