SANKALP SUBHASH KADAM

Strength

- A pleasing personality and good communication skills, confident, hard working, quick learner, honest, positive thinking.

Skills

- Assembling And Desassembling computer.
- Installation and Configuration of Windows 7 , Windows 8.1 , Windows 10 and Windows 11 etc.
- Installing and Configuring peripheral Component and Drivers.
- Installing Software and Application to user Standards.
- Troubleshooting system hardware and software Issues.
- Installation and maintainance Antivirus npav , mcAfee ,wardwiz , Quick Heal , Crowdstrike and Sophos.
- Installing and Configuration various devices Scanner And Usb Printers and troubleshooting all printing issues.
- Managing and Administrating all domain user and accounts.
- Troubleshooting the basic networking problems.
- Troubleshooting Lan and Wan Network Problems.

Technical Proficiency

Programming Language	Java , Python
Web Technologies	HTML , CSS
Database	SQL , MySQL

Academic Proficiency

Qualification	Board/University	Year of Passing	Result
MSc-IT	University of Mumbai	2022	CGPI 9.83
BSC-IT	University of Mumbai	2019	CGPI 7.57
HSC	Konkan Board	2016	52.00%
SSC	Konkan Board	2014	72.60%

Certification

- Linux Administration Basics: Linux Command Line Basics.
- Microsoft Azure Cloud Architect Certification AZ-104 & AZ-305 (10/2023 - 12/2023)
- MCSA (Microsoft Certified Solutions Associate) (08/2023 - 09/2023)
- CCNA (Cisco Certified Network Associate) (06/2023 - 08/2023)

Experience

- Customer Support Engineer from 18/01/2022 To 13/10/2023 ,

  Organization name: Aforeserve.com
  Project: SAKSHAM PROJECT
  Client: CBIC
  Responsibility:
    - Assign Hostname, IP Address Software Installation & Upgradation.
    - Take System under Domain PC assembly & Maintenance.
    - Port Activation.
    - Installing and Configuring all the Peripherals.
    - Troubleshooting system and network problems and diagnosing, Solving Hardware or Software faults.
    - Daily log calls in HPSM tool.
    - Kavach Application issues.

- IT Support Assistant from 16/10/2023 To 31/03/2024

  Organization name: Khot Infotech
  Client : *AB Mauri India Pvt. Ltd.*
  Responsibility:
    - Port Activation and Switch Installing Activation.
    - Outlook Configuration and Updation.
    - Teams app configure and troubleshooting.
    - Troubleshooting system and network problems and diagnosing, solving Hardware or Software Faults.
    - Active Directory User Changes.
    - Microsoft MFA related issues.
    - incident case log process. Server related issues.

Personal Information

Date of Birth	:	28th May 1998
Sex	:	Male
Marital Status	:	Single
Languages Known	:	English, Hindi and Marathi
Nationality	:	Indian
Current Address	:	SADA ANAND NAGAR, flat no FR-4 C – wing 4th Floor Sada Anand Nagar, Kasba peth,Pune, Maharashtra 411011

Declaration

      I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Date :
Place: Pune

(Sankalp S. Kadam)