

# **OMKARESH SHRINIVAS POWAR**

**IT Support & Network Engineer** 

### CONTACT



+91 7770006909 powaromkaresh@gmail.c om

### **EDUCATION**

- **Bachelor Of Computer Applications (First Class** With Distinction)
- Diploma In Electronics and Telecommunication (Second Class)
- o S.S.C (81%)

### **CERTIFICATIONS**

- CCNA
- PLC automation
- AWS (on going)

### PERSONAL SUMMARY

A bright, talented and ambitious IT support Engineer with a strong technical background who possesses self-discipline and the ability to work with the minimum of supervision. Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organize and present complex solutions clearly and accurately. Looking for a suitable IT support Engineer position with a successful and dynamic company that offers room for progression.

### WORK EXPERIENCE

Unique Computers: Under AMC with Transocean Offshore-(Currently Working from May 2023) as an IT Support & Network Engineer

### **KEY SKILLS AND COMPETENCIES**

- Worked in South Korea for 15 days as Network Infrastructure and Management Member at Okpo Shipyard
- Effective provisioning, installation/configuration, operation, and maintenance of system, hardware, software, firewall, and related infrastructure.
- Handling & monitoring Servers on Daily backups on Azure and Nutanix.
- Provide server administration and technical support to Aberdeen, Houston, Singapore and Brazil clients.
- Resolving customer issues via email, remotely and especially on the Bomgar application.
- Specialized in CAT 5, 6, 6e and Cat 7 network cabling.
- Monitor network to ensure network availability to all system users and perform necessary maintenance to support network availability t.
- Ability to prioritize and execute tasks in a support service environment and make sound decisions in emergency situations.
- Perform routine back-ups and archival of files stored on the network to assist with disaster recovery.
- Manage the configuration and operation of client-based computer operating systems.

Monitor server on daily basis

### PERSONAL SKILLS

- Enjoys working in a Team.
- Efficient in working under pressure.
- Capable to deal and work with people from various cultures.
- Flexible.
- A good communicator to solve problem through discussion of feelings and interactions with others.
- Problem solving

# **AWARDS**

Excellence Award from Management Team Year-2021, Reliance

### LANGUAGE SKILLS

- Marathi is the mother tongue.
- o Fluent in English
- Fluent in Hindi.

# SAFETY TRAINING COURSES

- First Aid
- o BOSIET
- HUET
- Basic H2S Safety
- Fire Fighting

### **PROJECTS**

- Survey the existing Network connections and for new network infrastructure.
- Installation and commissioning on Network cabling- Onshore/Offshore
- Installation and commissioning on fiber cabling- Onshore/Offshore
- Installations of Computers and servers.
- Networking and IT setup on the Drilling Rigs.
- Commissioning on Cabling for VOIP systems like AVAYA, and CISCO Communications systems
- Commissioning on IT equipment for the Rig Move Process.
- Commissioning on Analog Phone Cabling.

### NETWORK & FIBRE CABLING PROJECTS.

### Offshore Rigs: -.

**Drill Ships:** - DDKG1, Deepwater Equinox, Deepwater-

Endurance, Deepwater Aquila

Onshore: - Transocean Base Office, Kakinada Base Office (Transocean) etc.

Countries Visited: - South Korea, Singapore

<u>Present ongoing Project:</u> Commissioning on Rig Move Process, Setting up the Servers, LAN\WiFi Network on Drill Ship (Deepwater Aquila) in Korea & Singapore and AD Migrations on Rigs & Office in Perth- Australia (November 2023).

### Precious Alloys Pvt ltd (Nov 2022-April 2023) IT Support Engineer

- Working as a Desktop support engineer for the IT department
- Solving all issues related to MS Windows MS Office.
- Working with SAP application, problem-solving, and modifications
- Handling Global user calls and issues related to VPN and SAGE application.
- Handling the issues related to IVMS Hikvision software as well.
- Worked on Printers Wi-Fi routers Switches and Firewall
- Avaya IP phone installation and setup
- Troubleshooting Network issues and resolving them in time
- Troubleshooting problems related to Printers Mobile phones Fax machines CCTV
- Good team leadership qualities

# Reliance Nippon Life Insurance Kolhapur (DEC 2020 –OCT 2022) Operational Support Executive

- Handling International calls and issues related Sales Assist application.
- Handling Portfolio of remote Customers through Sales assist
- Maintaining good network environment and troubleshooting problems
- Actively working and problem solving for windows 10, 11
- Worked in a IT team as a Junior IT engineer

# APPLICATIONS KNOWN

- Nutanix
- Microsoft Azure
- Absolute
- Workday
- Self Service Ticketing Application
- Password vault
- o Grafana
- o SolarWinds
- o Live-NX
- o Cisco VPN
- FireEye
- o Bomgar

# **HOBBIES**

 Listening to music, Football, and Fishing.

### PERSONAL DETAILS

o Age: 25 Years

Sex: Male

o Marital Status: Single

o DOB: 11-12-1998

o Nationality: Indian

o Religion: Hindu Maratha

Res. Add: - Flat no 302

P2 Building,

Karvenagar, Kanjurmarg

East, Mumbai,

Maharashtra, 400042.

### **DECLARATION**

I hereby solemnly declare that the above information and particulars are true and correct to the best of my knowledge and belief.

(Omkaresh Powar)

Date: