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ABSTRACT

Bus Booking System is a Web based application that works within a centralized network. This project presents a review on the software program "Bus Booking System" as should be used in a bus transportation system, a facility which is used to reserve seats, cancellation of reservation and different types of route enquiries used on securing quick reservations. OBTRS is built for managing and computerizing the traditional database, ticket booking and tracking bus and travel made. It maintains all customer details, bus details, reservation details. In order to achieve the design, Imo Transport Company (ITC) was chosen as a case study because of its strategic importance to Imo State. Structured Systems Analysis and Design Methodology (SSADM) was adopted. In addition, HTML and CSS language was used for the front-end of the software while the back end was designed using MySQL. The software achieved is capable of improving the customer hand and relationship management in ITC operations

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