

## **Nishant Sura**

Product Manager, UX/UI Designer, Product Research & Development.

#### **Address**



Bengaluru, Karnataka, India.

### **Phone**



+91 9121883163

#### **Email**



nishan1sura@gmail.com

#### Connect



(()) nishantsura.com



LinkedIn

## Softwares & Tools

Figma

Claude & Vo

React.js

HTML, CSS, JavaScript

Stripe & Razorpay

Jira & Confluence AI

Google Analytics & Hotjar

**AWS & Firebase** 

Low code & No code tools

**Product Management & Strategy** 



**UX/UI & Prototyping** 



**Technical & Development** 



Management

# Academics

**Bachelors of Architecture (B.Arch)** 

Vaishnavi School of Architecture, Hyderabad.

# Other Info.

Languages

English, Hindi, Telugu

## **Hobbies**

**Graphic Design** 

Football

Hiking

**Photography** 

### Overview

I come from a product design background with hands-on founder experience, specializing in building user-centric products that drive growth. I bridge design, strategy, and execution to create impactful digital experiences. With experience in both SaaS startups and global enterprises, I thrive at the intersection of design, technology, and business, turning ideas into scalable and successful products.

#### **Key Achievements**

🔽 Improved investor engagement by 40% at Mirae Assets by redesigning fund investment flows to streamline user interactions..

Reduced authentication crashes at Dell Identity by enhancing enterprise security protocols and user experience.

☑ Led user research with 200+ users across 6 countries, enabling data-driven UX decisions that significantly boosted product adoption.

☑ Increased client retention by 20x by managing UX and contributing to critical modules of Dell Premier, serving enterprise clients worldwide.

Automated stock tracking for AutoStock, reducing manual effort by focused solely. on improving HCI for local and small scale businesses.

# **Experience**

#### **Dell Technologies**

Senior Product Designer

April 2021 - July 2024

Led UX strategy for Dell Identity, designing authentication flows for 16 countries, reducing crashes and improved UX

Played a key role in Dell Premier, Dell's flagship B2B platform for business clients to manage subscriptions, payments, reports, and enterprise purchases.

Interviewed 100+ users across 6 countries and launched Dell Premier in multiple countries.

Developed WCAG-compliant accessibility enhancements, improving usability across Dell's platforms.

#### Webileapps

Visit www.miraeassetmf.co.in

Senior Product Designer

Visit Kfintech.com

October 2019 - March 2021

Designed investment flows for 20+ funds at Mirae Assets & KFintech, increasing investor engagement by 40% for a quarter.

Developed onboarding flows for Tier-2 cities, making investment accessible through language preferences.

Built investment tracking dashboards & portfolio management tools, increasing user engagement and fund management efficiency.

Led major rebranding & IPO website design for KFintech, driving 10x platform growth.

Conducted UX research and iterative design improvements, reducing drop-offs and improving conversion rates.

## **Autoluxe DXB**

Product Owner, Design & Development

Visit Autoluxe DXB

January 2025 - March 2025

Designed and developed a luxury car rental platform, integrating WhatsApp-based booking flows to increase conversions.

Built a comprehensive admin panel, reducing fleet management time, allowing hosts to track listings, pricing, and availability seamlessly.

Automated booking confirmations and availability tracking, reducing manual intervention by 70% and increasing overall platform efficiency.

Ongoing

Product Owner, Design & Development

Built a multichannel inventory management platform for real-time tracking across online and offline stores.

Implementing an Al-powered automation system to reduce manual stock entry and improve accuracy.

Creating a custom analytics dashboard to help businesses optimize inventory and logistics.

Building an AI chatbot for business owners to instantly access insights, stock updates, and performance metrics, enhancing decision-making.