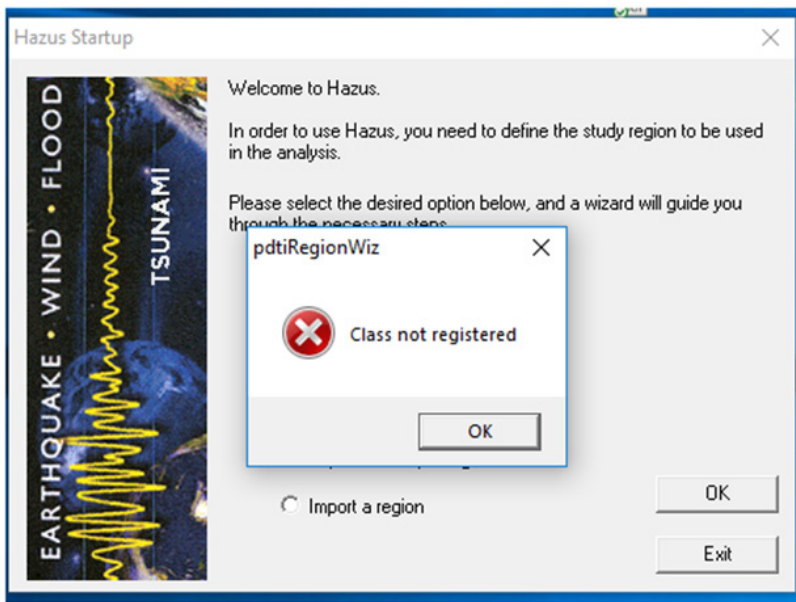


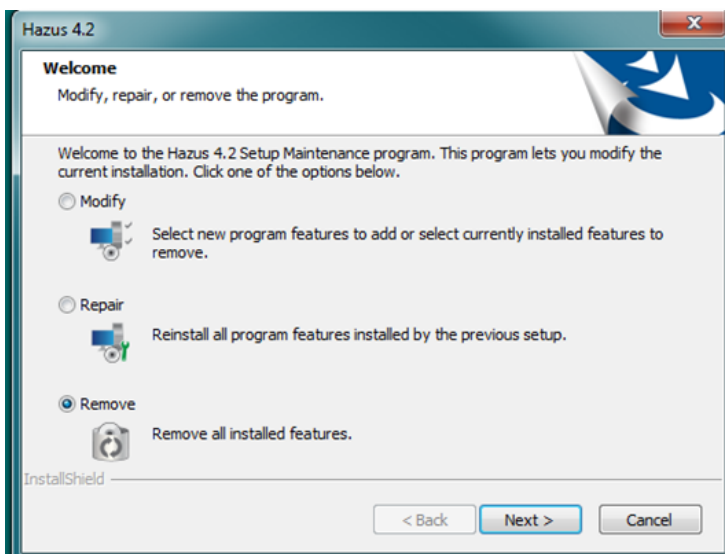
# Installation Error: Class Not Registered

The Class Not Registered error message will appear when Hazus starts up, notifying the user that there has been an incomplete install. Please follow the steps below to re-install Hazus.



## Remove Hazus application

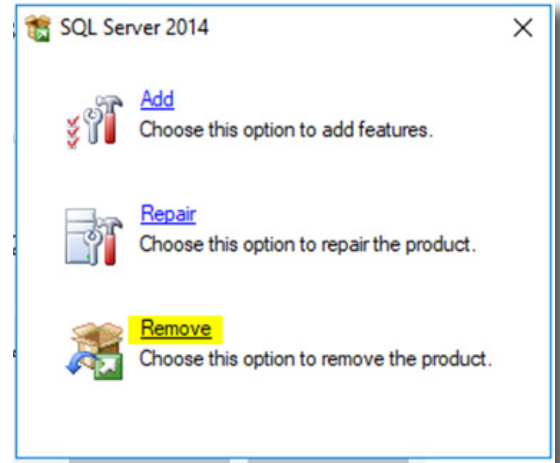
- 1) Navigate to Add or Remove Programs
- 2) Right click-Hazus-MH -->Uninstall
- 3) Select Remove



# Installation Error: Class Not Registered

### Remove SQL Server

- 1) Navigate to Add or Remove Programs
- 2) Right click Microsoft SQL Server 2014 (64 Bit)
- 3) Choose Remove
- 4) In the “Instance to remove features from” Select: HAZUSPLUSSRV
- 5) Check the Box for “Database Engine Services” and “SQL Client Connectivity SDK” to remove those features
- 6) Click Next and Remove



### Restart the Machine

- 1) After machine is restarted, run the “InstallHazus.exe” --> Run As Administrator --> from the Hazus\_App folder.

*Note: Please make sure this folder is unzipped.*

- 2) Please run the SP1 patch after Hazus 4.2 has been installed:

[https://hazus-support.msc.fema.gov/Updates/15.2.0/PATCH/Hazus\\_4.2\\_SP01.zip](https://hazus-support.msc.fema.gov/Updates/15.2.0/PATCH/Hazus_4.2_SP01.zip)