

# RITESH SAH

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## EDUCATION

**Yeshwantrao Chavan College of Engineering, Nagpur**  
Bachelor of Engineering (Electronics and telecommunication)

**Jun 2018 - Aug 2022**  
CGPA: 7.80

## WORK EXPERIENCE

**Software Engineer, Persistent Systems Ltd.**

**Jun 2022 - May 2024**

- Utilised Java, Spring Boot, JUnit, Scala, AWS, Microsoft Azure, and other technologies to develop and maintain backend functionalities, ensuring high performance and reliability.
- Demonstrated strong communication skills by effectively conveying technical concepts and project updates to team members, fostering a collaborative and productive environment.
- Tech Stack : Java, Spring Boot, JUnit, Scala, AWS, Azure, Postman, MySQL, Git.**

**Java Full-stack Developer (Intern),  
Persistent Systems Ltd.**

**Jan 2022 – May 2022**

Crafted comprehensive full-stack applications utilising SpringBoot, Docker, Kubernetes while actively engaging in Devops practices to enhance software development processes.

## PROJECTS

### Zendesk – Persistent Systems

- Managed customer accounts, overseeing subscriptions and allowances.
- Developed the Admin Center with React and Redux for efficient team management.
- Created a live dashboard for AI-resolved tickets, integrating Zendesk APIs.
- Migrated legacy systems to the cloud, reducing costs and enhancing reliability.
- Implemented a CI/CD pipeline, boosting deployment efficiency and performance.
- Enhanced security protocols, reducing vulnerabilities.
- Led a team initiative to improve code quality, increasing client satisfaction.

### 8x8– Persistent Systems

- Developed and implemented APIs for Studio8 to retrieve album lists (CRM) and their remixes.
- Created a global search API for Studio8, enabling search across CRM names, customer names, and descriptions.
- Applied transaction annotations to enforce read-only database connections, enhancing efficiency and safety.
- Implemented TraceID functionality for comprehensive tracking and debugging.
- Designed a database cleanup script for safe data removal with delete queries.
- Enhanced code coverage by developing unit tests with Mockito for improved reliability.

## SKILLS

**Technical Skills:** Java, SpringBoot, ReactJS, Scala, AWS, MySQL, Kubernetes, Docker, Postman.

**Certifications:** Azure developer associate (AZ-204), Azure Cloud Fundamentals (AZ-900), Software AG Certified Web Methods.io integration Professional

**Languages:** English, Hindi, Marathi.