

Hema Jirage

Software QA Analyst | Agile | Rally

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Mumbai, Maharashtra

SUMMARY

I am an immediate joiner having 4+ years of experience in Manual testing, User Acceptance Testing, Functional Testing, End to End Testing, Regression Testing, Sanity, Retesting, Integration, System Testing, Smoke Testing, Usability Testing, Web Application Testing, API Testing, Automation Testing. Worked in **Healthcare Insurance Domain, Banking Domain, Finance and Retail Domain.**

EXPERIENCE

Trainee Software Test Engineer

Microsoft

01/2020 - 07/2021 Pune, Maharashtra

Responsible for conducting thorough software testing to ensure software quality.

- Requirement gathering from the Functional Specification and Create high level test scenario in Excel.
- Test case design, Execute test cases, Defect logging in Jira.
- Test execution and defect reporting and Tracking.
- Smoke testing, Regression testing, Identification of UI/ functional, smoke and regression test cases.
- Active participation in all daily and weekly client calls.
- GTC Flow writing, Retesting QNAR cards.
- Validation of Expected output Vs output in respective database tables using SQL.
- Which of your achievements match the job you're applying to?

Senior Software QA Analyst

CitiusTech

08/2021 - 05/2024 Mumbai, Maharashtra

In-charge of leading the QA team and planning comprehensive testing for various software products

- Involved in analyzing the requirements and communicating with product owner for better understanding of the requirements. Responsible for test deliverables, prioritizes and monitors activities to meet such dates for assigned features. Identified Test Cases and Test Data. Writing effective and optimized Test Cases in Excel and Rally using Black Box Testing techniques. Performed Functional Testing, Regression Testing Retesting, smoke testing. Written release notes and communicating with clients. Performed post release production validation. Written automation script and analyzing failed scripts. Given demo to the clients for each story and get the stories accepted also demo stories to UAT users. Identified test cases for Automation. Validation of Expected output Vs output in respective database tables using SQL. Actively participated in all agile meetings. Handling internal Audits.

STRENGTHS



Problem Solving

Applied analytical problem solving to fix 20+ bugs per sprint in the previous project.



Communication

Facilitated communications with developers and business stakeholders, improving overall project efficiency by 15%.



Attention to Detail

Detailed approach helped identify and resolve over 50+ minor defects, improving software overall performance by 30%.

SKILLS

SDLC

Agile methodology

STLC

Iterative

Quality Center

Rally

Integration Testing

Functional Testing

Black Box Testing

User Acceptance Testing

System Testing

Smoke Testing

Regression Testing

Windows

Project Audit

CERTIFICATION

ISTQB

Awarded by International Software Testing Qualifications Board (ISTQB)

EDUCATION

Batchlor of Engineering.

[Shivaji University](#)

📅 2012 - 2017 📍 Kolhapur, Maharashtra.

LANGUAGES

English Native	● ● ● ● ●	Language Native	● ● ● ● ●
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Marathi Native	● ● ● ● ●		