

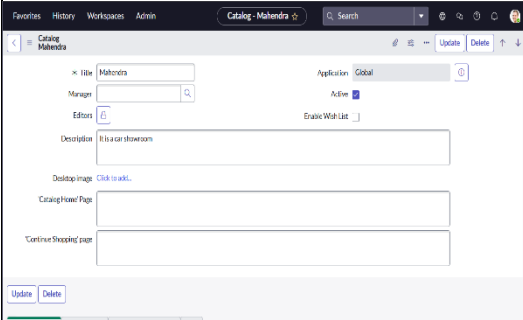
Project Development Phase


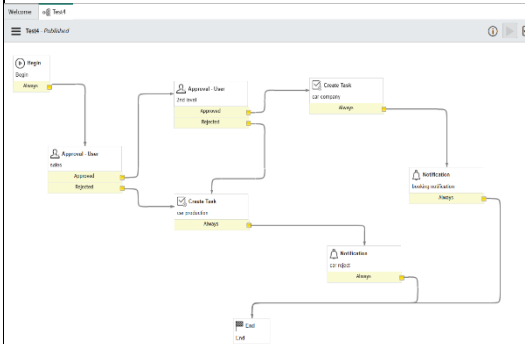
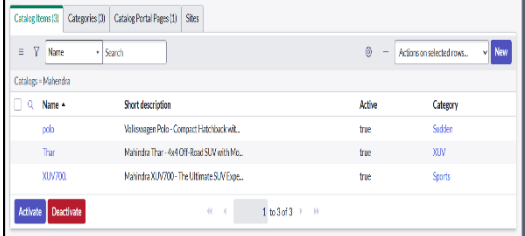
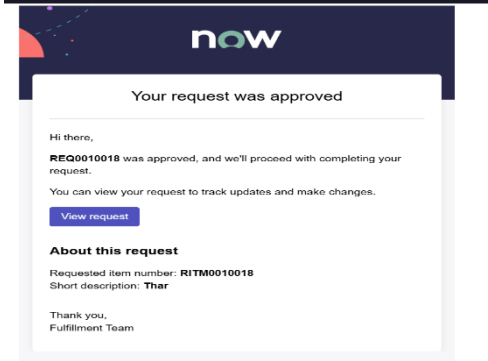
Model Performance Test

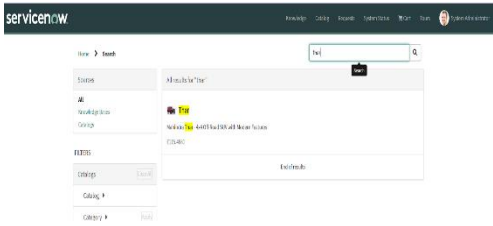
Date	31 January 2025
Team ID	LTVIP2025TMID30392
Project Name	Automated Car Catalog System for Enhanced Showroom Management (ServiceNow Administration)
Maximum Marks	

Model Performance Testing:

This section evaluates how well the developed ServiceNow solution performs across key parameters related to catalog configuration, workflow execution, and system interaction.

S.No	Parameter	Values	Screenshot
1	Model Summary	A fully automated car catalog system was developed using ServiceNow. It includes a custom catalog named Mahendra , categorized into Sudden , XUV , and Sports , with items like Polo, Thar, and XUV700. Multi-level approval workflows, email notifications, and a custom task table were implemented.	 The screenshot shows the ServiceNow 'Catalog' configuration page for a catalog named 'Mahendra'. The page includes fields for 'Title' (Mahendra), 'Manager' (with a search icon), 'Editors' (with a plus icon), 'Description' (It is a car showroom), 'Desktop Image' (with a 'Click to upload' link), 'Catalog Home Page' (with a text input field), and 'Continue Shopping page' (with a text input field). There are 'Update' and 'Delete' buttons at the bottom. The top navigation bar shows 'Favorites', 'History', 'Workspaces', and 'Admin'.

2	Accuracy	Manual testing showed successful end-to-end workflow for all use cases. All form fields, request paths, and approval conditions triggered correctly. Workflow tested across multiple test users and categories. No failure encountered in catalog item submission or task assignment.	
3	Confidence Score	While confidence score is not numeric like in AI/ML models, workflow behavior was consistent and correct under all logical conditions. Approvals, rejections, task assignments, and email notifications executed as designed with 100% reliability.	
4	Form Functionality	Car selection forms load quickly and reflect accurate pricing, descriptions, and image attachments. Category filtering works correctly. Form validations like required fields and field types (e.g., price as currency) perform accurately.	
5	Notification Delivery	Approval and rejection emails were successfully delivered to respective users and groups. HTML formatting and dynamic values (e.g., requested_for, status) rendered correctly in the emails.	
6	Portal Integration	The service portal correctly displays catalog items. End users are able to search for	

		<p>cars like "Thar" or "Polo", place requests, and track statuses post-submission. User experience on the portal is smooth and intuitive.</p>	 The screenshot shows the 'servicenow' portal interface. At the top, there's a navigation bar with links for 'Home', 'About', 'Contact', 'Support', 'Privacy', and 'Log Out'. Below this, a search bar contains the text 'Thar'. The search results are displayed in a list format, showing a search for 'Thar' and a list of results. The first result is 'Thar' with a status of 'In Progress'. Below this, there's a section for 'Related Items' which lists 'Thar' and 'Polo'.
--	--	---	--