



Nikhil Dilip Nikam

Experienced Senior Team Leader adept at driving operational excellence in Hexaware Technology BPS. Demonstrated track record of leading and motivating high-performing teams to deliver exceptional results. Proficient in optimizing processes results.

GET IN CONTACT

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PERSONAL DETAILS

- Total Experience 11 Years 7 Months
- Current Location Mumbai Suburban
- Date of Birth May 28, 1991
- Gender Male
- Marital Status Married

SKILLS

- Trade Settlements
- Cash Management
- Payment Processing
- BACS
- Swift
- Faster Payments
- Investigation
- ISO20022
- Swift Payments
- Client Interaction
- Email Writing
- Escalation Management
- Payment Investigation

LANGUAGES KNOWN

- English
- Marathi
- Hindi

PROFILE SUMMARY

I am a highly skilled professional with expertise in team handling, swift payments, MT103 and MT202 payments. I excel in creating MIS reports and possess excellent skills in correspondence, communication, coordination, and international fund transfers. I am experienced in trade settlement and proficient in managing documents and prioritizing work. With a comprehensive understanding of secretarial and administrative support, I provide excellent assistance to colleagues. I am committed to developing my career in the banking and financial domain. My strong interpersonal skills and attention to detail make me a valuable asset to any team or organization.

EDUCATION HISTORY

Graduation

Course	B.Com(Commerce)
College	Mumbai University
Year of Passing	2012

Class XII

Board	Maharashtra
Medium	English
Year of Passing	2009
Grade	60-64.9%

Class X

Board	Maharashtra
Medium	Marathi
Year of Passing	2007
Grade	70-74.9%

WORK EXPERIENCE

May 2016 to Present

Senior Team Lead at Hexaware Technologies

Managing 30 members team of 3 different teams. End to end escalation management contacting different banks via swift and internal departments via email

Jun 2014 to Apr 2016

Process Specialist at First Data financial services

?? Trade support for all Equity & Fixed Income Securities (Bond) trades, interacting with client through emails and calls ?? Processing all STP and Non-STP transactions & trade tickets received from all the locations Cross Border, bridge trades (for e.g., Euro clear, DTC, FED and CREST SETTLEMENT) of Global Markets on accounting & custody. ?? Sending all trades accurately in respective location live market and well before the market deadlines. Processing of trades received via SWIFT instructions or faxed instructions sent by Investment Managers of client. Build rapport & good relationship with client ?? Make certain timely and accurate settlement for all trades.

Aug 2012 to Jun 2014

Process Associate at TCS e-Serve Limited

worked with cash operations for EMEA region. Citi bank back office operations.

PROJECTS

Yellow belt certification , 243 Days

Work on client queries reduction and it help them to reduce rejection more than 40%

Query reduction, 181 Days

Return of payment reduction and improvement of payment flow