NITHYA BASKARAN

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PROFILE:

Looking for Software Manual Testing Engineer position in a well-known organization which gives me an opportunity to exhibit my technical skills and giving scope for career and financial growth.

EDUCATION:

Velammal Engineering College, Chennai   **UG:2011-2015**

Bachelors in Electronics & Instrumentation Engineering, CGPA: 67.04%

Sakthi Vinayagar Hindu Vidyalaya   **HSC:2009-2011**

Maths – Computer Science, 82.25%

Sakthi Vinayagar Hindu Vidyalaya   **SSC:2008-2009**

80%

EMPLOYMENT HISTORY:

Associate – Projects: COGNIZANT TECHNOLOGY SOLUTIONS June 2022 – March 2023

- Expertise Manual Testing (Functional Testing, Integration Testing, System Testing, Regression Testing, Sanity Testing).
- Expertise in testing Web applications.
- Well versed with database concept and experience in using SQL statements.
- Well Versed with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) including Agile Methodology.
- Extensively worked on Writing Test Cases, Execute Test Cases, Logging Defects, Defect tracking and Prioritize Defects.

EXPERIENCE DETAILS:

Project: OPC

Role: Sr Quality Engineer

Client Name: HARTFORD

Duration: June 2022 – March 2023

Description of the Project:

The main feature worked in OPC is Auto Insurance customer application. The Web URL and mobile application allows customer to make change amends to their policies by adding

vehicles, drivers, editing coverages and so on. New functionalities and UI features were implemented to enhance the easiness / look and feel of the application.

My Responsibilities:

- Prepared Test Cases and testing scenarios, Install the application and configure the application.
- Executing test cases and preparing daily execution report.
- Defect logging and tracking.
- On time escalations.
- Reviewing of test cases prepared by peers.
- Providing adequate support to the developers for defect analysis.
- Prepared Traceability Matrix between test cases and requirements.
- Sending project daily status reports.
- Performed Functional, UI, Regression Testing.
- Providing collective status report of the team to management.
- Release Management.
- Documentation support.
- Participate in Agile Scrum meetings like Stand-ups, Sprint planning etc.
- Maintain lessons learnt from every Release to overcome the issues in future.

⊡ Quality Analyst: HCL Technologies, Chennai   March 2021-May 2022

- Expertise Manual Testing (Functional Testing, System Testing, Smoke Testing).
- Expertise in testing Web applications.
- Well Versed Software Testing Life Cycle (STLC) including Agile Methodology.
- Extensively worked on Writing Test Cases, Execute Test Cases, Logging Defects, Defect tracking and prioritize defects.

EXPERIENCE DETAILS:

Project: KPI

Role: Quality Analyst

Client Name: DANA

Duration: March 2021 - May 2022

Description of the Project:

The main feature worked in KPI is Management Application. The Web URL allows client IT support to edit roles of respective application users. New functionalities and UI features were implemented to enhance the application.

My Responsibilities:

- Performed Regression testing and production validation of the applications on different channels such as mobile app, mobile browser, and web browser.

- Peer reviewed test cases for end-to-end scenarios.
- Defect logging and tracking using Defect tracking tool.
- Providing adequate support to the developers for defect analysis.
- Sending project daily status reports.
- Performed UI Testing.
- Participate in Agile Scrum meetings like Stand-ups, Sprint planning etc.

Analyst: HCL Technologies, Chennai   October 2018-February 2021

- Infrastructure Access management support – Active Directory, CTS, KPI,
- Client VIP Support.
- Part of Periodic Review Audit team.
- Deployment of software in client machines using Altiris console.
- Experience in L1/L2 troubleshooting with Microsoft office and Outlook.
- Responsible for Knowledge Transfer to new hires and maintain overall backlog of team.
- Facilitator role, responsible to get dump of active licensed users of specific application - Periodic Review
- Process Incidents and request items before SLA breach by managing the queue.
- Responsible for Queue Management.

IT Analyst: VDart Software Services Pvt. Ltd   May 2017-October 2018

- Identifying and diagnosing computer infrastructure issues, through remote computer access or Business communication application.
- Detecting technical problems, troubleshooting the issues and Managed 1st level technical support.
- Hardware Support (L1/L2 troubleshooting) includes Printers, Servers. Mapping Drives.

EXPERIENCE SUMMARY:

- 3 years 10 months' experience with VDart Software Services Pvt. Ltd and HCL Technologies, Chennai in IT infrastructure Access management.
- 2 years' experience with HCL Technologies, Chennai and Cognizant Technology Solutions in full Software Testing Lifecycle.
- Worked Extensively in Banking and Financial Insurance Domain.
- Good exposure in **Manual Testing**.
- Having good analytical ability and grasping power that enables me to learn new technologies.
- Trainings provided for new joiners.

TECHNICAL SKILLS:

- JAVA
- Selenium
- Rally CA Agile
- Service Now

EXTRA CURRICULAR ACTIVITIES:

- Colouring Artist
- Resin Artist
- NGO Volunteer (2014 – 2015)

DECLARATION:

I do herby declare that the above information is true to the best of my knowledge.

DATE:

PLACE: **TUTICORIN**   **(Nithya Baskaran)**