**Реестр № 1 от 31 марта 2023 г. №**

**об оказании основных услуг по сопровождению ПО BoardMaps 2.0**

за отчетный период - г. Договор № 90-2022 от 14.06.2022 г.

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| **Номер заявки [1]** | **Услуга [2]** | **Уровень критичности** | **Ответственный** | **Краткое описание заявки** | **Текущий статус заявки** | **Дата регистрации заявки** | **Дата решения заявки** | **Плановое время реакции, [ч]** | **Плановое время решения, [ч]** | **Фактическое время решения заявки [ч]** | **Превышение планового времени реакции [ч]** | **Превышение планового времени решения [ч]** | **Наличие жалобы или низкой оценки по заявке [3] [шт]** |
| #BCS00005347 | Запрос на обслуживание | Средний | Котельников Григорий Алексеевич | [DKIM FAIL]Обновление BoardMaps 2.60 | Закрыт | 09.01.2023 | 16.03.2023 | 08:00 | 80:00 | Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005406ИнцидентКритическийКотельников Григорий АлексеевичНе работает онлайн просмотр документа pdf формата.Закрыт26.01.202303.02.202303:0024:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005465Запрос на обслуживаниеСреднийКотельников Григорий Алексеевичзаочное заседание в ВМЗакрыт02.02.202309.02.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005386ИнцидентСреднийКотельников Григорий Алексеевичтест BoardMaps страхованиеЗакрыт19.01.202318.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005495Запрос на обслуживаниеСреднийКотельников Григорий АлексеевичЛицензионный отчетЗакрыт08.02.202313.02.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005512Запрос на обслуживаниеСреднийКотельников Григорий АлексеевичНе получается в разделе Файл создать новую папку.Закрыт10.02.202314.02.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BU00005586НизкийЕлена ГермановичОбновление BoardMaps 2.61Закрыт13.02.202315.02.202316:00240:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005522Запрос на обслуживаниеСреднийКотельников Григорий Алексеевичимпортозамещения использования иностранных ВКСЗакрыт13.02.202318.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005623Запрос на обслуживаниеСреднийКотельников Григорий АлексеевичОбновление BoardMaps 2.61Закрыт15.02.202320.02.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005624Запрос на обслуживаниеСреднийКотельников Григорий АлексеевичПросьба предоставить инструкцию + видео-урокЗакрыт15.02.202318.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005513Запрос на обслуживаниеСреднийКотельников Григорий Алексеевичкак использовать функционал в Поручениях Шаблон повторения.Закрыт10.02.202318.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005699Запрос на обслуживаниеСреднийКотельников Григорий Алексеевичатрибуты в API БоардмапсЗакрыт01.03.202318.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005431Не заполненоСреднийКотельников Григорий Алексеевичприходит 2 одинаковых уведомления Уведомление о начале приема голосов заочного заседанияЗакрыт30.01.202324.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00005813Запрос на обслуживаниеСреднийЕлена ГермановичВопрос о партнёрах BoardMapsЗакрыт16.03.202318.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BU00006042НизкийЕлена ГермановичОбновление BoardMaps 2.62Закрыт23.03.202323.03.202316:00240:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10#BCS00006056Не заполненоСреднийКотельников Григорий АлексеевичОбновление BoardMaps 2.62Закрыт23.03.202329.03.202308:0080:00Usage: pwsh[.exe] [-Login] [[-File] [args]] [-Command { - | [-args ] | [] } ] [-ConfigurationName ] [-ConfigurationFile ] [-CustomPipeName ] [-EncodedCommand ] [-ExecutionPolicy ] [-InputFormat {Text | XML}] [-Interactive] [-MTA] [-NoExit] [-NoLogo] [-NonInteractive] [-NoProfile] [-NoProfileLoadTime] [-OutputFormat {Text | XML}] [-SettingsFile ] [-SSHServerMode] [-STA] [-Version] [-WindowStyle ] [-WorkingDirectory ] pwsh[.exe] -h | -Help | -? | /?PowerShell Online Help https://aka.ms/powershell-docsAll parameters are case-insensitive.НетНетОценка 10[1] - Номер заявки, зарегистрированной в веб-портале заявок Исполнителя. В данный отчет должны попадать все заявки, решенные в отчетном периоде и открытые (не решенные) на дату составления отчета.[2] - Наименование услуги [3] - Наличие жалобы определяется по наличию связанной заявки с типом «Жалоба».От Заказчика:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_/\_\_\_\_\_\_\_\_\_\_\_/«\_\_\_\_» \_\_\_\_\_\_\_\_\_\_\_ 20 г.м.п.От Исполнителя:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_/\_\_\_\_\_\_\_\_\_\_\_/«\_\_\_\_» \_\_\_\_\_\_\_\_\_\_\_ 20 г.м.п. |