

# Clinical Documentation Assistant

## Escalation Triggers & Safety Framework

Date: January 31, 2026 | Total Triggers: 5 | Escalation Paths: 8

### Escalation Trigger Framework

| ID    | Trigger             | Severity                                    | Detection          | Action                  |
|-------|---------------------|---|--------------------|-------------------------|
| T-001 | Diagnostic Question | <span style="color:red;">●</span> Critical  | Regex matching     | Block + Alert           |
| T-002 | Critical Red Flags  | <span style="color:red;">●</span> Critical  | Keyword detection  | Process + Alert         |
| T-003 | High Uncertainty    | <span style="color:orange;">●</span> High   | Confidence < 50%   | Process + Warning       |
| T-004 | Hallucination       | <span style="color:orange;">●</span> High   | Content validation | Process + Flag          |
| T-005 | API Failure         | <span style="color:orange;">●</span> Medium | Error handling     | Fallback + Notification |

### Trigger 1: Diagnostic Question Detection

T-001 | ● CRITICAL - Prevent misuse as diagnostic tool

Detection: Keywords (diagnosis, disease, condition, illness, disorder, syndrome, ailment)

✖ This is not a clinical note - it's a diagnostic question!

Error: This tool is for SUMMARIZING existing clinical notes only.

 Please consult a qualified healthcare professional.

### Trigger 2: Critical Red Flags

T-002 | ● CRITICAL - Alert to critical symptoms

Categories: Cardiovascular (chest pain, heart attack), Respiratory (severe SOB), Neurological (stroke, seizure), Trauma (severe bleeding), Allergic (anaphylaxis)

⚠ CRITICAL SYMPTOMS DETECTED

Symptom: [Detected]

 Seek immediate medical attention

### Trigger 3: High Uncertainty

T-003 | ● HIGH - Insufficient clinical information

Confidence = (Sections/7) × 0.6 + Quality × 0.3 + Abbreviations × 0.1

 **LOW CONFIDENCE - Insufficient Information**

Confidence: [45%] | Sections: 2/7

More details would improve accuracy.

## Trigger 4: Hallucination Detection

T-004 |  **HIGH** - Prevent unsupported claims

Validation: Content Grounding, Medication Verification, Diagnosis Prevention, Symptom Consistency, Timeline Accuracy

 **GROUNDING INFORMATION**

Supported by: [Citation 1] [Citation 2]

All information grounded in original note.

## Trigger 5: API Failure

T-005 |  **MEDIUM** - Graceful fallback

Failures: Timeout (>30s), HTTP error, Network error, Rate limit, Invalid response

 **FALLBACK MODE ACTIVE**

AI service temporarily unavailable. Using keyword-based generation.

Try again later for AI-enhanced summary.

## Decision Tree

1. Diagnostic question? → Block (T-001)
2. Red flags? → Alert (T-002), continue
3. Low confidence? → Warn (T-003), continue
4. API call → Success: Continue | Fail: Fallback (T-005)
5. Hallucinations? → Flag (T-004)
6. Display summary with alerts
7. Log all events

## Safety Guarantees

-  No diagnostic advice (T-001)
-  Critical symptoms flagged (T-002)
-  Low-quality marked (T-003)
-  Hallucinations prevented (T-004)

- System operational (T-005)
- All actions logged
- Users informed

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