

Total Customers

1869

Total Tickets

2173

Admin Tickets

885

Annual Charges

2.86M

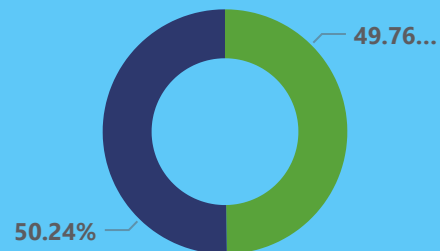
Monthly Charges

139.13K

Demographics

Male and Female

Male Female



Senior Citizen

25.47%

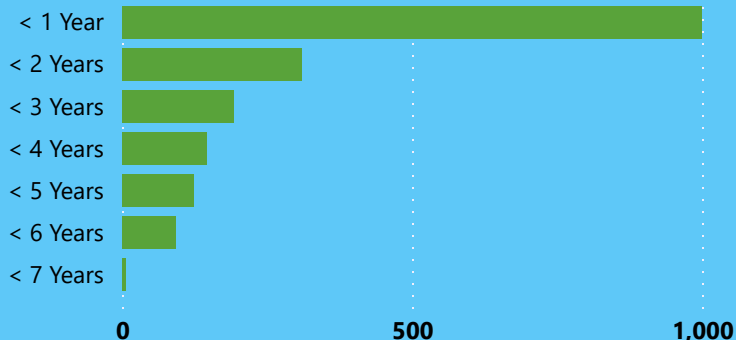
Partner

35.79%

Dependents

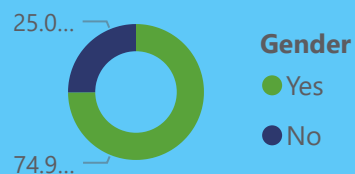
17.44%

Subscription



Account Info

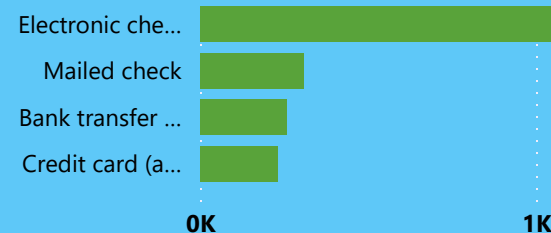
Total Customers by
PaperlessBilling



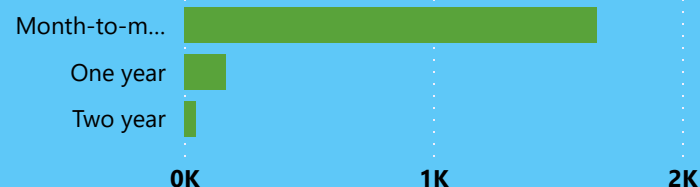
74.44
Monthly Avg C...

1,531.80
Total Avg Char...

Payment Type



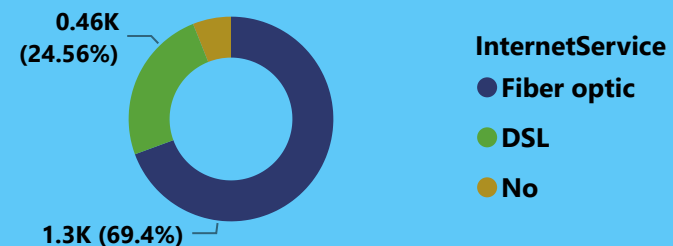
Contract Type



Services

90.90%	45.48%
Phone Services	Multiple Lines
27.98%	15.78%
Online Backup	online security
29.16%	16.59%
Device Protection...	Tech Support Ser.
43.55%	43.55%
T.V. Streaming Ser.	Movies Streaming Ser.

Internet Service



Filters

Risk of Churn

- ☒ No
☐ Yes

Internet Service

- ☐ DSL
☐ Fiber optic
☐ No

Subscribed Months

0

72



Contract Type

- ☐ Month-to-mo...
☐ One year
☐ Two year

Total Customers

5174

Churn Rate

36.12%

Annual Charges

13.19M

782

Tech Tickets

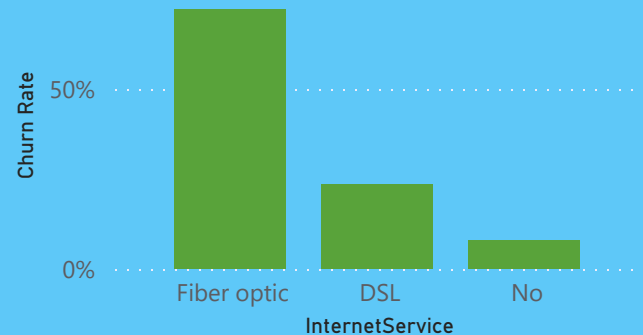
2747

Admin Tickets

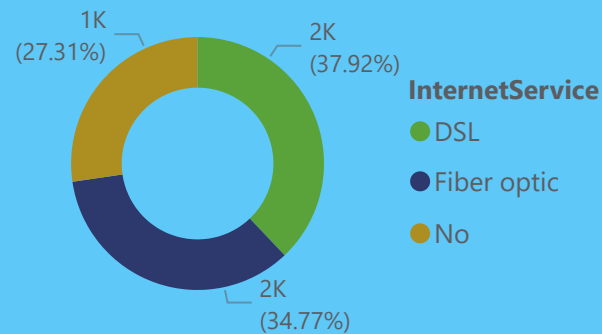
Total Customers and Count of Churn



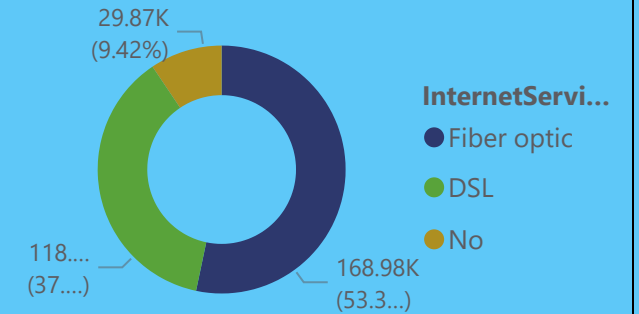
Churn Rate by InternetService



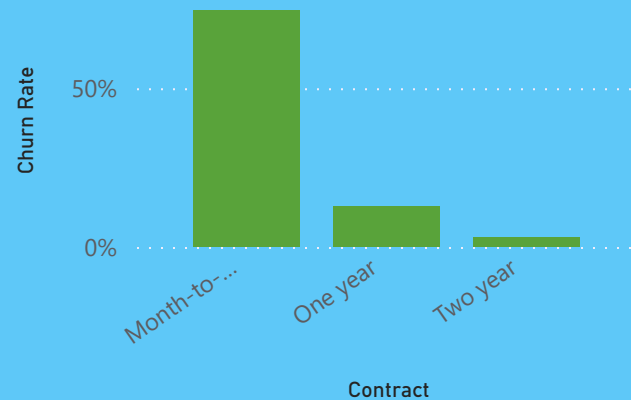
Total Customers by InternetService



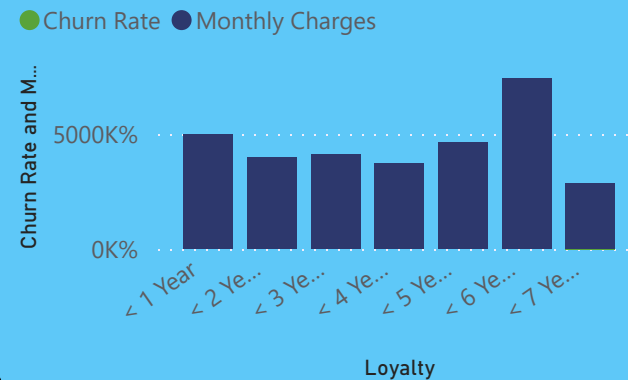
Monthly Charges by InternetService



Churn Rate by Contract



Churn Rate and Monthly Charges by Loyalty



Monthly Charges and Churn Rate by PaymentMethod

