

# CURRICULUM VITAE

**Deepak Gorakhanath Watkar**

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## Career Objectives:

Diligent and customer-focused IT professional with a proven track record in Help Desk and IT Support roles. Possessing 1 year of experience in Help Desk Executive functions, adept at providing swift technical assistance. Backed by 2.5 years of expertise as an IT Support Executive, proficient in resolving complex issues and optimizing IT infrastructure. Profound knowledge in troubleshooting, network administration, and user support.

## Experience:

### Planedge Consultant Pvt Ltd D

**May 2021 to present**

- Managed escalated technical issues, ensuring swift resolution and minimal downtime for users.
- Conducted network monitoring, troubleshooting, and proactive maintenance, ensuring optimal system performance.
- Oversaw IT asset management using Active Directory, streamlining resource allocation and software updates.
- Provided telephonic and on-site support, resolving software and hardware-related issues efficiently.
- Collaborated with cross-functional teams for IT infrastructure enhancements and upgrades.

### Microsense Networks PVT. LTD

**Sep 2019 to April 2021**

- Projects- Radisson Blue Hotel, Royal Orchid Central Pune, Royal Orchid Golden Suits Pune, ibis Hotel Pune.
- Handling large networks of 5 star and 4 star hotels.
- Provided front line technical assistance, troubleshooting software and hardware issues for end-users.
- Assisted in basic system configurations and user access management within the organization.
- Managed call logs, updated records, and generated reports for analysis and issue resolution.
- Conducted user training on software applications and system functionalities.

## Technical skills:

- Technical Troubleshooting and Support
- Network Monitoring and Administration
- IT Asset Management
- Software and Hardware Issue Resolution
- Cross-functional Collaboration for IT Enhancements
- User Training and Documentation

## Technical Proficiency:

- Operating Systems: Windows Server 2016, Windows 10, Linux
- Software Tools: Active Directory, Office 365, Google Workspace, Azure Cloud
- Networking: LAN, WAN, Routers, Switches, Firewall, TCP/IP, DNS, DHCP

## **Project Work:**

- Project name: Police / Person Tracking and Health Monitoring.

Team size: 4

Role: Team Member.

Summary: The Health Parameters and Position of That Person Will Be Sent to a Server Via Wi-Fi from anywhere and also the Device Is Light Weight and Compact to Carry around Anywhere.

## **Educational Details:**

BE(Electronics) from K.B.P College of engineering ,Satara with 63.39%

HSC from S.P Sci. & Arts College Jakatwadi, Satara with 64.61%

SSC from Bhairavnath Vidyalay Nele Kidgaon,Satara with 75.20%

## **Extra Curricular Activities:**

Participation in “D-CAD event at College”

Participation in college events, Participation in Texas instrument competition.

## **Personal Profile:**

Name: Deepak Gorakhanath Watkar

Gender: Male

Marital status: Married

Nationality: Indian

Date of Birth: 2nd December 1994

Language Known: English, Hindi, Marathi

Address: Kharadi Bypass , Pune 411014

Date:

Place:

Deepak Watkar