Niv Caduri

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Detail-oriented Software Engineer and recent Computer Science graduate (2025), with hands-on experience in Python, React, SQL, and REST API design. Skilled in building backend tools, web applications, and AI-powered projects using OpenAI, Hugging Face, and Gradio. Adept at translating business needs into scalable solutions while collaborating across technical and non-technical teams. Bilingual in English and Hebrew, and fully authorized to work in the U.S.

EDUCATION

Reichman University (IDC)   **Herzliya, Israel**
B.Sc. in Computer Science   2020 - 2025
Relevant courses: Data Structures, Algorithms, Object-Oriented Programming in C#, Machine Learning, Full Stack Development

HIGHLIGHTED PROJECTS

- **Career Conversation App** - AI-powered career Q&A assistant built with Python, Gradio, and OpenAI, deployed on Hugging Face Spaces. Live Demo
- **Blog** - End-to-end web application for blog, implemented with React JS, AWS (EC2, RDS), MySQL, MUI.
- **Checkers Console Application** - Implemented a console application of the game checkers demonstrating programming skills and game logic.

- **Garage Management System** - Developed a garage management system demonstrating concepts of inheritance, composition, and polymorphism.
- **Personal Website** - Implemented with HTML, Javascript and CSS using Bootstrap library.

WORK EXPERIENCE

Zoho Corporation   **Remote, Israel**
Technical Support Engineer   March 2024 - May 2025
- Provided technical assistance to clients, resolving complex issues across Zoho CRM and related products, achieving a 95% satisfaction rate.
- Conducted in-depth troubleshooting and root cause analysis to address customer queries and ensure efficient resolution.
- Delivered training sessions to clients, enhancing their understanding of Zoho CRM capabilities and boosting adoption rates.
- Collaborated with cross-functional teams to identify and implement process improvements, streamlining support workflows.
- Created comprehensive documentation for common issues, reducing ticket resolution times by 20%.

Zoma   **Tel Aviv, Israel**
Full Stack Developer Intern   March 2023 - January 2024
- Assisted in the development of a SaaS platform which assists IT Service companies in estimating new opportunities, planning projects, and generating proposals.
- Developed a feature that allowed users to close all projects simultaneously, reducing the number of actions required and improving efficiency. This enhancement reduced user interaction time by 20% and decreased platform load times by 15%.
- Engaged in full-stack development, focusing on ReactJS, to enhance various features of the platform.
- Utilized Atlassian suite of tools (Jira, Bitbucket, Confluence) for project management, version control, and documentation.
- Collaborated with a team of 11 developers and 1 QA engineer across onshore and offshore locations, ensuring seamless integration, smooth development, and testing processes for key platform features, including the project closure optimization.

SELECTED RELEVANT SKILLS

Programming: Java, JavaScript, React, Python, C#, .NET, Node.js, Haskell   **Web Technologies:** HTML, CSS
Database: SQL   **Testing:** Selenium, TestNG
Tools: Git, JIRA, Copilot Studio, Cursor IDE, Gradio, Hugging Face Spaces   **Cloud Services:** AWS, Azure, Google Cloud
AI/ML: OpenAI API, Large Language Models (LLMs), AI Agents
Concepts: Object-Oriented Programming, System Design, RESTful API Design, Microservices Architecture, Logic, Advanced Mathematics, Software Development Lifecycle, Algorithm Optimization

MILITARY & COMMUNITY SERVICE

Israeli Airforce - Sergeant - Led operations and supervised 80 personnel in a high-pressure environment, implementing improvements that enhanced team efficiency and mission success.
GIVIT (Nonprofit) - Provided essential household items for students in need and managed a team of students to recruit donations.