

RESUME

Rohit Hanamant Kamble

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Objective:

I want to become an expert in IT Industry & looking ahead to work in a challenging position which offers an opportunity to learn further in organization where my knowledge can be Improved & shared.

Educational Qualification:

Course	University/Board	Year	Percentage(%)
B.Sc	Shivaji university	2018	70
H.S.C	Maharashtra board	2015	50.77
S.S.C	Maharashtra board	2013	77

Experience:

- I have experience in 'Accel It Services Ltd' As System Engineer .(June 2023 to current working)
- I have experience in 'Teligenta infotech Pvt .Ltd' As Technical Support Engineer.(March 2022 to March 2023)

Skill Sets:

- Knowledge of OSI model .
- Knowledge of Office 365 .
- Knowledge of Networking concepts .
- Support on remotely (Eg, Teams , Any desk , Team viewer ,Zoom, etc)
- Maintain Asset Inventory .
- Knowledge of SAP for Vendors Bill Booking .
- Knowledge of Network Printer & different printers.
- Knowledge of server (2008 - 2019 R2) & active directory services ,configuring windows servers & assign different roles.
- Knowledge of Firewall .

Networking Skill :

- **Routing Protocols** : RIP , EIGRP , OSPF .
- **LAN /WAN** : IP Routing ,UDP , TCP/IP .
- **Switching** : VTP ,VLAN , STP.
- **Others** : NAT , PAT ,TCP/IP Suite, OSI Model, DHCP, DNS , Wireshark.

Roles and Responsibility:

Install, configure, and maintain computer systems, software, and peripherals.

Troubleshoot network connectivity issues and resolve any issues related to LAN and VPN.

Regular updates on system applications and browsers.

Gives L2 support in Desktops, Laptops, software, and hardware for both internal and onsite clients.

Manage addressing user tickets regarding hardware, software, and networking issues and resolve issues.

Install, configure, and maintain computer systems, software, and peripherals .

Provide technical support to end-users via phone, email.

Maintain documents & records of IT support activities .

Certification :

- CCNA

Personal Profile :

Date of Birth	:	1 st June 1997
Address	:	At/Po Sindur Tal. Jat Dist. Sangli
Gender	:	Male
Marital status	:	Unmarried
Mother Tongue	:	Marathi
Languages Known	:	English ,Hindi and Marathi

Declaration :

I hereby declare that the information furnished above is true to the best of my knowledge.

(Rohit H . Kamble)