

Call Center Details

912K

Sum of Talk duration seconds

4054

Sum of Answeredcount

5000

Count of Satisfaction rating

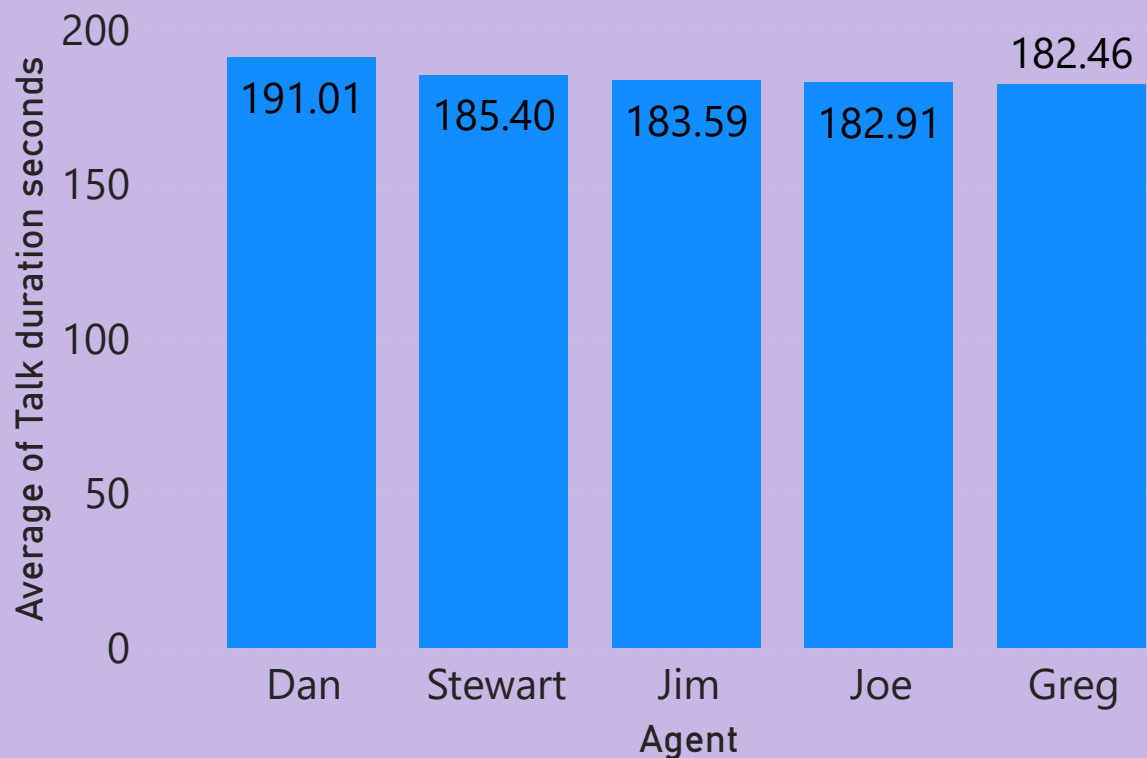
54.75

Average of Speed of answer in seconds

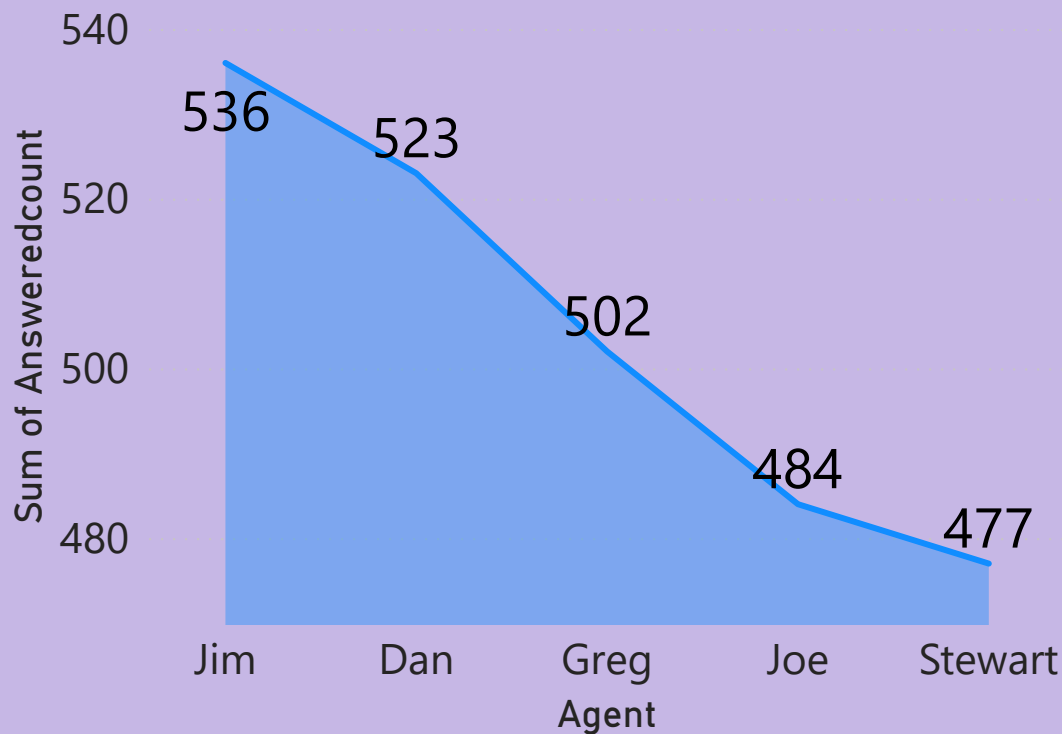
Date

All

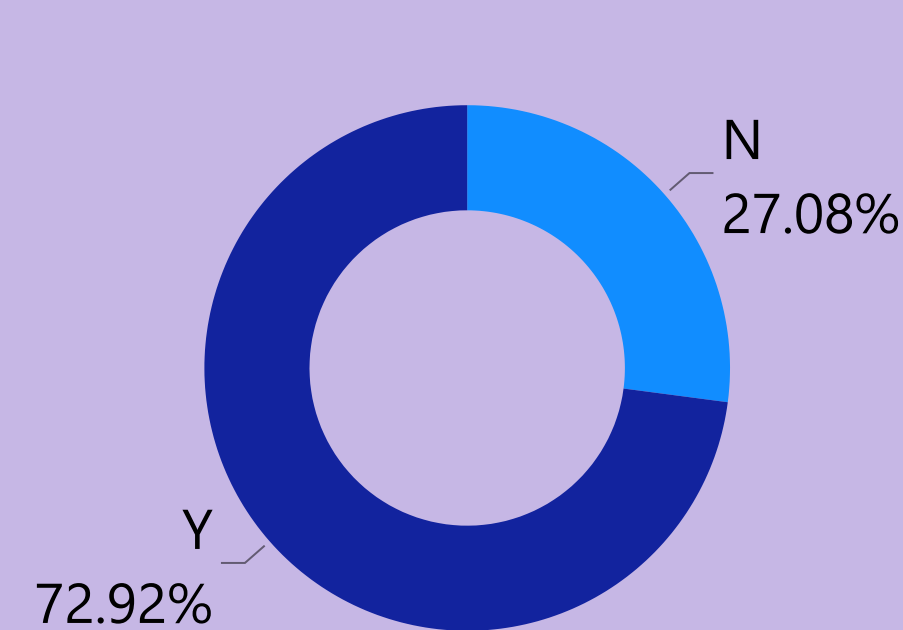
Average of Talk duration seconds by Agent



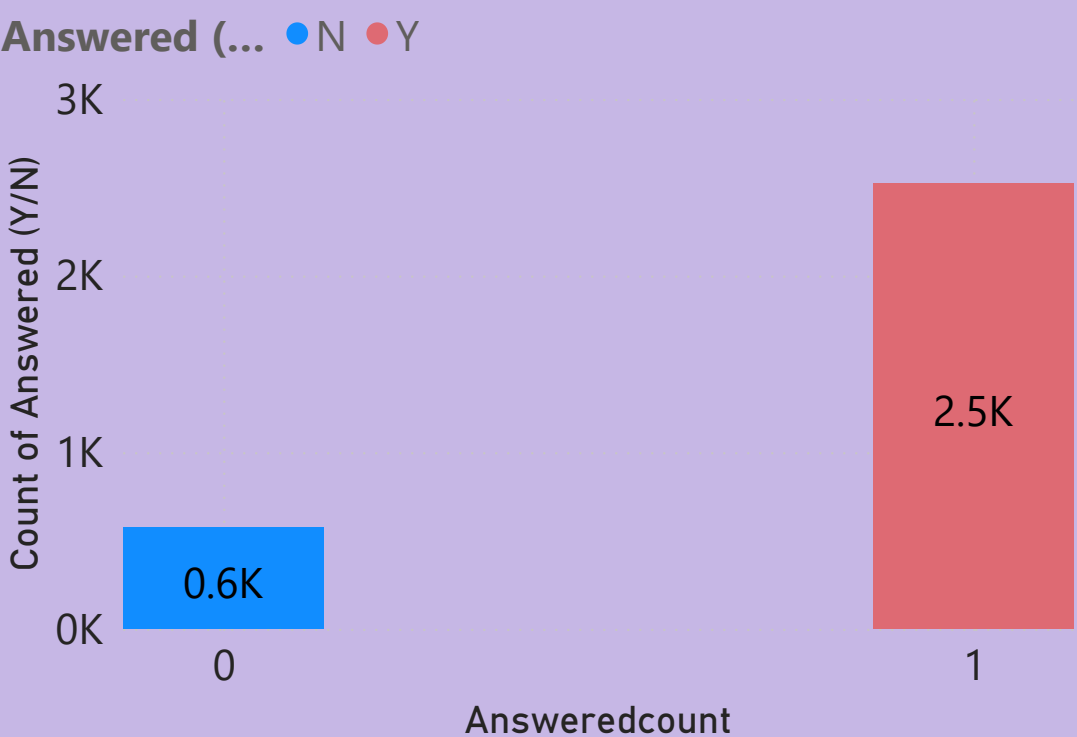
Sum of Answeredcount by Agent



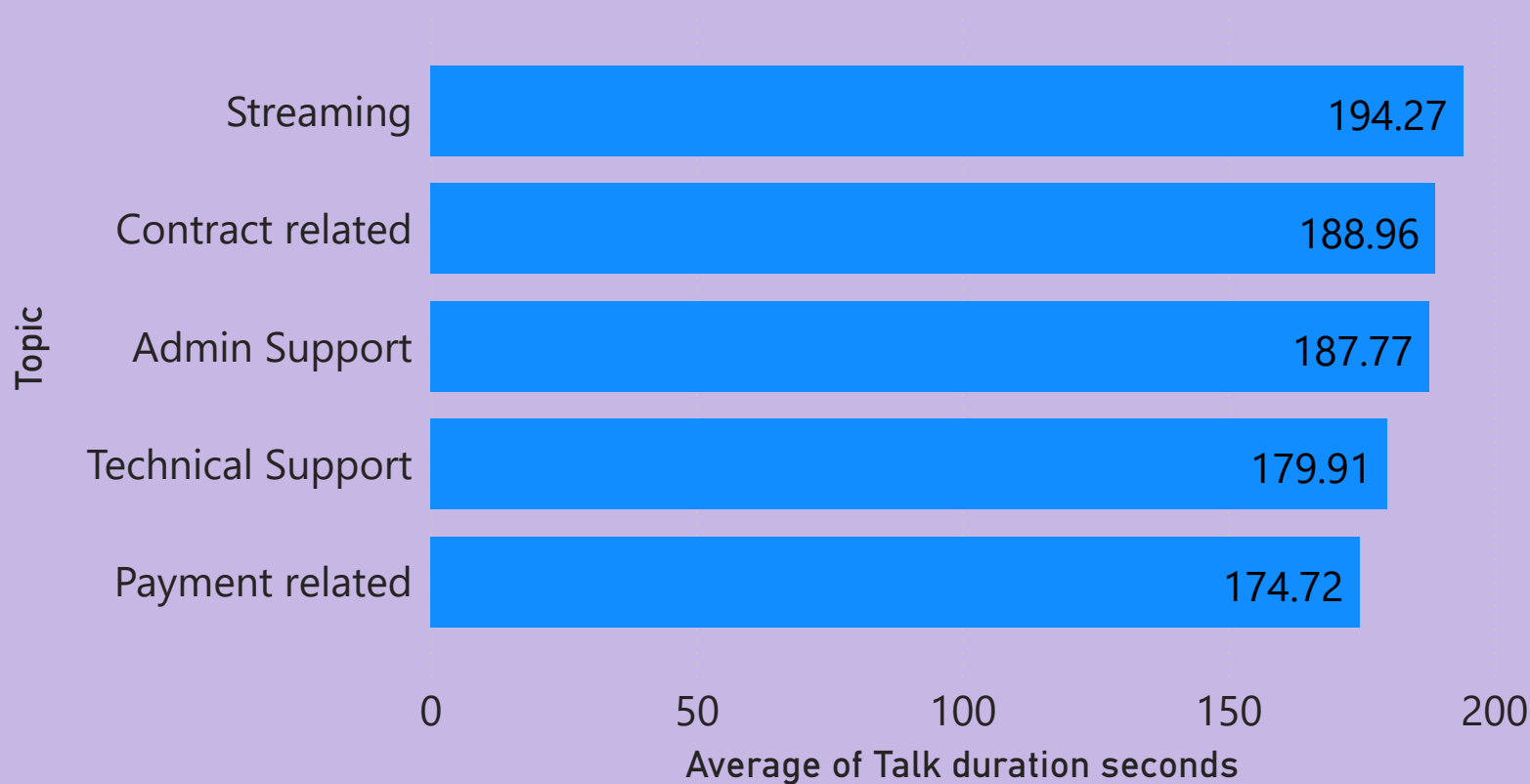
Count of Resolved



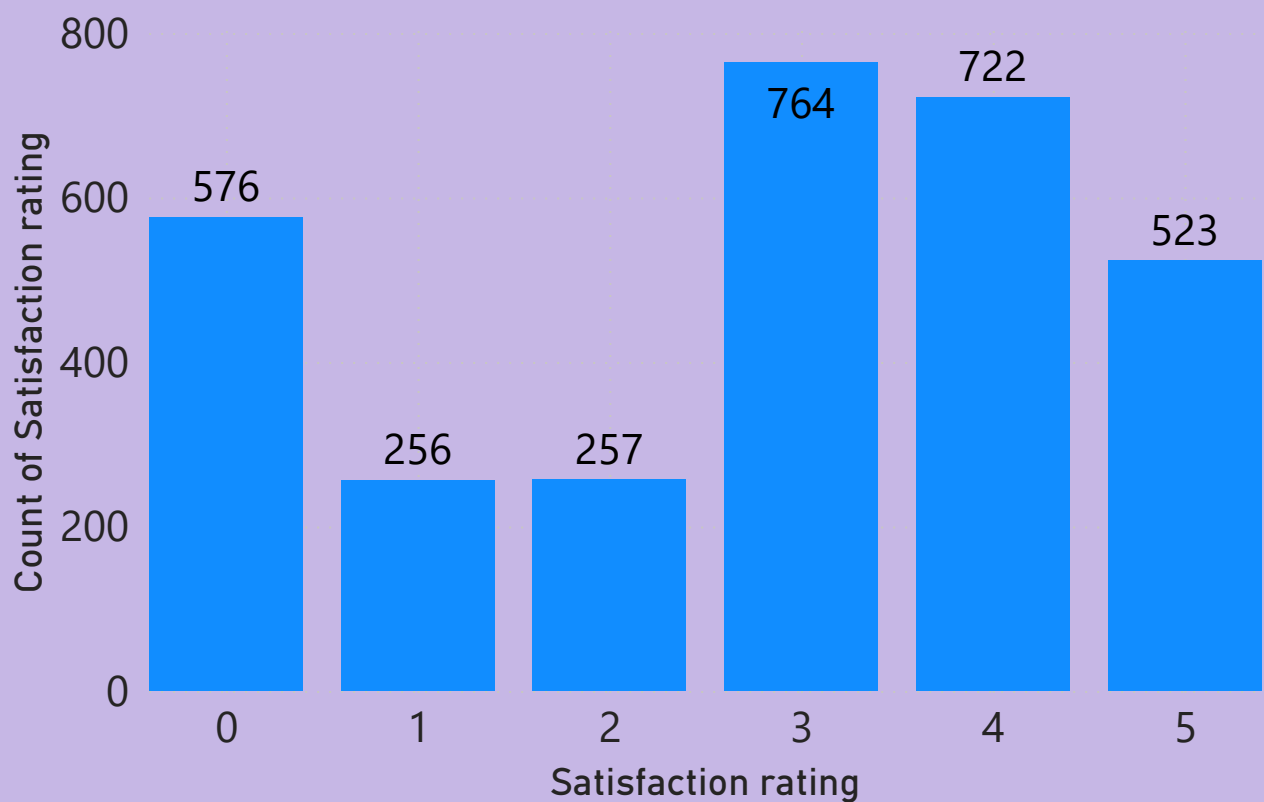
Overall Call Answered / Abandoned



Average of Talk duration seconds by Topic



Overall Customer Satisfaction



Count of Resolved by Agent and Resolvedcount

