- When simple things need pictures, labels, or instructions, the design has failed.
- What are the affordances of digitally enhanced objects?
- How do we convey to the user of an object that it can communicate with the cloud?
- An important start is to keep the existing affordances of the object being enhanced.
- Users who don't realise that a device has any extra capabilities should still be able to use it as if it hasn't.
- Similar rules apply when designing physical interfaces.
- Don't overload familiar connectors with unfamiliar behaviours.

# Chapter 3 INTERNET PRINCIPLES

- INTERNET COMMUNICATIONS: AN OVERVIEW
- IP (Internet Protocol )
- **Data is sent** from one machine to another **in a packet**, with a destination address and a source address **in a standardised format (a "protocol").**
- Most of the time, the packets of data have to go through a number of intermediary machines, called *routers*, to reach their destination.
- The underlying networks aren't always the same.
- a postcard was placed in an envelope before getting passed onwards.
- This happens with Internet packets, too.
- So, an *IP packet* is a block of data along with the same kind of information you would write on a physical envelope: the name and address of the server, and so on.
- There is **no guarantee**, and you can send only what will **fit in a single packet**.

#### **TCP**

- What if you wanted **to send longer messages** than fit on a postcard?
- Or wanted to make sure your messages got through?
- TCP is **built on top of the basic IP protocol** and adds **sequence numbers**, **acknowledgements**, **and retransmissions**.
- This means that a message sent with TCP can be arbitrarily long and give the sender some assurance that it actually arrived at the destination intact.

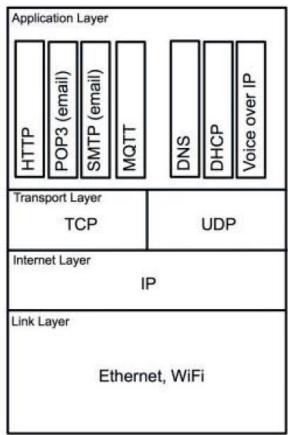
## THE IP PROTOCOL SUITE (TCP/IP)

- whole suite or stack of protocols layered on top of each other, each layer building on the capabilities of the one below.
- The low-level protocols at the *link layer* manage the transfer of bits of information across a network link.
- The Internet layer uses IP address.
- Then TCP, which lives in the *transport layer*, sits on top of IP and extends it with more sophisticated **control of the messages passed.**

• Finally, the *application layer* contains the protocols that deal with fetching web pages, **sending emails**, and Internet telephony.

## **UDP**

- It is protocol in the transport layer.
- In UDP each message may or may not arrive.
- No handshake or retransmission occurs, nor is there any delay to wait for messages in sequence.
- These limitations make TCP preferable for many of the tasks that Internet of Things devices will be used for.
- The lack of overhead, however, makes UDP useful for applications such as streaming data, which can cope with minor errors but doesn't like delays.
- Voice over IP (VoIP)—computer-based telephony, such as Skype—is an example of this.



The Internet Protocol suite.

- IP ADDRESSES:
- In the world of **low-level computer networking**, however, **numbers are much easier to deal with.** So, **IP addresses are numbers**.
- In Internet Protocol version 4 (IPv4), 2^32 addresses are possible.
- usually written as four 8-bit numbers separated by dots (from 0.0.0.0 to 255.255.255).
- This "dotted quad" is still exactly equivalent to the 32-bit number.
- Every machine on the Internet has at least one IP address.
- Your home or office network might have only one publicly visible IP address.

## DNS

- Although computers can easily handle **32-bit numbers**, even formatted as dotted guads they are **easy for most humans to forget**.
- The Domain Name System (DNS) helps our brains navigate the Internet.
- Domain names such as the following:
- google.com
- bbc.co.uk
- Each domain name has a top-level domain (TLD), like .com or .uk, which further subdivides into .co.uk and .gov.uk, and so on.
- This top-level domain knows where to find more information about the domains within it; for example, .com knows where to find google.com and wiley.com.
- The domains then have information about where to direct calls to individual machines or services.
- For example, the DNS records for .google.com know where to point you for the following:
- · www.google.com
- mail.google.com
- calendar.google.com
- But DNS can also point to other services on the Internet—for example:
- pop3.google.com For receiving email from Gmail
- smtp.google.com For sending email to Gmail
- STATIC IP ADDRESS ASSIGNMENT
- How do you get assigned an IP address?
- If you have bought a server-hosting package from an Internet service provider (ISP), you might typically be given a single IP address.
- But the company itself has been given a block of addresses to assign.
- Historically, these were ranges of different sizes, typically separated into "classes" of 8 bits, 16 bits, or 24 bits:
- Class A From 0.x.x.x
- Class B From 128.0.x.x
- Class C From 192.0.0.x
- The class C ranges had a mere 8 bits (256 addresses) assigned to them, while the class A ranges had many more addresses and would therefore be given only to the very largest of Internet organisations.
- With the explosion of the number of devices connecting to the Internet we can
  use Classless Inter-Domain Routing (CIDR), which allows you to specify
  exactly how many bits of the address are fixed.
- the class A addresses we mentioned above would be equivalent to 0.0.0.0/8, while a class C might be 208.215.179.0/24.
- In many cases, the **system administrator** simply **assigns server numbers in order**.
- He makes a note of the addresses and updates DNS records and so on to point to these addresses.
- We call this kind of address static because once assigned it won't change again without human intervention.

- DYNAMIC IP ADDRESS ASSIGNMENT
- Thankfully, we don't typically have to choose an IP address for every device we connect to a network.
- Instead, when you connect a laptop, a printer, it can request an IP address from the network itself using the Dynamic Host Configuration Protocol (DHCP).
- When the device tries to connect, instead of checking its internal configuration for its address, it sends a message to the router asking for an address.
- The router assigns it an address.
- This is not a static IP address which belongs to the device indefinitely; rather, it is a temporary "lease" which is selected *dynamically* according to which addresses are currently available.
- If the router is rebooted, **the lease expires**, or the device is switched off, **some other device may end up with that IP address.**
- Using a static address may be fine for development (if you are the only
  person connected to it with that address), but for working in groups or
  preparing a device to be distributed to other people on arbitrary networks,
  you almost certainly want a dynamic IP address.

#### IPv6

- If your mobile phone, watch, MP3 player, telehealth or sports-monitoring devices are all connected to the Internet, then you personally are carrying half a dozen IP addresses already.
- At home you would start with all your electronic devices being connected.
- But beyond that, you might also have **sensors at every door and window for security.**
- More sensitive sound sensors to detect the presence of mice or beetles.
- Other sensors to check temperature, moisture, and airflow levels for efficiency.
- It is hard to predict what **order of number of Internet connected devices** a household **might have in the near future. Tens? Hundreds? Thousands?**
- Enter IPv6, which uses 128-bit addresses, usually displayed to users as eight groups of four hexadecimal digits—for example, 001:0db8:85a3:0042:0000:8a2e:0370:7334.
- The address space (2^128).
- You can find many ways to work around the lack of public IP addresses using subnets.
- IPv6 and Powering Devices
- We know that we can regularly charge and maintain a small handful of devices.
- The requirements for large numbers of devices, however, are very different.
- The devices should be low power and very reliable, while still being capable of connecting to the Internet.
- Perhaps to accomplish this, these devices will team together in a mesh network.

#### MAC ADDRESSES

- Every network-connected device also has a MAC address, which is like the final address on a physical envelope in our analogy.
- It is **used to differentiate different machines on the same physical network** so that they can exchange packets.
- This **relates to the lowest-level "link layer"** of the TCP/IP stack.
- Though MAC addresses are globally unique, they don't typically get used outside of one Ethernet network (for example, beyond your home router).
- So, when an IP message is routed, it hops from node to node, and when it finally reaches a node which knows where the *physical* machine is, that **node** passes the message to the device associated with that MAC address.
- MAC stands for Media Access Control.
- It is a **48-bit number**, usually **written as six groups of hexadecimal digits**, **separated by colons**—for example:
- 01:23:45:67:89:ab
- Most devices, such as your laptop, come with the MAC address burned into their Ethernet chips.
- Some chips, such as the Arduino Ethernet's WizNet, don't have a hard-coded MAC address.
- This is for production reasons: if the chips are mass produced, they are, of course, identical.
- So they can't, physically, contain a distinctive address.
- The address could be stored in the chip's firmware, but this would then
  require every chip to be built with custom code compiled in the
  firmware.
- Alternatively, one could provide a simple data chip which stores just the MAC address and have the WizNet chip read that.
- (WizNet is a Korean manufacturer which specialises in networking chips for embedded devices.)

## **TCP AND UDP PORTS**

- when you send a TCP/IP message over the Internet, you have to send it to the right port.
- TCP ports are referred to by numbers (from 0 to 65535).
- AN EXAMPLE: HTTP PORTS:
- If your **browser requests an HTTP page**, it usually sends that request **to port 80**.
- The web server is "listening" to that port and therefore replies to it.
- If you send an HTTP message to a different port, one of several things will happen:
- Nothing is listening to that port, and the machine replies with an "RST" packet (a control sequence resetting the TCP/IP connection) to complain about this.
- Nothing is listening to that port, but the firewall lets the request simply hang instead of replying.

- The client has decided that trying to send a message to that port is a bad idea and refuses to do it. (list of "restricted ports".)
- The message arrives at a port that is expecting something other than an HTTP message.
- The server reads the client's response, decides that it is garbage, and then terminates the connection.
- **Ports 0–1023 are "well-known ports"**, and only a system process or an administrator can connect to them.
- **Ports 1024–49151 are "registered"**, so that common applications can have a usual port number.
- You see custom port numbers **if a machine has more than one web server**; for example, in development **you might have another server, bound to port 8080**:
- http://www.example.com:8080
- The secure (encrypted) HTTPS usually runs on port 443. So these two URLs are equivalent:
- https://www.example.com
- https://www.example.com:443
- OTHER COMMON PORTS
- 22 SSH (Secure Shell)
- 23 Telnet
- 25 SMTP (outbound email)
- 110 POP3 (inbound email)
- 220 IMAP (inbound email)

## **APPLICATION LAYER PROTOCOLS**

- This is the **layer you are most likely to interact with** while prototyping an Internet of Things project.
- A protocol is a set of rules for communication between computers.
- It includes rules about **how to initiate the conversation** and **what format the messages should be in.**
- It determines what inputs are understood and what output is transmitted.
- It also specifies **how the messages are sent and authenticated** and **how to handle errors caused by transmission**.
- HTTP
- The client requests a resource by sending a command to a URL, with some headers.
- Ex: try to get a simple document at http://book.roomofthings.com/hello.txt.
- The basic structure of the request would look like this:
- GET /hello.txt HTTP/1.1
- Host: book.roomofthings.com
- We specified the **GET method** because we're **simply getting the page**.
- We then tell the server which resource we want (/hello.txt) and what version of the protocol we're using.
- we write the headers, which give additional information about the request.

- The Host header is the only required header in HTTP 1.1.
- It is used to let a web server that serves multiple virtual hosts **point the** request to the right place.
- Accept: text/html,application/xhtml+xml, application/xml;
- Accept-Charset: UTF-8
- Accept-Encoding: gzip
- Accept-Language :en-US
- The **Accept- headers** tell the server what kind of content the client is willing to receive and are part of **"Content negotiation"**.
- Finally, the server sends back its response.
- The server replies, giving us a 200 status code (which it summarizes as "OK"; that is, the request was successful).

### **HTTPS: ENCRYPTED HTTP**

- If someone eavesdropped your connection (easy to do with tools such as Wireshark if you have access to the network at either end), that person can easily read the conversation.
- The HTTPS protocol is actually just a mix-up of plain old HTTP over the Secure Socket Layer (SSL) protocol.
- An HTTPS server **listens to a different port (usually 443)** and on connection sets up a secure, encrypted connection with the client.
- When that's established, both sides just speak HTTP to each other as before!
- Diffie-Hellman (D-H) key exchange is a way for two people to exchange cryptographic keys in public.
- without an eavesdropper being able to decode their subsequent conversation.
- This is done by each side performing mathematical calculations which are simple to do but not to undo.
- Neither side ever sends their own secret key unencrypted, but only the result of multiplying it with a shared piece of information.

# Chapter 4 THINKING ABOUT PROTOTYPING

- With the Internet of Things, we are always looking at **building three things in parallel: the physical Thing; the electronics** to make the Thing smart; and the **Internet service** that we'll connect to.
- The **prototype** is optimized **for ease and speed of development** and also the **ability to change and modify it.**
- Many Internet of Things projects start with a prototyping microcontroller, connected by wires to components on a prototyping board, such as a "breadboard", and housed in some kind of container.
- At the end of this stage, you'll have an object that works.
- **it's a** *demonstrable* **product** that you can use to convince yourself, your business partners, and your investors.
- Finally, the **process of manufacture will iron out issues of scaling up** and polish.

• You might substitute prototyping microcontrollers and wires with smaller chips on a printed circuit board (PCB).

## SKETCHING

- jot down some ideas or draw out some design ideas with pen and paper.
- That is an important **first step in exploring your idea** and one we'd like to extend beyond the strict definition to **also include sketching in hardware** and software.
- What we mean by that is the **process of exploring the problem space**: iterating through different approaches and ideas to work out what works and what doesn't.

### **FAMILIARITY**

• If you can already program in Python, for example, maybe picking a platform such as Raspberry Pi, which lets you write the code in a language you already know, would be better than having to learn Arduino from scratch.

## COSTS VERSUS EASE OF PROTOTYPING

- it is also worth **considering the relationship between the costs** (of prototyping and mass producing) **of a platform against the development effort that the platform demands**.
- It is beneficial if you can **choose a prototyping platform in a performance/ capabilities bracket similar to a final production solution**.
- That way, you will be less likely to encounter any surprises over the cost.
- For the first prototype, the cost is probably not the most important issue: the smartphone or computer options are particularly convenient if you already have one available, at which point they are effectively zero-cost.
- if your device has physical interactions, you will find that a PC is not optimized for this kind of work.
- An electronics prototyping board, unsurprisingly, *is* better suited to this kind of work.
- An important factor to be aware of is that the **hardware and programming** choices you make will depend on your skill set.
- For many beginners to hardware development, the Arduino toolkit is a surprisingly good choice.
- The input/output choices are basic and require an ability to follow wiring diagrams and, ideally, a basic knowledge of electronics.
- Yet the interaction **from a programming point of view** is essentially simple— writing and reading values to and from the GPIO pins.
- And the language is C++.
- (A general-purpose input/output (GPIO) is an uncommitted digital signal
  pin on electronic circuit board whose behavior—including whether it acts an
  input or output—is controllable by the user at run time.)

 The IDE pushes the compiled code onto the device where it just runs, automatically, until you unplug it.

## **Case Study: Bubblino**

- Its original purpose was precisely to demonstrate "how to use Arduino to do Internet of Things stuff".
- So the original **hardware connected an Arduino to the motor** for an off-theshelf bubble machine.
- The original prototype had a Bluetooth-enabled Arduino, which was meant to connect to Nokia phone, which was programmed with Python.
- The phone did the hard work of connecting to the Internet and simply sent the Arduino a number, being the number of recent tweets.
- Bubblino responded by blowing bubbles for that many seconds.
- The current devices are based on an Arduino Ethernet.
- This means that the **Twitter search and XML processing are done on the device**, so **it can run completely independently of any computer, as long as it has an Ethernet connection**.
- In a final twist, the concept of Bubblino has been released as an iPhone app, "Bubblino and Friends", which simply searches Twitter for defined keywords and plays an animation and tune.
- A kit such as an Arduino easily connects to a computer via USB, and you can speak to it via the serial port in a standard way in any programming language.

## PROTOTYPES AND PRODUCTION

 the biggest obstacle to getting a project started—scaling up to building more than one device, perhaps many thousands of them—brings a whole new set of challenges and questions.

## **CHANGING EMBEDDED PLATFORM**

- When you scale up, you may well have to think about moving to a different platform, for cost or size reasons.
- If the first prototype you built on a PC, iPhone
- if you've used a **constrained platform** in prototyping, you may find that you have to **make choices and limitations in your code**.
- Dynamic memory allocation on the 2K that the Arduino provides may not be especially efficient.
- In practice, you will often find that you don't need to change platforms.
- Instead, you might look at, for example, **replacing an Arduino prototyping microcontroller with an AVR chip** (the same chip that powers the Arduino) and just those components that you actually need, connected on a custom PCB.

## PHYSICAL PROTOTYPES AND MASS PERSONALISATION

- Chances are that the **production techniques** that you use for the physical side of your device **won't translate directly to mass production**.
- **digital fabrication** tools can allow each item to be slightly different, **letting** you personalise each device in some way.

• (*mass personalisation*, as the approach is called, means you can **offer something unique**).

## **CLIMBING INTO THE CLOUD**

- The server software is the easiest component to take from prototype into production.
- Scaling up in the early days will involve buying a more powerful server.
- If you are **running on a cloud computing platform**, such as Amazon Web Services, **you can even have the service dynamically expand and contract**, as demand dictates.

## **OPEN SOURCE VERSUS CLOSED SOURCE**

- we're looking at two issues:
- Your assertion, as the creator, of your Intellectual Property rights
- Your users' rights to freely tinker with your creation

## WHY CLOSED?

- Asserting Intellectual Property rights is often the default approach, especially for larger companies.
- If you **declared copyright on some source code or a design**, someone who wants to market the same project cannot do so by simply reading your instructions and following them.
- You might also be able to **protect distinctive elements of the visual design** with trademarks and of the software and hardware with patents.
- Note that starting a project as closed source doesn't prevent you from later releasing it as open source.

#### WHY OPEN?

- In the open source model, you release the sources that you use to create the project to the whole world.
- why would you give away something that you care about, that you're working hard to accomplish?
- There are several **reasons to give away your work:**
- You may **gain positive comments** from people who liked it.
- It acts as a public showcase of your work, which may **affect your** reputation and lead to new opportunities.
- People who used your work may suggest or implement features or fix bugs.
- By generating early interest in your project, you may **get support** and **mindshare of a quality** that it would be hard to pay for.
- A **few words of encouragement** from someone who liked your design and your blog post about it may be invaluable to get you moving **when you have a tricky moment on it**.
- A **bug fix from someone** who tried using your code in a way you had never thought of may **save you hours of** unpleasant **debugging later**.

- Disadvantages of Open Source
- deciding to release as open source may take more resources.
- If you're **designing for other people**, you have to **make something of a high standard**, but for yourself, you often might be tempted to cut corners.
- Then having to **go back and fix everything so that you can release it in a form that doesn't make you ashamed** will take time and resources.
- After you release something as open source, you may still have a perceived duty to maintain and support it, or at least to answer questions about it via email, forums, and chatrooms.
- Although you **may not have** *paying* **customers**, your users are a community that you may want to maintain.

## Being a Good Citizen:

- If you say you have an open platform, releasing only a few libraries, months afterwards, with no documentation or documentation of poor quality could be considered rude.
- Also, your open source work should make some attempt to play with other open platforms.

## **Open Source as a Competitive Advantage**

- First, *using* open source work is often a **no-risk** way of **getting software** that has been **tested**, **improved**, **and debugged by many eyes**.
- Second, using open source aggressively gives your product the **chance to gain mindshare**.
- (ex: Arduino : one could easily argue that it isn't the most powerful platform ever and will surely be improved.)
- If an open source project is good enough and gets word out quickly and appealingly, it can much more easily **gain the goodwill and enthusiasm to become a platform.**

## Open Source as a Strategic Weapon:

- In economics, the concept of *complements* defines products and services that are bought in conjunction with your product—for example, DVDs and DVD players.
- If the price of one of those goods goes down, then demand for both goods is likely to rise.
- Companies can therefore use improvements in open source versions of complementary products to increase demand for their products.
- If you manufacture microcontrollers, for example, then improving the open source software frameworks that run on the microcontrollers can help you sell more chips.
- While open sourcing your core business would be risky indeed, trying to standardise things that you use but which are core to *your competitor*'s business may, in fact, **help to undermine that competitor.**
- So Google releasing Android as open source could undermine Apple's iOS platform.

- With the Internet of Things because several components in different spaces interact to form the final product: the physical design, the electronic components, the microcontroller, the exchange with the Internet, and the back-end APIs and applications.
- MIXING OPEN AND CLOSED SOURCE
- We've discussed open sourcing many of your libraries and keeping your core business closed.
- it's also true that **not all our work is open source.**
- We have undertaken some **for commercial clients who wanted to retain IP**.
- Some of the work was simply not polished enough to be worth the extra effort to make into a viable open release.
- Adrian's project Bubblino has a mix of licences:
- Arduino code is open source.
- Server code is closed source.

# **CLOSED SOURCE FOR MASS MARKET PROJECTS**

- a project might be not just successful but *huge*, that is, a mass market commodity.
- The costs and effort required in moving to mass scale show how, for a physical device, the importance of supply chain can affect other considerations.
- Consider Nest, an intelligent thermostat: the area of smart energy metering and control is one in which many people are experimenting.
- The moment that an international power company chooses to roll out power monitors to all its customers, such a project would become instantaneously mass market.

## **TAPPING INTO THE COMMUNITY**

- While thinking about which platform you want to build for, having a community to tap into may be vital or at least useful.
- If you have a problem with a component or a library, or a question about how to do something you could simply do a Google search on the words "arduino servo potentiometer" and find a YouTube video, a blog post, or some code.
- If you are doing something more obscure or need more detailed technical assistance, finding someone who has already done exactly that thing may be difficult.
- When you are an inexperienced maker, using a platform in which other people can mentor you is invaluable.
- Local meetings are also a great way to discuss your own project and learn about others.
- While to discuss your project is in some way being "open" about it, you are at all times in control of how much you say and whom you say it to.
- In general, **face-to-face meetings** at a hackspace may well be a friendlier and more supportive way to dip your toes into the idea of a "community" of Internet of Things makers.