# Madhav Yalmate

#### **Executive IT**

#### **Contact**

madhavyalmate@gmail.com 8208489858

Adharsh Chawl Shivaji Nagar Marol,Andheri East Mumbai 400059

#### **Education**

Maharashtra Institute Of Technology

Bachelor Of Engineering 01/06/2017

Government Polytechnic Nanded

Diploma In Information Technology 12/06/2013

CHATRAPATI SHABAJI VIDAYAL MUKRAMABAD

SSC 12/03/2009

#### **Objective**

Dedicated IT consulting professional well-versed in developing creative solutions for diverse business problems and objectives. Tactical and decisive leader with self-directed and analytical mindset. Known for quickly and effectively defining IT operational obstacles and designing cost-effective solutions.

#### **Experience**

### Decimal Point Analytics Executive IT

#### 19/04/2023 To Present

- Handling office 365 admin panel for managing user, groups, applying rules, giving access to device, Nas Backup, configureand maintain inventory, policy implement for data security Firewall Handling for VPN and User Management. Email security, policy asgine to user.
- Resolved workflow issues to optimize team productivity and improve delivery times.
- Configured and implemented IT initiatives to produce measurable business value.
- Managed life cycle replacement of hardware and software.
- Oversaw development and implementation of improvements to support network operations.

## Thinkapp Solution Pvt Ltd 27/05/2021 To 18/04/2023 DESKTOP SUPPORT ENGINEER

- Consolidated multiple disparate IT environments following mergers or acquisitions, creating unified networks and platforms for improved efficiency.
- Modernized legacy systems for improved scalability and performance, enabling businesses to better support future growth plans.
- Conducted rigorous testing procedures to identify potential issues in software applications before deployment, minimizing operational disruptions.
- Reduced system downtime, proactively monitoring and maintaining network infrastructure to ensure optimal performance.

• Facilitated IT enterprise architecture across organization's enterprise transformation programs.

Troubleshooting OS: Windows 7 & 10, Win XP based VDI, issues and Internet access related issues Configuration of Printer, Lotus notes & Scanner and troubleshoot over issues Configuration & troubleshooting of all HDFC Bank Application Software like Finnone, Flexcube, Visual Studio, Oracle, Citrix ,SQL , Talisma, MS office Etc All authorized software in domain Installation& Upgradation of Symantec antivirus Software Estimation of the effort for the task, so as to meet the SLA Managed Escalation Desk VIP Ticket handling to Achieve SLA and complete within TAT Managed Service desk team and evaluate performance, create an inspiring team environment with an open communication culture. Developed team communications and information for meetings. Supervised work of contracted employees to deliver work on schedule.

#### PERSONAL INFORMATION:

Date of Birth:-29/07/1993Marital Status:- Married

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