

Nithiya Vijai

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PERSONAL STATEMENT

Enthusiastic embedded software engineer, seeking a position in any field where my programming, testing, and problem-solving skills will be fully utilized and become strong contributions to the project.

TECHNICAL SKILLS

- Experience with a common programming language such as C#, Java or JavaScript
- Experience with a relational database such as SQL Server, MySQL, Oracle
- Experience with Visual Studio.NET, Visual Studio Code,
- Knowledge of Git/GitHub
- Knowledge of Agile
- A positive attitude, "can do" spirit
- Excellent written and oral communication skills
- Able to consistently meet development deadlines

EMPLOYMENT EXPERIENCE

Customer Service Representative, Government Ministry, SriLanka 2011 – 2015

- Provided efficient and effective quality service make sure customers feel valued, welcomed and accepted
- Partnered with other employees to ensure customers' needs are met and that no customer is left unserved or underserved
- Provided friendly, fast, and accurate processing for all customer transactions
- Resolved product and service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem
- Developed a genuine rapport with customers to gain their trust and confidence and to get a clear picture of their individual needs
- Provided general administrative and clerical support including mailing, scanning, faxing and copying to management

EDUCATION & TRAINING

Software Engineering and Technology Advanced diploma Centennial College, Toronto, ON	2021-present
Career and Academic Preparation Program Red Deer College, Red Deer, AB	2015-2016
Bachelor of Arts in Geography University of Peradeniya, Sri Lanka	2007 – 2011

Reference Available on Request