Jayavant Shivaji Patil

IT Support Engineer

6 Years 6 Months | (+91) 8668413537 | jayavant_patil45@rediffmail.com

Key skills

- Printer Engineer
- Desktop Support
- Technical Support
- Network Support
- Laptop Support
- IT Helpdesk
- IT Service Desk
- Help Desk Operations
- Outlook Configuration
- Printer Troubleshooting
- OS Installation
- System Administrator
- Hardware
- Windows
- Computer Hardware

Personal Information

City **Pune**

Country **INDIA**

Languages

- English
- Hindi
- marathi

Profile Summary

Currently Working in RAC IT SOLUTIONS PVT Ltd Pune as a IT Support engineer on role. Handling the Print server and Laptop & Printers installation and troubleshooting all types of issue related to printer & Laptop desktop, workstation,CCTV .

Education

BCA, 2016

Shivaji University, Kolhapur

12th, 2007

Maharashtra, Marathi

10th, 2002

Maharashtra, Marathi

Work Experience

Oct 2021 - Mar 2024

IT Support Engineer

RAC IT Solutions Pvt Ltd Pune

Sr. IT Engineer handling to work station & Desktop and laptop support hardware and software related issue specially Printers installation and troubleshooting of all types

Jun 2020 - Oct 2021

Technical Support Engineer

Probox Solutions Mumbai

TATA Motors Ltd (project) as payroll of Probox Solutions India Pvt Ltd Mumbai . Handling the Desktop, Laptop & Printers troubleshooting all types of issue related to printer

Jan 2019 - Mar 2020

Technical Support Engineer

Bharat Forge Pvt limited

Desktop support Engineer working in Help desk ticketing tool using the handling the technique of call with remote system and physically visited the resolve the hardware issue and handling semantic encryption traed micro anti-virus

Jan 2019 - Dec 2019

Technical support engineer

Openview Technologies

Desktop Support Engineer working in help desk parallel Openview technologies handling in windows related & Outlook and office related issues design PC and videographics card related hardware issue handling and printer

Mar 2018 - Dec 2018

technical services engineer

Fobes Technosys Limited

the heading window 7,10 and Linux installation cash deposit , cheque deposit ,passbook print ,bill payment kiosk hardware support and software support in onsite

Mar 2016 - Mar 2018

Technical Service Engineer

Epson

on site service and maintaines printer and projector

Certification

- It source pune
- hardware & networking