

Harsh Divakar Tribhuwan

Carrier Objective:

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

Academic Qualification:

Qualification	School \Collage	Percentage
B.A	Jk Jadhav College, Vaijapur	73.17%
Diploma	MIT College, Rotegaon	78.29%
10 th	New High School	68.40%

Work experience:

- **Company:** Notan Software Solutions (Payroll: Evision Technolab Pvt. Ltd)
- **Designation:** Desktop Support Engineer
- **Duration:** 19th January 2023 to till now

Job Responsibility:

- Provide support to 150+ users on windows platform.
- Installation, Configuration and Administration of Windows 8, Windows 10 and windows 11.
- Troubleshoot problems All Model Desktop & Laptop Hardware and OS Configuring of Driver & Devices
- Configuration New user PC & Profile, IP Address and LAN.
- Troubleshooting, installing and configuring Mail Clients like MS-Outlook and Troubleshooting mail problem.
- Solve internet related problem Configuration Basic TCP/IP Setting.
- User account creation, User account deletion and modifying Users assigning permissions.
- Remote management through Team Viewer, VNC, & Remote Desktop to solve Windows and Software issue.
- Install and upgrade hardware and software components.
- Take care of all the internal office software's support.

- Provide technical support to Remote users.

Technical Skills:

- Knowledge of Desktop / Network Hardware Components Installation, Upgradation and Troubleshooting.
- Work on Experience of Windows 7/ 8 Installation, Customization and Troubleshooting in Different Vendors Product (Desktop / Laptop).
- Installation & configuration of LAN Network in Windows Environment Win 8, win 10 and win 11.
- Installation of various software, Application and Utilities.
- Managing the installation and configuration part of all standard software as per the Company policy.
- Configuration and Troubleshooting of Mail Client like Microsoft Outlook.

Personal Details:

- Name : Harsh Divakar Tribhuwan
- Date of Birth : 11-11-1998
- Languages Known : English, Hindi, Marathi
- Address : Annabhau Sathe Nagar Yeola Road Vaijapur, Dist-Aurangabad 423701

Declaration:

I here by declare that the information furnished above is true and correct in my knowledge.