NITESH SINGH

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EDUCATION

Mumbai University	**Aug 2020 – Apr 2022**
Master's in Information Technology	
Saket College of Arts, Science & Commerce	**Jun 2017 – Apr 2020**
Bachelor of Science in Computer Science	
RKT College	**Jun 2015 – Mar 2017**
HSC (Science)	
New Era English High School	**Jun 2014 – Mar 2015**
SSC	

TECHNICAL SKILLS

Languages & Tools:
C#, VB.NET,JavaScript, HTML, CSS,Postman,Node.js,Angular,MVC,Linux,API,Git,Excel
Frameworks :
.NET,ASP.NET, MSSQL Server,Redis

WORK EXPERIENCE

Biztran Solutions Pvt Ltd   **Feb 2025 – Jul 2025**
• Led RIL ERP project and delivered 6+ modules in 1 month including GRN, Delivery Challan, and Master Data Management with QR integration.
• Upgraded EasyChat CRM app, improving speed by 40%, enabling real-time WhatsApp messaging via WhatsApp Cloud API.
• Implemented Redis caching in VSPCRM ERP, reducing retrieval time significantly and enabling softphone integration.
• Optimized WinnerScreen ERP, reducing load times by over 65%.
• Gained hands-on experience in VB.Net, Flutter, Redis, Node.js APIs, Linux, GCP, and Redis cloud setup.
• Ensured 100% on-time delivery by collaborating with PMs, teams, and clients.

Care Centrix Pvt Ltd   **Jun 2024 – Dec 2024**
• Spearheaded functional testing and debugging of core HRMS modules to ensure production-grade stability and performance.
• Designed and implemented employee profiles, asset approval, and leave workflows using C# and ASP.NET, improving process transparency and reliability.

• Streamlined user experience by automating manual workflows, cutting administrative overhead by ~30% and enhancing system adoption.

Eresource Infotech Pvt Ltd   **Mar 2023 – May 2024**
• Delivered end-user support for MVPL and TLPL ERP systems, achieving an 85%+ first-response resolution rate and maintaining high customer satisfaction.
• Engineered preventive solutions to recurring issues, driving a 50% reduction in repeat support tickets across modules.
• Collaborated with cross-functional teams to gather requirements and convert user feedback into clear technical specifications.
• Developed scalable backend components using C#, JavaScript, and SQL Server, ensuring performance, maintainability, and modular architecture.
• Managed software QA and technical support, executing thorough testing protocols to ensure production-grade reliability.

PERSONAL PROJECTS

WhatsApp Web Bulk Message Sender   **Jan 2025**
• Built a tool that automates bulk messaging via whatsapp web using javascript automation and browser scripting.
• Designed with rate limit to ensure compliance with ethical messaging standards.
• GitHub : https://github.com/Nitesh-singh-1/WhatsAppWebExtension.git

JobPortal Web App   **In Progress as of Jul 2025**
• Developing a full-stack job portal using Asp.Net Core , Angular and Sql Server.
• Planned features include login/signup, job listing, resume uploads, recuiter dashboard, and application tracking
• Project currently in early setup phase(structure, database schema planning).
• GitHub : https://github.com/Nitesh-singh-1/jobPortal.git

SOFT SKILLS
• Observation
• Decision Making
• Communication
• Multi-tasking