

# CURRICULUM VITAE

## **Rohan C. Sakpal**

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### **CAREER OBJECTIVE:**

Obtain a challenging position in the field of **Desktop support Engineer , VERITAS Backup Admin & DC Engineer** and have the opportunity to work with professional, enthusiastic individuals who strive for excellence and growth of a reputable company that welcomes creativity.

### **WORK EXPERIENCE 1:**

<b>Company</b>	:	Care Edge Risk solution
<b>Client</b>	:	CORDEX India PVT.LTD
<b>Designation</b>	:	Desktop support Engineer , VERITAS Backup Admin & DC Engineer
<b>Duration</b>	:	From 5th May 2023 to till date

### **WORKING PROFILE :**

- Add & remove user's in Specific group in Domain Server
- Handling Users remotely using Team viewer, VNC and Net Meeting.
- Installation of standard applications like MS Office, Antivirus, Mailing software's, Updating Patches etc.
- Managing Desktop, Laptop, Printer, Scanners etc.
- Resolution of user calls related to Desktop/Laptop (day to day problem fixing)
- Updated Anti-Virus tools periodically on client machines.
- Resolving the internal LAN and other network issues.
- Installation and configuration of VPN on desktop as well as on Laptop.
- Maintaining Inventory report
- Check All Scheduled Backups Completed or Not.
- Configure Backup As per Client Requirement .
- Monitor back up & as per a request take a back using VERITAS Back up tool
- Before New LTO Tapes Insert in Tape Library Take All Full Tapes Backup Restoration As per Other Team & Client Request.

- Daily Basis start the Symantec Live Updates.
- Download the windows patches and installed to all servers and computers .
- Prepare Back up report & sent it to concern team on daily basis.
- Managing data center activities
- Replace Faulty Server Hard Disk and Power Supply . Server RAM Installation.
- server mounting and unmounting .
- Check All Connectivity whenever Any Bank Link Down.
- Doing New Cable Connectivity of Members Bank as per Request .

### **WORK EXPERIENCE 1:**

**Company** : HCL Technologies  
**Client** : CORDEx India PVT.LTD  
**Designation** : VERITAS Backup Admin & DC Engineer  
**Duration** : From 1<sup>st</sup> JAN 2019 to 4th May 2023

### **WORKING PROFILE :**

- Presently working as a VERITAS Backup Admin & DC Engineer in CORDEx India PVT.LTD
  - ❖ Check All Scheduled Backups Completed or Not.
  - ❖ Configure Backup As per Client Requirement .
  - ❖ Monitor back up & as per a request take a back using VERITAS Back up tool
  - ❖ Before New LTO Tapes Insert in Tape Library Take All Full Tapes Backup Restoration As per Other Team & Client Request.
  - ❖ Daily Basis start the Symantec Live Updates.
  - ❖ Download the windows patches and installed to all servers and computers .
  - ❖ Prepare Back up report & sent it to concern team on daily basis.
  - ❖ Managing data center activities
  - ❖ Replace Faulty Server Hardware and Power Supply.
  - ❖ Check All Connectivity whenever Any Bank Link Down.
  - ❖ Doing New Cable Connectivity of Members Bank as per Request .

### **WORK EXPERIENCE 2:**

**Company** : HCL COMNET LTD.  
**Client** : State Bank General Insurance  
**Designation** : Engineer  
**Duration** : From 18<sup>th</sup> Aug 2011 to 20<sup>th</sup> DEC 2018

### **WORKING PROFILE :**

- Presently working as a Engineer providing DC Monitor support in State Bank General Insurance.
  - ❖ Monitor application, Server, Network alert.
  - ❖ Monitor back up & as per a request take a back using networker back up tool
  - ❖ Back up tape movement by daily basis.
  - ❖ Restore application and data base back up.
  - ❖ Using HPSM tool for daily call alerts.
  - ❖ Managing data center hardware
  - ❖ Managing data center activities
  - ❖ Generated back up report & sent it to concern team on daily basis.
  - ❖ Monitor AD server link and logged call and escalate to Service Provider.
  - ❖ Actively working on It-ASSETS if any entry happens or gone. Making OGP for faulty parts or returning to the Vendor. Always following security policy as per set by Customer (SBIGEN).

### **WORK EXPERIENCE 3:**

**Company** : CMS Computers Ltd  
**Client** : INDUSIND BANK (OPERA HOUSE)..  
**Designation** : FMS Engineer  
**Duration** : From 2nd jan 2011 to 15th Aug 2011

### **WORKING PROFILE :**

- Worked as a **FMS Engineer** and provided IT Support in IndusInd Bank
  - ❖ Installation and managing of windows operating system (Win98, Win2000, Win XP, Professional, Win2K3 and Win 7).
  - ❖ Installation and Troubleshooting of Hardware and Software.
  - ❖ Installation, Maintenance and Troubleshooting of PC.
    - ❖ Installation of standard applications like MS Office, Antivirus, Mailing software's, Citrix etc.
  - ❖ Installation & troubleshooting of Printers
  - ❖ Trouble-shooting LAN and related problems.
  - ❖ Manually and Dynamically TCP/IP address configuring

- ❖ Providing end user remote support for bank standard applications including Outlook configurations.
- ❖ Creating windows login ID for new joiners.
- ❖ Interact with user for daily calls & suggest solution on phone.

#### **WORK EXPERIENCE 4:**

**Company** : CMS Computers Ltd  
**Client** : Reliance Infrastructure Pvt. Ltd.  
**Designation** : FMS Engineer  
**Duration** : From 20<sup>th</sup> Jan 2009 to 1<sup>st</sup> Jan 2011

#### **WORKING PROFILE :**

- Worked as a FMS Engineer and provided IT Support in Reliance Infrastructure Pvt. Ltd.
  - ❖ Installation and managing of windows operating system (Win XP, Professional, Win2K3 and Win 7).
  - ❖ Add & remove user's in Specific group in Domain Server
  - ❖ Handling Users remotely using Team viewer, VNC and Net Meeting.
  - ❖ Installation of standard applications like MS Office, Antivirus, Mailing software's, Updating Patches etc.
  - ❖ Managing Desktop, Laptop, Printer, Scanners etc.
  - ❖ Resolution of user calls related to Desktop/Laptop (day to day problem fixing)
  - ❖ Updated Anti-Virus tools periodically on client machines.
  - ❖ Resolving the internal LAN and other network issues.
  - ❖ Installation and configuration of VPN on desktop as well as on Laptop.
  - ❖ Maintaining Inventory report.

#### **TECHNICAL SKILLS:**

- Hardware & Networking course completed from CMS Institute.
- [N+, MCSA, CCNA]

#### **EDUCATIONAL QUALIFICATION:**

- S.S.C passed Oct 1999 from holy family high school.
- H.S.C (B.A) passed Feb 2002 from Sathaey College.
- B.A passed May 2005 from Sathaey college.

#### **SOFTWARE SKILLS:**

- ❖ MS- Office (MS-Word, MS – Excel , MS – Power Point)

- ❖ Mail Client Outlook 2003, 2007, Lotus Notes, Outlook express.
- ❖ Excellent knowledge of Internet.
- ❖ Operating system Win98, Win XP, Win 2000, Win 2003, Win 2007.

#### **HARDWARE SKILL:**

- ❖ Assembling and disassembling of Pc
- ❖ Trouble shooting the networking related problems.
- ❖ All desktop and laptop configuration, and troubleshooting.
- ❖ Troubleshooting & maintenance of PCs.
- ❖ Fault finding & trouble shooting of Monitor, SMPS, and Mother Board.
- ❖ Installation of Operating Systems Win98, Win XP, Win 7, Win 2003 etc.
- ❖ Installation of device drivers & Hardware components.
- ❖ Configuration of Printer, Modem, Scanner.

#### **HOBBIES:**

- ❖ Playing and Watching Cricket
- ❖ Listening to Music

#### **PERSONAL DETAILS:**

Name	:	Rohan Chandrakant Sakpal
Date of birth	:	20 <sup>th</sup> Jun 1983
Sex	:	Male
Nationality	:	Indian
Marital Status	:	Married
Permanent Address :		B/3/C/Room No-318, Near Hanuman Mandir, M.M.R.D.A Vasahat, Subhash Nagar Rd, Nahur West Mumbai – 400078.
Mobile Number	:	+919892818707

#### **DECLARATION:**

I am very Much Confident of my Skills to work in a Team. I Here by Declare, that all the above information are true to the best of my knowledge and belief.

**Date:**

**Place:**

**(Rohan C. Sakpal )**