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Atish Damodar Dhakde

CAREER OBJECTIVES:

❖ To work in a challenging environment, in a position that utilizes my skill and qualification.
❖ Continuous learning which will help me to improve my level of performance in all act of responsible life with accountability.

SKILLS:

❖ Server Windows OS 2012R2 & 2016. 2019,2022
❖ Managing Active Directory
❖ MS Outlook 2010, 2013,2016 & 2019 office365
❖ Remote support
❖ Analyzing and problem-solving skills.

EMPLOYMENT HIGHLIGHTS:

Genex Corporate Pvt. Ltd:

Duration: Jan 2023 to till date.
Client Site: HDFCERGO
Designation: Server Admin
Client Site: DXC
Designation: Server Admin

Job Profile:

- **Win server L1:**

  o Performing Server Win 2008R2, 2012R2, 2019 & 2022
  o Managing Active Directory (User Creation, Deletion, and permissions).
  o Performing HyperV.
  o Share folder creation and access provide.
  o Managing DHCP server, DHCP scope creation and IP reservation and MAC binding.
  o Patching activity. (WSUS & Big fix)
  o Server Monitoring & managing Event logs & Drive space.
  o Daily basis ticket & maintain SLA report.
  o Server Checklist and server hardware Call log with vendor.

- o Monitoring Datacenter and maintaining server inventory.
- o Antivirus activity status updates.
- o MS Outlook 2010, 2013,2016 & 2019 office365
- o VPN access & connectivity related issue.
- o Printer access and printer related issue.

EMPLOYMENT HIGHLIGHTS:

Unique Enterprises:

Duration: Aug 2020to Dce 2022.

Client Site: Mumbai International Airport.

Designation: Windows Server L1

Job Profile:

- **Win server L1:**

  - o Performing Server Win 2008R2, 2012R2 & 2016.
  - o Installation OS win server 2012 R2, 2016 and troubleshooting.
  - o ILO Configuration & setting for server console.
  - o Server NIC Network Teaming Configuration.
  - o Managing Active Directory (User Creation, Deletion, and permissions).
  - o Share folder creation and access provide.
  - o Managing DHCP server, DHCP scope creation and IP reservation and MAC binding.
  - o Patching activity. (WSUS & Big fix)
  - o Server Monitoring & managing Event logs & Drive space.
  - o Daily basis ticket & maintain SLA report.
  - o Server Checklist and server hardware Call log with vendor.
  - o Monitoring Datacenter and maintaining server inventory.
  - o Antivirus activity status updates.
  - o MS Outlook 2010, 2013,2016 & 2019 office365
  - o VPN access & connectivity related issue.
  - o Printer access and printer related issue.

Cyber Edge:

Duration: Jun 2014 to Oct 2019
Client Site: Citiustech Healthcare Technology Pvt. Ltd.
Designation: Windows Server Administrator L1.

Job Profile:

- **System Administrator:**
- **Remote Support Engineer:**
- **Senior Desktop Engineer:**

- o Performing Server Win 2008R2, 2012R2 & 2016 Installation & troubleshooting.
- o Monitoring Servers DHCP, DNS & server's hardware utilizations.
- o Monitoring & managing servers Event logs & Drive space.
- o Monthly Windows Patches and Antivirus status updates.
- o Work on daily basis ticket & maintain SLA report.
- o User ID & Service ID creation and maintain in excel for internal audit.
- o File's server access rights & related issues.
- o Managing Active Directory (users Creation & Modification, Deletion, and permissions.
- o OU creation on Active Directory as per project requirement provide access rights and removed access for respective users.
- o Managing and troubleshooting project folder creation on fileserver, assigning & removing access rights to users as per project requirement.
- o DHCP scope creation.
- o Monitoring Printer server, generate printer pin, maintain printer server drive space & logs.
- o Support FMS and Remote support team server, access and application related issue.

Alethia Technologies:

Duration: Feb 2013 to May 2014.
Client Site: USV Pharma LTD.
Designation: Desktop Engineer.

Job Profile:

- **Desktop Engineer:**

  - o Performing Win. XP & Win.7. Installation & troubleshooting.
  - o Support MS Outlook 2007, 2010.
  - o Desktop Hardware & Network related issue
  - o Remote support for software installation and troubleshooting.
  - o Work on daily basis ticket & maintain SLA report.
  - o License Software installation on server & client system.
  - o MS SQL 2008, 2012, 2014 & 2016 Database connectivity & access related issue.
  - o Visual Studio License & client version 2010, 2013, 2015, 2017 & 2019.
  - o Performing Server Win 2008R2, 2012R2 & 2016 Installation & troubleshooting.
  - o Client OS installation from SCCM. win7.win10.
  - o VPN access, configuration & connectivity related issue.
  - o Printer installation, access and printer related issue.
  - o Work on Internal project server creation and software installation.

Newtech Engineering Corporation:

Duration: Jan 2011 to Jan 2013.
Designation: Desktop Engineer

Job Profile:

- **Desktop Engineer:**

  - Performing Win. XP & Win.7. Installation & troubleshooting.
  - Desktop Hardware & Network related issue
  - Daily work on ticket and activity
  - Software installation and resolving issues.
  - System assembling and ready to use.
  - Printer installation, configuration and printer related issue.
  - Remote support & Telephonic support
  - Hardware related Vendor call logs.
  - Inventory of system.
  - VC connection & troubleshooting connectivity related issue
  - Visiting client site location & Support.

EDUCATIONAL:

- ❖ Bachelor Degree of Commerce from Mumbai University. passed out 2010.
- ❖ H.S.C Passed from Mumbai University.
- ❖ Matriculation Passed from Mumbai Board.

PROFESSIONAL:

- ❖ Hardware & Networking from CMS Info system Pvt. Ltd.
- ❖ MCSE Server 2016 MSA Academy.

PERSONAL INFORMATION:

Languages Literacy   : English, Hindi & Marathi

Marital status   : Married

Nationality   : Indian

Gender   : Male

Date of Birth   : 14th April, 1984

The Above Information To The Best Of My Knowledge Is Correct And True.

Signature

(Atish Dhakde)

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