#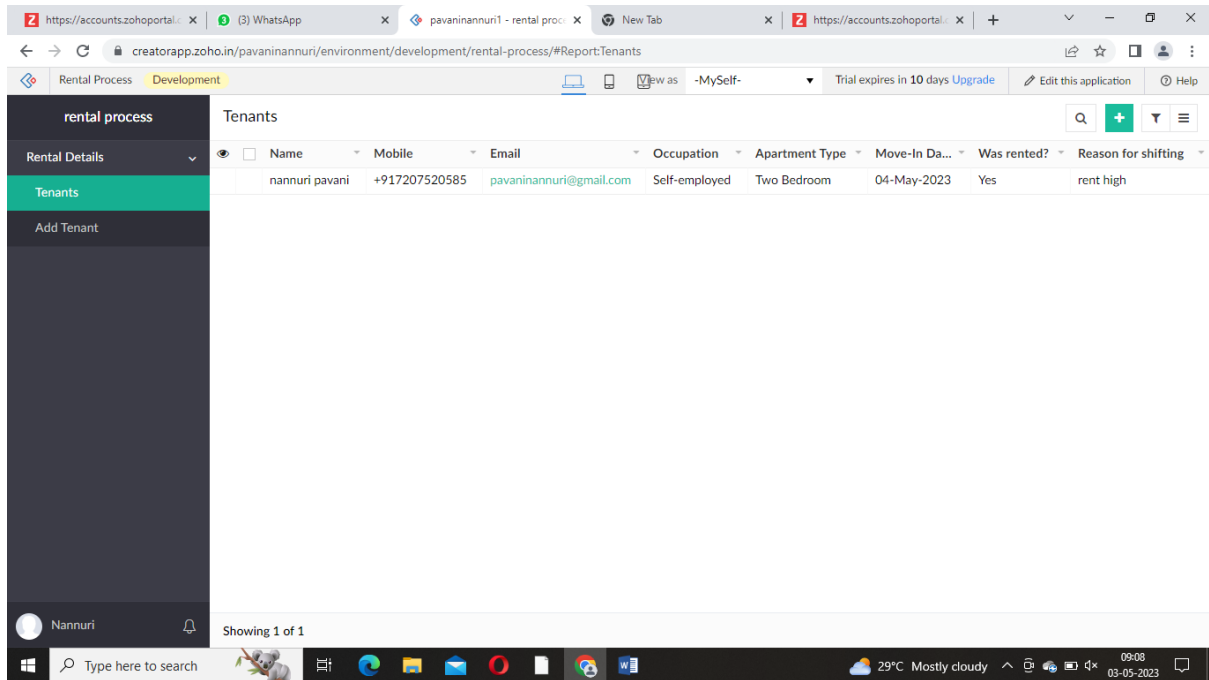 3. property buying and rental process