

Incident Management Tracker

City ▾

Apr 1, 2025 - Jun 10, 2025 ▾

Tickets Raised

18

Resolution TAT

6.4
⬆️ 28.0%

Tickets Done

15

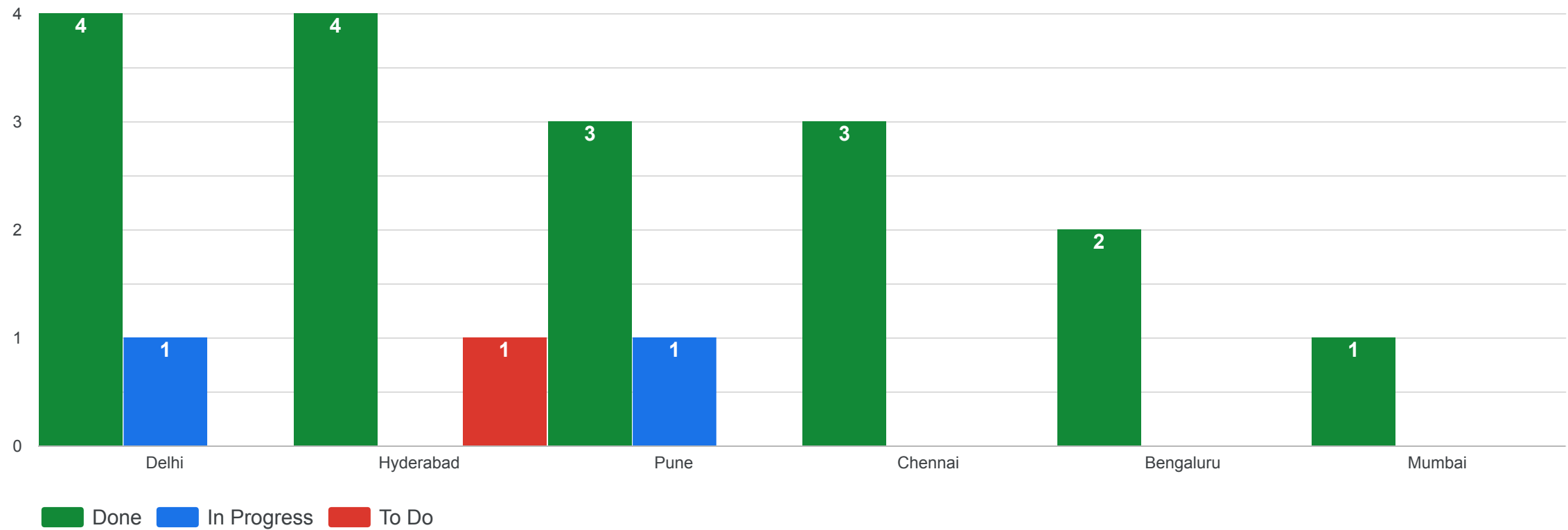
Tickets In-progress

2

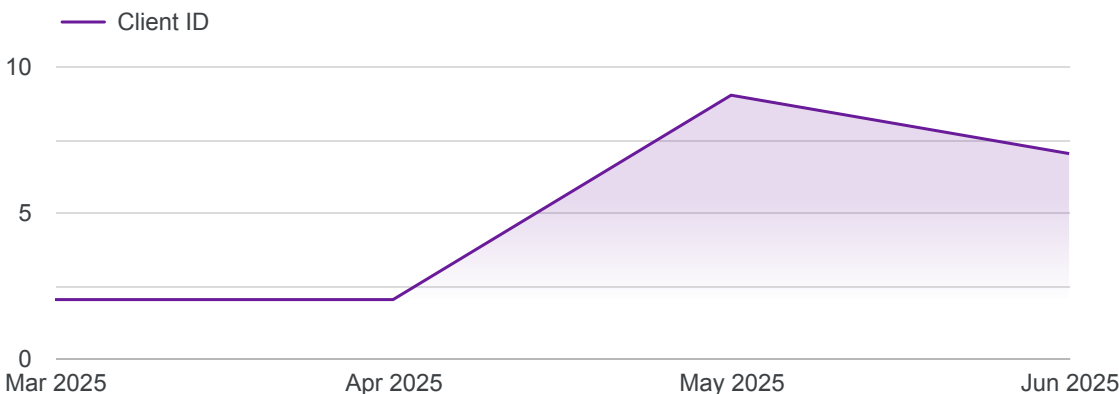
Tickets To-Do

1

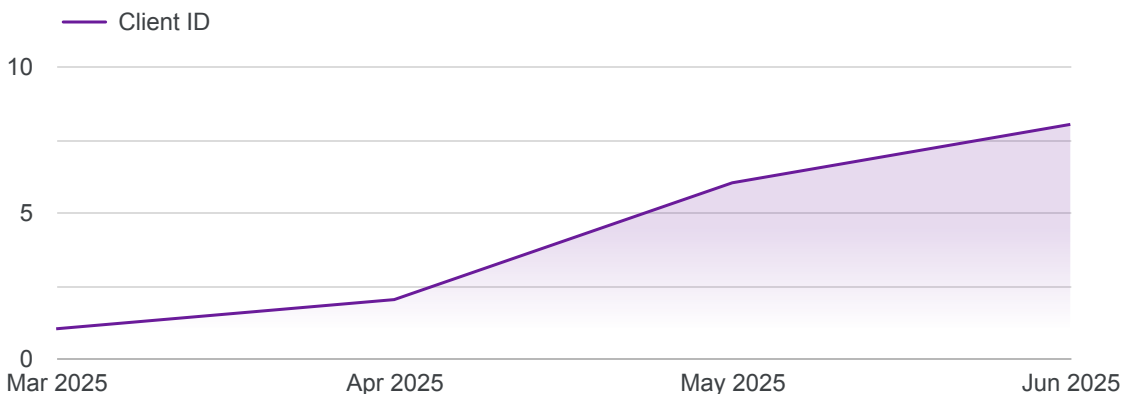
Tickets Completed Citywise



Tickets Raised Month Wise



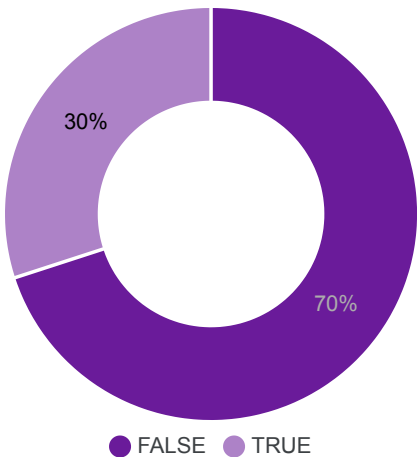
Tickets Raised Month Wise



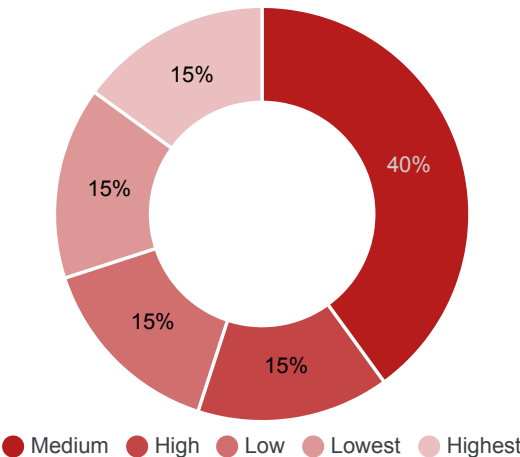
City Wise Ticket Status

Priority / Client ID					
City	Medium	Highest	High	Lowest	Low
Hyderabad	1	2	-	1	1
Delhi	2	-	1	-	2
Pune	2	1	-	1	-
Chennai	2	-	-	1	-
Bengaluru	1	-	1	-	-
Mumbai	-	-	1	-	-

SLA Breached %



Priority %



Health %

