

Sarang Shrikant Sohoni

Flat no -102, Riverview
Ishanya, Opposite Nimabaj
Nagar,Behind Sun Orbit, Sinhgad
Road,Pune, 411051

✉ sarangsohoni@outlook.com

☎ +91 9561323693

🌐 [linkedin.com/in/sarang-sohoni-701709155/](https://www.linkedin.com/in/sarang-sohoni-701709155/)

SUMMARY

With over 7 years of professional experience, working in various sectors and handling different profiles, has certainly helped in shaping myself to understand and gain proficiency in various competencies which include...Interpersonal Skills, Windows administrator with extensive experience in supporting infrastructure

TECHNICAL SKILLS

Cloud Platform: Microsoft Azure

Operating Systems: Windows Server 2012/2016/2019, Windows 10

Ticketing Tools: Connect Wise, Service Now

EDUCATION

Bachelor of Commerce from Pune University.



WORK EXPERIENCE

E-Zest Digital Solutions, Pune Support Engineer

March 2021 – April 2023

- Support for Microsoft client for Windows Servicing & Delivery (WSD) is a Microsoft business unit that drives the continuous Windows upgrade cycle
- Working on Microsoft internal ticketing tool i.e., Incident Management (ICM), Service Now
- Monitoring and Troubleshooting Build.
- Manage Active Directory and Database user related task
- Worked on IIS server to perform APR task and find logs of particular site
- Deploy the build in Octopus tool.
- Monitor builds are progressing as expected, and that each build completes
- Raise Ticket with Rackspace (Server hosted) and resolve the issue
- SSL Certificate renewal with the help of digicert.
- Monitoring health check of servers with parameters like Disk space, Critical services etc.

PERSONAL INFORMATION

Name: Sarang Shrikant Sohoni

Date of Birth: 28th Dec 1985

Gender: Male

Nationality: Indian

Languages Known: English, Hindi, and Marathi

Marital Status: Single

CompuCom CSI Systems India Pvt. Ltd, Pune Systems Integration Tech

Feb 2018 – May 2020

- Maintaining server performance by monitoring Disk space, CPU, Memory utilization.
- Provide Remote support for server and workstations
- Windows Proactive Monitoring & Network Support, Managed IT as a Service Perform health check of the servers.
- Handling tickets through ticketing tool Connect Wise.
- Installing and managing antivirus application Webroot on servers and workstations
- Worked on ticketing tools like Service Now, Connect Wise.
- Troubleshooting Windows system and applications errors by referring Event logs.
- Performing timely Patch management as per the Schedule.
- Handling weekly review meeting calls with client.

Presidio Information Risk Management. Pune Technical Consultant Feb 2015 – Aug 2017

- Server 2008, Server 2012 and vSphere Monitoring.
- Verifying and reviewing System, Security and Application logs.
- Disk Space validation and reporting.
- Checking Daily Health Checks of VMware virtual infrastructure.
- Cleaning out the completed and expired actions from IBM Endpoint Manager.
- Implement regular checks for the status of servers including hardware and software.
- Synchronizing the baselines in IBM Endpoint Manager.
- Cleaning the IBM Endpoint Manager database.
- Monitoring Domain Controller Active Directory Services in Solar winds Orion Software.

PhytoCeutics Healthcare Pvt. Ltd
Hardware & Network Engineer
Apr 2014 – Jan 2015

- Resolving computer hardware and operating system issues.
- Troubleshooting issues like: The computer running slow, operating system functional issues, internet issues, Fix Windows driver problems, etc.
- Installing, changing or removing hardware in various desktops.
- Responsible for assisting customers in resolving issues related to the Windows XP operating system; e.g. Unable to access shares, Unable to boot to desktop, BSOD errors, etc

Genie Customer Management Services Pvt Ltd.
Technical Support Engineer (Semi-Tech)
May 2012 – Nov 2013

- To view the compatibility of hardware parts required by client using various tools.
- To dispatch hardware parts to the client as required.
- To maintained manage the stock for the hardware & create reports on Daily, Weekly and Monthly Bases.