



<Reach++>

CookieArmy

Team members:

Nishee Sharma

Nitika Gupta

Joshika Priyanka Bansal Mentors:

Roshan Nalawade

Jayalaxmi L Saraf

OBJECTIVE

Brand Monitoring

Monitoring various social media channels to understand people's perception of a brand





Customer Service Prioritization

Understanding negative sentiments to better cater to customer needs.

Market Research and insights into industry trends

Understanding ongoing trends and technologies



Analyzing social media



Product Analysis

Analyzing people's expectations and reactions during product launches

OUR SOLUTION



YEARLY TREND SHIFT

CORRELATING SOCIAL MEDIA WITH STOCK MARKET PRICES

NEGATIVE TWEET ANALYSIS

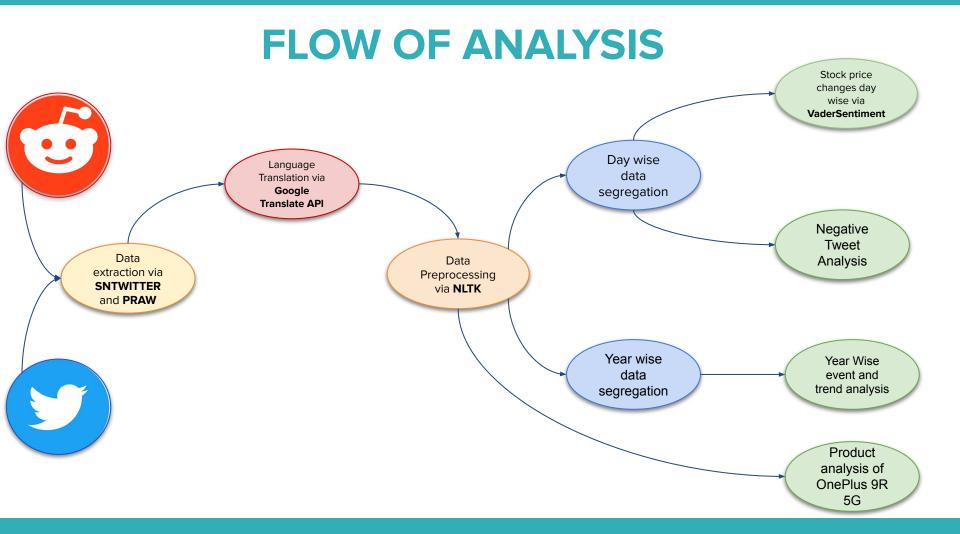
PRODUCT ANALYSIS

Trend shift in technologies during VMworld since the past 3 years has been analysed.

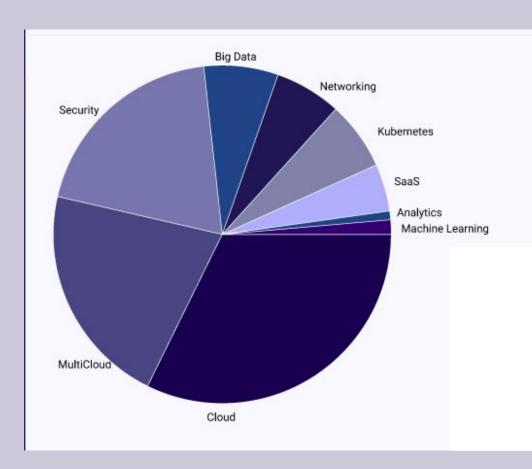
Analysing day-wise sentiments across tweets and relating it with the stock prices for each day.

Analysing the negative tweets for each day and finding out the appropriate measures to be taken.

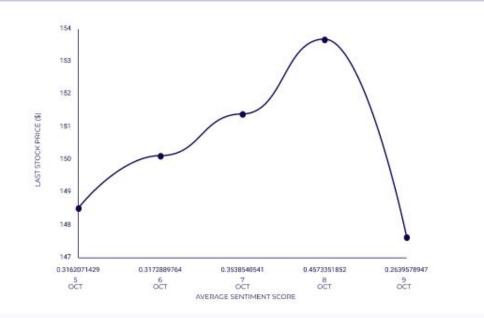
Analysing the most liked features as well as the problems faced by the customers using a particular product.



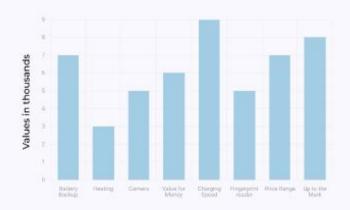
< PROJECT DEMO >



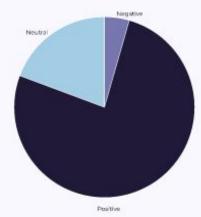
Trending Technology Topic in VmWorld2021 Correlation between average sentiment score and stock prices



Brand - OnePlus Year - 2021 Product - OnePlus 9Pro 5G

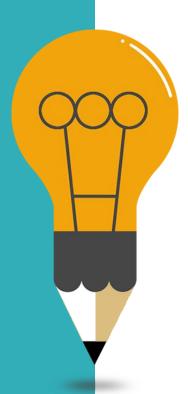


Product Specifications



Sentiment Analyss

IMPACT



O1 Detecting trends in technology

Always help brands stay on top of their game

02 Identifying issues and improvement

Identifying issues fast & addressing them makes brands reliable

Understanding customers' sentiments

Helps understand customer needs, likes and dislikes

04 Two way communication

Starts a dialogue between company and customers about their needs and expectations.



Any Questions?

THANK YOU!