

# NISHIT SHAH

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**Aspiring Software Engineer** with a passion for learning and continuously improving. Skilled in **Oracle SQL, Java 8, Python, C++, and other relational databases**. Driven by a passion for continuous learning, I bring strong problem-solving skills, attention to detail, and a commitment to best practices in every project I undertake.

## EDUCATION

**Computer Programming and Analysis**, Seneca Polytechnic, Toronto, ON

January 2022 – August 2024

GPA: 3.4/4.0

## TECHNICAL EXPERTISE

<b>Programming Languages</b>	Java, C#, Python, JavaScript, C/C++, Swift, Xamarin
<b>Web Frameworks</b>	Node.js, React.js, Next.js, Express.js, Bootstrap
<b>UI/UX Technologies</b>	HTML5, CSS3, JavaScript, jQuery, AJAX, ReactJS
<b>Web Services</b>	RESTful API, JSON
<b>Databases</b>	SQL (Oracle, MySQL, PostgreSQL), MongoDB
<b>Cloud and DevOps</b>	Microsoft Azure, AWS, Docker, GitHub Actions
<b>Testing Methods</b>	Unit Testing, Selenium Testing
<b>Source Control</b>	Git, GitHub, SVN
<b>Tools</b>	MS Visual Studio, NetBeans IDE, MS SQL server management studio, Eclipse, WordPress, MS Office, Adobe Dreamweaver, SharePoint, JIRA, Katalon Studio
<b>Strong Understanding</b>	Object-Oriented Concepts, SDLC, Agile and N-tier architecture
<b>Proficiency</b>	Able to develop full stack responsive web applications

## EXPERIENCE

### Supervisor

Tim Hortons, Hamilton, ON

September 2024 - Present

- Supervise daily store operations, ensuring smooth workflows and compliance with company standards.
- Train, coach, and support team members to maintain high-quality service.
- Handle customer escalations with professionalism, ensuring positive resolutions.
- Monitor inventory and assist with ordering to minimize shortages and waste.

### IT Support - AV Technician

January 2022 - August 2024

Seneca Polytechnic, Toronto, ON

- Provided technical support for students, staff, and faculty, troubleshooting IT and AV issues.
- Used ServiceNow to log, track, and resolve incidents, ensuring timely follow-up and documentation.
- Set up and maintained AV equipment for 20+ classrooms and events weekly.
- Assisted with installation and configuration of 15+ new AV systems across campus.
- Conducted system audits and preventive maintenance to reduce downtime by 90%.

## RELEVANT SKILLS

- **Empathy, Developer, Learner, Discipline, Focus** – top 5 Strengths as per the Clifton Strength Survey
- **Fast learner** with **problem solving skills** and **analytical skills** of high quality – experience of 3 years as a problem solver in various job domains. Ready to **receive** and apply **constructive feedback** from others
- Strong **written** and **verbal communication** skills and **attention to details** with diligence
- Showcased ability to **perform under stressful situation** – worked on **urgent** and **time sensitive tasks**
- Proven **public speaking skills** – conducted knowledge sharing sessions in front of IT developers while working at Seneca Polytechnic and spoke at the college events about Technology

## PROJECTS

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**Travel Advisor** - React.js, JavaScript, Google Maps API, RapidAPI, Node.js, Git, Yarn

- Developed a dynamic Travel Advisor **web application** using **React.js** for responsive user interfaces.
- Integrated **Google Maps API** for geolocation services and **RapidAPI** for third-party travel and weather data.
- Managed development environment with **Yarn** and maintained version control using **Git**.
- Implemented efficient handling of API requests and ensured responsive design for optimal user experience.
- [Live Demo](#)

**Fragments Microservices** - Node.js, Express.js, AWS, Docker, CI/CD, GitHub Actions, Jest

- Designed and deployed a scalable **microservice architecture** on **AWS**, leveraging **AWS Cognito** for secure authentication.
- Optimized data management using **AWS DynamoDB** and **AWS S3** for enhanced performance.
- Utilized **GitHub Actions** for continuous integration and deployment (CI/CD) and performed automated testing with **Jest**.
- [GitHub](#)

**Club Hub** - React.js, Node.js, Express.js, MongoDB, Handlebars (HBS), AWS S3, Docker, Git, CI/CD, bcrypt, dotenv, Mongoose, Multer

- Developed Club-Hub, a **full-stack web application** designed to streamline and enhance student engagement at an imaginary Maple Leaf Public School.
- Implemented user authentication with secure password hashing using **bcrypt** and session management with **Express-session**.
- Designed and built **RESTful APIs** with **Node.js** and **Express.js** for seamless communication between the client and server.
- Integrated **AWS S3** for efficient storage and retrieval of multimedia content, ensuring scalability and data management.
- Utilized **MongoDB** with **Mongoose** for database management, handling user data, club activities, and event scheduling.
- Developed a dynamic, responsive UI using **React.js** and **Handlebars**, ensuring a smooth user experience.
- Employed **Docker** for containerization, simplifying development and deployment processes.
- Managed the project lifecycle with **Git** and implemented continuous integration and deployment (CI/CD) pipelines using **GitHub Actions** for automated testing and deployment.
- Collaborated with a team to meet project milestones, enhancing student interaction by over **20%**.
- [GitHub](#)