

CRM Application that helps to book a Visa Slot

Introduction:

A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.

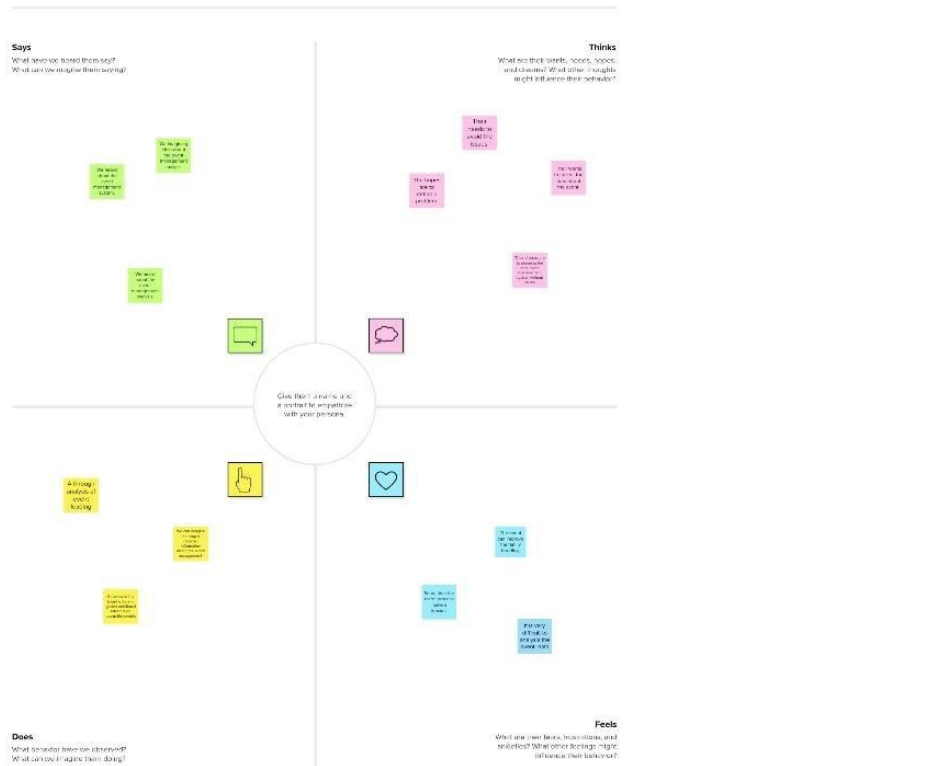
ACTIVITY-1:

Empathy map:



Build empathy

The information you add here should be representative of the observations and research you've done about your users.



2

Brainstorm

Write down any ideas that come to mind that address your problem statement.

10 minutes

TIP
You can select a sticky note and hit the pencil [switch to sketch] icon to start drawing!

Person 1

Event is the Inspiration Management	Gathering of people also a event	Event management the organization of events
Understanding screen is a common problem	When it's too late to do anything	Get detailed information on during the event first
A laptop to document our presentation	Follow a pre-event check	When planning the event understand legal requirements

Person 2

Feeling overwhelmed to plan it all on our self	Well planned before the event	Losing the attention of guests
Keep them engaged with activities	Unexpected technical issues	Complicated catering and gifting logistics
Test repeatedly and have a back up team	Uses hopper to help simplify the process	Struggling to find sponsors

Person 3

Proactively seek sponsors with a big list of options	Updating the event theme depends the relevant	Coming up with new ideas can be very much
Avoid oversteering the complexity	Events are meant to be engaging with information	An event has a lot of moving parts
And it's important to stay each task	Audio visual failures and technical issues	Selecting venues and finding vendors for events

Person 4

Over spending or not having enough money	Too many people keep a track of attendees	Uncooperative weather
Not considering little thing	Choosing the venue	Unexpected issues having a path
Start a preparation early	Clearly stated or suggestive program book to read	Thinking that having a lot of time

Person 5

Are patient and creativity	Enjoy hosting and a good person	Designed free periods
Large crowd organized	Figuring out these things	Be ready with adaptive strategies
Early warm up times at the end	Intervent guests can take a breather	Understand the objective of the event

Person 6

Selection of the right venue is vital	Effective on the event budget	Draft a plan and follow the timeline
Create content that attracts our target audience	Designing the event manage our target audience	Lead capture mechanism
Don't let poor event logistics management	Event management software make it easier	Using social media can help our time management

Person 7

Making the arrangements for the event	Food is an art but not be used to create a lasting impression	Seating management
To create a show stopping experience	Still be innovative with table decoration	Unleash our creativity with props and design for a welcoming
Arranging the chairs differently	Event backdrop can be used to offer visual stimulation	Attract our guests attention and make the stage vibrant

Person 8

Lighting is an extremely important part of the event	Incorporate a dash of technology	Event design allows planners
Unexpected issues arise anytime in the events	Follow a pre-event check	Mindmap can be useful tool
Tech and science event themes	An invite to participate	Material to post across

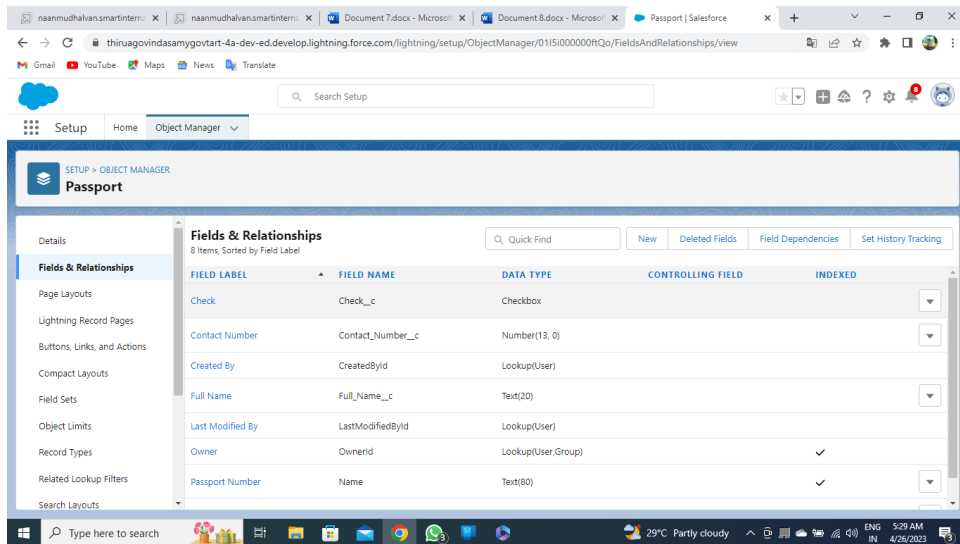
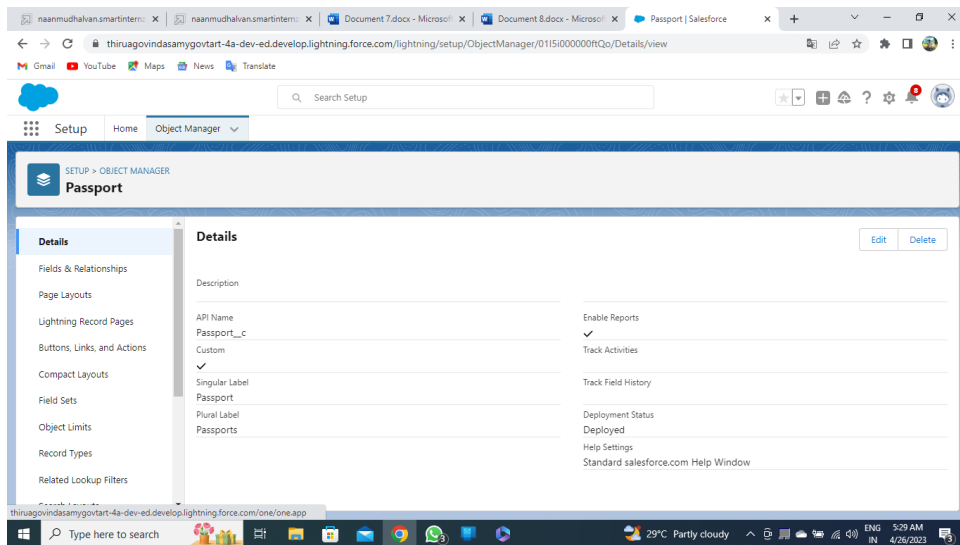
Icons: Camera, Text, People, Lightbulb, Pencil, Eraser, Dog

Objects involved in Book my visa are:

Objects	Passport	Visa slot	Payment	Reschedule\cancel
Fields	Full name	Location	Payment mode	Passport number(master)
Fields	Passport number	Time	Card number	Location
Fields	Contact number	Passport number(master)	Transaction id (auto number)	Time
Fields	Permanent number	Visa slot number	Cancel Transaction Cancel	Cancel

Activity 2: Objects:

1 Passport:



2. Visa slot:

naammudhalvan.smartintern: x | naammudhalvan.smartintern: x | Document 7.docx - Microsof | Document 8.docx - Microsof | visa slot | Salesforce x +

thiruagovindasamygovart-4a-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0115i000000R8/Details/view

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER
visa slot

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Details

Description

API Name
visa__c

Custom
✓

Singular Label
visa slot

Plural Label
visa slots

Enable Reports
✓

Track Activities

Track Field History

Deployment Status
Deployed

Help Settings
Standard salesforce.com Help Window

Edit Delete

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Fields & Relationships

4 Items, Sorted by Field Label

Quick Find

New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Passport	Passport__c	Master-Detail(Passport)		✓
visa Name	Name	Text(80)		✓

Payment:

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Search Setup

Setup Home Object Manager

payment

Details

Fields & Relationships

4 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
payment Name	Name	Text(80)		✓

Fields & Relationships

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29°C Partly cloudy

ENG IN 5:36 AM 4/26/2023

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Search Setup

Setup Home Object Manager

payment

Details

Edit Delete

Description

API Name
payment__c
Custom
✓

Singular Label
payment

Plural Label
payments

Enable Reports
✓

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Track Field History

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Help Settings
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Reschedule/Cancel:

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Search Setup

Setup Home Object Manager

Reschedule/Cancel

Details

Fields & Relationships

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Description

API Name
Reschedule_Cancel_c

Custom
✓

Singular Label
Reschedule/Cancel

Plural Label
Reschedule/Cancel

Enable Reports
✓

Track Activities

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Standard salesforce.com Help Window

Edit Delete

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Owner	OwnerId	Lookup(User,Group)		✓
Reschedule/Cancel Name	Name	Text(80)		✓

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Tabs:

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Search Setup

Setup Home Object Manager

Custom Tabs

You can create new custom tabs to extend Salesforce functionality or to build new application functionality.

Custom Object tabs look and behave like the standard tabs provided with Salesforce. Web tabs allow you to embed external web applications and content within the Salesforce window. Visualforce tabs allow you to embed Visualforce pages. Lightning Component tabs allow you to add Lightning components to the navigation menu in Lightning Experience and the mobile app. Lightning Page tabs allow you to add Lightning Pages to Lightning Experience and the mobile app.

Custom Tabs - Salesforce - Developer Edition

Custom Object Tabs

New What Is This?

Action	Label	Tab Style	Description
Edit Del	Passports	Appraise	

Web Tabs

New What Is This?

No Web Tabs have been defined

Visualforce Tabs

New What Is This?

No Visualforce Tabs have been defined

Help for this Page

https://thiruagovindasamygovart-4a-dev-ed.develop.lightning.force.com/one/on...

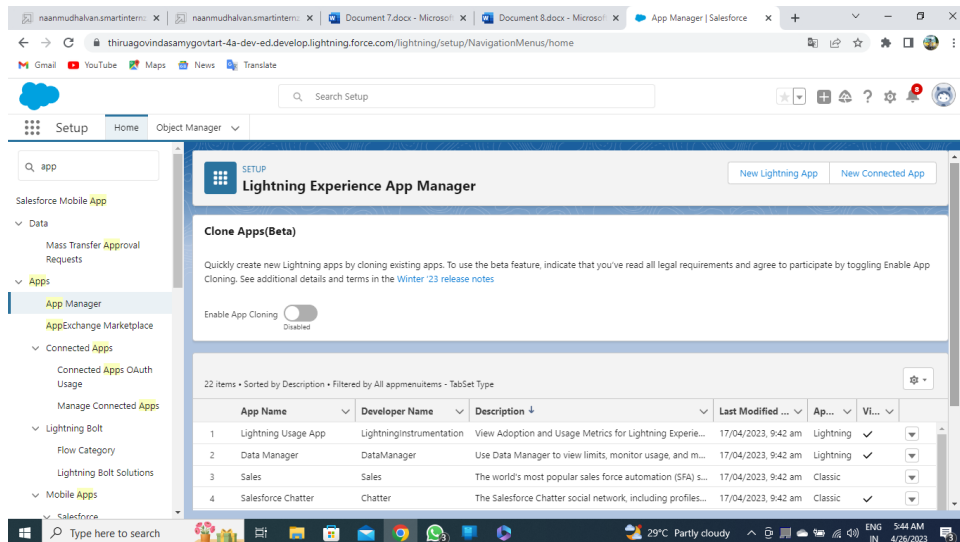
Type here to search

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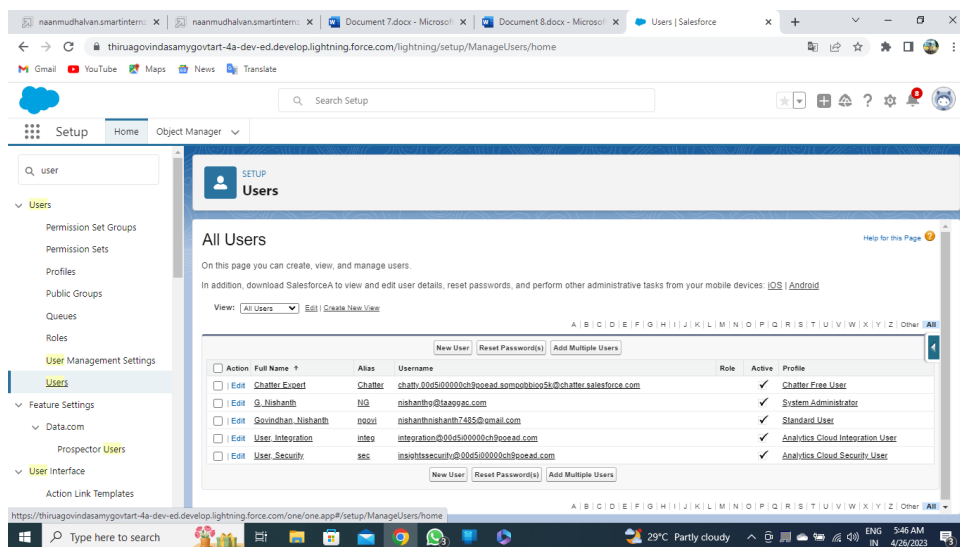
ACTIVITY:3

Creation of app:



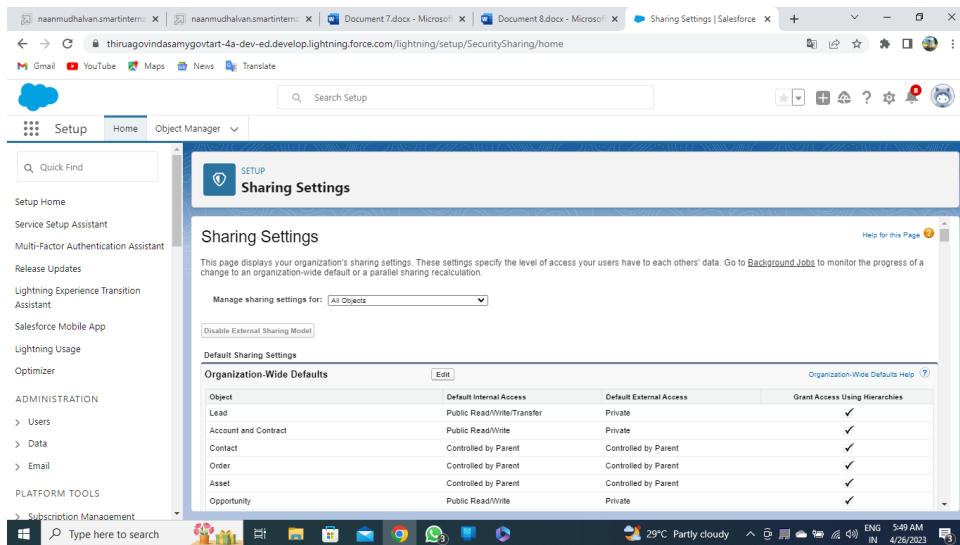
ACTIVITY 4:

Creation of User:



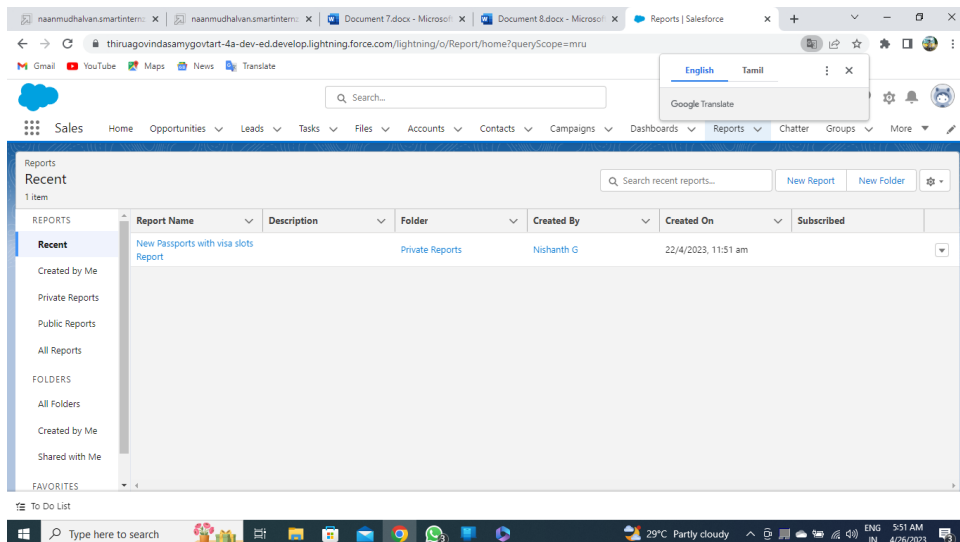
ACTIVITY 4:

OWD:



ACTIVITY 5:

Creation of Report:



TRAILBLAZER PROFILE URL:

TEAM LEADER (NISHANTH G) - <https://trailblazer.me/id/nishanth2003>

TEAM MEMBER 1 (SAKTHIVEL R) - <https://trailblazer.me/id/sakthivel143>

TEAM MEMBER 2 (SANTHOSH G) - <https://trailblazer.me/id/gsanthosh17>

TEAM MEMBER 3 (RAGUL A) - <https://trailblazer.me/id/ragul2002mt>

ADVANTAGES AND DISADVANTAGES:

1. Online booking systems and scheduling software save your staff time
2. Removing the bottleneck of phone booking systems
3. Greater sales and marketing synergy
4. Increased revenue thanks to upselling
5. A modern approach to booking
6. Can come at a cost
7. Requires internet access

CONCLUSION:

CRM Challenges of **CRM implementation** include convincing your colleagues to adopt the changes, moving from your current **software**, and more.