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IDEA:- AI-powered healthcare Chatbot platform that helps users to access medical advices

THEME:- Healthcare and MedTech

TEAM NAME:- Bug Slayers

TEAM MEMBERS:- Naman Pratap Singh, Nitish Kumar, Devesh Kumar, Piyush

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## THE CHALLENGES WE ARE ADDRESSING

- **Lack of instant Medical Guidance:** Many people struggle to get quick and reliable medical advice for basic health concerns.
- **Overburdened Healthcare Facilities:** Hospitals and clinics are often overcrowded, even for minor issues that can be handled remotely.
- **Limited Access in Rural Areas:** People living in remote locations don't have access to doctors or healthcare information easily.
- **No Centralized Platform:** There's no single place where users can chat, ask health queries, find doctors, and explore insurance together.





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## Key Features of the Solution:

- **24/7 AI Medical Assistant:** Offers round-the-clock medical advice, symptom checks, and health tips.
- **Natural Language Understanding:** Users can ask health questions in simple language and get understandable responses.
- **Triage & Recommendations:** Helps users understand the severity of their symptoms and whether they need to visit a doctor.
- **Location-Based Services:** Suggests nearby clinics, hospitals, or emergency services when necessary.
- **Secure & Confidential:** User credentials and session data are protected using authentication mechanisms provided by Appwrite, ensuring privacy and secure access.
- **Data Insights for Providers:** Aggregates anonymized data to help healthcare providers identify trends and improve services.



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## Key Benefits

### 🛡️ For Businesses :

- ⚙️ Automates Routine Inquiries
- 📉 Lowers Operational & Staffing Costs
- 📊 Provides Actionable Health Data
- 🔁 Scalable & Consistent Support



### 🌐 For Society :

- 🌍 Bridges the Urban-Rural Healthcare Divide
- 🛡️ Reduces Pressure on Healthcare Infrastructure
- 📱 🍏 Promotes Preventive Healthcare
- 📞 Crisis-Ready Support



### 👤 For Users :

- 🕒 24/7 Instant Medical
- 🚫 Reduces Unnecessary Doctor Visits .
- 📖 Helps Make Informed Health Decisions.



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## Key Project Features

- **AI-Powered Health Chatbot** 🤖 - Instantly answers user health queries using advanced AI models, and real-time assistance 24/7
- **Doctor Recommendation System** 👨⚕️💰 - Suggests relevant specialists based on symptoms entered by users, saving time and improving treatment accuracy.
- **Modern & Scalable Tech Stack** ⚙️ - Built using ReactJS, Tailwind CSS, Redux Toolkit, and Gemini/Deepseek(R1) API ensuring a responsive, fast, and secure experience.
- **Integrated Health Insurance Support** 📁 - A dedicated page that helps users explore, compare, and understand health insurance plans for better financial preparedness.



AI-Powered Health Chatbot 🤖



Doctor Recommendation System 👨⚕️



Modern & Scalable Tech Stack ⚙️



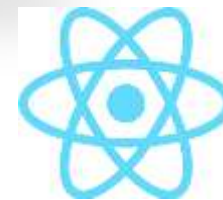
Integrated Health Insurance Support 📁



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## Technology Used

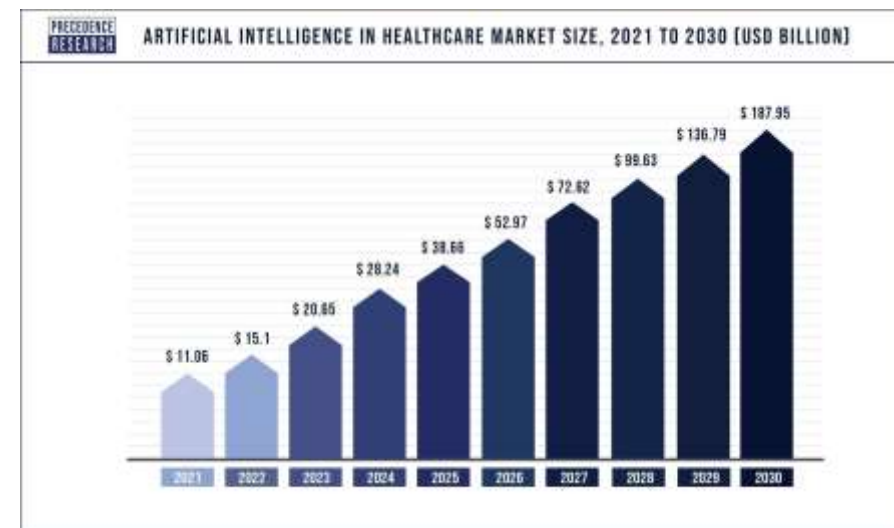
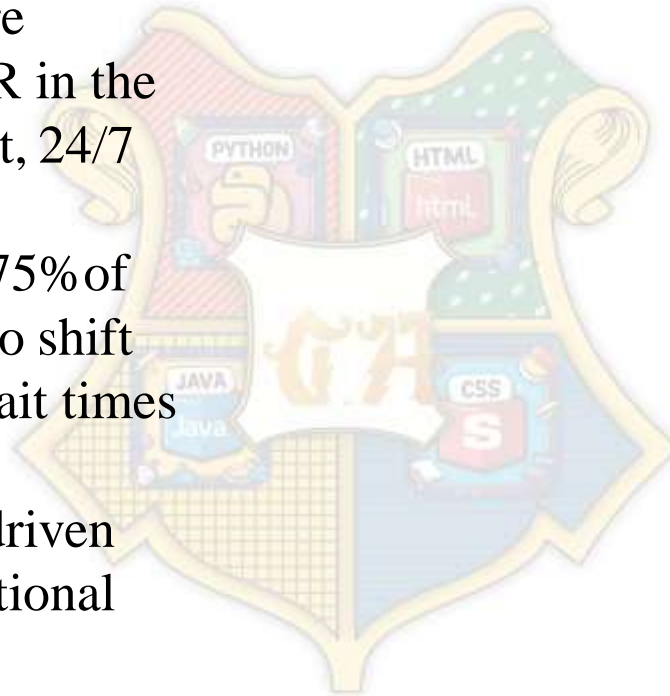
- **Frontend: ReactJS** - Used to build the user interface of dynamic web app.
- **Styling: Tailwind CSS**- CSS framework for fast, consistent, and mobile-friendly design.
- **Routing: React Router DOM**- Manages page navigation between components like Health Insurance, and Chatbot without reloading.
- **State Management: Redux Toolkit**- Simplifies state handling making the app easier to debug.
- **Backend-as-a-Service: Appwrite**- Handles authentication, database storage, and backend logic securely.
- **AI Integration: Gemini/Deepseek(R1) API**- Powers the chatbot with intelligent, real-time responses for health-related queries.



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## Market Trend And Insights

- **✈ Growing Demand for AI in Healthcare:** AI-powered chatbots in healthcare are expected to grow by over 20% CAGR in the next five years. Patients prefer instant, 24/7 AI assistance for medical queries.
- **🔍 Rising Telemedicine Adoption:** 75% of healthcare interactions are expected to shift online by 2026. AI chatbots reduce wait times and improve efficiency.
- **💡 Cost & Efficiency Benefits:** AI-driven healthcare chatbots can reduce operational costs by up to 30%. Faster patient engagement & accurate responses improve user experience.



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## Future Scope And Conclusion

- **Mobile App Integration:** Launch a mobile version to make healthcare access even more convenient on the go.
- **Multilingual Chatbot:** Expand language support to reach users from diverse regions and backgrounds.
- **Doctor Appointment & E-Prescription:** Enable users to book appointments and receive digital prescriptions.
- **Advanced AI Diagnostics:** Integrate advanced AI for symptom analysis and health suggestions.
- **Wider Market Reach:** Partner with hospitals, insurance companies, and health startups to expand services.

