

RESUME

Rohit. B. Kanawade

Contact Number: +91 9595249524

Email ID: rohitkanawade24@gmail.com

Academic Qualifications :

<u>Degree</u>	<u>University/Board</u>	<u>Year of Passing</u>	<u>Name of Institution</u>	<u>Marks (%)</u>
MCA (management)	Pune University	2017	Pratibha Institute of Business Management, Chinchwad- Pune.	59.81
BCA	Pune University	2014	Indira College of Commerce and Science, Wakad-Pune	50.70%
HSC	Maharashtra Board	2009	Dr. DY Patil ACS College, Pimpri-Pune	47.33%
SSC	Maharashtra Board	2006	Hindustan Antibiotics School, Pimpri-Pune.	49.50%

Work Experience:

Name of Company: Manlitics B2B ITES (PUNE)
Duration: Feb 2020 – Till Date
Role: Sr System Administrator (Feb 2023) (Technical Support)

- Experience in L1 & L2 Technical Support.
- Monitoring users through tools.
- Coordinate with team Resolving System Issues.
- Application Support for Calling Agents.
- O365 Configuration & Troubleshooting.
- Active Directory Configuration (User Based).
- Ticketing for Hardware Support.
- Basics of Mac-OS Support.
- Resolving Application Errors.

Name of Company : **MAC Technologies (PUNE)**
Duration : April 2018 – January 2020
Role : Back-end (File Management)

- Documentation and reporting.
- Preparing reports.
- Helping HR in conducting interviews.
- Ensuring that everything is working in a perfect manner.
- Supporting administrative staff.

Name of Company : **Tata Technologies (PUNE)**
Duration : July 2015 - Feb 2016
Role : Desktop and Network Support

- Install and configure computer applications.
- Monitor and maintain computer networks.
- Resolve issues related to the network.
- Maintain procedural documents and reports.

Project Details:

➤ **MCA Final Project: National Rail Museum for Ticketing Management**

Duration: January 1, 2016, to May 20, 2016

Team size :1

The technology used: Java Script.

Operating System: Windows.

➤ **MCA Mini Project: Online Shopping**

Duration: 1 Month.

Team size:2

Technology used: Java.

Operating System: Windows.

➤ **BCA (Final year) Project: Personnel Provider System (BCA)**

Duration: 2 Months.

Team size :3

Technology used: Java.

Operating System: Windows 7-8

Technical Details:

Programming Language: C++, Visual Basic, Java, PHP

Software App : Office365 ,Visual Studio, .Net

Database: Basic of MySQL, Server 2000

Web Development : VB.net, ASP.net, Java Servlet.

Operating Systems: Windows 7,8,10 MacOS.

Personal Skills /Strengths:

- Good Communication and interpersonal skills.
- Quick Learner, able to grasp new ideas, concepts, and methods.
- Ability to work efficiently in both independent and team situations.
- Adapt to working in a fast-paced environment and adhere to deadlines.
- Proactive and committed towards work.
- Good negotiation skills.
- Working in groups and individually.

Personal Details:

Permanent Address.	534/3051 Akshay Society Sant Tukaram Nagar Pimpri Pune.
Date of Birth.	24/06/1990
Gender.	Male
Marital Status.	Single
Languages Known.	English, Hindi, Marathi
Hobbies.	Mobile Applications Games PlayStation, Playing Volleyball, Cricket.
PAN No.	BSBPK1638L
Passport.	Z3103354

Declaration:

I hereby declare that all the above details given by me are true to the best of my Knowledge.

Place: PUNE

Yours Sincerely

(Rohit Kanawade)

