Plot no. 103, SK height apartment, near Marunji Road, Hinjewadi, Pune-411057 (M.H.) +91-9405782243 <u>Yogeshsen576@gmail.com</u>

• Objective: Seeking the position of System Engineer to work in a challenging and fastpaced environment where I can contribute to the company's growth while constantly developing my skills and abilities.

Professional Experience:

- As IT Support Executive at Intesome Solutions Pvt. Ltd from April 2018 to Sep 2019.
- Working as a System Engineer at Tech-Mahindra from Nov 2019 to July 2022.
- Working as a Desktop support engineer at Tata Motors from April 2023 to Sep 2023.
- Currently working as IT Support Engineer at Concentrix from March 2024 to till now.

• Certifications:

- Successfully completed CCNA (Routing& Switching) from Jetking Indore.
- Successfully completed CCNA Security from NITS Global Pune.
- Recently completed AWS solution architect from Technical Guftgu.

Professional Summary:

Over 4+ years of industry experience, which includes my present job profile as a System engineer.

Job Responsibilities:

- Operating system: windows 7, windows 8, and Windows 10, and Windows
 11
- Applications: Microsoft Office 2007,2010,2013 and 2016 (Word, Excel, PowerPoint, Outlook) & Microsoft Office 365
- Troubleshoot server hardware, OS, and network problems.
- Installation of all Microsoft series (win7.win8, win 10, win 11, and server 2012&2016)
- Microsoft Windows maintenance, dual booting, updating antivirus, updating windows
- MS Outlook configuration, backup restore, and troubleshooting

- Disk management, partition, folder sharing, access permission
- Troubleshooting Windows, outlook, teams, VDI, VPN, and security applications
- Compliance: Check the system compliance on the local side
- Antivirus update on the system with version and server connection
- System OS patch variability for better security at the system level

Technical Skills:

- Working on Linux and Windows Systems.
- Knowledge of VPC, EC2, Security Group, Auto Scaling, Snapshot, S3, EBS, ELB, SNS, CloudWatch, NACL, and EFS.
- Knowledge of the DevOps tool (Git, Ansible, Jenkins, Docker, Kubernetes)
- Basic knowledge of ADDS, SCCM, DHCP, and DNS.
- Understanding Firewall Fundamentals.
- Taking access to putty for Linux server by Using a Password or SSH Key.
- Creating User and Group Administration.
- Good Hands-on Experience with File and Directory Permission.
- File and Directory Management.
- Configuration and making Disk Partition.
- Good knowledge of LAN, IP addressing, routing, switching, subnetting, OSI Layers, VLANs, routing, and switching protocols.
- Routing protocols: RIP, EIGRP, OSPF,
- Switching protocols: STP, VTP, etc.
- Fundamentals of VPN Technology and IP security.

• Academic Qualifications:

Education	Institute	University	Year of Passing
B.E. (EC)	Shri Dadaji Institute of	Rajiv Gandhi Technical	2016
	Technology and Science,	University, Bhopal	
	Khandwa		

H.S.C	Nepa Higher Secondary	Madhya Pradesh Board	2012
	School, Nepanagar	of Secondary Education	
S.S.C	Nepa Higher Secondary	Madhya Pradesh Board	2010
	School, Nepanagar	of Secondary Education	

• Personal Details:

• Date of Birth: Dec 3, 1994

• Marital Status: Single

• Strengths: Self-motivated, Persistent

• Languages Known: English, Hindi

• Joining Status: Immediately

Declaration: I hereby declare that the aforementioned information is correct to my knowledge and belief.

Place: Pune YOGESH SEN