

**Jitendra Meshram**

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## **CAREER OBJECTIVE**

To work in a challenging and creative environment that provides opportunities to explore my technical skills and allow me to grow with the company both personally and professionally and effectively contribute towards the goal of the organization

## **WORK EXPERIENCE**

### **PERPETUUITI TECHNOSOFT SERVICESS PVT.LTD.**

- Currently working as **Technical Support Engineer from Jan 2022 to till date**
- Responsible for installation and configuration for Azure services.
- Manage Azure subscription.
- Manage resource groups.
- Manage role-base access control.
- Implement and manage storage.
- Import and export data Azure.
- Implement and manage storage.
- Deploy and manage virtual machines (Create and configure for VMS for windows and Linux)
- Manage VMS backup.
- Monitor and troubleshoot.
- Create and configure a Network security Groups.
- Configure and manage virtual Network.
- Implement Azure load balancer.
- Managing Active Directory Console, Group Policy, Azure cloud Active directory
- Installation and configuration of windows server 2008 R2 & 2012 R2. 2016, 2019,2022 OS and Software Installation on Linux machine like RHEL, Ubuntu, Cent OS.
- Core responsibilities included for complete Desktop Level Support for 2500+ users
- Installation & Troubleshooting of Customized operating system like Windows 7, Windows 8,8.1, windows 10
- Configuration and troubleshooting of local and networks printers
- Remote Desktop Management Using Lync, Skype, TeamViewer management tools.
- Monitoring McAfee, PGP, Symantec, FEP, Trend
- Micro antivirus and encryption Server
- Configuration and troubleshooting windows server 2012 R2, 2016, 2019,2022 related Issue. Given support for Mac Book and VPN.
- Managed and executed Linux patching activities, ensuring security &Performance enhancements.

- Conducted troubleshooting of patching related issues, diagnosing & resolving promptly.
- Collaborated with cross-functional teams to plan and schedule patching cycles for minimal disruption.
- Monitored patch compliance and maintained detailed records of patching activities.
- Assisted in the development of patching policies and procedures to enhance efficiency.
- Addressed technical issues, such as server access and user management.
- Managed Linux server, configuration, services and updates for optimal operation.
- Utilized scripting skills to automate routine tasks, improving operational efficiency.
- Collaborated with IT teams to implement and manage monitoring and alerting systems.
- Supported windows environments, assisting users with technical issues and inquiries.
- Handling and managing CPITOPS Automation Patching Tools.
- Utilized Jira for issue tracking and project management.
- Working on SSH Key, FTP, Telnet, putty.
- Developed comprehensive pre-check and post-check procedures to validate path installations.
- Ensured compliance with patching schedules and maintained accurate records of activities.
- Collaborated closely with cross-functional teams, including QA and development to ensure successful patch deployment.
- Effectively communicated patching –related updates to stakeholders, ensuring transparency and awareness.
- Working on ITSM tools for raise the ticket for(SNOW) service now, Remedy

#### **VDA Info Solutions Pvt. Ltd.**

#### **Client Name -Bhtc India Pvt.Ltd.**

- Currently working as **Wintel Administrator at-Bhtc India Pvt.Ltd.Pune** behalf of **VDA Info Solutions Pvt. Ltd.** From **August 2020 –Dec 2021**
- Working on win dream Exchange outlook, Ello profession outlook Archive mails task, Crestron &Touchpanel device configure.
- Managing Active Directory Console, Group Policy, Azure cloud Active directory
- Working on physical to Azure file Server migration for using tools Robocopy
- Using the OTRS remedy for ticket management
- Working on Opsi server,
- Linux, 1+ years' work experience in installation and basic knowledge
- MySQL/DB basic knowledge
- Using tool VMware Venter converter
- Configuring and troubleshooting VMware, ESX server.
- Installation and configuration of windows server 2008 R2 & 2012 R2. 2016, 2019,2022 OS and Software Installation on Linux machine like RHEL, Ubuntu, Cent OS.
- Application/Software installation and troubleshooting as per user requirement Deploying images through SCCM server
- Core responsibilities included for complete Desktop Level Support for 2500+ users
- Installation & Troubleshooting of Customized operating system like Windows 7, Windows 8,8.1, windows 10
- Configuration and troubleshooting of local and networks printers
- Remote Desktop Management Using Lync, Skype, TeamViewer management tools.

- Monitoring McAfee, PGP, Symantec, FEP, Trend
- Micro antivirus and encryption Server
- Configuration and troubleshooting windows server 2012 R2, 2016, 2019 related Issue. Given support for Mac Book and VPN.

**Client Name -Persistent Systems Limited.**

- I had worked as **windows system Administrator** at **-Persistent Systems Limited, Pune** behalf of **VDA Info Solutions Pvt. Ltd.** from **May 2014 To July 2020**
- Working on physical to virtual migration project (P2V) on VSphere and Hyper-V
- Using tool VMware Venter converter
- Configuring and troubleshooting VMware, ESX server.
- Installation and configuration of windows server 2008 R2 & 2012 R2.
- Managing Active Directory Console.
- OS and Software Installation on Linux machine like RHEL, Ubuntu, Fedora, Cent OS.
- Application/Software installation and troubleshooting as per user requirement
- Using the BMC remedy for ticket management
- Deploying images through SCCM server
- Core responsibilities included for complete Desktop Level Support for 2500+ users
- Installation & Troubleshooting of Customized operating system like Windows 7, Windows 8,8.1, windows 10 .11
- Configuration and troubleshooting of local and networks printers
- Remote Desktop Management Using Lync Team Viewer management tools.
- Monitoring McAfee, PGP, Symantec, FEP antivirus and encryption Server
- Configuration and troubleshooting windows server 2012 R2 related Issue.
- Given support for Mac Book and VPN.
- Given remote support to Domestic and International users as per requirement.
- WebEx tool installation on Mobile Devices
- Working on AD Admin console, DHCP console, Group policy console, SCCM 2012 console, DNS console.
- Implemented WSUS/SCCM integration and created a monthly phased patching process Data Backup & Restore Management on
- Troubleshoot all Printers & Network Printers.
- Installation & troubleshooting Virtualization VMware, Hyper-V.
- Implemented WSUS/SCCM integration and created a monthly phased patching process
- Monthly windows update patch testing on testbed and deployment over the infra after testing.
- Ability to create OSD task sequences for PXE and In-place Upgrade.
- Created packages, Application and collections for software deployments.
- Maintained SCCM client troubleshooting skills on the Windows 7 OS and Windows 10 platforms.
- Troubleshooting on OS deployment related issue from SCCM console end.
- Worked on Windows 10 migration project.
- Working on Trend Micro antivirus console and client level troubleshooting.
- McAfee DE, DLP related tasks and troubleshooting from console.
- Provided technical support and remotely handled the critical issues.
- Working experience in ITIL change management process.

## **Computeck System Pune**

- I had worked as Field Support Engineer at –**Computeck Systems, Pune** from **Jan 2012 To April 2014**
- Work On Rack server (HP pro DL100)
- Quick Heal Admin console, Anti-virus
- Managing All type of software In Labs All department  
(Cad Cam, VB.Net, Pro, AutoCAD, Java, online Library Software, ERP)
- Installation and configuration RHEL, Ubuntu, Cent OS
- All campus Wi-Fi connectivity
- Responsible for maintaining all maintain 2 Server 800 PCs, Laptops 50, all printer via Remote support.
- Remote Support (VNC, Team viewer).
- Troubleshooting the networking related problems.
- Configuring Active Directory, Local Users & Groups, Local Security Policies, Account Policies, group policies in Windows Server 2008R2

## **Digicomp Complete Solution Limited Pune**

- I had worked as **Technical Support Engineer** at –**Digicomp Complete Solution Limited, Pune** from **Oct 2009 To Dec-2011**
- Troubleshooting all calls related to Operating Systems
- Setting up new network (Domain, Workgroup), and troubleshooting the network problems
- Setting up Wireless Network and server setup for various users
- Installation & troubleshooting IBM Servers
- Work as IBM server support Engineer
- Remote Support (VNC, Team viewer)
- Installation &troubleshooting MacAfee, Quick Heal Admin console
- Installation &troubleshooting Cyber roam, SonicWALL Hardware Firewall.
- Installation and configuration of windows server 2008 R2 & 2012 R2.
- Assembling & Troubleshooting of All based Computers & laptop.
- Configuration and troubleshooting windows server.
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## **Professional Accomplishments**

- Diploma in Hardware and Networking course from Netinfy Computer Institute, (2003) Nagpur
- MCITP (2010)
- CCNA (2010)
- VMWare (2016)
- Microsoft Certified Azure Administrator (AZ-104) ID-MS0991812838

## **TECHNICAL SKILLS**

- Extensive experience in installation, administration and networking in various environments.
- Thorough knowledge of, Window server 2016, Windows Server 2012: Windows Server 2008: Windows Server 2003: Windows Server 2000: Windows 10: Windows 8: Windows 7; Windows Vista; Windows XP; TCP/IP; Ghost;
- Active Directory Services; Active Directory Group Policy Objects (GPO); Group Policy Management Console (GPMC); DHCP; WINS; and DNS.
- Mail Servers (SMTP/POP/IMAP); FTP; Proxy; Wireless Communication using Wireless Routers/Access Points.
- LAN; WAN; VLAN; ISDN; Leased Lines; DSL (Broadband) connection, Dialup connection, Wireless, VPN.
- Configured; managed and done troubleshooting Mail client & server applications Office 365; Daemon; Outlook and Mozilla thunderbird mail client
- Data Backup & Restore Management on
- Troubleshoot all Printers & Network Printers.
- Installation & troubleshooting Virtualization VMware, Hyper-V.
- Implemented WSUS/SCCM integration and created a monthly phased patching process
- Monthly windows update patch testing on testbed and deployment over the infra after testing.
- Ability to create OSD task sequences for PXE and In-place Upgrade
- Created packages, Application and collections for software deployments.
- Maintained SCCM client troubleshooting skills on the Windows 7 OS and Windows 10 platforms.
- Troubleshooting on OS deployment related issue from SCCM console end.
- Worked on Windows 10 migration project.
- Working on Trend Micro antivirus console and client level troubleshooting.
- McAfee DE, DLP related tasks and troubleshooting from console
- Provided technical support and remotely handled the critical issues.
- Managing and monitoring Jamf and antivirus server for Mac device and server

## **EDUCATIONAL QUALIFICATIONS**

- B.A from Sri Satya Sai University of technology & medical sciences. Sehore
- HSC from Nagpur Board
- SSC from Nagpur Board

## **STRENGTH**

- Eager and quick learner
- Highly motivated towards work
- Visionary and good team player
- Good grasping power

## **HOBBIES**

- Playing Cricket, Surfing Internet. Listening Music, Traveling.

## **PERSONAL PROFILE**

- **Address:** Flat.No.16 B Wing, Media Shrusti Society, Manaji Nagar, Narhe, Pune- 411041
- **Gender :** Male
- **Marital Status:** Married
- **Date of Birth** :09th June 1980
- **Languages Known:** English, Marathi, Hindi

## **DECLARATION AND SIGNATURE**

I hereby declare that all the particulars stated in this Curriculum Vita are true to the best of my Knowledge and belief. In the case of suppression or distortion, I understand that my resume will be cancelled.

**Date:** - / / 2023

**Place:** - Pune.

Signature  
(Jitendra Meshram)