RESUME

PRATHAMESH KULKARNI
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Pkulkarni2100@gmail.com.

**Desktop Support Engineer
Tesseract Soluction PVT LTD.
[From Dec 2021 to Till Date]**

PROFILE To obtain a challenging position in enterprise application integration environment where technology integrates with business functionalities to enhance business process I look forward to the opportunities where I can use my analytical skills in combination with technical expertise to improve all phases of enterprise development, implementation, and maintenance.

PROFESSIONAL SUMMARY

➢ **2.0 Year Of Experience in** Desktop Support Engineer / IT Engineer.
➢ Good hands-on experience on Windows Operating System Win 10/ Win 8,Win 11, Linux Operating system.
➢ involved in building a multi-node Operating system Installed and configured Different operating system.
➢ Skilled at troubleshooting Configured Networking and LAN WAN Issues.
➢ Experience in retrieving data from databases like MYSQL and Oracle Databases.
➢ Good Experience in Linux and Windows Operating system.
➢ Experience in Troubleshooting System OS problem and system problem .
➢ Experience in creating tables, partitioning, bucketing, loading and aggregating data using Hive
➢ Experience in using SQL, Databases, Command, IP /TCP concept
➢ Knowledge of Databases like mysql, MSSQL Queries.

EDUCATION

2018 - 2021

B.E In Computer Science

SAVITRIBAI PHULE PUNE UNIVERSITY, PUNE

2013-2017

Diploma

MSBTE, Mumbai.

SKILLS & INTERESTS

• Windows 10 • Windows 11 • Linux • LAN • WAN   •TCP/IP • Microsoft Word • Excel
• Databases • Mysql • MSSQL • Windows Firewall • Outlook Configure • System Admin

PROJECT DETAILS

PROJECT 1 :

- ➢ **Domain worked on :** **Retail domain**
- ➢ **Technologies used :** **Windows 10,TCP/IP,remote desktop,Outlook.**

Roles and responsibilities:

- Troubleshooting OS related issue.
- Resolve window related issue, Linux issue on remote.
- Formatting desktop and installing OS, Networking Issues.
- Providing client support on remotely.
- Solve IP related issue at client side.

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PROJECT 2 :

- ➢ **Domain worked on :** **Health Care.**
- ➢ **Technologies used :** **Linux, MSSQL.**

Roles and responsibilities:

- Support the application and resolve customer issues.
- Troubleshooting application issues.
- Strongly undestanding the application and provide basic trainning to client.
- Provide customer support to on any desk.
- Solving client issues and Keep client data on databases.
- Solve the client issues on desktop or offline nature.
- Handle client data in databases and provide necessary data to client.

PERSONAL DETAILS:

NAME : Prathamesh Kulkarni.

Gender : Male.

DOB : 21/07/1998

ADDRESS :Sarswati Nagar,Panchavati, Pune – 422003.

DECLARATION   I do here by declare that the above information is true and complete to the Best ofmy knowledge and belief.

Name: Prathamesh Kulkarni.   Place – Pune.