

Project Design Phase

Problem – Solution Fit Template

Date	2 NOV 2025
Team ID	NM2025TMID05455
Project Name	Calculating family expenses using ServiceNow
Maximum Marks	4 Marks

About Problem–Solution Fit:

A Problem–Solution Fit Template is a structured format that helps you identify, explain, and connect a real-world problem with the solution your project provides.

It is used in the Project Design Phase to show that:

“Your idea actually solves a real problem faced by your target users.”

Purpose:

To Identify the Real Problem:

Understand the actual issue faced by users or the community that needs a solution.

To Define User Needs and Expectations:

Recognize what users require and what challenges they currently face.

To Validate the Project Idea:

Ensure that the proposed idea or system is meaningful, relevant, and worth developing.

To Design an Effective Solution:

