

Manikandan Naidu

Network Engineer

Summary

Network Engineer with experience in monitoring internet links , co-ordinating with vendor for the operations projects,as well as offering technical support to enhance processes And minimize business interruptions.

Education

- 2024 B.C.A** from Tilak Vidya peeth in last year (pursuing)
- 2019 H.S.C** from Maharashtra State Board.
- 2016 S.S.C** from Maharashtra state board.

Employment History

- | | |
|-------------------|---------------------------------|
| 2022- 2023 | Desktop Support Engineer |
| 2023- 2024 | (Network engineer) |

payroll company: fidelis corporate solutions pvt Ltd .
client company: Tech Mahindra pvt Ltd.

Investigate, troubleshoot and resolve daily issues related to workstations, peripherals, operating system, and applications.
Managing daily incidents, work orders, and Maintaining with SR, P4, D1 Tickets.
Monitoring ISP internet links.
Co-ordinating with vendor for passive projects.
mac white listing by using cisco tools.
access point configuration.
Vlan changing as per operations request.
Resolving Lan port issues of floor.
IO and RJ45 punching and crimping by using tools.
Links white listing by using Palo Alto tools.
replacing the faulty line cards of cisco switches.

Personal Info

Address
Malad west Mumbai 400095.

Phone 8355844599

Email:
manigandannaidu1999@gmail.com

Skills

- ☐ Service Level adherence
- ☐ Maintenance and Repairs
- ☐ System Security
- ☐ Documentation & reporting
- ☐ Troubleshooting
- ☐ Installation & configuration support
- ☐ Applications Support
- ☐ Network troubleshooting

Languages

- ☐ Hindi
- ☐ English
- ☐ Tamil
- ☐ Marathi