

RESUME

Name :- Sagar Sitaram Shinde
Email I'd :- shinsagar17@gmail.com
Contact :- 8975896012

CAREER OBJECTIVE

To work with leading organization where I can fully utilize my knowledge and skills and make a significant contribution to achieve the objective of the company.

EDUCATIONAL DETAILS

Institute Name	University	Course	Percentage
I.B.M.R.D Collage, Ahmednagar	Savitribai Phule Pune University	MBA (Business Analytics)	65.25%
Arts, Commerce & Science, College, Ashoknagar.	Savitribai Phule Pune University	T.Y BSc (Chemistry)	65.17%

CERTIFICATION COURSE

- Marathi Typing (30wpm) :- A Grade (78%)
- English Typing (30wpm) :- A Grade (90%)
- English Typing (40wpm) :- A Grade (86%)
- MS-CIT :- 85%

WORK EXPERIENCE

Worked in Hardware King Sale & Service as a Computer Hardware Engineer from 12 March 2021 To 30 June 2024.

Technical Skills

- Laptop Hardware Expertise: Extensive experience diagnosing, repairing, and replacing hardware components in various laptop brands, including Dell, HP, Lenovo, and Apple.
- Parts Replacement: Proficient in disassembling and reassembling laptops; skilled in replacing keyboards, screens, batteries, hard drives, SSDs, and RAM.
- Operating Systems: Expert in installing, configuring, and troubleshooting Windows, proficient in system imaging and deployment techniques.
- Software Troubleshooting: Adept at resolving software conflicts, managing drivers, and installing updates for optimal system performance.
- Data Backup and Recovery: Skilled in performing data backups, recoveries, and utilizing cloning and imaging software to ensure data integrity.

Soft Skills

- Customer Service: Strong communication skills with the ability to interact effectively with users, understand their issues, and provide clear solutions.
Demonstrated patience and empathy when assisting non-technical users.
- Analytical Thinking: Proven ability to diagnose problems quickly and develop effective solutions. Strong analytical and problem-solving skills.
- Time Management: Effective at prioritizing tasks and managing time to handle multiple support requests efficiently.

PERSONAL PROFILE

- Date of Birth :- 17/02/1998
- Gender :- Male
- Marital Status :- Unmarried
- Languages Known :- English, Hindi, Marathi.
- Permanent Address :- Bombale Vasti, Raskar Nagar Shrirampur
- Pin Code :- 413709

You're faithfully
(Shinde Sagar Sitaram)