# Feedback Questionnaire

The user must provide feedback if

the user would like to provide feedback

The user provides feedback on the “legal accuracy” if

legal accuracy="Strong" or

legal accuracy="Fairly accurate" or

legal accuracy="Moderate" or

legal accuracy="Poor"

The user provides feedback on "useability" if

useability="Very user friendly" or

useability="User friendly but room for improvement" or

useability="Not user friendly"

The user provides feedback on the "overall experience" if

overall experience= "I had a great experience using the application & I will recommend it to my colleagues" or

overall experience="I had a good experience with little to no issues" or

overall experience="My experiences was average and I several minor issues" or

overall experience="I struggled using the application because of either technical issues or it being difficult to navigate"

The user provides feedback on their "satisfaction" if

satisfied="Very satisfied" or

satisfied="Satisfied" or

satisfied="Neutral" or

satisfied="Unsatisfied" or

satisfied="Very unsatisfied"

*Comment*- The data collected is used to identify where users are having difficulties and recommend improvements.

Prompt with a message to reach out to the team with improvements and suggestions.