

S.No	Question	Option 1	Option 2	Option 3	Option 4	Answer
1	Actions in ServiceNow Flow Designer execute specific _____ within the flow.	Databases	Plugins	Schedules	Tasks	Option 4
2	Actions cannot be reused in different subflows.	TRUE	FALSE			Option 2
3	What is a Subflow in ServiceNow?	A module for creating reports	A type of user role	A visual element on the dashboard	A workflow step that can be reused	Option 4
4	In the context of ServiceNow application development, what does the term 'Application Data Model' refer to?	The layout and design of user interfaces	The process of creating and managing UI Policies	The structure and relationships of tables and fields	The workflow design for handling business processes	Option 3
5	Which of the following is NOT a client-side script type in ServiceNow?	Client Script	UI Policy	Business Rule	UI Action	Option 3
6	Which of the following is NOT a key component of a flow in Flow Designer?	Action	Trigger	Condition	User Interface	Option 4
7	_____ are a debugging tool in ServiceNow that help you track and fix issues in server-side scripts.	Workflow Editors	Script Debuggers	UI Policies	Client Scripts	Option 2
8	What is the purpose of creating an Action in ServiceNow?	To automate specific tasks or steps within a flow	To design user interfaces	To manage user roles	To configure email notifications	Option 1
9	Actions in Flow Designer are used to define the conditions under which a flow will execute.	TRUE	FALSE			Option 2
10	Which of the following can be used to automate a task when a record is inserted or updated?	UI Action	UI Policy	Client Script	Business Rule	Option 4
11	The _____ defines the structure and relationships of tables and fields in an application.	Script Include	User interface	Business Rule	Data model	Option 4
12	To automate repetitive tasks in ServiceNow, you can use _____ to trigger flows based on predefined conditions.	Data Policies	Scheduled Jobs	UI Policies	Flow Designer	Option 4
13	Which of the following are valid types of Client Scripts?	onChange	onLoad	onClick	onSubmit	Option 1, Option 2, Option 4
14	You can create reusable flow components in Flow Designer to streamline workflow development.	FALSE	TRUE			Option 2
15	Which of the following are types of client-side scripting in ServiceNow?	UI Policy	Business Rule	Client Script	Script Include	Option 1, Option 3
16	What is a primary benefit of using Subflows in ServiceNow?	Increased manual processing	Reusable components and reduced redundancy	Complex setup requirements	Manual tracking of changes	Option 2
17	What are common uses for Script Includes in ServiceNow?	Storing reusable server-side code	Performing server-side calculations	Managing client-side UI elements	Scheduling regular tasks	Option 1, Option 2
18	Which feature allows you to define the starting point of a flow in Flow Designer?	Script	Action	Condition	Trigger	Option 4
19	A _____ in ServiceNow is used to run server-side code at specified times or intervals.	UI Action	Client Script	Scheduled Job	Business Rule	Option 3
20	What are the components of an action step in ServiceNow?	Data Transformation	Script	Notification Settings	Conditions	Option 2
21	What can a Scheduled Job in ServiceNow be used for?	To update UI policies	To configure UI actions	To run server-side scripts at specified times	To create new user roles	Option 3
22	Advanced Flow Designer concepts include the use of conditions and loops to handle complex scenarios.	FALSE	FALSE			Option 2
23	_____ Scripts are used to execute JavaScript code on the client side to manage form behavior and interactions.	UI Policy	Business	Client	Script Include	Option 3
24	Client Scripts are used to execute scripts on the _____ side.	Server	Database	Client	Middleware	Option 3

25	UI Policies allow you to dynamically change the behavior of form fields based on _____	Conditions	User roles	Colors	Field size	Option 1
26	Can a Subflow be used multiple times within different Flows?	Yes, but only in the same Flow.	No, each Subflow can only be used once	No, Subflows are specific to one Flow only	Yes, a Subflow can be reused in multiple Flows.	Option 4
27	What can you include in a custom action to make it functional?	External API Calls	Script Logic	Flow Variables	Business Rules	Option 1, Option 2
28	How can you test a flow you have designed in ServiceNow?	By manually triggering it	Through the service portal	Using the Flow Designer test feature	By publishing it directly	Option 3
29	What is the primary purpose of a Script Include in ServiceNow?	To handle client-side validations	To configure UI actions	To execute server-side reusable code	To manage user roles	Option 3
30	Business Rules are used to execute logic on the client side before a record is saved.	TRUE	FALSE			Option 2
31	What is Flow Designer used for in ServiceNow	Managing databases	Creating user interfaces	Automating processes	Generating reports	Option 3
32	Which of the following are components of the Application Data Model in ServiceNow?	Workflows	Forms	Fields	Tables	Option 3, Option 4
33	Which of the following are types of triggers in ServiceNow Flow Designer?	Record-based	Event-based	User-based	Schedule-based	Option 1, Option 4
34	Which of the following is used to execute scripts on the client side in ServiceNow?	Client Scripts	Business Rules	UI Actions	Scheduled Jobs	Option 1
35	A trigger in ServiceNow Flow Designer is a predefined _____ that starts a flow.	Action	When it is met	Event	Variable	Option 3
36	What are common use cases for designing flows in ServiceNow?	Managing network infrastructure	Building web pages	Automating HR processes	IT service management	Option 3, Option 4
37	Which script type runs on the client side in ServiceNow?	Script Include	Business Rule	Client Script	Scheduled Job	Option 3
38	UI Policies can be used to control the visibility of fields based on user roles.	TRUE	FALSE			Option 2
39	What benefits do reusable actions and subflows offer in ServiceNow?	Easier Maintenance	Consistent Functionality	Increased Complexity	Reduced Development Time	Option 1, Option 2, Option 4
40	What can you typically do when debugging and troubleshooting scripts in ServiceNow?	Use browser developer tools	Use the Script Debugger	Add logging statements	Modify server hardware	Option 2, Option 3
41	Which of the following actions can be defined using UI Actions?	Buttons	Form Field Visibility	Links	Context Menu Items	Option 1, Option 3, Option 4
42	Scheduled Jobs are used to run scripts on the client side at specified times.	FALSE	TRUE			Option 1
43	UI Policies are used to control the behavior of fields on a form in ServiceNow.	TRUE	FALSE			Option 1
44	What is the primary purpose of UI Policies in ServiceNow?	To control the visibility and behavior of form fields based on conditions	To automate tasks based on scheduled triggers	To manage business logic on the server side	To define data relationships and tables	Option 1
45	Which type of actions can be included in a flow in Flow Designer?	Script actions	Record updates	Email notifications	All of the above	Option 4