

PRATHAMESH KULKARNI

**Desktop Support Engineer
Tesseract Solution PVT LTD.**

PROFILE To obtain a challenging position in enterprise application integration environment where technology integrates with business functionalities to enhance business process I look forward to the opportunities where I can use my analytical skills in combination with technical expertise to improve all phases of enterprise development, implementation, and maintenance.

**PROFESSIONAL
SUMMARY**

- **2.0 Year Of Experience in** Desktop Support Engineer / IT Engineer.
- Good hands-on experience on Windows Operating System Win 10/ Win 8, Win 11, Linux Operating system.
- involved in building a multi-node Operating system Installed and configured Different operating system.
- Skilled at troubleshooting Configured Networking and LAN WAN Issues.
- Experience in retrieving data from databases like MYSQL and Oracle Databases.
- Good Experience in Linux and Windows Operating system.
- Experience in Troubleshooting System OS problem and system problem .
- Experience in creating tables, partitioning, bucketing, loading and aggregating data using Hive
- Experience in using SQL, Databases, Command, IP /TCP concept
- Knowledge of Databases like mysql, MSSQL Queries.

EDUCATION

2018 - 2021

B.E In Computer Science

SAVITRIBAI PHULE PUNE UNIVERSITY, PUNE

2013-2017

Diploma

MSBTE, Mumbai.

**SKILLS &
INTERESTS**

- Windows 10 • Windows 11 • Linux • LAN • WAN • TCP/IP • Microsoft Word • Excel
- Databases • Mysql • MSSQL • Windows Firewall • Outlook Configure • System Admin

PROJECT
DETAILS

PROJECT 1 :

- **Domain worked on :** **Retail domain**
- **Technologies used :** **Windows 10,TCP/IP,remote desktop,Outlook.**

Roles and responsibilities:

- Troubleshooting OS related issue.
- Resolve window related issue, Linux issue on remote.
- Formatting desktop and installing OS, Networking Issues.
- Providing client support on remotely.
- Solve IP related issue at client side.

PROJECT 2 :

- **Domain worked on :** **Health Care.**
- **Technologies used :** **Linux, MSSQL.**

Roles and responsibilities:

- Support the application and resolve customer issues.
- Troubleshooting application issues.
- Strongly understanding the application and provide basic training to client.
- Provide customer support to on any desk.
- Solving client issues and Keep client data on databases.
- Solve the client issues on desktop or offline nature.
- Handle client data in databases and provide necessary data to client.

PERSONAL DETAILS:

NAME : Prathamesh Kulkarni.

Gender : Male.

DOB : 21/07/1998

ADDRESS :Sarswati Nagar,Panchavati, Pune – 422003.

DECLARATION

I do here by declare that the above information is true and complete to the Best of my knowledge and belief.



Name: Prathamesh Kulkarni.

Place – Pune.