

# Mithilesh Kumar Shukla

Citizenship : Indian ▪ Date of birth : 10 Aug 1993  
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Contact
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I am seeking a position within the Information Technology department, To work in the environment conducive growth, where I can utilize my skills to the optimum.

## SYNOPSIS

- Manage Active Directory (Create Users & manage server policy)
- Deployment & manage of VMs on Hyper-V, Installation & configuration of Hyper-V.
- Deployment of Failover Cluster with File Server & IIS server.
- Configuration of RAID.
- Manage Storage Server (Configure NAS)
- Manage Domain controller in server
- Manage & Deploy Users permission of Folder & Drive Configure & troubleshoot Access Point, wireless router.
- Installation of Ubuntu & Linux.

## TECHNICAL SKILLS SUMMARY

**Network :-** Designing, implementing, and maintaining local area networks (LANs) for large corporate clients. Provisioning network security measures like firewalls and access control systems while monitoring network performance. Configuring routers, switches, firewalls, and wireless access points.

**Backup :-** Manage Commvault backup server and client Systems and New Lims Backup server.

**HyperV :-** HyperV virtualization of server 2016, 2019 Installation, Management, Administration

**Windows: -** Solution Designing, implementations Active Directory, DNS, DHCP

**OTHER :-**Server Virtualization technologies, Server Hardware including rack servers, Training and Knowledge Transfer, Technical Assessments and Health Checks Alignment with Best Practices.

## CARRER GLIMPSE: - Total 5+ years of experience.

### Server Supprt Engineer L1 – at Wind World India Pvt. Ltd. from 7 Dec to till date

- Responsible for Wind world tower for Technical Support on Server(Monitoring servers with monitoring tool), ,Networking & End User requirement.
- Windows & Linux Server OS installations & troubleshooting.
- Create Manage Securite Antivirus Admin portal.
- Manage VM’s Machine & Monitoring Health.
- Configure & Manage Network Printer
- Manage Commvault Backup server & New Lims Backup server & client System as well.

### Customer Support Engineer – at IPCA Laboraties from July to 2022 to till date.

- Responsible for IPCA Laboraties that consists of a centralized IT Help Desk and Technical Support on Desktop, Networking and End User requirement.
- Desktop OS installations & troubleshooting.
- Configure & Manage Network Printer.
- Troubleshooting and diagnostics system and laptop.
- Manage AD ( User creation & deletion ) & Group policy deploy & backup.
- Configuration of RAID throught software.
- Manage Domain, DHCP Server (Import & Export backup file) DNS Server

### Field Engineer – at Comnet Solution, Mumbai from Feb.2018 to July 2022.

- Troubleshooting skills in end user application issues (Email, 365, internet, Anti-virus, backup management, Outlook etc)
- Installing, Upgrading Windows Operating Systems i.e Window 98, 2000, XP3 /Vista /Windows 7/8.1/10.
- Knowledge in outlook Installation configuration and trouble shooting
- Troubleshooting of Desktop and laptop Hardware.

### Field Engineer– at Comserve Services for the period of 1.1 year.

- Troubleshooting of Desktop hardware.
- Installation of Operating system, Application softwares

Academic Qualification:

Passed S.S.C in 2009, UP board Allahabad.

Passed H.S.C in 2011, UP board Allahabad.

Passed T.Y B.A in 2015, Allahabad University

Professional Qualification:

1 years Diploma in Server Infrastructure & Data Center Operation Managemanet. ITLC Institute.

Marital Status –Married

Hobby – Cricket, travelling.

Language – English, Hindi

Date:

Signature