

| S.No | Question | Option 1 | Option 2 | Option 3 | Option 4 | Answer |
|------|--|---|--|--|---|------------------------------|
| 1 | Actions in ServiceNow Flow Designer execute specific _____ within the flow. | Databases | Plugins | Schedules | Tasks | Option 4 |
| 2 | Actions cannot be reused in different subflows. | TRUE | FALSE | | | Option 2 |
| 3 | What is a Subflow in ServiceNow? | A module for creating reports | A type of user role | A visual element on the dashboard | A workflow step that can be reused | Option 4 |
| 4 | In the context of ServiceNow application development, what does the term 'Application Data Model' refer to? | The layout and design of user interfaces | The process of creating and managing UI Policies | The structure and relationships of tables and fields | The workflow design for handling business processes | Option 3 |
| 5 | Which of the following is NOT a client-side script type in ServiceNow? | Client Script | UI Policy | Business Rule | UI Action | Option 3 |
| 6 | Which of the following is NOT a key component of a flow in Flow Designer? | Action | Trigger | Condition | User Interface | Option 4 |
| 7 | _____ are a debugging tool in ServiceNow that help you track and fix issues in server-side scripts. | Workflow Editors | Script Debuggers | UI Policies | Client Scripts | Option 2 |
| 8 | What is the purpose of creating an Action in ServiceNow? | To automate specific tasks or steps within a flow | To design user interfaces | To manage user roles | To configure email notifications | Option 1 |
| 9 | Actions in Flow Designer are used to define the conditions under which a flow will execute. | TRUE | FALSE | | | Option 2 |
| 10 | Which of the following can be used to automate a task when a record is inserted or updated? | UI Action | UI Policy | Client Script | Business Rule | Option 4 |
| 11 | The _____ defines the structure and relationships of tables and fields in an application. | Script Include | User interface | Business Rule | Data model | Option 4 |
| 12 | To automate repetitive tasks in ServiceNow, you can use _____ to trigger flows based on predefined conditions. | Data Policies | Scheduled Jobs | UI Policies | Flow Designer | Option 4 |
| 13 | Which of the following are valid types of Client Scripts? | onChange | onLoad | onClick | onSubmit | Option 1, Option 2, Option 4 |
| 14 | You can create reusable flow components in Flow Designer to streamline workflow development. | FALSE | TRUE | | | Option 2 |
| 15 | Which of the following are types of client-side scripting in ServiceNow? | UI Policy | Business Rule | Client Script | Script Include | Option 1, Option 3 |
| 16 | What is a primary benefit of using Subflows in ServiceNow? | Increased manual processing | Reusable components and reduced redundancy | Complex setup requirements | Manual tracking of changes | Option 2 |
| 17 | What are common uses for Script Includes in ServiceNow? | Storing reusable server-side code | Performing server-side calculations | Managing client-side UI elements | Scheduling regular tasks | Option 1, Option 2 |
| 18 | Which feature allows you to define the starting point of a flow in Flow Designer? | Script | Action | Condition | Trigger | Option 4 |
| 19 | A _____ in ServiceNow is used to run server-side code at specified times or intervals. | UI Action | Client Script | Scheduled Job | Business Rule | Option 3 |
| 20 | What are the components of an action step in ServiceNow? | Data Transformation | Script | Notification Settings | Conditions | Option 2 |
| 21 | What can a Scheduled Job in ServiceNow be used for? | To update UI policies | To configure UI actions | To run server-side scripts at specified times | To create new user roles | Option 3 |
| 22 | Advanced Flow Designer concepts include the use of conditions and loops to handle complex scenarios. | FALSE | FALSE | | | Option 2 |
| 23 | _____ Scripts are used to execute JavaScript code on the client side to manage form behavior and interactions. | UI Policy | Business | Client | Script Include | Option 3 |
| 24 | Client Scripts are used to execute scripts on the _____ side. | Server | Database | Client | Middleware | Option 3 |

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| 25 | UI Policies allow you to dynamically change the behavior of form fields based on _____ | Conditions | User roles | Colors | Field size | Option 1 |
| 26 | Can a Subflow be used multiple times within different Flows? | Yes, but only in the same Flow. | No, each Subflow can only be used once | No, Subflows are specific to one Flow only | Yes, a Subflow can be reused in multiple Flows. | Option 4 |
| 27 | What can you include in a custom action to make it functional? | External API Calls | Script Logic | Flow Variables | Business Rules | Option 1, Option 2 |
| 28 | How can you test a flow you have designed in ServiceNow? | By manually triggering it | Through the service portal | Using the Flow Designer test feature | By publishing it directly | Option 3 |
| 29 | What is the primary purpose of a Script Include in ServiceNow? | To handle client-side validations | To configure UI actions | To execute server-side reusable code | To manage user roles | Option 3 |
| 30 | Business Rules are used to execute logic on the client side before a record is saved. | TRUE | FALSE | | | Option 2 |
| 31 | What is Flow Designer used for in ServiceNow | Managing databases | Creating user interfaces | Automating processes | Generating reports | Option 3 |
| 32 | Which of the following are components of the Application Data Model in ServiceNow? | Workflows | Forms | Fields | Tables | Option 3, Option 4 |
| 33 | Which of the following are types of triggers in ServiceNow Flow Designer? | Record-based | Event-based | User-based | Schedule-based | Option 1, Option 4 |
| 34 | Which of the following is used to execute scripts on the client side in ServiceNow? | Client Scripts | Business Rules | UI Actions | Scheduled Jobs | Option 1 |
| 35 | A trigger in ServiceNow Flow Designer is a predefined _____ that starts a flow. | Action | When it is met | Event | Variable | Option 3 |
| 36 | What are common use cases for designing flows in ServiceNow? | Managing network infrastructure | Building web pages | Automating HR processes | IT service management | Option 3, Option 4 |
| 37 | Which script type runs on the client side in ServiceNow? | Script Include | Business Rule | Client Script | Scheduled Job | Option 3 |
| 38 | UI Policies can be used to control the visibility of fields based on user roles. | TRUE | FALSE | | | Option 2 |
| 39 | What benefits do reusable actions and subflows offer in ServiceNow? | Easier Maintenance | Consistent Functionality | Increased Complexity | Reduced Development Time | Option 1, Option 2, Option 4 |
| 40 | What can you typically do when debugging and troubleshooting scripts in ServiceNow? | Use browser developer tools | Use the Script Debugger | Add logging statements | Modify server hardware | Option 2, Option 3 |
| 41 | Which of the following actions can be defined using UI Actions? | Buttons | Form Field Visibility | Links | Context Menu Items | Option 1, Option 3, Option 4 |
| 42 | Scheduled Jobs are used to run scripts on the client side at specified times. | FALSE | TRUE | | | Option 1 |
| 43 | UI Policies are used to control the behavior of fields on a form in ServiceNow. | TRUE | FALSE | | | Option 1 |
| 44 | What is the primary purpose of UI Policies in ServiceNow? | To control the visibility and behavior of form fields based on conditions | To automate tasks based on scheduled triggers | To manage business logic on the server side | To define data relationships and tables | Option 1 |
| 45 | Which type of actions can be included in a flow in Flow Designer? | Script actions | Record updates | Email notifications | All of the above | Option 4 |