

Narayan Khanal

201-954-0440 | narayankhanal435@gmail.com | linkedin.com/in/narayankhanal | github.com/Nkhanal2002

EDUCATION

Caldwell University <i>B.S. in Computer Science; Minor: Business Analytics</i>	Caldwell, NJ Dec 2025
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CERTIFICATIONS

Google IT Support Professional Certificate <i>Certificate ID: G58X53SMCOY7</i>	Aug 2025 Google
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EXPERIENCE

IT Support Extern <i>YMCA</i>	Aug 2025 – Present Livingston, NJ
<ul style="list-style-type: none">Resolve 20+ weekly support tickets with a 95% first-call resolution rate across hardware, software, and network issuesSupport 100+ users, including seniors, with account management, system access, and device troubleshootingConfigure and maintain workstations, printers, and mobile devices, reducing downtime by 30%	

Mentor <i>The Data Jam</i>	Aug 2025 – Present Pittsburgh, PA
<ul style="list-style-type: none">Mentor 2 community college teams in Data Jam projects using Power BI, Excel, and PythonProvide 30+ hours of online sessions to guide teams in cleaning, analyzing, and visualizing data for strong final presentations	

Peer Tutor <i>Caldwell University</i>	Jan 2024 – Present Caldwell, NJ
<ul style="list-style-type: none">Provide one-on-one tutoring in Data Structures, Python, and React to boost students' academic confidenceHelped students improve course performance by 20% through guided debugging and problem-solving	

Teaching Assistant <i>Caldwell University</i>	Aug 2023 – Dec 2023 Caldwell, NJ
<ul style="list-style-type: none">Led 12+ interactive lab sessions, increasing assessment performance by 25% through hands-on coding practiceImproved student scores by 20% by breaking down complex programming concepts through verbal and coded examples	

PROJECTS

StuNotes <i>React, Node.js, MongoDB, Tailwind, Gemini 2.5</i>	GitHub
<ul style="list-style-type: none">Built an AI-powered study platform that boosts learning efficiency by 40% through automated transcription, structured notes, and AI quiz generationImplemented real-time speech-to-text and secure authentication, reducing manual note-taking time by 60% and improving user productivity by 30%	

ShareSphere <i>React, Node.js, PostgreSQL, shadcn/ui</i>	GitHub
<ul style="list-style-type: none">Built a full-stack platform used by 200+ students to share books, clothing, and furniture, reducing waste and promoting sustainabilityDelivered secure login, real-time posting, and cloud storage, improving resource-sharing speed and reliability by 35%	

TECHNICAL SKILLS

Languages: TypeScript/JavaScript, Python, SQL, NoSQL, HTML/CSS

Frameworks: React.js, Next.js, Node.js, Express, Tailwind CSS, shadcn/ui , Scikit-learn

Databases: MongoDB, PostgreSQL, MySQL, Nedb

Tools: Git, GitHub, AWS, Docker, Figma, Canva, Power BI, Excel

Operating Systems: Windows, macOS, Linux

IT Support: Active Directory, RDP, System Imaging, Hardware Upgrades, TCP/IP, DNS, DHCP, VPN, Jira, ServiceNow