**Nithiya Vijai**4 Ritz Garden Court | Scarborough | Ontario M1C 4Y5 | **647-262-8770** | **pon.nvani@gmail.com**

**PERSONAL STATEMENT**

Enthusiastic embedded software engineer, seeking a position in any field where my programming, testing, and problem-solving skills will be fully utilized and become strong contributions to the project.

**TECHNICAL SKILLS**

* Experience with a common programming language such as C#, Java or JavaScript
* Experience with a relational database such as SQL Server, MySQL, Oracle
* Experience with Visual Studio.NET, Visual Studio Code,
* Knowledge of Git/GitHub
* Knowledge of Agile
* A positive attitude, "can do" spirit
* Excellent written and oral communication skills
* Able to consistently meet development deadlines

**EMPLOYMENT EXPERIENCE**

**Customer Service Representative,** Government Ministry, SriLanka 2011 – 2015

* Provided efficient and effective quality service make sure customers feel valued, welcomed and accepted
* Partnered with other employees to ensure customers’ needs are met and that no customer is left unserved or underserved
* Provided friendly, fast, and accurate processing for all customer transactions
* Resolved product and service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem
* Developed a genuine report with customers to gain their trust and confidence and to get a clear picture of their individual needs
* Provided general administrative and clerical support including mailing, scanning, faxing and copying to management

**EDUCATION & TRAINNING**

**Software Engineering and Technology Advanced diploma**  2021-present

Centennial College, Toronto, ON

**Career and Academic Preparation Program** 2015-2016

Red Deer College, Red Deer, AB

**Bachelor of Arts in Geography** 2007 – 2011

University of Peradeniya, Sri Lanka

Reference Available on Request