

# DEEPAK CHAUDHARY

SENIOR CONSULTANT

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LOCATION | Bengaluru, INDIA

EXPERIENCE | 7 Years 5 Months

## Key Skills

- Storage
- EMC SAN
- EMC Power Max
- EMC Powerscale/Isilon
- Pure Storage
- NAS
- EMC Extremio
- ECS
- Elastic Cloud Storage
- EMC Unity
- Troubleshooting
- Customer Handling
- Solving Queries
- Brocade Switches
- Cisco Switches
- EMC VPLEX
- EMC VMAX
- Disaster Recovery
- Centera

## Certification

- ISM Certificate

## Profile Summary

7+ years of experience, I specialize in supporting and managing diverse storage environments encompassing SAN, NAS, and Object products from EMC, alongside switches from Cisco and Brocade. Proficient in analyzing and resolving complex performance issues and outages within storage infrastructures. Skilled in troubleshooting hardware and software issues relating to SAN, NAS, and CAS solutions. Possess working knowledge of various EMC products including ISILON, VMAX, PowerMAX Architecture, Centera, HNAS, and Pure. Well-versed in project management methodologies and ITIL processes, particularly in high-stakes banking domains. Seeking to leverage my expertise to drive organizational success through collaborative teamwork and unwavering dedication.

## Work Experience

### Senior Consultant

Capgemini

10/2022 - Present

Provided daily operation and administrative support. Perform daily morning checks on ISILON, PMAX, ECS, Centera, SAN (Cisco), HNAS, Pure, symmetrix performance check. Provisioning/expanding of LUN's volumes on the SAN system. Resolving issues on SRDF, Cloning, Snapshots. Performing Server-build and decoms. Working on Incidents, RITMS and Changes. Performing zoning and resolving issues on switches. Resolving Moderate to complex production issues in the

- Azure Fundamental

## Languages

- English
- Hindi

customer environment. Handle escalations from LI support and collaborating with vendors like DELL- EMC, Hitachi, Pure. Analysing and drafting the RCA as and when required. Managing all BAU Tasks and activities (Upgrades, Failover and replacements). Preparing all reports (Storage PPTs, capacity).

## Storage Administrator - Technical Support Analyst

Wipro

12/2016 - 10/2022

Day to day work of storage admin for ECS, XIO, Vplex, HP3par, Isilon, brocade switches, capacity management, joining critical calls for clients, managing with vendor to perform different activities, replacement etc. Provide competent technical support to many business units from medium sized companies to fortune enterprises. Mentor support engineers by assisting them through L2 cases either through end resolution or escalations to engineering teams. Worked as the lead in case of lead's absence and ensure a smooth workflow.

## Education

### M.Tech - Computers

2022

Birla Institute of Technology and Science,  
Pilani

### B.Tech/B.E. - Computers

2020

Birla Institute of Technology and Science,  
Pilani

Grade - 8/10