Curriculum Vitae

Name: Suraj Mahadev Wagalgave

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Executive Summary:

- ➢ Professional with over 4th years of commendable success in IT
- ➢ Acted as a core member of Infra and Server Administrator.
- ➢ Expertise in IT infrastructure from implementation stage.
- ➢ Responsible for taking care of all IT Infrastructure.
- ➢ Worked and followed up various vendors for various IT services.
- ➢ Worked and monitored on AWS Cloud resources.
- ➢ Conducted & supported internal and statutory audits across various functions and ensured that appropriate controls were in place.
- ➢ Processed new Investments, Services, and maintenance procurements.
- ➢ Managed day-to-day processing of IT infrastructure.
- ➢ Handling all issues related to IT services.
- ➢ Acted as a single window in all IT Services throughout the company.
- ➢ Built & maintained vendor & client relations; evaluated vendors, managed ordering process and prepared various procurements.
- ➢ Effective communicator with exceptional interpersonal skills and hands-on experience in team leadership & imparting IT training to new hires.

Ticketing Tool:	Matrix-42, Service Now, Stratos.
IT Management Tool:	Ivanti: IT Asset & Service Management Software Solutions.
Network Tool:	Fast viewer, LANDesk,
Storage:	NetApp Storage, Veeam Backup Enterprise Manager, recuva64
Operating Systems:	Windows 11 /10 / 8 / 8.1 /7
Microsoft Servers:	Windows Server 2019 / 2016/ 2012 / 2008.
Hardware:	Workstations, Laptops, iPhones.
Software:	Office 365 / 2016 / 2010, McAfee \ Symantec Security console Microsoft Teams, Skype, AT&T VPN, Webex, Sophos,

CrowdStrike, Intune comp portal, Hub

Virtualization: VMware, Oracle Virtual Box, Hyperion, ARAS

Networking:	Servers, Firewall, Routers, Switches, industrial access point
AWS Cloud and Devops:	CloudWatch, Python, Linux, DevOps, GitHub, AWS, Systems Manager, AWS CLI Tool

Core Competencies:

Hardware/Software + Network Implementation & Maintenance Technical Troubleshooting Data Maintenance, Backup & Recovery.

Education Qualification:

Qualification	University/Board	Years	Percentage %
BSC(CS)	Pune University	2021	66%
CHNA Course	Pune University	2016 - 2018	-
HSC	Maharashtra board	2016	44%
SSC	Maharashtra board	2014	72%

Additional Qualification:

I have completed Computer Hardware & Network Administrator (CHNA) course at IANT, from Jan 2016 to March 2018, Chinchwad, Pune.

Global Certification:

Ec-Council CSCU (Certified Secure Computer User) Global Certification
Certification Number: - {ECC95733463057}

CompTIA ITF Global Certification
Certification Number: - {COMP001021116827}

CompTIA N+ Essential Global Certification
Certification Number: - {COMP001021116827}

Red Hat Certification (RHCSA) Global Certification
Certification Number**: -** {180-015-919}

IANT Certification:

 - ➢ Microsoft Certified System Administrator – MCSA
 - ➢ IANT Cisco Certified Network Associate – ICCNA
 - ➢ Undergoing training at IANT, Pune
 - ➢ Certified Ethical Hacking – CEH
 - ➢ Aws training and certification – Amazon Web Services

Work Experience:

Having **10 Month (Dec.2020 to Sep.2021)** working experience as **Global Tech (India) Private Limited** as **IT Executive**.

- ➢ Managing and maintaining networking equipment.
- ➢ Troubleshooting of hardware and software issues configured new systems, applied patches to implemented software and keep up to date OS.
- ➢ Backup management recovery and reporting.
- ➢ Systems fault finding and problem solving.
- ➢ Implementing central and distributive network connections.
- ➢ Working and Managing with Windows Small Business Server 2011 and 2008r.
- ➢ Manage Active Directory server and workstation. Manage end user accounts, permissions, access rights, Installed and
- ➢ configured DNS, DHCP of Windows Server.
- ➢ Installation and configuration of Firewall, LAN, WAN, and maintenance.
- ➢ Give permission and access through Cyberoam Firewall.
- ➢ Setting up a new network and connecting it to an existing network using a machine functioning as a router.
- ➢ Taking backup and installing ghost OS in industrial PC.

Currently working at as **AXV Technologies Private Limited** On site **Maxion Wheels Aluminum India PVT LTD** as **"IT Infrastructure Engineer" (SEP.2021 to till date)**

- ➢ Working as IT Infrastructure Engineer
- ➢ Participated in design discussion and project activity.
- ➢ Install and configure QNAP NAS drive.
- ➢ Administration of windows server.
- ➢ Configuring and Troubleshooting Outlook 2016 as IMAP Email client.
- ➢ Troubleshooting of Servers, desktops, Printers, and network issues.
- ➢ User Creation and deletion as per Business requirement on Active Directory.
- ➢ Administration of users, groups, domains.
- ➢ NAS (Network Attached Storage) & file server, setting security permissions.
- ➢ AV Client Machine for updating antivirus and virus issues with the help of Seqrite Endpoint Security Admin console.
- ➢ CrowdStrike AV installation and security admin console
- ➢ Daily updating the records against the task performed, Hardware/Software/Network
- ➢ Managing software and Hardware compliance.
- ➢ Design a better, and efficient network infrastructure for the company.
- ➢ Work on enhancing the existing network systems.
- ➢ Plan analytical and creative solutions for network-related problems for the company.
- ➢ Maintain clear and concise documentation of the network-oriented queries and their plausible solutions.
- ➢ Configure hardware and network equipment like routers, WAN accelerators, DHCP (Dynamic Host Configuration Protocol), switches, proxy servers, DNS (Domain Name System).
- ➢ Install firewall and security systems for safety from cyber-attacks, or a third party accessing confidential information, and to manage secure communication and connection within different networks.

- ➢ Maintain a database of all the information of the network system for interested parties like clients, managers, and employees.
- ➢ Work with different teams for efficient and effective communication of ideas regarding the working of different network components and operational work.
- ➢ Undertake timely updates for quality checks on the network systems.
- ➢ Enforcing policies and strategies for effective and efficient working of the systems
- ➢ Replace faulty hardware and software systems with new technologies.
- ➢ Helpdesk service now ticket tool.
- ➢ Install Network wireless cisco access point.
- ➢ Configuring and managing CISCO catalyst 9500-layer 3 Switch.
- ➢ Configuring and managing CISCO catalyst 9300-layer 2 Switch.
- ➢ Works on SDWAN.
- ➢ Works on MPLS.
- ➢ Analyze SCCM log files, provide patch management support and maintenance window operations.
- ➢ Perform installation, evaluation, maintenance, and problem resolution SCCM server.
- ➢ Device modification, network OS installation through SCCM.
- ➢ Analyze SCCM log files, provide patch management support and maintenance window operations.
- ➢ Aided in integration for DHCP.
- ➢ Add or Delete users in VPN.
- ➢ Manage Active Directory server and workstation. Manage end user accounts, permissions, access rights,
- ➢ Install and configure QNAP NAS drive.
- ➢ Good Knowledge of Networking concepts, AD, LDAP.
- ➢ Manage firewall/security systems by establishing and enforcing policies, defining, and monitoring access.
- ➢ Hands on experience on Palo Alto, FortiGate, Cisco ASA Firewalls.
- ➢ Network Security Technology - Cloud flare Monitoring and Troubleshooting.
- ➢ Incident reporting and Analysis.
- ➢ port mapping is an application of network address translation (NAT) that redirects a communication request from one address and port number combination to another while the packets are traversing a network gateway, such as a router or firewall.
- ➢ CISCO Catalyst 5000 uses the Store-and-forward switching method.
- ➢ SAP user id create and delete, password reset.
- ➢ iPhone configuration in hub and Intune (VMware) mdm server

Personal Skills:

- ➢ Innovative.
- ➢ Good Listener.
- ➢ Positive Attitude.
- ➢ Good Leadership Abilities.
- ➢ Ability to adopt and learn new technologies.
- ➢ Ability to communicate effectively with the team members.
- ➢ Capacity to work in a team or individually and take up responsibility.

Personal Detail:

- **Name: -**   SURAJ MAHADEV WAGALGAVE
- **Current City: -**   Pune, Maharashtra
- **Age & DOB**   26 years, 10th FEB 1997
- **SEX: -**   Male
- **Marital Status: -**   Unmarried
- **ADDRESS: -**   Sr. No 74/1/26 Gajraj Colony, Jyotiba Nagar, Kalewadi, Pune Maharashtra, 411017
- **Nationality: -**   INDIAN
- **Languages Known: -**   ENGLISH, HINDI & MARATHI
- **Hobbies: -**   Driving, Cricket, Social Work, Outing with Friends, Internet Surfing, Swimming
- **Contact Number: -**   +91 7875715780
- **E-mail ID: -**   suraj.wagalgave4848@gmail.com
- **LinkedIn ID: -**   https://www.linkedin.com/in/suraj-wagalgave-4a07241a3

Declaration:

I hereby certify that the above information is true and correct based on my knowledge and belief.

(SURAJ M. WAGALGAVE)
Place: Pune
Date: