

Nitesh Singh

Software Developer

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Objective	Results-driven Software Engineer with 2+ years of experience in full-stack development, testing and deployment of scalable software solutions. Proficient in C#, JavaScript, jQuery and .NET frameworks. Known for strong problem-solving skills, effective team collaboration, and a proven ability to quickly adapt to new technologies and complex business environments.
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Education	SSC New Era English High School Maharashtra Board	Completed March 2015
	HSC, Science RKT College of Arts Science and Commerce Maharashtra Board	Completed February 2017
	Computer Science, Bachelor of Science Saket College of Arts, Science & commerce Mumbai University	Completed April 2020
	Master's in Information Technology Saket College of Arts, Science & commerce Mumbai University	Completed April 2022

Key Skills	C# .Net JavaScript	HTML CSS MySQL Server
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Experience	Biztran Solutions Pvt Ltd: (Feb 2025 – July 2025) <ul style="list-style-type: none">Led the RIL ERP project, managing 2 developers (Desktop and Flutter) and successfully delivered 6+ core modules within 1 month, including Delivery Challan, GRN, and Master Data Management (Company, User, Account, Branch, Product, BOM) with QR code scanning integration.Developed and upgraded the EasyChat Marketing CRM Flutter app, improving process speed by 40% and enabling real-time WhatsApp messaging and campaign scheduling via WhatsApp Cloud API integration. Delivered a fully redesigned UI for enhanced user experience.Implemented Redis caching in VSPCRM Cloud ERP, reducing data retrieval time from several seconds to sub-second speeds, increasing database access efficiency by up to 10x and ensuring seamless softphone (Zoiper/X-Lite) integration.Optimized WinnerScreen ERP performance, reducing page load times from 8–9 seconds to just 3 seconds (over 65% improvement) by optimizing API calls and background image processing.Gained hands-on expertise in VB.Net, Flutter, Redis, Node.js APIs, Linux, and Google Cloud Platform (GCP), including independent setup and hosting of Redis servers on Linux cloud environments to enable real-time
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communication with VB.Net desktop applications.

- **Collaborated closely with project managers, cross-functional teams, and clients** to ensuring **100%** on-time delivery.

Care Centrix Pvt Ltd : (Jun 2024-Dec2024)

- Conducted thorough testing and debugging to ensure software quality and reliability.
- Contributed to the design and implementation of core HRMS features such as employee profiles, asset approval and leave approval using C# and ASP.NET.
- Enhanced system workflows, improving user experience and reducing manual intervention by **approximately 30%**.

Eresource Infotech Pvt Ltd: (Mar 2023 – May 2024)

- Provided end-user support for **MVPL and TLPL ERP projects**, resolving issues with a **first-response fix rate of over 85%**.
- Proactively identified recurring problems and implemented preventive measures to reduce repeat issues by **approximately 50%**.
- Collaborated with cross-functional teams to analyze user needs and translate them into technical specifications.
- Wrote clean, efficient, and scalable code using C# .Net JavaScript and MS SQL Server.
- Conducted thorough testing and debugging to ensure software quality and reliability.
- Provided technical support and assistance to end-users as required

Soft skills

- Observation
 - Decision making
 - Communication
 - Multi-tasking
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