

Resume

Akshay Nalage

Phone: +91 7038797630

E-mail: akshaynalage071@gmail.com

Objective:

I would like to pursue a challenging career and strive hard to acquire knowledge and achieve higher grounds in the ever growing and innovative field of System and Networking. My areas of expertise include System Administration.

Profile:

Around 1 year of experience as **Desktop Support Engineer** in the field of Information Technology in the area of System Administration. Quick learner, Self- motivated, applying methods and technical updates in my day-to-day work with a high degree of attention and commitment to work.

Configuring and troubleshooting Windows based OS like 2007/2010.

Excellent in maintaining user Desktop and Laptop.

Outlook configuration and handling related issues.

Laptop, desktop, Printer Troubleshooting.

Communication and team building skills with ability to work independently or in a team.

Excellent technical and supervisory skills involving Installation, maintenance and troubleshooting.

Responsible for IT Asset Management

Provide remote support to the end user (Microsoft Team, Ultra viewer).

Knowledge of Active Directory, Domain, DNS, DHCP, Domain Controller

Application Support (Office 365)

Support Roles Performing as below:

Ticketing tools Used Service Desk plus.

Experience in System troubleshooting both Desktop and laptop i.e.,

Dell

Good troubleshooting skills in the areas like Operating Systems Windows 10, MS Outlook, Office 365, Software installation, etc.

Performing IT related Activities like OS configuration and formatting.

Setting up a system using Remote Desktop Connections like Any Desk, Microsoft Teams, Ultra viewer.

Professional Experience:

Worked at **Aligned Automation Pvt Ltd Pune** as Desktop support engineer from Sep-2022 Sep-2023.

Current work in Riemen Solutions Prv.Ltd Pune As IT Executive engineer

Educational Qualification:

B.E in Mechanical Engineering from Parikrama college of engineering, Ahmednagar (Pune University).

Diploma in Mechanical Engineering college of Indira Gandhi Polytechnic . (MSBTE University).

Personal Details:

Date of Birth: 25 Desember, 1998

Nationality: Indian