

NITESH PITHANI

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Objective

Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

WORK EXPERIENCE:

Company Name-Key Information Technology Dubai UAE

Position – Business Development – Enterprise Projects

September '2019-Present

Description:

- Worked as Solution Consultants in IT Infrastructure Projects which includes edge to edge computing
- Overall Project management including engagement with Decision Makers , gathering the requirements for long term Infrastructure solution
- Collaborated with the Solution Designers and Product Managers for designing the optimal solution based on the analysis of Current Infrastructure.
- Experience in handling full turnkey projects, engaged mainly with the Dell Global Clients .
- Coordinated with teams from multiple projects to make sure the implementation aligns with the need & limitations of the projects.
- Worked on drafting the requirements & took charge of the implementation of multiple enhancements, prompts, nudges from both employee and supervisor perspective
- Assisting Clients in improving Business Process with IT Infrastructure and helping them transforming digitally.
- Excellent Communication , Problem Solving

Training:

- Dell Enterprise Solution Certifications

Company Name - Accenture Services Pvt Ltd, Pune, India

Position – Associate Software Developer

August '2018-May '2019

Description:

To elate client collaboration space from SharePoint 2010 to 2013 and O365 with application of governance policies and streamlines.

Roles and Responsibilities:

- Worked in project as a Business Analyst for a Candidate and Employee facing Chatbot, which is an NLP and AI based Virtual Agent which answers candidates and Employees queries
- The Chatbot catered to the recruitment process, from screening to onboarding, while the one for employees catered to the HR and management segments
- Worked with the Product Owner and AMs, translated the requirements to user stories , along with the analysis & preparation of As Is - To Be
- Interacted with multiple business POCs across all entities, been having regular connects with them for the reviews
- Gave walkthroughs and demos for multiple go live features intents as per a defined release plan
- Provided End-to-End Support from gathering requirements to solution design, User Acceptance Testing, and production deployments
- Understanding in process modeling using UML Diagrams like Use Case, Activity, Sequence and Class Diagrams along with Specifications
- Conducted UATs for signoffs from business POCs and stakeholders
- Prepared the Backlog and drafted requirements according to the ever-changing business needs , planned and created release items along with backlog readiness, also supported the scrum master in the successful completion of the sprint
- Connected with stakeholders to establish prioritize project scope, and delivery of an optimal solution, to educate users by giving a demo and walkthrough, favorable business provided support/suggestions to better the product quality as well as improve the user experience.
- Collaborated with the design team to finalize the look and feel of the feature & authenticity of the content

Training:

- Attended training sessions organized by the Accenture and cleared all assessments on C, SQL, Java, JavaScript, HTML, and C#.

Achievements:

- Received zero escalations and ensured 100% service-level agreement (SLA) adherence throughout the project duration.

Technical Skills:

- **Software's:** - Java, Microsoft Office, CRM software.

Personal Details

- **Nationality** : Indian
- **Date of Birth** : 28-06-1996
- **Marital Status** : Single
- **Visa Status** : Residence Visa
- **Languages Known** : English, Hindi, Sindhi, and Gujarati.

Skills:

- Team player
- Can work under pressure and Strict Deadlines
- Excellent Interpersonal Skills
- Project Management
- Client Management
- Ownership
- Accountability

EDUCATIONAL QUALIFICATION:

DEGREE	YEAR	INSTITUTE/SCHOOL	UNIVERSITY / BOARD	PERCENTAGE
B.E. – Electronic & Communication	2018	L.D. College of Engineering	Gujarat Technological University (GTU)	7.81 CGPA
HSC	2014	ST. Xavier's High School	GSHSEB	76%
SSC	2012	Kishore Gurnomal Kanjani School	GSEB	90%

CERTIFICATES AND TRAINING:

- Certificate in Internet of things from Dell.
- Certification in Basics of PLC on May 2016 **SIEMENS**.
- Certificate in C Programming & Utilization on 23rd Nov 2014 from **Gujarat Knowledge Society (GKS)**.
- Pursuing certification in Java from **Oracle**.
- Certification in Hyper Converged Infrastructure from Dell.
- NCFM financial market certificate

HONOURS AND AWARDS:

- Awarded **Second prize** at State Level Competition KAIZEN-2018(Projects Open House)
- Secured **1st Position** in Code War event in GTU TECHFEST 2017.
- Secured 1st **Position** in VAAK YUDDHA in Lakshya Techfest 2016.

POSITIONS OF RESPONSIBILITY:

- **Volunteered** in Rang Amaizi-2019 organized by **National Service Scheme (NSS)**.
- **Central Coordinator** at **NATIONAL LEVEL LAKSHYA FEST 2017**.
- **Member** of club **Robocon LDCE** during **2015-2016**.