# Sales Analysis Report

# **Data Processing & Methodology**

- Data Cleaning & Transformation: Used Power Query for cleaning and structuring raw sales data.
- **Data Modeling**: Established relationships between datasets for accurate insights.
- Calculated Columns & Measures: Created additional insights using DAX functions to compute revenue, customer spending, and delivery efficiency.
- **Visualization Techniques**: Used **pivot tables and charts** for summarizing key performance indicators.

## **Key Insights**

#### 1. Sales Performance Overview

- Total Orders: 1,000 orders were processed.
- Total Revenue: ₹3,520,984, showing a healthy revenue stream.
- Average Customer Spend: ₹3,520.98, indicating strong purchasing power.
- Order-Delivery Time: 5.53 days on average, which can be optimized further.

#### 2. Revenue Trends

- Revenue by Occasions:
  - o Highest sales were recorded during **Anniversary**, **Holi**, **and Raksha Bandhan**, making them key occasions for promotional strategies.
  - Diwali and Valentine's Day had moderate sales, presenting an opportunity for marketing improvements.
- Revenue by Months:
  - o Revenue peaked in **February**, **August**, **and October**, aligning with key festivals and gifting seasons.
  - o Slower months like **May and June** suggest a need for seasonal promotions.

#### 3. Product & Customer Insights

- Top 5 Products Sold:
  - o The Magman Set, Quia Gift, Dolores Gift, Harum Pack, and Deserunt Box are the best-selling products, indicating strong customer preference.
- Revenue by Category:
  - Colors (29%), Cakes (21%) and Soft Toys (21%) generate the most revenue, making them
    key focus areas for inventory and marketing.
  - o Mugs and Plants contribute less, suggesting room for bundling or promotions.

#### 4. Geographical & Time-Based Trends

- Top 10 Cities by Orders:
  - Cities like **Dhanbad**, **Imphal**, and **Kavali** have the highest orders, highlighting strong regional demand.
  - o **Smaller order volumes in some cities** indicate potential for expansion.
- Revenue by Order Time Division:
  - Morning and Late Night orders generate the most revenue, suggesting consumer preference for early and late shopping.

o Early Morning sales are lowest, meaning less focus is needed on this time window.

## Recommendations

**Optimize Order-Delivery Efficiency**: Reducing the **5.53-day delivery time** can improve customer satisfaction and retention.

- 1. **Targeted Marketing for Low-Selling Months**: Introduce discounts or campaigns during **May and June** to boost revenue.
- 2. **Product Bundling & Promotions**: Since **Cakes and Soft Toys** perform well, bundling them with **low-selling items like Mugs or Plants** can increase overall sales.
- 3. **Regional Expansion Strategy**: Focus marketing efforts on **high-performing cities** while identifying potential in lower-performing ones.
- 4. Leverage Peak Sales Time: Schedule major promotional campaigns during Morning and Late Night, when consumer engagement is highest.