# **NISHITHAPS**

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#### **WORK EXPERIENCE**

Infosys Bangalore, Karnataka

#### Technology Analyst

- Designed, developed, and managed end-to-end ETL workflows to extract data from multiple sources, including APIs, Azure, and Excel, transforming it into suitable formats and loading it into PostgreSQL databases.
- Maintained and optimized development, staging, and production environments, achieving 99.9% system uptime and seamless pipeline execution.
- Authored and executed complex SQL queries and PostgreSQL stored procedures, reducing manual data processing time by 30% and enhancing decision-making with actionable insights.
- Automated recurring processes, reducing downtime by 40% and increasing overall data pipeline efficiency by 25%.
- Collaborated with cross-functional teams, gathering data requirements from stakeholders across 5+ departments and delivering tailored solutions aligned with business goals.
- Conducted rigorous testing of ETL workflows, ensuring 100% data accuracy and system reliability across all environments.
- Authored comprehensive documentation, including test reports, workflow guides, and user manuals, improving team knowledge transfer efficiency by 20%.
- Leveraged basic Azure tools and Linux commands to streamline processes, troubleshoot technical issues, and minimize resolution time by 15%.
- Operated within an Agile framework, contributing to sprint planning and reviews, improving team productivity by 10% quarter-over-quarter.
- Trained and mentored a team of 5 members, scaling their skills to handle critical tasks independently within 3 months.

#### **EDUCATION**

#### Mangalore Institute of Technology and Engineering (MITE), Moodbidri

Bachelor of Engineering: Electronics and Communication

### **Technical Skills**

- Programming Languages: Python, SQL, Basic Java
- Database Management: PostgreSQL
- Data Analysis and Visualization Tools: Excel, Power BI, Matplotlib, Seaborn, Plotly
- ETL and Big Data Technologies: ETL Processes, PySpark
- Cloud Platforms: Microsoft Azure

## **Courses and Certifications**

- Microsoft Certified: Power BI Data Analyst Associate
- Power BI Course SkillNation
- PwC Switzerland Power BI Job Simulation on Forage (Forage)
- Tata Data Visualisation (Forage)
- Accenture Job Simulation (Forage)

- SQL Server for Data Analysis Alison
- Diploma in Microsoft Excel for Beginners and Experts Alison
- Python for Data Science Alison
- Data Engineering on Microsoft Azure Udemy
- The Complete Python Pro Bootcamp Udemy

## **Projects**

# Work Project

- > Designed and developed an end-to-end ETL workflow to ingest, clean, and transform data from multiple sources (Excel, APIs, Azure) using in-house ETL tools and PostgreSQL stored procedures.
- > Managed data storage in PostgreSQL, ensuring integrity, efficient retrieval, and seamless data transfer to downstream systems for further processing.
- Worked in an Agile environment, collaborating with cross-functional teams to optimize workflows, enhance data processing efficiency, and ensure timely project delivery.

# PowerBI - Tata Data Visualisation: Empowering Business with Effective Insights Job Simulation on Forage

- Completed a simulation involving creating data visualizations for Tata Consultancy Services
- Prepared questions for a meeting with client senior leadership
- > Created visuals for data analysis to help executives with effective decision making

## • PowerBI - PwC Switzerland Power BI Job Simulation on Forage

- > Demonstrated expertise in data visualization through the creation of Power BI dashboards that effectively conveyed KPIs, showcasing the ability to respond to client requests with well-designed solutions.
- > Strong communication skills reflected in the concise and informative email communication with engagement partners, delivering valuable insights and actionable suggestions based on data analysis.
- > Leveraged analytical problem-solving skills to examine HR data, particularly focusing on gender-related KPIs, and identified root causes for gender balance issues at the executive management level, highlighting a commitment to data-driven decision-making.

# • Excel - Coffee Sales Analysis Dashboard

- > Developed an interactive Excel dashboard to analyse coffee order data using Pivot Tables to visualize total sales trends, sales by country, and top 5 customers.
- > Added slicers for dynamic filtering by roast type, size, and loyalty card status to enhance data analysis.

## • SQL and Excel - Bank Loan Report Dashboard

- > Analyzed loan data using SQL queries in SQL Server Management Studio (SSMS) to extract key insights on loan applications, funded amounts, repayments, and financial KPIs.
- > Developed an interactive Excel dashboard with visualizations, including trend analysis, regional distribution, loan purpose breakdown, and borrower insights, to support data-driven decision-making.

## • Microsoft Azure – End to End Azure Data Pipeline

- > Designed and implemented a scalable ETL pipeline using a Bronze-Silver-Gold architecture in Microsoft Azure.
- > Ingested data via API into Azure Data Factory (Bronze layer Data Lake Gen2) and transformed raw data using Spark in Databricks (Silver layer).
- > Built a data warehouse in Azure Synapse Analytics (Gold layer) and integrated it with Power BI for data visualization and reporting

More Project Details available on the Portfolio () and Github ()