

1. Reading and Understanding the Data:

Initial data with 9240 records in leads.csv file has 37 columns which include 30 categorical and 7 numerical columns are available.

2. Basic Data Clean up:

- As 'Select' is not a valid class, we can conclude that the Select might be the default value set in the form dropdowns. We replaced 'Select' with NaN.
- Columns having only one unique value does not have any variance, hence we dropped these columns.
- Dropped the columns having more than 35% missing value.
- Created new buckets/bins for the categorical variables having very high numbers of classes with few datapoints.
- Performed missing value treatment using **Business Understanding**. For **Specialization** and **Occupation** NaN values are replaced with a new category **Not Disclosed**.
- Renamed some column names to simpler names for convenience during EDA and Model building.

3. Visualizing Data and EDA

- Box Plot of TotalVisits, Total Time Spent on Website, Page Views Per Visit.
- Pair Plot of all Numeric variables.
- Count Plot of different categorical variables with Converted as label.

Based on the plot we derived inferences and mentioned that in the PPT and the Jupyter Notebook.

4. Data Preparation:

- Outlier Treatment: By observing box plot and calculating different percentile values, identified
 - 2.8% of total data (< 5%) as outliers and removed those rows.
- Train-Test Split: Dataset has been split into Train and Test in 70:30 ratio.
- Missing Value Imputation (Statistical Imputation): Calculated median, mode on Train dataset. Used that value to impute missing values in Train and Test Dataset. Performed Mode Imputation for Categorical columns and Median imputation for Numeric variables.
- Categorical Variables Encoding:
 - Columns having binary classes replaced with 0,1 Dummy variables (with drop first=True) have been created for categorical columns having more than 2 classes.

- Performed MinMax Scaling on Train data (other than dummy).
- Performed Variance Thresholding, removed columns having lower variance than threshold=.001
- Created correlation heatmap and dropped variables having higher correlations.

5. Feature Engineering and Model Building

- RFE has been used to get top 16 features and built 1st Logistic Regression model.
- Then manually eliminated the features one by one. model building p-values of all betacoefficients and VIFs have been checked simultaneously, identified feature has been excluded in next model. Accepted p-value is lower than .05 and VIF < 5.
- Checked Overall model accuracy, Confusion Matrix after each new model, to understand how the new model is performing in compared to the previous one.

6. Prediction & Model Evaluation: (on Training data with cut-off 0.5)

- Model has been used to predict the probability on training dataset and then used 0.5 as probability cut off to calculate our target (0 or 1).
- Calculated different evaluation metrics as below:

Overall model accuracy: *0.807746811525744*Sensitivity / Recall: *0.7031758957654723*

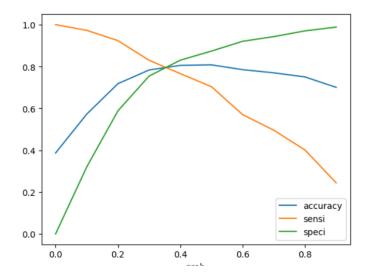
Specificity: 0.8736842105263158

Confusion matrix:

True negative: 3403 False positive: 492 False negative: 729 True positive: 1727

7. Finding Optimal Probability cut-off & Evaluating on Train Data

 Calculated specificity, sensitivity, and accuracy for our model for different cut-off probabilities and then plotted that in below graph. From the graph we got optimal probability cut-off = 0.35.



Overall model accuracy: *O.*7967249252086286 Sensitivity / Recall: *O.*7992671009771987 Specificity: 0.7951219512195122

8. Prediction on Test Data & Generating Lead Score

- Performed MinMax Scaling on Test Data (only Transform) and kept only hose column which are present as predictor variables for final model.
- Using Model, we calculated the probability on Test dataset and used cut-off =0.35 to predict the target (0,1). Created a column **Lead Score** (between 0 to 100) by doing **prob*100.** A higher score means hot lead, lower score implies cold lead.

9. Model Evaluation on Test data & Interpretation

Calculated evaluation metrics on test data.

Confusion matrix:

True negative: 1465 False positive: 279 False negative: 242 True positive: 737

Overall model accuracy: *0.807746811525744*Sensitivity / Recall: *0.7528089887640449*

Precision: 0.7253937007874016