Nitin Dasalkar

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PROFILE SUMMARY

I am a dedicated and highly motivated professional over a 5 years of experience in support for IT Development areas, including support for projects and the implementation of new projects. Strong foundation of knowledge around Azure cloud services and the cloud ecosystem; experience of building and delivering robust highly available solutions. Experience in Azure IaaS - Virtual machines, VM Scale Sets, Load Balancer, Traffic Manager, Virtual Networks, SQL, Resource Groups and Cloud Services.

PROFESSIONAL EXPERIENCE

HENSON IT SERVICES LIMITED

Cloud Operations Engineer

Delhi, India June 2022-Present

- Designed and implemented Azure Solutions across a range of cloud models like SaaS, PaaS, IaaS, and integrated on-premises, on-demand workloads with the Azure public cloud.
- Worked on Micro services for Continuous Delivery environment using Azure, Docker. Involved in setting up a Micro service architecture for application development and Implemented high availability with Azure Classic and Azure Resource Manager deployment models.
- Installed, configured, automated, and monitored various Azure cloud services
- Worked in setting up Azure Virtual Machines (VMs) to meet security requirements as software-based application functions(firewall).
- Developed and designed Azure DevOps pipeline to manage the resources across multiple subscription in Azure.
- Managed RBAC policies for Resource groups.
- Getting the monitoring reports for usage, performance, and/or availability.
- Integrated Docker container orchestration framework using Kubernetes by creating pods, Configuration Maps, and deployments. Development of automation of Kubernetes clusters with Ansible, writing playbooks.
- Developed GIT hooks for the local repository, code commit and remote repository, code push functionality on GitHub.
- Utilized tools such as Jenkins, Ansible and Git for project development and deployment.

CONNECTWISE LLP

Technical Support Engineer

Pune, India May 2021- June 2022

- Resolved Azure AD, DNS, DHCP related issues.
- Managed billing for an Azure subscription, Applyed billing limit alerts for an Azure subscription
- Resolved Azure AD Synchronization issue.
- Run monitoring reports for usage, performance, and/or availability.
- Upsizing and Downsizing Azure VM SKU's for improve Performance and cost.
- Meet SLAs like response and resolution times by collaborating within L1, L2 and L3 Support.
- Created Azure Storage accounts like Standard/Premium, GPv1 or GPv2
- Logged tickets using Connect Wise manage.
- Responsible to document standard operating procedures as needed and to keep them up to date using IT Glue.

TECH-MAHINDRA LIMITED

Senior Associate

Pune, India May 2019-April 2021

Pune, India

March 2018-April 2019

- Identified hardware and software solutions for client's requirement.
- Configured, and managed virtual machine using Azure portal.
- Installed, configured & troubleshoot of Microsoft Outlook and managing PSTs & OSTs.
- Configured the appropriate VMs, storage and network in Azure to support the customer workloads moving to Azure
- Handled tasks like networking, virtualization, and patch management, ID Creation, Deletion and Modification on server from backend.
- Worked with Tags/Locks on Azure Resource Group
- Worked with Disk Snapshots in Azure and restoring them in case of an issues

WIPRO LIMITED

Associate

Undeted the client website as per the undetes received from client using tools. Adobe marketing cloud, salesforce.

- Updated the client website as per the updates received from client using tools Adobe marketing cloud, salesforce.
- Provided accurate information on IT products or services
- Recorded events and problems and their resolution in logs
- Provided technical and functional support to end-users to address their service requests.
- Escalated and followed up on requests with second- and third-line support as needed.
- Structured and systematic analysis of service requests.

CERTIFICATIONS

- Microsoft Certified: DevOps Engineer Expert (AZ-400) ••
- Microsoft Certified Associate: Azure Administrator (AZ-104)
- Microsoft Azure Fundamentals (AZ-900) <
- Azure AI Fundamentals (AI-900)

TECHNICAL SKILLS

- Operating System: Windows, Linux
- Cloud Platforms: Azure, AWS,
- **CI/CD Tools:** Jenkins, Azure Pipelines
- Containerization Tools: Docker, Kubernetes
- Source Code Management: GIT, GitHub, Azure Repos.
- Logging & Monitoring Tools: Azure Service Health, Azure Network Monitor
- Configuration Management Tools: Ansible

EDUCATION

Master of Computer Science 72.05%

Savitribai Phule University, Pune 2021-23

Bachelor of Computer Science 72.40%

Dr. Babasaheb Ambedkar Marathwada University, Aurangabad 2020-21

Diploma in Computer Engineering 53.55%

Government polytechnic, Jintur 2014-15