

Person id	Problem	App/website found[name]/none	likes	Don't like	improvements	age	gender	education
Manvi	Card card payment on the website does not work	Sephora app	Special picks of products for the members are notified	App starts hanging if there is a sale	Update their website to make credit card payments online and not automated call	26	female	doctor
Sai	There is no app to compare prices of furniture from different apps	none	Saves time to not open every app and search for similar product	none	An app that provides comparison of prices of furniture from different apps to select the best pick	24	male	employee
sahil	Face ID does not work for few days for no reason	TD bank app USA	Wire transfer from India is processed very fast with limited charges	Zelle payment for large amounts are always on hold and notifies to call the bank to remove the hold. the waiting time on the call is very long.	The time to process the zelle payments after the hold is removed should be fast because the average time it takes to process the payment is 2 hours and in case of emergency its hard. The app glitches has to be taken care of such as face id.	23	male	student
sindhu	Customer service or help option is not there on the app if the package is missing.	Shein app	the app makes it easy to choose what you want with the categories and gives suggestions to	Promotion mails from the app	Customer service should be improved as there is just an email to talk about our concerns and	22	female	Fashion designer

			similar products		the response is very slow			
varun	Movies and series are unavailable if the country region is changed	Amazon prime app USA	video quality	Must pay to watch few movies even after having subscription	The movies and tv shows should be open to watch worldwide and there shouldn't be any region restriction	22	male	student

Video link: <https://youtu.be/s2luhLulg4I>