

NJABULO NKOSI

Junior Data Analyst

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Residential Area :Pretoria, Gauteng | **LinkedIn:** linkedin.com/in/njabulo-nkosi-949359325 **GitHub:** [github.com/Njabulo-Nkosi-Analyst/Coffee-Shop-Sales-Analysis.](https://github.com/Njabulo-Nkosi-Analyst/Coffee-Shop-Sales-Analysis.git)

[git](https://github.com/Njabulo-Nkosi-Analyst/Coffee-Shop-Sales-Analysis.git)

PROFESSIONAL SUMMARY

Junior Data Analyst with hands-on experience delivering end-to-end analytics workflows using SQL, Snowflake, and Power BI. Specialist in transforming raw datasets into executive-ready insights that support revenue optimization and product performance analysis. Applied ETL discipline, analytical thinking, and data-driven decision-making to strengthen business understanding.

TECHNICAL SKILLS

- **Data Analysis & BI:** SQL, Microsoft Power BI, Microsoft Excel.
- **Data Engineering:** Data Cleaning, ETL, Data Ingestion, Feature Engineering.
- **Data Warehousing:** Snowflake, Azure Databricks, Google BigQuery.
- **Project Tools:** Miro, Figma, Canva.
- **Problem-Solving:** Analytical Thinking, Critical Thinking, Data-Driven Decision-Making.

PROJECT EXPERIENCE

Independent Project: Coffee Shop Sales Performance Dashboard *Remote / Gauteng, South Africa | Jun 2025 – Jul 2025*

- Built a Snowflake data pipeline and cleaned over 19K transactions using SQL, improving data accuracy by 40%.
- Designed an interactive Power BI dashboard and an 8-page Excel/Canva presentation with 9 distinct visuals.
- Identified that morning sales accounted for 55.6% of revenue and coffee/tea categories generated 66.6% of income.

- Flagged underperforming products contributing less than 3.5% of revenue for strategic phase-out to optimize profitability.
- Produced 9 strategic recommendations across 3 sections to boost revenue and product-level performance.

EDUCATION & CERTIFICATIONS

- **Google Data Analytics Professional Certificate** | Coursera.
 - *Modules:* Foundations: Data, Data, Everywhere; Ask Questions to Make Data-Driven Decisions; Analyze Data to Answer Questions.
- **National Senior Certificate (2020)** | Wallmansthal Secondary School.

LANGUAGES & SOFT SKILLS

- **Languages:** English (Full Working Proficiency) ; isiZulu (Native).
- **Soft Skills:** Active Listening, Public Speaking, Written Communication, Conflict Resolution, Strategic Planning, and Mentorship.

REFERENCES

- **Rofhiwa Nemukula** | Data Analyst, Bright Light Tutorials | 078 737 2893.
- Strong references available upon request in compliance with the POPI Act.