**NITESH PITHANI**

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# Objective

Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

# WORK EXPERIENCE:

## Company Name-Key Information Technology Dubai UAE

*Position –Enterprise Projects September’2019-Present*

## Description:

* Worked as Solution Consultants in IT Infrastructure Projects which includes edge to edge computing
* Overall Project management including engagement with Decision Makers , gathering the requirements for long term Infrastructure solution
* Collaborated with the Solution Designers and Product Managers for designing the optimal solution based on the analysis of Current Infrastructure.
* Experience in handling full turnkey projects, engaged mainly with the Dell Global Clients .
* Coordinated with teams from multiple projects to make sure the implementation aligns with the need & limitations of the projects.
* Worked on drafting the requirements & took charge of the implementation of multiple enhancements, prompts, nudges from both employee and supervisor perspective
* Assisting Clients in improving Business Process with IT Infrastructure and helping them transforming digitally.

**Training:**

* Dell Enterprise Solution Certifications

## Company Name - Accenture Services Pvt Ltd, Pune, India

*Position – Associate Software Developer August’2018-May’2019*

## Description:

To elate client collaboration space from SharePoint 2010 to 2013 and O365 with application of governance policies and streamlines.

## Roles and Responsibilities:

* Worked in project as a Business Analyst for a Candidate and Employee facing Chatbot, which is an NLP and AI based Virtual Agent which answers candidates and Employees queries
* The Chatbot catered to the recruitment process, from screening to onboarding, while the one for employees catered to the HR and management segments
* Worked with the Product Owner and AMs, translated the requirements to user stories , along with the analysis & preparation of As Is - To Be
* Interacted with multiple business POCs across all entities, been having regular connects with them for the reviews
* Gave walkthroughs and demos for multiple go live features intents as per a defined release plan
* Provided End-to-End Support from gathering requirements to solution design, User Acceptance Testing, and production deployments
* Understanding in process modeling using UML Diagrams like Use Case, Activity, Sequence and Class Diagrams along with Specifications
* Conducted UATs for signoffs from business POCs and stakeholders
* Prepared the Backlog and drafted requirements according to the ever-changing business needs , planned and created release items along with backlog readiness, also supported the scrum master in the successful completion of the sprint
* Connected with stakeholders to establish prioritize project scope, and delivery of an optimal solution, to educate users by giving a demo and walkthrough, favorable business provided support/suggestions to better the product quality as well as improve the user experience.
* Collaborated with the design team to finalize the look and feel of the feature & authenticity of the content

**Training:**

* Attended training sessions organized by the Accenture and cleared all assessments on C, SQL, Java, JavaScript, HTML, and C#.

## Achievements:

* Received zero escalations and ensured 100% service-level agreement (SLA) adherence throughout the project duration.

**Technical Skills:**

* **Software’s: -** Java, Microsoft Office, CRM software.

# Personal Details

* **Nationality** :Indian
* **Date of Birth** : 28-06-1996
* **Marital Status** : Single
* **Visa Status** : Residence Visa
* **Languages Known** : English, Hindi, Sindhi, and Gujarati.

**Skills:**

* + Team player
  + Can work under pressure and Strict Deadlines
  + Excellent Interpersonal Skills
  + Project Management
  + Client Management
  + Ownership
  + Accountability

# EDUCATIONAL QUALIFICATION:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **DEGREE** | **YEAR** | **INSTITUTE/SCHOOL** | **UNIVERSITY / BOARD** | **PERCENTAGE** |
| B.E**.** – Electronic & Communication | 2018 | L.D. College of Engineering | Gujarat Technological University  (GTU) | 7.81 CGPA |
| HSC | 2014 | ST. Xavier’s High School | GSHSEB | 76% |
| SSC | 2012 | Kishore  Gurnomal Kanjani School | GSEB | 90% |

**CERTIFIATES AND TRAINING:**

* Certificate in Internet of things from Dell.
* Certification in Basics of PLC on May 2016 **SIEMENS**.
* Certificate in C Programming & Utilization on 23rd Nov 2014 from **Gujarat Knowledge Society (GKS).**
* Pursuing certification in Java from **Oracle.**
* Certification in Hyper Converged Infrastructure from Dell.
* NCFM financial market certificate

# HONOURS AND AWARDS:

* Awarded **Second prize** at State Level Competition KAIZEN-2018(Projects Open House)
* Secured **1st Position** in Code War event in GTU TECHFEST 2017.
* Secured 1st **Position** in VAAK YUDDHA in Lakshya Techfest 2016.

# POSITIONS OF RESPONSIBILTY:

* **Volunteered** in Rang Amaizi-2019 organized by **National Service Scheme** (**NSS)**.

## Central Coordinator at NATIONAL LEVEL LAKSHYA FEST 2017.

* **Member** of club **Robocon LDCE during 2015-2016**.