Harshad Vasant Kadam

DOB : October 06, 2001   Contact No.: +91 8669748093

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Career Objective

Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learning.

Certification

- **Computer Hardware (A+) Networking (N+)** Completed from IT Academy, Karad. Awarded with a grade A+. (December 2021)

- **Microsoft Certified Solution Associate (MCSA)** Completed from IT Academy, Karad. Awarded with a grade A+. (March 2022)

- **VMWare vSphere** Completed from IT Academy, Karad. Awarded with a grade A+. (May 2022)

- **CCNA (Cisco Certified Network Associate)** Completed from Seven Mentors and Training PVT. LTD. PUNE (February 2023)

- **RHCSA (Red Hat Certified System Administrator)** Completed from Seven Mentors and Training PVT. LTD. PUNE (February 2023)

- **AWS (Amazon Web Services)** Completed from Seven Mentors and Training PVT. LTD. PUNE (June 2023)

- **English Typing 30 and 40 Words Per Minute** from Perfect typing institute Karad.

Technical Skills

A+ N+

- Install, Upgrade, Repair Desktops & Laptops.
- Maintenance of Computer Hardware, Operating Systems and Network.
- Network troubleshooting.
- Software installation and backup.
- Antivirus software installation and maintenance.
- Installation and configuration of LAN.
- Knowledge of Crimping.

MCSA

- Windows server and OS installation and configuration.
- Managing files, users and groups permissions.
- Install and configure ADDS (Active Directory Domain Services).
- Create and manage group policy.
- Configuration of DNS, DHCP.
- Knowledge of windows server 2019.

VMware vSphere

- Installation of VMware hypervisor (ESXi) and Deploying vcenter server.
- Managing VM's and vCenter server and configuring VCSA storeage.
- Taking backup of VM's and creating clone and template from VM.
- Creating Host profile and NIC teaming in VM.

RHCSA

- Linux OS installation and configuration.
- Managing files, users and group permissions.
- Future task scheduling (Job Automation) and Package installation with YUM and RPM.
- Archiving and Transferring files with SCP and RSYNC.
- Managing partition with LVM and Firewall management.
- DHCP, DNS and NFS server and Web hosting with http and https.
- Knowledge of ansible, adhoc commands, modules, ansible vault, jinja2, scripting YAML in playbooks.
- Knowledge of RHEL 9.

CCNA

- IP addressing and sub netting, VLSM.
- Knowledge of OSI reference model and Knowledge of cables.
- Knowledge of TCP/IPV4, IPV6, DNS, DHCP and NAT.
- Knowledge static and default routing OSPF, EIGRP routing protocols.
- Knowledge of switch configuration, VLAN configuration and Spanning Tree Protocol.
- Knowledge of networking protocols like RIP, OSPF, 802.1q, QoS.
- Knowledge of quality of service and maintenance of network.

AWS

- Identifying the best practices of cloud architecture to support application
- Application performance and monitoring by cloud watch
- Deploying of various EC2 instances like linux and windows
- Creating backup using cloud backup and creating and storing AMI and Templates
- Creating peering between VPC and balancing load between servers and VPC's
- Configuring the IAM user and various Security Groups in Different regions and availability zones
- Accessing servers through VPN

- Creating S3 bucket, S3 glacier and EFS for storing data. Studied the life cycle of S3 bucket, bucket replication in different regions and created object locking

Other Technical Skills

- MS Office
- Knowledge of programming languages like C, C++, Core Java, Core PHP, ASP .NET, C# .NET
- English Typing 30 and 40 Words Per Minute

Work Experience

Impulse Computer Training Sales And Services, Karad
Junior Desktop Support Engineer
March 2022 To June 2022

Senior Desktop Support Engineer
July 2022 To September 2022

- Install, upgrade, support and troubleshoot Windows OS, authorized desktop applications, hardware and peripheral equipment.
- Configure antivirus software. Monitor the performance of the computer systems.
- Installation and Troubleshooting of Windows XP/ Windows 7/ Windows 8/ Windows 10/ Windows 11 and Install computer hardware and software on desktops to keep versions current.
- Configuration of printer drivers for local and network printers and configuration of various applications.
- Enhancing network security, as well as documenting network processes and cabling layouts.
- Manage networks and ensure they function efficiently by collecting performance data.
- To set up and test desktop computer peripherals. Monitoring system software and hardware and monitoring system for disturbances.
- Conduct remote troubleshooting. Knowledge of network security practices and anti-virus programs.

Outworx Solution Pvt. Ltd.
Working at client location Bajaj Auto Ltd. Akurdi, Pune.
Desktop Support Engineer
February 2023 To Till Date

- Troubleshoot technical issues
- Ensuring issues are fully closed off and communicated to clients
- Assist clients in solving technical issues in person, over email or over the phone
- Manage multiple open cases / support tickets at once
- Create a good relationship with both customers and other people such as software developers
- Handling the issues with hardware and replacement of the same. Giving the L2/ L3 levels supports
- Overseeing security of all systems, especially the internet, and installing antivirus protection
- Technical support for people using the network
- Collaborating with the network department on the deployment and maintenance of network technologies
- Solving technical issue about the network and give support to the client.
- Perform network maintenance and system upgrades including service packs, patches, hot fixes and security configurations.

Bsc Computer Science

Project Name :

Computer Shop Management System

Project Summary :

This project is about management of computer shop for store client information and stock of products.
Print bills of purchased products.
Front end : C# .NET
Database : SQL Server Database
Software : 1) Microsoft Visual Studio 2010
　　　　　　2) Crystal report

Personal Interest

- Listening Music
- Wandering in nature

Personal Information

Name :　　　　　　Harshad Vasant Kadam
Guardian Name :　　Nilam Vasant Kadam
Date Of Birth :　　October 06, 2001
Martial Status :　　Single
Gender :　　　　　　Male
Nationality :　　　　Indian
Blood Group :　　　O+
Address :　　　　　House No. 354, Dattawadi, Pune Pin: 411030

Declaration

Myself, Harshad Vasant Kadam, hereby declare that the information contained is true and correct to the best of my knowledge and belief.

Harshad Vasant Kadam