

Key skills

- Compliance Operations
- Video Conferencing
- Active Directory Administration
- · Server Management
- Network Operations
- Asset Management
- Servicenow
- · Remote Support
- · Active Directory
- SCCM
- · Azure Active Directory
- Desktop Support
- Citrix
- VMware



Personal Information

City Sangli

Country INDIA



Languages

- MARATHI
- Hindi
- English

Prashant Shrikant Nepate.

Specialised Infrastructure Engineer









Profile Summary

working as Specialised Infrastructure Engineer at Mphasis Pune- managing audio visual devices, audio visual requirements, supporting for the issues of users devices like tables; phones, software installations and configurations, service now- working on incident, request, and change management, asset management, network support, server support, AD admin, SCCM and software deployment, compliance operations, remote support, service desk, hardware activities, network device - installation, maintenance, support, Software and hardware upgradation, VPN issues, supporting Citix, VMware, AWS, RD, platforms.



Education

MBA/PGDM, 2013

Shivaji University, Maharashtra

BCA, 2011

Shivaji University, Kolhapur

12th, 2008

Maharashtra, English

10th, 2006

Maharashtra, Marathi



Work Experience

Jun 2022 - Apr 2024

Specialised Infrastructure Engineer InKnowTech Pvt Ltd